# **Rafael Moreno**

# **Cloud Administrator**

## **Contact Information**

(559)-476-9634

rafaelmoreno489@icloud.com

## **Objective**

Highly motivated and detail-oriented professional seeking an entry-level Cloud Admin position. Equipped with a strong foundation in cloud computing and a year of experience as an IT Refresh Tech, eager to contribute to the success of a dynamic organization.

## **Education**

Bachelor's in Cloud Computing / Computer Science

Western Governors University, Nov 2022 - Dec 2023

#### Certifications

**AWS Cloud Practitioner** 

LPIC Linux Essentials

## **Experience**

### **IT Refresh Tech**

APR Consulting, Fresno, California

Jan 2022 - Dec 2022

- Executed hardware and software installations, upgrades, and migrations for clients, ensuring seamless IT system transitions.
- Conducted troubleshooting and provided technical support to resolve hardware and software issues.
- Collaborated with team members to develop and implement efficient IT refresh strategies.
- Documented and maintained accurate inventory records for hardware and software assets.
- Assisted in the development and execution of quality assurance procedures to ensure client satisfaction.

#### **Skills**

Cloud Computing: Proficient in AWS services and technologies.

Linux Administration: Strong knowledge of Linux operating systems and command-line interface.

Virtualization: Experience with virtualization technologies such as VMware.

Scripting: Basic understanding of scripting languages such as Python or Bash.

Networking: Familiarity with TCP/IP protocols, DNS, VPN, and network troubleshooting.

# **Projects**

## **Completed The Cloud Resume Challenge AWS**

Developed a cloud-based application using AWS services, demonstrating proficiency in infrastructure setup, scalability, and security best practices.

## Deployed a Lamp Server within AWS

Configured and managed a Linux server environment, including user management, file permissions, and network services.

#### References

Ray A Luna: Desktop Support Senior: 559-801-9599

Kevin C Xiong: IT Refresh Technician: 209-761-8167