

Filename: comptia-itfunc0u61-8-1-2-troubleshooting-methodology-pt2

Show Name: CompTIA IT Fundamentals (Exam FC0-U61)

Topic Name: Troubleshooting

Episode Name: Troubleshooting Methodology

Show Description: In this episode, Don and Ronnie continue with the 8 step model by completing the last 4 procedures. They round out the episode by solve the problem from part 1.

Keywords:

Troubleshooting

- Explain the troubleshooting methodology
 - Establish a plan of action to resolve the problem and identify potential effects
 - Implement the solution or escalate as necessary
 - Verify full system functionality and, if applicable, implement preventive measures
 - Document findings/lessons learned, actions, and outcomes