

Filename: comptia-itfunc0u61-8-2-1-troubleshooting_example

Show Name: CompTIA IT Fundamentals (Exam FC0-U61)

Topic Name: Troubleshooting

Episode Name: Troubleshooting Example

Show Description: In this example Don and Ronnie show how the troubleshooting model works out through an example with a hardware issue on a computer.

Keywords:

Troubleshooting

- Explain the troubleshooting methodology
 - Identify problem
 - Research
 - Establish theory
 - Test theory
 - Establish plan
 - Implement solution
 - Verify functionality
 - Document findings