

Rafael Valera

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[GitHub/Rafael Valera](#)

[LinkedIn/Rafael Valera](#)

EDUCATION

Western Governors University-WGU

Bachelors in Cybersecurity and Information Assurance

CERTIFICATIONS

CompTIA Security+

Google Cybersecurity Professional

Cybersecurity/SOC Analyst (LeveldCareers)

Larsson Real Estate School

AZ/FL/CA Real Estate Licensee

SKILLS AND TECHNOLOGIES

- **Technical Skills:** Microsoft Office Suite, Azure, Network Security Groups, Firewalls, ACLs, Virtual Machines, Virtual Networks, Microsoft Entra ID, Windows 10, SIEM, Sentinel
- **Soft Skills:** Strong communication, Leadership, Teamwork, Client management. Experienced customer service representative with ability to act with a sense of urgency to resolve conflicts. Data driven and Customer centric.

EXPERIENCE

Company: Log(N) Pacific

Title: Cybersecurity Support Technician (Intern) June 2024- Present

- Resolve Microsoft Azure user issues quickly by troubleshooting services like Microsoft Sentinel, Virtual Machines, Log Analytics Workspace, and Microsoft Entra ID.
- Diagnose and fix configuration issues with Azure Network Security Groups, Data Collection Rules, Diagnostic Settings, and NSG Flow Logs.
- Assist with KQL queries to enhance Log Analytics Workspace and Microsoft Sentinel, building dashboards and workbooks for stronger security monitoring.
- Mastercard Cybersecurity virtual experience program on Forage - May 2024 • Completed a job simulation where I served as an analyst on Mastercard's Security Awareness Team.
- Helped identify and report security threats such as phishing.
- Complete analysis about which areas of the business needed more robust security training. Implemented training courses and procedures based on data provided by the teams.

PROJECTS

Project: [GitHub/Rafael Valera](#)

Platforms and Technology Used: Azure Virtual Machines, Microsoft Sentinel (SIEM), Log Analytics

OTHER EXPERIENCE

Company: Amerivest Realty

Jan 2020- Present

Title: Real Estate Sales Agent

- Represented clients in real estate transactions
- Developed investment strategies for clients
- Utilized CRM for business continuity and client management

Company: Minnesota Twins/MiLB

2012- Aug 2019

Title: Professional Baseball Player

- Served as team captain, leading by example
- Facilitated communication between English and non-English-speaking players

Company: Fort Myers Sun Broadcasting/Wink News

2019-2021

- Sales & Production Assistant 2 years as a Sales Assistant Latino FM 97.7.
- Production Assistant for Univision segments in Spanish.

Technical Skills

- Languages: HTML, CSS, Python (beginner)
- Tools: VS Code, GitHub
- Cloud & IT: Microsoft Azure, Active Directory (Azure)
- Networking & Security: Network Protocols, Cybersecurity Fundamentals

Projects

CSS Responsive Website – Built a mobile-friendly website layout using HTML and CSS. Applied responsive design principles.

[View on GitHub](#)

Images Gallery – Created a static image gallery using semantic HTML and styled with CSS Grid.

[View on GitHub](#)

GitHub Profile: <https://github.com/RafaelValera15>