



CONTACT FORM ULTIMATE

Drag and drop contact form module that will help you create any kinds of contact form using feature - rich contact form editor

A product of ETS-Soft

Contents

I. WELCOME	3
II. INTRODUCTION	3
III. INSTALLATION	4
IV. CREATE YOUR FIRST CONTACT FORM	5
1. General form settings	5
2. Adding input fields	6
3. Email configuration	8
4. Custom notification messages	13
5. General settings	15
V. DISPLAY CONTACT FORM ON THE FRONTEND	16
1. Display contact form on a separate page	16
2. Display contact form using short code	17
3. Display contact form using custom hook	18
4. Display contact form using pre-defined Prestashop hook	19
VI. MANAGE MESSAGES	20
VII. SETTINGS	23
1. Email templates	23
2. Import / Export	24
3. Integration	24
VIII. IP BLACKLIST	28
IX. STATISTIC	28
X. DASHBOARD	29
XI. THANK YOU	30

I. WELCOME

Thank you for purchasing our product. We hope to guide you through all the aspects of the module installation and the module setup within this document (All screenshots are taken from Prestashop 1.7). But if you have any questions that are beyond the scope of this documentation, please feel free to contact us.

II. INTRODUCTION

If you are not using contact forms on your website, you are missing out one of the most essential elements a well-built and interactive website should have. With contact forms, you can generate leads, make sales and conversions, and understand your audience better. Whether it be your personal blog or business website, the benefits of using contact forms cannot be underestimated. And with our **Contact Form Ultimate** module, it will become even more easy to create and design high-quality contact forms that attract users without much effort on your part.

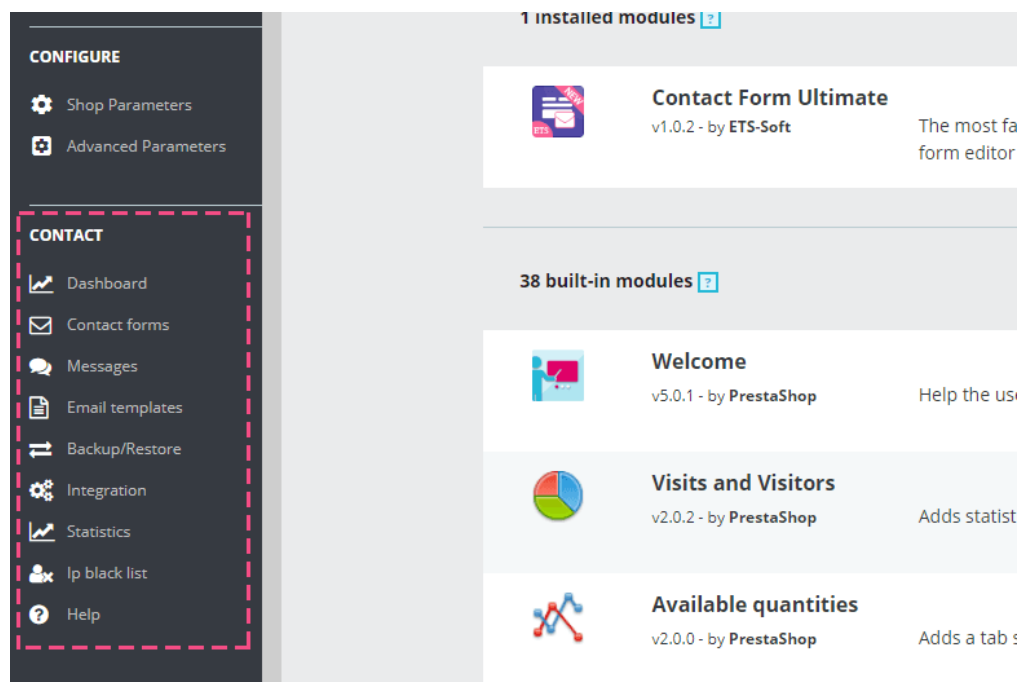
Contact Form Ultimate is an innovative contact form builder module for Prestashop which can enable you to create unlimited contact forms. It supports all the necessary input fields, easy to customize and also easy to manage.

** “Contact Form Ultimate” is compatible with Prestashop 1.6.x to Prestashop 1.7.x*

III. INSTALLATION

1. Navigate to “**Modules / Modules & Services**”, click on “**Upload a module / Select file**”
 2. Select the module file “**ets_cfultimate.zip**” from your computer then click on “**Open**” to install
- ❖ Click on “**Configure**” button of the module you just installed to open the module’s configuration page.

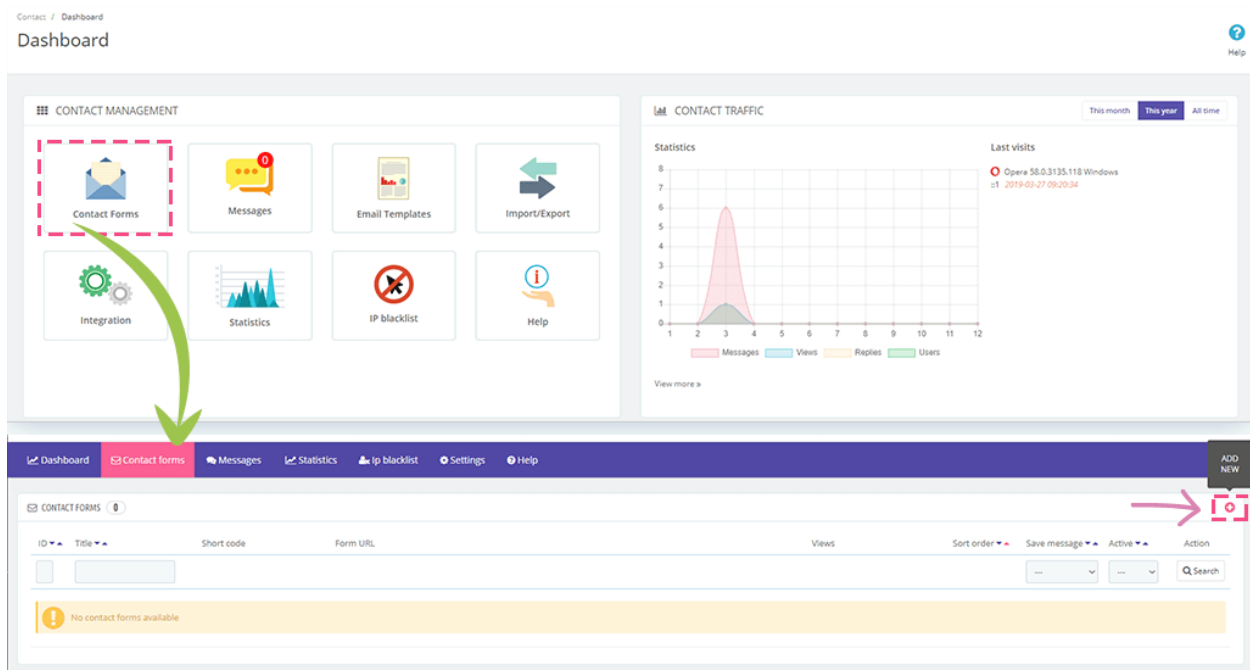
Quick access: You can also navigate to **Contact form Ultimate**’s configuration page through the quick access menu.



IV. CREATE YOUR FIRST CONTACT FORM

1. General form settings

From **Dashboard**, click on “**Contact forms**” box to navigate to **Contact forms** tab. Click on "Add New" icon on top right of the panel.



Fill in required fields and select optional settings.

ADD CONTACT FORM

INFO FORM MAIL NOTIFICATIONS SETTINGS

Enable separate form page ☒ YES ☐ NO

Besides displaying the form using short code, custom hook and default Prestashop hooks, you can also create a specific web page to display the form

* Form title en

Contact form alias en

Meta title en

Meta keywords Add tag en

Meta description en

- Enable separate form page: turn on this option to create a specific web page to display this contact form
- Form title: title of the form displayed on the front end.
- Contact form alias: the alias will appear on URL of this contact form instead of form title
- Meta title, meta keywords, meta description: SEO elements to help you optimized your contact form.

Click “**Save**” button to save your contact form.

2. Adding input fields

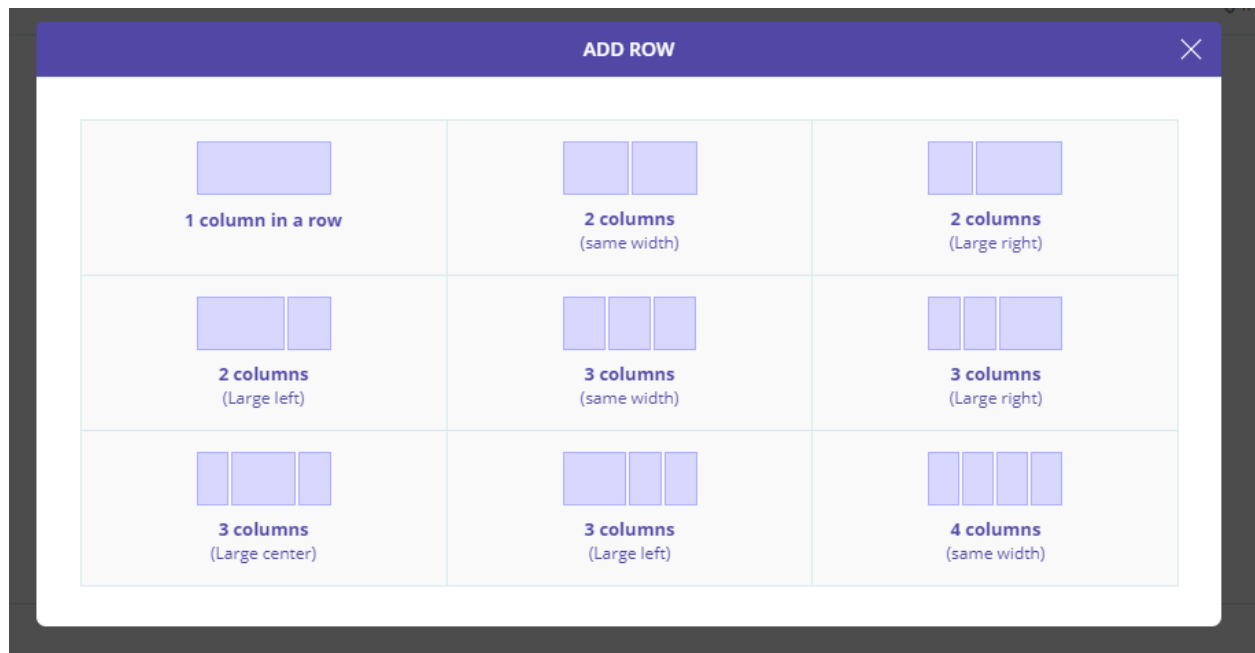
To build your contact form content, let’s navigate to “**Form**” subtab.

Every contact form is created from rows and input fields.

The screenshot shows the 'EDIT CONTACT FORM' interface. At the top, there's a navigation bar with tabs: INFO, FORM (active), MAIL, NOTIFICATIONS, and SETTINGS. The main area displays 'Contact form is blank' with a subtext 'Add new input field/row to create your contact form'. Below this, there are two main sections: 'Select type of input field' on the left and 'Select row templates' on the right. The 'Select type of input field' section has a button labeled 'Add input field' with a pink arrow pointing to it. The 'Select row templates' section has a button labeled 'Add row' with a pink arrow pointing to it. At the bottom left, there is a 'Cancel' button, and at the bottom right, there is a 'Save' button.

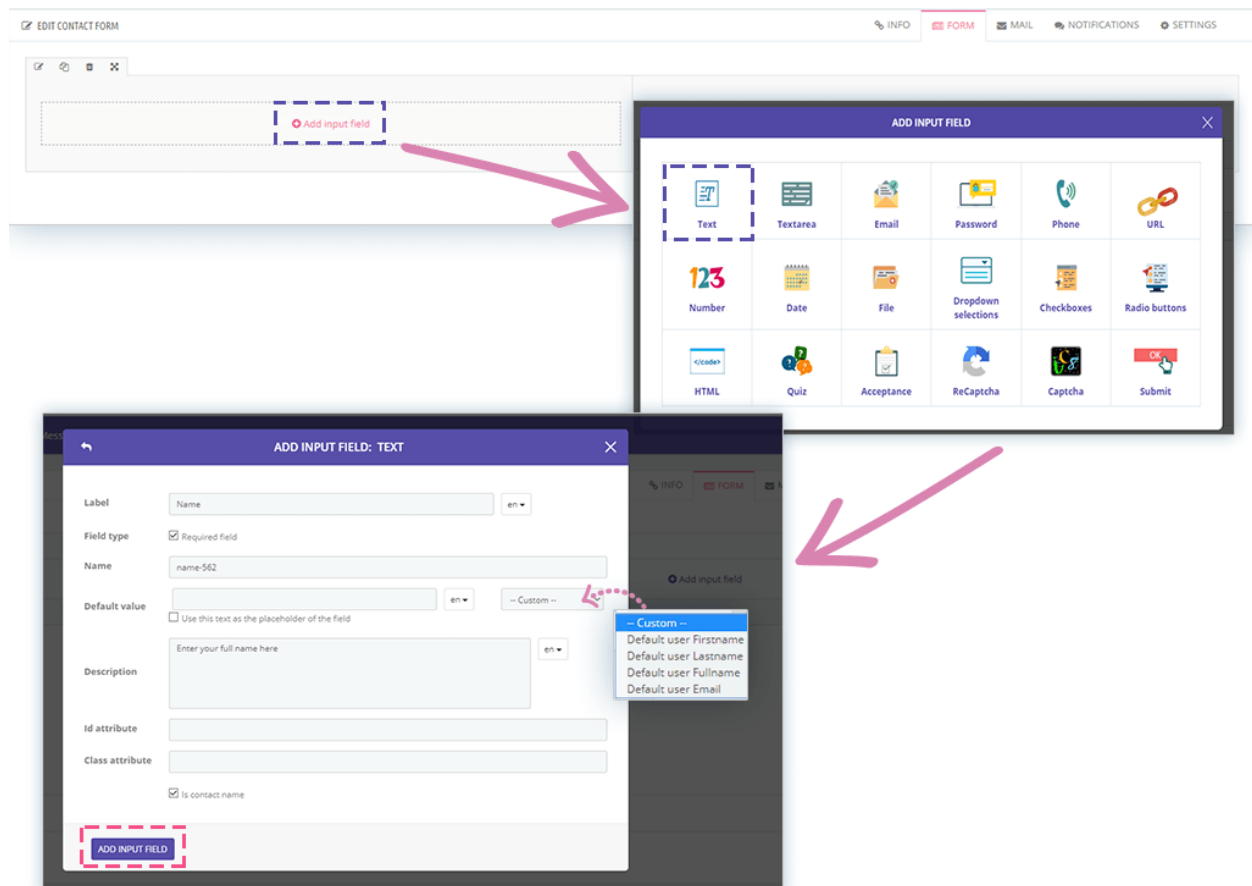
Step 1: Add a row to your form

- Click on “**Add row**” button
- Pick a suitable row template



Step 2: Add an input field

- Click on **“Add input field”**
- Select an input field you want
- Fill in the pop-up form with necessary info
- Click **“Add input field”** button



Repeat **Step 1** and **Step 2** until you complete your contact form.

Click “**Save**” to save your changes.

NOTE:

To add reCAPTCHA input field, you need to enable reCAPTCHA first. Find and read the instruction to activate reCAPTCHA feature on page 25 of this documentation.

3. Email configuration

Click on the “**Mail**” subtab to open email configuration area for the contact form.

a. Email to admin

On this screen you will set up the email send to your store administrators when there is a new contact messenger received.

You can see 2 sections of **Email to admin** tab: email options section and “**Available mail-tags**” section.

On this screen you will set up the email send to your store administrators when there is a new contact messenger received.

You can see 2 sections of **Email to admin** tab: email options section and “**Available mail-tags**” section.

Available mail-tags are provided from the **Name** of every input fields you added.

Available mail-tags are provided from the **Name** of every input fields you added.

File attachments ☒

[file-546]

Click “**Save**” to save your changes.

b. Auto responder

Auto responder is an additional email sent to anyone you want when customer submits a contact form. It's often used to send a confirmation email to customer when they successfully submit a contact form.

Similar to “**Email to admin**”, you can set up email options using available mail-tags.

The screenshot shows the 'EDIT CONTACT FORM' interface with the 'MAIL' tab selected. The 'Auto responder' section is active, showing options to enable the auto responder (YES/NO), configure recipients (To, Bcc), set the from address, subject, and reply-to address. The message body editor is also visible. On the right, the 'Available mail-tags' section lists various tags like [name-622], [email-515], [tel-681], [url-877], [file-546], [textarea-885], [captcha-443], and [submit-936].

EDIT CONTACT FORM

Enable auto responder ☒ YES ☐ NO

Auto responder is an additional email sent to anyone you want when customer submits a contact form. It's often used to send a confirmation email to customer when they successfully submit a contact form

To: [name-622] [email-515]

Name: Email:

Enter email addresses of people who will receive this email

Bcc: Name: Email:

When you place email addresses in the BCC field of a message, those addresses are invisible to the recipients of the email.

From: Demo shop company.email@gmail.com

This should be an authorized email address. Normally it is your shop SMTP email (if your website is enabled with SMTP) or an email associated with your website domain name (if your website uses default Mail() function to send emails)

* Subject: Your email has been sent en ▼

Reply to: Demo shop company.email@gmail.com

Message body: Paragraph en ▼

File attachments ☒ [file-546]

*Note: You need to enter respective mail-tags for the file form-tags used in the "Form editor" into this field in order to receive the files via email. See more details about mail-tag in Setting up file attachments with a mail

Available mail-tags

Copy mail-tags below and paste into any configuration fields of the "Email to admin" and "Auto responder" to get form input value.

[name-622] [email-515] [tel-681] [url-877] [file-546]
[textarea-885] [captcha-443] [submit-936]

Click “**Save**” when you’re ready.

c. How to use mail-tags

You need to enter respective mail-tags into any configuration fields of the “**Email to admin**” and “**Auto responder**” to get form input value.

For example: when creating contact form, you added an **email input field** and its name is **email-515**. **Contact Form Ultimate** will automatically generate a mail-tag **[email-515]** which can get the email value from your contact form.

Now back to the email options, you can see there are some configuration fields using email addresses. If you want to add your customer email address received from contact form, copy and paste the mail-tag **[email-515]** into these fields:

*** To** Demo shop company.email@gmail.com

Name Email

Enter email addresses of people who will receive this email

Bcc Name Email

When you place email addresses in the BCC field of a message, those addresses are invisible to the recipients of the email.

From [name-622] [email-515]

This should be an authorized email address. Normally it is your shop SMTP email (if your website is enabled with SMTP) or an email associated with your website domain name (if your website uses default Mail() function to send emails)

*** Subject** A new contact message en ▼

Reply to [name-622] [email-515]

4. Custom notification messages

Contact Form Ultimate allows you to customize any notification messages that may appear in certain situations when customers use the contact form on the frontend. Notification messages are filled with default values which are suitable for most kinds of contact form but if you would like to change the messages you can do that easily by clicking on "**Notification**" subtab. Here you can edit any messages you want in each language.

EDIT CONTACT FORM
INFO
FORM
MAIL
NOTIFICATIONS
SETTINGS

i You can edit notification messages used in various situations here.

Notification message when contact form was sent successfully	Thank you for your message. It has been sent.	en ▼
Notification message when contact form failed to send	There was an error while trying to send your message. Please try again later.	en ▼
Validation errors occurred	One or more fields have an error. Please check and try again.	en ▼
Submission was referred as spam	There was an error while trying to send your message. Please try again later.	en ▼
There are terms that the sender must accept	You must accept the terms and conditions before sending your message.	en ▼
There is a field that the sender must fill in	The field is required.	en ▼
There is a field with input value that is longer than the maximum allowed length	The field is too long.	en ▼
There is a field with input value that is shorter than the minimum allowed length	The field is too short.	en ▼
Date format that the sender entered is invalid	The date format is incorrect.	en ▼
The date sender entered is earlier than minimum limit	The date is before the earliest one allowed.	en ▼
The date sender entered is later than maximum limit	The date is after the latest one allowed.	en ▼
Uploading a file fails for any reason	There was an unknown error while uploading the file.	en ▼
Invalid upload file type	You are not allowed to upload files of this type.	en ▼
Sender does not enter the correct answer to the quiz	The answer to the quiz is incorrect.	en ▼
Uploaded file is too large	The file is too big.	en ▼
Uploading a file fails for PHP error	There was an error while uploading the file.	en ▼
Number format that the sender entered is invalid	The number format is invalid.	en ▼
The number sender entered is smaller than minimum limit	The number is smaller than the minimum allowed.	en ▼
The number sender entered is larger than maximum limit	The number is larger than the maximum allowed	en ▼
Email address that the sender entered is invalid	The e-mail address entered is invalid.	en ▼
URL that the sender entered is invalid	The URL is invalid.	en ▼
Telephone number that the sender entered is invalid	The telephone number is invalid.	en ▼
Message IP is in black list	You are not allowed to submit this form. Please contact webmaster for more information.	en ▼
Captcha entered is invalid	Your entered code is incorrect.	en ▼

5. General settings

Save message: Enable this option to save messages sent by customers to module back office

Save attachments: Enable this option if you want to save attachments uploaded by customer via the contact form. (Note that enable this may spend a lot of your disk space)

Mark messages from this contact form as "Star message": Automatically star (highlight the messages sent via this contact form in the message list by a star) all messages sent via this contact form

Open form by button: Enable this option if you want to display a "Contact button", when customer click on this button the contact form will be displayed via a popup

Available display position (default Prestashop hooks): If you would like display the contact form via pre-defined Prestashop hooks, just check on the hooks you want

Activate contact form: active or inactive this contact form

V. DISPLAY CONTACT FORM ON THE FRONTEND

Contact Form Ultimate offers 4 ways to display a contact form on the website's front end:

- Display contact form on a separate page (with a friendly URL)
- Display contact form using short code
- Display contact form using custom hook
- Display contact form using pre-defined Prestashop hooks

1. Display contact form on a separate page

Contact Form Ultimate allows you to create a separate URL to display a contact form. In order to enable this feature, on the "**Info**" tab, set "**Enable separate form page**" to "**Yes**" then enter SEO settings for the page that include meta title, meta description, meta keywords and contact form alias (friendly URL).

After you successfully save the configuration options, a form page URL will be displayed. You can use that URL in your website menu or anywhere you want customer to see the link to the contact form.

Home / Sample form

Sample form

Name

Email

Enter your name here

Phone number

Your website

Attached file

Choose File No file chosen Choose file

Limit size: 5500000 Type files: png | jpg | zip

Message

Captcha

1b63dd

SEND

EDIT CONTACT FORM

INFO FORM MAIL NOTIFICATIONS SETTINGS

Form URL: `http://localhost:8080/prestashop1.7/en/contact/2-sample-form`

Contact form shortcode: `[contact-form-7 id="2"]`

Copy the shortcode above, paste onto anywhere on your product description, CMS page content, tpl files, etc. in order to display this contact form

Besides using shortcode to display the contact form, you can also display the contact form using a custom hook. Copy this custom hook `{hook h="displayContactForm" id="2"}` place onto your template .tpl files where you want to display the contact form

Enable separate form page ☒ YES ☐ NO

Besides displaying the form using short code, custom hook and default Prestashop hooks, you can also create a specific web page to display the form

* Form title en ▼

Contact form alias en ▼

Form page url: `http://localhost:8080/prestashop1.7/en/contact/2-sample-form`

Meta title en ▼

Meta keywords Add tag en ▼

Meta description en ▼

2. Display contact form using short code

Short code is available for each contact form, the short codes are in this format **[contact-form-7 id="CONTACT_FORM_ID"]**. You can also copy the short code of each contact form on the contact form list or in the form editing page. Paste the contact form's

short code anywhere on your CMS page, product description, category description, .tpl file, etc. to display the contact form.

The image shows two parts of the PrestaShop interface. The top part is the 'CONTACT FORMS' management table. The bottom part is the 'Description' tab of a product editor.

ID	Title	Short code	Form URL	Views	Sort order	Save message	Active	Action
2	Sample form	[contact-form-7 id="2"]	http://localhost:8080/prestashop1.7/en/contact/2-sample-form	1	1	✓	✓	Edit

Contact form short code, click to copy

Paste the short code into any text field such as:
product description, CMS page content, etc. to display contact form

Product Description Editor:

Summary Description

The Mountain fox notebook is the best option to write down your most ingenious ideas. At work, at home or when traveling, its endearing design and manufacturing quality will make you feel like writing! 90 gsm paper / double spiral binding.

[contact-form-7 id="2"]

Price:

Tax excluded: \$ 12.900000
Tax included: \$ 12.9
Tax rule: US-AL Rate (4%)
Advanced settings in Pricing

Categories:

Search categories

ASSOCIATED CATEGORIES

Home X Accessories X Stationery X

```
151 {if $product.attachments}
152 <li class="nav-item">
153 <a class="nav-link" data-toggle="tab" href="#attachments">{l s='Attachments' d='Shop.Theme.Catalog'}</a>
154 </li>
155 {/if}
156 {foreach from=$product.extraContent item=extra key=extraKey}
157 <li class="nav-item">
158 <a class="nav-link" data-toggle="tab" href="#extra-{ $extraKey }">{ $extra.title }</a>
159 </li>
160 {/foreach}
161 [contact-form-7 id="5"]
162 {hook h='productTab' product=$product}
163 </ul>
164
165 <div class="tab-content" id="tab-content">
166 <div class="tab-pane fade in{if $product.description} active{/if}" id="description">
167 {block name='product_description'}
168 <div class="product-description">{ $product.description nofilter }</div>
169 {/block}
170 </div>
171
172
173
```

Paste the shortcode anywhere on template .tpl files to display the contact form

3. Display contact form using custom hook

Besides using short code, you can also use custom hook in this format **{hook h="displayContactForm7" id="CONTACT_FORM_ID"}** to display a contact form like how you do with short code. The only thing different is custom hook can be used in template .tpl files only.

INFO

FORM

MAIL

NOTIFICATIONS

SETTINGS

Form URL: <http://localhost:8080/prestashop1.7/en/contact/2-sample-form>

Contact form shortcode: `[contact-form-7 id="2"]`

Copy this custom hook

Copy the shortcode above, paste onto anywhere on your product description, CMS page content, tpl files, etc. in order to display this contact form

Besides using shortcode to display the contact form, you can also display the contact form using a custom hook. Copy this custom hook

place onto your template .tpl files where you want to display the contact form

`{hook h="displayContactForm7" id="2"}`

156

157

158

159

160

161

162

163

164

165

166

167

168

169

170

171

172

```

{foreach from=$product.extraContent item=extra key=extraKey}
<li class="nav-item">
  <a class="nav-link" data-toggle="tab" href="#extra-{$extraKey}">{$extra.title}</a>
</li>
</foreach>
{hook h="displayContactForm7" id="5"}
{hook h='productTab' product=$product}
</ul>

<div class="tab-content" id="tab-content">
<div class="tab-pane fade in{if $product.description} active{/if}" id="description">
  {block name='product_description'}
  <div class="product-description">{$product.description nofilter}</div>
  {/block}
</div>

```

Paste the custom hook into anywhere on template .tpl files to display contact form

4. Display contact form using pre-defined Prestashop hook

In order to display the contact form in pre-defined Prestashop hooks such as header, footer, product page, etc. When you set up the contact form, just check on the positions you want on the " **Available display position**" option.

Available display position (default Prestashop hooks)

<input type="checkbox"/>	Header - top navigation
<input type="checkbox"/>	Header - main header
<input type="checkbox"/>	Top
<input checked="" type="checkbox"/>	Home
<input type="checkbox"/>	Left column
<input type="checkbox"/>	Right column
<input type="checkbox"/>	Footer
<input type="checkbox"/>	Product page - below product images
<input type="checkbox"/>	Product page - Footer
<input checked="" type="checkbox"/>	Checkout page
<input checked="" type="checkbox"/>	Login page

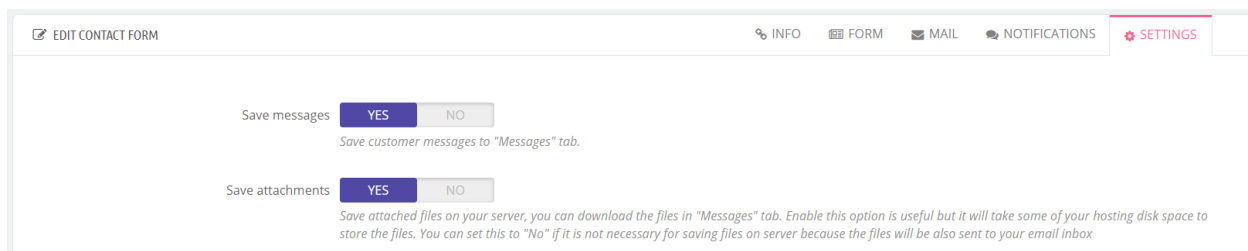
Besides using short code, custom hook and a separated page to display the contact form, you can also display contact form on default Prestashop pre-defined hooks

19

VI. MANAGE MESSAGES

Along with sending messages via email, **Contact Form Ultimate** also allows you to save messages sent via contact forms to your website back office.

In order to save messages sent by customers via a contact form, in the form's configuration section set "**Save message**" to "**Yes**", you can also enable "**Save attachments**" if you would like to save attached files on your server.



EDIT CONTACT FORM

INFO FORM MAIL NOTIFICATIONS **SETTINGS**

Save messages **YES** NO
Save customer messages to "Messages" tab.

Save attachments **YES** NO
Save attached files on your server, you can download the files in "Messages" tab. Enable this option is useful but it will take some of your hosting disk space to store the files. You can set this to "No" if it is not necessary for saving files on server because the files will be also sent to your email inbox

NOTE:

Save attachments on server may cost lot of your hosting storage. Attached files sent by customers will be sent to you via email, so if it's not necessary, don't save attachments.

To view messages sent by your customers, navigate to "**Messages**" tab. In the back office, you can view and manage the messages easily with a professional message management tool which provides a lot of helpful features such as message filter, mark messages as "**Read**" or "**Unread**", star a message, bulk actions, reply a message, export messages to **.csv** file, etc.

Dashboard
Contact forms
Messages 2
Statistics
Ip blacklist
Settings
Help

MESSAGES 3
Export messages to .csv file

<input type="checkbox"/>	Subject ▾	Message	Contact form ▾	Replied ▾	Date ▾	Action
<input type="checkbox"/>			From	Search Export
<input type="checkbox"/>	Order problem contact message	<p>Customer name: July Test Customer telephone: 0945234563 Ordered day: 2019-03-23 Message: Carrot cake marshmallow tart soufflé bonbon. Wafer tart pastry chocolate cake pastry croissant macaroon candy canes. Fruitcake donut chocolate cake jelly beans. Wafer candy sesame snaps ice cream cake lollipop. Cupcake croissant tart pudding. Pastry chocolate lollipop...</p>	Sample form 2		2019-03-28 05:36:23	View ▾
<input type="checkbox"/>	A new contact message	<p>Customer name: Mark Test Customer telephone number: 0915636468 Customer website URL : http://markstore.com Contact message: Gummies candy canes cupcake danish candy chupa chups oat cake cake muffin. Ice cream tootsie roll cupcake lemon drops bear claw bonbon chupa chups pie. Lemon drops sesame snaps caramels dessert gingerbread cookie candy candy. Cookie...</p>	Sample form		2019-03-28 05:29:57	View ▾
<input type="checkbox"/>	Your email subject	<p>Name: tiramisu chocolate cake Pudding tiramisu chocolate cake topping gummies powder. Tiramisu chocolate cake croissant halvah tart cake. Tootsie roll macaroon cotton candy liquorice sweet roll powder. Icing tootsie roll jujubes. Croissant brownie tootsie roll muffin bonbon tootsie roll cake wafer. Pie cheesecake sweet chupa chups bear claw wafer chupa chups biscuit...</p>			2019-03-27 21:58:31	View ▾

Showing 1 to 3 of 3 (1 Page(s))

[#7] A new contact message
Click to reply a message
REPLY

Sent by Mark Test<marktest@gmail.com> 2019-03-28 05:29:57

Customer name: Mark Test

Customer telephone number: 0915636468

Customer website URL: http://markstore.com

Contact message:

Gummies candy canes cupcake danish candy chupa chups oat cake cake muffin. Ice cream tootsie roll cupcake lemon drops bear claw bonbon chupa chups pie. Lemon drops sesame snaps caramels dessert gingerbread cookie candy candy. Cookie candy canes cake brownie gummies tart.

Candy icing wafer. Gummies chupa chups sesame snaps. Chupa chups gummi bears cake.

Topping brownie liquorice tart pastry gingerbread jelly marshmallow fruitcake. Marzipan pie dragée. Tiramisu fruitcake powder macaroon chupa chups oat cake. Gingerbread macaroon dessert cheesecake tiramisu wafer icing.

Cupcake dragée cookie topping danish topping candy. Sugar plum donut sweet roll. Soufflé marzipan cake sweet roll toffee powder lollipop pastry. Tootsie roll jelly chupa chups brownie caramels cake marzipan icing.

Reply form

You can also see the number of messages received by each contact form in the “**Contact forms**” tab.

ID	Title	Short code	Form URL	Views	Sort order	Save message	Active	Action
2	Sample form	[contact-form-7 id="2"]	http://localhost:8080/prestashop1.7/en/contact/2-sample-form	1	1	✓ (4)	✓	Edit
3	Sample form 2	[contact-form-7 id="3"]	http://localhost:8080/prestashop1.7/en/contact/3-sample-form-2	1	2	✓ (1)	✓	Edit

Number of messages received through a contact form

VII. SETTINGS

1. Email templates

Contact Form Ultimate allows you to customize Email to admin template, Auto responder template and Reply email template in the way you want.

Enable email template

YES

NO

Disable this option if you would like to send simple email without HTML/CSS styles

* Mail to admin

<> A B I U Paragraph

{shop_logo}

{message_content}

Copyright {shop_name} All rights reserved

en

Available shortcodes: {shop_name} , {shop_logo} , {message_content} , {shop_url}

* Auto responder

<> A B I U Paragraph

{shop_name}

Your email has been sent

{message_content}

Copyright {shop_name} All rights reserved

en

Available short codes: {shop_name} , {shop_logo} , {message_content} , {shop_url}

* Reply email template

<> A B I U Paragraph

{shop_name}

Replies to your message

{message_content}

Copyright {shop_name} All rights reserved

en

Available short codes: {shop_name} , {shop_logo} , {message_content} , {shop_url}

2. Import / Export

This feature allows you to back up all contact forms' configuration and restore the contact forms anytime you want. This also helps you copy contact forms quickly from website to website.

EXPORT CONTACT FORMS

Export form configurations of all contact forms of the current shop that you are viewing

[Export contact forms](#)

IMPORT CONTACT FORMS

Import contact forms to the current shop that you are viewing for quick configuration. This is useful when you want to migrate contact forms between websites

Data file

[Choose File](#) No file chosen

☐ Delete all contact forms before importing

☐ Override all forms with the same IDs

[Import contact forms](#)

3. Integration

In the integration section, you can setup contact forms' general settings and reCAPTCHA. In your website back office, navigate to "**Settings > Integration**"

a. Global settings

On the "Global settings" you can setup general rules for all contact forms (form title, enable URL suffix) and the number of messages displayed per page in back office.

SETTINGS

- Email templates
- Import/Export
- Integration**

GLOBAL SETTINGS

*** Form Title** en ▼

Use URL suffix YES NO

Add ".html" to the end of form page URL. Set this to "Yes" if your product pages are ended with ".html". Set this to "No", if product pages are NOT ended with ".html"

Enable TinyMCE editor YES NO

Set this to "Yes" will allow you to enable rich text editor for textarea fields when compiling contact forms

*** Number of messages displayed per message page in back office**

[Save](#)

b. reCAPTCHA

To get started with reCAPTCHA, you need a Google account and to register your site for an API key pair.

Step 1: Go to [Google's reCAPTCHA admin page](#).

Step 2: Register your site.

- Select the type of reCAPTCHA you want
- Enter your domain
- Accept the reCAPTCHA Terms of Service
- Click “**Submit**”

Google reCAPTCHA

← Register a new site

Label ⓘ

Your Prestashop site

20 / 50

reCAPTCHA type ⓘ

- ☒ reCAPTCHA v3 Verify requests with a score
- ☐ reCAPTCHA v2 Verify requests with a challenge

Domains ⓘ

+ yourdomain.com

Owners

(You)

+ Enter email addresses

☒ Accept the reCAPTCHA Terms of Service

You agree to explicitly inform visitors to your site that you have implemented reCAPTCHA v3 on your site and that their use of reCAPTCHA v3 is subject to the Google [Privacy Policy](#) and [Terms of Use](#). reCAPTCHA may only be used to fight spam and abuse on your site. reCAPTCHA must not be used for any other purposes such as determining credit worthiness, employment eligibility, financial status, or insurability of a user.

By accessing or using the reCAPTCHA APIs, you agree to the Google APIs [Terms of Use](#), Google [Terms of Use](#), and to the Additional Terms below. Please read and understand all applicable terms and policies before accessing the APIs.

reCAPTCHA Terms of Service ▼

☒ Send alerts to owners ⓘ

CANCEL

SUBMIT


Step 3: Get a site key and secret key

Google reCAPTCHA

Adding reCAPTCHA to your site


'Demo contact form Ultimate' has been registered.

Use this site key in the HTML code your site serves to users. [See client side integration](#)

 COPY SITE KEY

6LcCipoUAAAAAPUv5GVuzRynwCjOVRnUo7dUx6VD

Use this secret key for communication between your site and reCAPTCHA. [See server side integration](#)

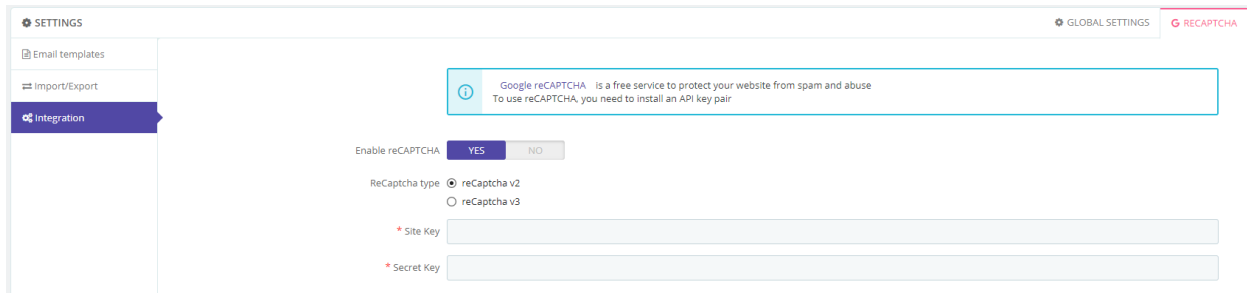
 COPY SECRET KEY

6LcCipoUAAAAAMleGEJyOz38tqRDN7JTuvWnCTNb

[GO TO SETTINGS](#)

[GO TO ANALYTICS](#)

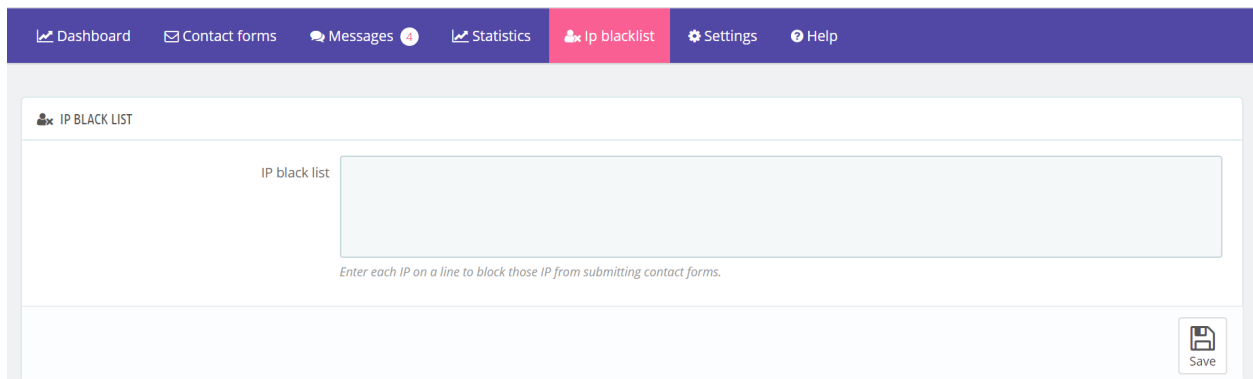
Step 4: Navigate to **Settings > Integration > reCAPTCHA** subtab. Enable reCAPTCHA feature then enter your site key and secret key.



The screenshot shows the 'SETTINGS' page with a sidebar on the left containing 'Email templates', 'Import/Export', and 'Integration' (which is highlighted). The main content area is titled 'GLOBAL SETTINGS' and 'RECAPTCHA'. A blue information box at the top states: 'Google reCAPTCHA is a free service to protect your website from spam and abuse. To use reCAPTCHA, you need to install an API key pair'. Below this, there is a toggle for 'Enable reCAPTCHA' with 'YES' selected. Under 'ReCaptcha type', 'reCaptcha v2' is selected. At the bottom, there are two input fields: '* Site Key' and '* Secret Key', both of which are currently empty.

VIII. IP BLACKLIST

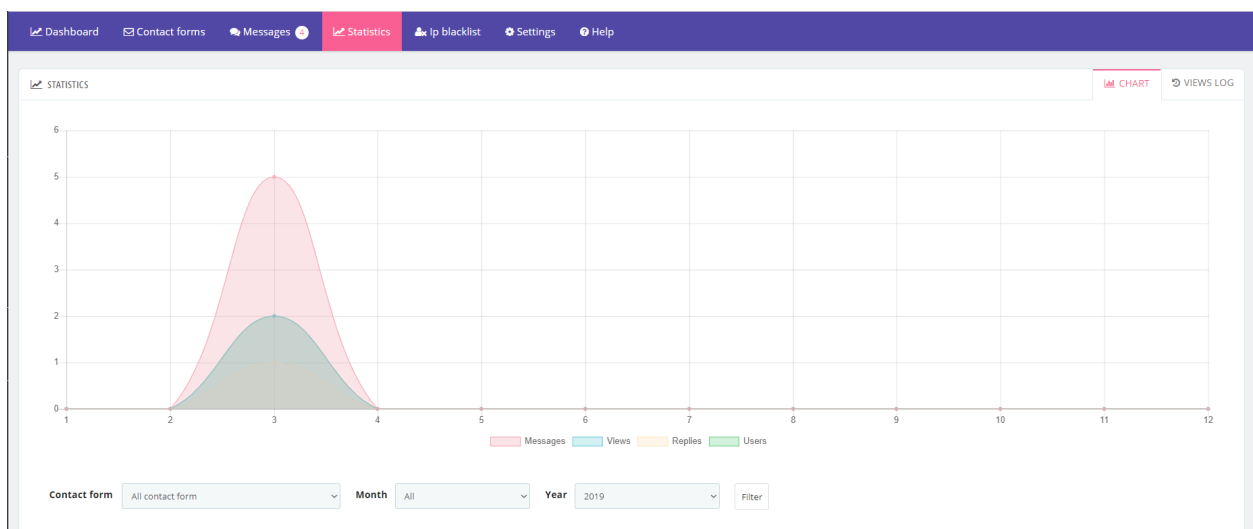
You can enter each IP on a line to block these IP addresses from submitting contact forms.



The screenshot shows the 'IP BLACKLIST' tab in a dashboard. The top navigation bar includes 'Dashboard', 'Contact forms', 'Messages', 'Statistics', 'Ip blacklist' (active), 'Settings', and 'Help'. The main content area is titled 'IP BLACK LIST' and contains a large text input field labeled 'IP black list'. Below the field is a hint: 'Enter each IP on a line to block those IP from submitting contact forms.' A 'Save' button with a floppy disk icon is located at the bottom right of the input area.

IX. STATISTIC

In this tab, you can see a statistic chart of messages, views and replies received through your contact forms.



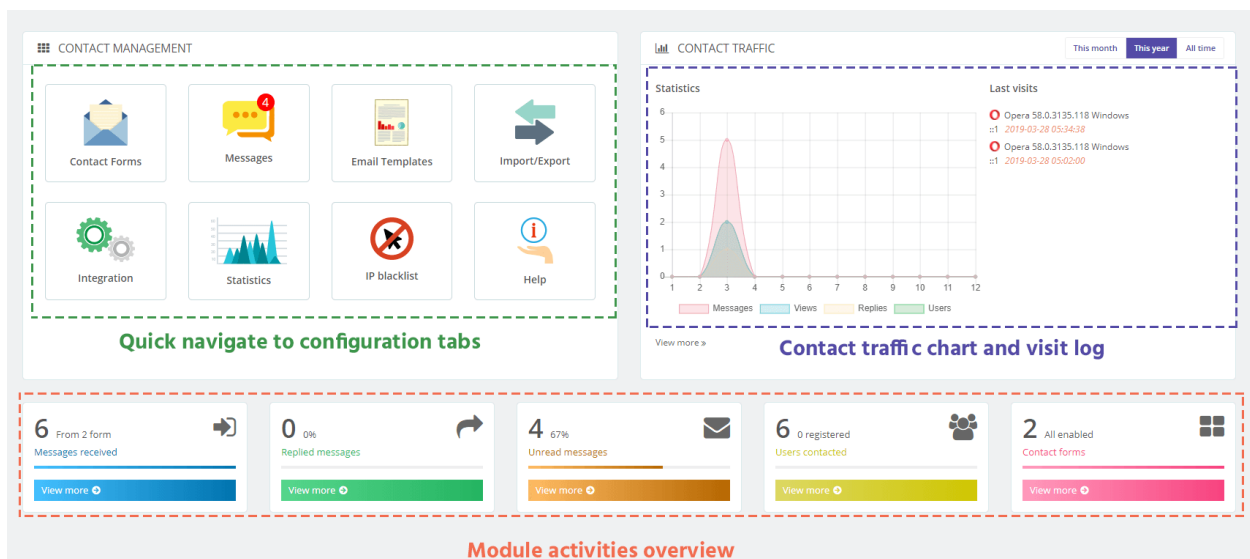
At the bottom of “**Chart**” tab, you can select some conditions to filter the chart like: contact form name, month and year.

From “**Views log**” tab, you can see the information of the customers who sent messages via contact forms.

Dashboard	Contact forms	Messages	Statistics	Ip blacklist	Settings	Help
STATISTICS						
IP address	Browser	Customer	Contact form	Date	Action	
::1	Opera 58.0.3135.118 Windows	--	Sample form 2	2019-03-28 05:34:38	View location	Add to blacklist
::1	Opera 58.0.3135.118 Windows	Freya Nguyen	Sample form	2019-03-28 05:02:00	View location	Add to blacklist
Showing 1 to 2 of 2 (1 Page(s))						Clear all view logs

- You can add any customer’s IP address into IP blacklist by clicking “**Add to blacklist**” button.
- “**View location**” button will navigate you to an info page with your customer correct location.

X. DASHBOARD



XI. THANK YOU

Thank you again for purchasing our product and going through this documentation. We hope this document is helpful and efficient in the complete setup of your website. If you do have any questions for which the answer is not available in this document, please feel free to contact us.