

Abdur Rafay Rizwan

Aspiring Software Engineer

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Skills

- Effective Management of staff and dealing with customers.
- Experience in restaurant management.
- Proficient use of Word press in developing/designing ecommerce sites.
- Deep knowledge of Fast Food, Desserts & Cold Beverages.
- Food safety procedures
- Stress tolerance

Experience

Bonkers / Apprenticeship

November 2023 - PRESENT, Loughborough UK

- Managed inventory effectively at Bonkers in Loughborough, ensuring accurate stock levels and timely restocking.
- Currently leading efforts to expand business operations by venturing into online platforms.
- Working as a Customer Relations Officer to proactively address customer needs and feedback during the expansion phase.

Royal Ice N Spice / Management & Kitchen Department

June 2022 - August 2023, Karachi, Pakistan

- Monitored the quality and control of the products.
- Worked in store and managed the inventory and stocks.
- Started to work as a cashier but got promoted to Assistant Manager.

Shake N Bake / Co-Founder

January 2022 - Present, Karachi, Pakistan

- Developed the entire menu of Premium Shakes, Refreshers & Cafes along with the ingredient sourcing and costing.
- Catered the mega event like K-EAT Food Festival 2022 & 23 and served over 2000 glasses generating around a million rupees in sales each year

Education

University of Northampton/ BSc Computer Science

August 2023 - Present, Northampton

The City School /A Level

August 2020 - June 2022

The City School/ O Levels

August 2018 - June 2020