

# ABDULLAH AL RAFEE

## SOFTWARE ENGINEER

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Dhaka, Bangladesh (Open to relocate)

Frontend-focused Full Stack Engineer with 4+ years of experience building and scaling production web applications. Strong expertise in React, Next.js, Angular, and Node.js, with a proven track record of delivering user-centric features, maintaining high code quality, and leading development efforts in agile, fast-paced environments.

## PROFESSIONAL EXPERIENCE

### UJET.cx | Software Engineer ||

June 2025 - Present

**Tech:** Javascript, Typescript, Python, Reactjs, Angular, Vuejs, Zustand, Vitest, Jest, Karma, Cypress, Playwright, GCP.

- Developed and maintained Call, Chat, and Email workflows across Admin and Agent portals for a large-scale CCaaS platform.
- Owned frontend feature delivery, collaborating with product, backend, and QA teams agile environment.
- Ensured production reliability through automated testing, PR reviews, and participation in on-call incident response.

### UJET.cx | Software Engineer

June 2024 - May 2025

**Tech:** Javascript, Typescript, Angular, React, Zustand, Jest, Karma, Cypress.

- Fixed frontend bugs and UI issues, improving application stability and user experience across production systems
- Implemented small frontend features and reusable components based on product and design requirements
- Supported testing efforts and participated in code reviews, debugging, and team collaboration while following engineering best practices

### iMS Systems | Assistant Head of Development

July 2023 - June 2024

**Tech:** Javascript, Typescript, React, Tailwind CSS, Nodejs, Express, MongoDB, JWT, Jest, AWS.

- Provided senior leadership, mentoring developers and designers while managing cross-functional, international teams in fast-paced, deadline-driven environments.
- Led R&D initiatives, integrating technologies like Google Maps and ChatGPT, and ensured high-quality delivery through coding standards and PR reviews.
- Partnered with stakeholders on strategic planning and innovation, aligning development goals with organizational objectives.

### iMS Systems | Frontend Develop

June 2021 - June 2023

**Tech:** Javascript, React, Bootstrap, Tailwind CSS, Material UI.

- Experienced in software development with a focus on compliance management tools.
- Designed and developed applications while collaborating with business and technical teams in an agile environment.
- Worked closely with leads and team members to align development goals.

## PROJECTS

### **UJET CCaaS platform**

Worked on chat, call, and email workflows including multicast and deltacast across Admin and Agent portals. Implemented TDD, unit, and end-to-end tests, reducing bugs by 30%, and integrated CRM systems such as Salesforce and Zendesk.

### **iMS Systems**



An integrated management system to analyze risk and incident. Managing the audit internally and externally while identifying opportunity for improvement. Managing compliance from one single portal with asset management and employee management. This portal ensures business is standardized and proper processes are followed.

### **GN Surveys**



A remote survey management portal ensuring locations, survey data and bookings are managed from a single portal. Ensured the frontend view of large files of 3D views and remote surveys of a particular area. Identifying OFI and incident.

### **Alice**



Alice is an AI powered Microsoft Word Add-in that is developed and integrated with OpenAI API to enable users AI assisted editing in Microsoft word. Assist user to understand and document compliance properly. Suggesting potential root cause and mitigation of a risk and incident.

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## TECHNICAL SKILLS

**Programming Languages:** JavaScript, TypeScript, Python, C/C++, PHP, Ruby

**Databases:** MongoDB, MySQL, Firebase, Redis

**Frameworks & Libraries:** React, Next.js, Vue.js, Angular, Node.js, Express.js, Nest.js, Redux, Laravel, Ruby on Rails

**Version Control:** Git, GitHub, GitLab, Bitbucket

**DevOps & CI/CD Tools:** Docker, Kubernetes, Jenkins, GitHub Actions

**Methodologies:** Waterfall & Agile software development process

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## EDUCATION

### **Khulna University of Engineering & Technology**

Bachelor of Science in Electronics & Communication Engineering

CGPA - 3.19

### **Notre Dame College, Dhaka.**

Higher Secondary School

GPA - 5.00

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## AWARDS & ACHIEVEMENTS

### **Google Codejam ( Round 1 ) | Participant**

- Participated in the Google Code Jam competition.
- Qualified for Round 1 by solving two problems using C++.

### **Math Olympiad ( Divisional ) | 1st Runner up**

- Participated in the Math Olympiad (Junior Category).
- Secured 1st runner-up position in the divisional round.