

# FAQ on SRS

**What is maximum or minimum range of user-id and password?**

	Manager	Customer
Userid	System Generated	System Generated
Password	System Generated	User Generated with no character limit

**What is maximum length of account number ?**

It is System Generated

**Does it require to add beneficiary account before transfer or he directly transfer the funds without verifying that beneficiary account?**

Beneficiary addition is not required.

**What is maximum and minimum range of fund transfer in a day ?**

No Limits on transfer amount

**Customer/ Manager can get the statement which is 10 years back? Or we can retrieve the date just 6 months or 1 year old data?**

Yes. They can get statement 10 years back, provided there is data in system corresponding to that time frame.

**Can we enter short names if the STATE filed like for Ohio- we need to enter complete name of the state or it is also acceptable to enter short name like "OH"?**

There is no dropdown. You can enter OH

**Does the city column is a text box or drop down list?**

Text Box

### How can we know the associated accounts under a specific manager?

No default accounts are created for Manager. When you create new customers using a manager id , they automatically come under that particular manager's purview

### Do managers have permissions to delete customer when the account is active or only managers have permissions to delete the account and customer details when customer closes the account/Account becomes inactive??

Delete Account	Manager	<b>Manager:</b> A manager can add a delete an account for a customer.
Delete Customer	Manager	A customer can be deleted only if he/she has no active current or saving accounts <b>Manager:</b> A manager can delete a customer.

Managers can delete account even if the account is Active. Unlike other systems, in Guru99 Banking Project, there is no system to "activate" and later after some time "re-activate" the account. Once an account is deleted its gone forever. Sames goes for Customer. The only constraint is in order to delete a Customer , that particular customer id should not have any Accounts. So the accounts needs to be deleted before deleting the customer.

### Known Issues

**Date of Birth** - One can enter future date when creating a new customer

**Pop Up Messages** - The Pop Up messages generated on success or failure of a transaction may not describe the issue in detail