



# Irsyadillah Putra Ilyas

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Having 6+ years in professional product design and research-related area, I specialize in synthesizing raw data into findings (process), conducting usability testing (method), and implementing behavioral economics theory. I love connecting the dots between user's "jobs to be done" with products and business. In my leisure time, I usually play Call of Duty Mobile, watch mind-bending genre movies, play badminton, go jogging, and read books.

## WORK EXPERIENCE

### Lion Parcel

May 2022 - Jun 2024

#### UX Research Manager

Generate quarterly research roadmap. Manage quarterly researcher's budget. Recruit a researcher. Collaborate closely with product managers, design manager, and AVP of Product.

### Bukalapak

Sep 2018 - May 2022

#### UX Researcher

Conduct usability testing, interview, survey, kano analysis, maxdiff analysis, and CSAT. Research on revenue, merchant, and logistic products. Collaborate closely with product, design, business, and marketing team. Had a chance to collaborate with Head of Design and Head of Research and create impact up to 80x product performance incremental.

### Gojek

Jan 2018 - Apr 2018

#### UX Designer - Freelance

Design transport products. Explore on one of the most top user issue on booking transport. Create some alternative design, conduct small test, working with foreign senior designer and design lead.

## LEARN AND TEACH EXPERIENCE

### Master of Business Administration

Majors: Business Administration and Management  
Institut Teknologi Bandung; 2021 - 2024 (Expected)

### Bachelor of Computer Science

Majors: Information System; GPA : 3.25 / 4.00  
Universitas Indonesia; 2014 - 2018

### Teaching Assistant of Human-Computer Interaction (HCI)

Universitas Indonesia; Aug 2017 - Jan 2018

## AWARDS & PARTICIPATIONS

### The Champion Team of Bukalapak's Hack-a-Fun (Hack-a-Ton) 2019 (Best Story Telling Category)

Bukalapak Internal Team; Feb 2019

### Top 3 Design Team Finalist at SIS Design Challenge

Binus University; Nov 2017

### UXSEA Summit 2019 Participants

Singapore; Nov 2019

## COMPETENCIES

Data-informed driven  
Design thinking  
Empathy

Fast learner  
Problem solving  
Communication

Analytical thinking  
Project management  
Adapt to change