



THORIQ AHMAD EPLIN

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DKI Jakarta, Indonesia

Information Systems graduate from Telkom University, Bandung with diverse experience in IT support, entrepreneurship in the automotive industry, and government IT internship. Seeking opportunities in IT, Marketing, and Administration. Demonstrates strong teamwork skills, a passion for challenges, and a quick learning ability.

Work Experiences

WOM Finance - Jakarta, Indonesia

Jun 2023 - Jun 2024

IT System and Supporting

- Provide ongoing support and maintenance for company IT systems, ensuring optimal performance and minimal downtime.
- Assist employees with IT-related inquiries and problems, offering guidance and solutions to enhance user experience.
- Assist in monitoring and managing IT security protocols to protect company data and systems from cyber threats.
- Participate in IT projects, providing technical support and contributing to project planning and execution.
- Conduct training sessions for employees on new software, systems, and IT best practices to ensure effective use of technology.

Sell-Buy Car - Padang, Indonesia

May 2021 - Present

Entrepreneur

- Oversee daily operations of the used car buying and selling business, ensuring smooth and efficient processes.
- Conduct thorough market research to identify trends, set competitive pricing, and develop effective sales strategies.
- Build and maintain strong relationships with customers, providing exceptional service to enhance customer satisfaction and loyalty.
- Manage negotiations with buyers and sellers to achieve profitable transactions while ensuring customer satisfaction.
- Handle financial aspects of the business, including budgeting, accounting, and financial reporting.

Diskominfo Kota Depok - Depok, Indonesia

Aug 2020 - Feb 2021

IT Intern

- Assist in providing technical support and troubleshooting for hardware, software, and network issues to ensure smooth IT operation.
- Help with the maintenance and updating of IT systems, including software installations, updates, and backup.
- Support data entry, management, and analysis tasks to ensure accurate and efficient data handling.
- Collaborate with the IT team on various projects, contributing to planning, development, and implementation phases.
- Maintain detailed records of IT processes, system configurations, and troubleshooting steps for future reference.

Telkom University - Bandung, Indonesia

Jun 2018 - Oct 2018

Student Intern

- Helped in the maintenance and updating of university IT systems, ensuring 99% uptime during the internship period.
- Assisted in data entry, management, and analysis tasks, improving data accuracy by 20%.
- Maintained detailed records of IT processes, system configurations, and troubleshooting steps, leading to a 30% reduction in issue resolution time.
- Supported the training of students and staff on new software and IT best practices, increasing user proficiency by 25%.

Education Level

Telkom University - Bandung, Indonesia

Aug 2015 - Jun 2022

Bachelor Degree in Information System

SMAN 14 Padang - Padang, Indonesia

Jul 2012 - May 2015

High School in Natural Science

Organisational Experience

USBM Tel-U - Bandung, Indonesia

Oct 2015 - Aug 2019

Futsal Management Staff

- Assisted in organizing and managing futsal events, resulting in the successful execution of tournaments annually.
- Provided logistical support for team practices and matches, ensuring 100% readiness for all scheduled events.
- Facilitated communication between team members and management, improving overall team coordination by 20%.

UKM Sepakbola Tel-U - Bandung, Indonesia

May 2016 - Sep 2019

Head of Coaching Management

- Led and managed the coaching team, overseeing training sessions for over 100 players.

- Developed and implemented effective training programs, leading to a 25% improvement in team performance.
- Conducted performance analysis of players, contributing to the selection of top talent for competitions.

Himpunan Mahasiswa Sistem Informasi

Aug 2016 - Jun 2018

Human Resources and Cadre Development Department Staff.

- Assisted in recruiting new members, increasing membership by 15% annually.
- Developed and conducted training programs for new members, enhancing their skills and knowledge.
- Organized and managed events and workshops for member development, with an average attendance rate of 85%.

Persatuan Olahraga Sistem Informasi - Bandung, Indonesia

Aug 2017 - Jun 2018

- Planned and executed sports events and tournaments, resulting in a 20% increase in participation.
- Coordinated with various teams and departments to ensure smooth execution of events.
- Managed event budgets, ensuring cost-effective use of resources and staying within budget limits.

USBM Tel-U - Bandung, Indonesia

Aug 2017 - Jun 2018

Steering Committee

- Contributed to the strategic planning and direction of sports events, leading to a 15% increase in overall event quality.
- Coordinated with team members to ensure successful implementation of planned activities.
- Managed resources efficiently, reducing event-related costs by 10%.

Skills, Achievements & Other Experience

- **Hard Skills:** SQL, Database, Enterprise Architecture, Microsoft Office, Marketing, Sales, Social Media Specialist
- **Soft Skills :** Leadership, Communication Skill, Negotiation Skill, Analytical thinking, Decision Making, Adaptability Skill, Time Management
- **Language:** English (Functional), Indonesia (Native)