

ANDI FAJAR RAMADHAN

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South Tangerang, Banten, Indonesia.

SUMMARY

I am a candidate with more than 4 years of experiences in the field of IT Support Specialist. I am a quick learner, discipline, teamwork and goal oriented, and cares about the details of the work. I have a great interest in Information Technology or Programming and have proven my track record in my work experience and certifications.

EDUCATION

SMK Negeri 1 Cimahi (4 years International Strengthening Education Program)

Computer and Networking | Average Grade: 8.2/10

July 2015 - Apr 2019

Area of Interest: IT, Programming, Computer and Networking

EXPERIENCE

IT Support Engineer | PT. Sidola Computer

Jan 2019 - Mar 2023

- Perform troubleshooting and carry out periodic maintenance on customer devices (Laptop/Desktop/Server).
- Installing and configuring hardware and software on computers and servers.
- Explain and discuss technical problems as well as find solutions and maintain good relationships with customers.
- Carrying out stock taking of available goods.
- Solve Windows, Linux, Laptop/Desktop and Server problems.
- Carry out Quality Check (QC) on Laptop, Desktop and Server units in accordance with existing recommendations.

Illustrator & FanMerch Illustrator | Freelance

Mar 2023 - Now

- Make 2D Illustration based on commissioned request by customers.
- Make Fan Art merchandise with a commercial license used (Stickers, Key Chain, Tote Bag, Fan).
- Carry out sales and marketing promotions in the business of buying and selling fan merchandise.
- Participate in events as a partner that involve buying and selling fan merchandise.

Service Area Engineer | PT. Visionet Data Internasional

Jun 2024 - Sep 2024

- Stock Opname DSN (Desktop, Server, Network) on a Project with Bank BTN.
 - Installing, Configuring, Cabling and Monitoring Cisco Switch Catalyst for Procurement LAN Switch Access Project with Bank BJB.
 - Handling Project Documentation such as BAST, UAT etc.
 - HA Authentication, Authorization, Audittrail, and Network Access Control Project with Bank BTN.
 - Maintenance EDC Machine to customer needs such as Thermal Supply Services, Procurement EDC, Replacement EDC, Withdrawal EDC, and Maintenance Services.
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ORGANIZATIONS

Head of Division 10 (Language) | Student Council

July 2013 - July 2015

- Carrying out the Student Council agenda and also organizing annual school events.
- Establish good relationships with residents and school staff.
- Responsible for all language-related agendas (English/Indonesian/Sundanese) held by the school.
- Carrying out the inauguration of prospective new Student Council members.

Chairman | Youth Organization

Aug 2016 - Dec 2017

- Plan and implement events and others to involve residents in social activities.
- Carrying out environmental maintenance with members of the youth organization and local residents.
- Maintain good relations between organizations and residents.

Member | Japanese Club (Extracurricular)

July 2015 - Mar 2017

- Get involved in learning Japanese, especially in how to read Japanese speech (Roudoku).
 - Help and be responsible for the Roudoku Division with other members.
 - Providing learning and also compiling a curriculum for long-term learning.
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SERTIFICATION

Fundamental Software Engineer | Revou

Sep 2023

- 2 weeks boot camp of Fundamental Software Engineer.

Data Programming | Sololearn

Sep 2023

- Fundamental and going deeper in SQL and Python Programming.
- Query Techniques, Data Analysis, Control Flow, Working with Data, Function.

Responsive Web Design | freeCodeCamp

Jan 2024

- Representing approximately 300 hours of learning Responsive Web Design.
 - Going deeper on HTML5 and CSS3.
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SKILL

Soft Skill

Communication | Analytical Thinking | Problem-Solving | Leadership | Teamwork | Planner | Logical Thinking | High understanding of Algorithms | English (Uncertified B2) | Indonesia (Native)

Hard Skill

MS Office | IT Technical Support | Troubleshooting | Hardware Engineer | Computer and Networking | Linux System Administration | Digital Illustration | Server Administration | Server Maintenance | IT Support Specialist | EDC Machine | Web Programming | Data Programming | Customer Services | HTML | CSS | JavaScript | RDBMS | Python