CURICULUM VITAE

Wal Aziz Mendo Putra
IT APPLICATION SUPPORT
IT SUPPORT ANALIS
IT HELPDESK OPERATION

CONTACT

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EDUCATION

High School
MA Al-Islamiyah Kotabumi
2012-2014

Associate Degree in Information Management
Universitas Bina Sarana Informatika
2014-2015

Bachelor's Degree in Computer Engineering
STMIK Antar Bangsa Tangerang
2015-2018

SKILLS

- Mikrotik
- Networking
- Microsoft
- Design Editing
- Video Editing
- Wordpress
- Web Analis
- IT Application Monitoring
- Data Analityc
- Web Development
- Google Workspace Administrator
- Troubleshooting
- Operating System
- Database Manajemen
- Web Desain
- IT MIS and Datawarehouse Monitorinfg
- Aplication Support
- Remote Support Capabilities

WORK EXPERIENCE

Volunter (Intern)   2018
Daqu Bisnis Nusantara (Qurban Istimewa)

Collecting qurban donations through various means, such as events at shopping centers, organizing fundraising events both offline and online, and becoming the digital media team for Qurban Istimewa.

Administrative Staff   agustus 2018-februari 2020
Daarul Qur'an Institute Jakarta

Managing and maintaining various campus documents and data, including correspondence reports and archives. Providing administrative support to staff, faculty, students, and campus visitors. Handling archiving processes, inventory management, and other administrative tasks.

Head of the Information Technology Bureau
Daarul Qur'an Institute Jakarta   februari 2020 -September 2023

Managing and supporting the Information Technology infrastructure at the Daarul Qur'an Institute in Jakarta, providing technical support to users, ensuring information security, managing databases, developing applications, providing IT services, and monitoring and updating technology according to campus needs.

IT Application Support Monitoring   Sept 2023 - Juli 2024
Indonesian Sharia Bank (PT Adidata Informatika)

As an IT Application Support Monitoring Specialist at Bank Syariah Indonesia, I am responsible for ensuring the optimal performance of technology systems. My work involves proactive monitoring of networks, servers, and applications, detecting issues, and reporting performance to management. I am also involved in information security management, ensuring compliance, and collaborating with the IT team to enhance technology infrastructure, maintaining the integrity of banking services.

REFERENCE

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PT Adidata Informatika

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