

Agung Mustaqim

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OBJECTIVE

I have 1 year and 2 months of experience as an IT Support, along with 2 years of experience managing a personal website (Kursirakyat.com) using the CMS system (WordPress). Additionally, I have 9 months of experience working with ERP systems. My skills include IT proficiency in HTML & CSS, PHP, SQL, TABLEAU, and the Laravel Framework. I am adaptable, eager to learn new things, and have a strong work ethic. I am open to opportunities in various positions.

EDUCATION Nasional University

Jakarta,

Bachelor Degree in Informatics Engineering

Graduation Date: September 2024

WORK EXPERIENCE

PT ESKALINK

Full Stack Web Developer

December 2023 – August 2024

Web Development

- Developer for project and production ERP website, we use PHP Native and Vue Js + Laravel

Dinas Peternakan dan Kesehatan Hewan Sumatera Barat

Full Stack Web Developer - intern

September 2023 - December 2023

Web Development

- Participate in the creation, testing, and maintenance of website components.

Programming

- Learn web programming languages such as HTML, CSS, JavaScript, and backend programming languages.

Responsive Design

- Increase understanding of responsive design principles to ensure websites are well accessible across devices.

PT Graha Cipta Solusindo

IT Support

June 2022 - September 2023

Resolving network issues to ensure stable connectivity, including inspecting and repairing computer networks experiencing problems. Quickly restoring problematic systems and ensuring regular updates and maintenance of systems and applications to maintain optimal performance. Installing and configuring POS hardware and software at customer locations, connecting devices like receipt printers, barcode scanners, and payment devices to cashier terminals, and training cashier users on using POS hardware and software. Handling technical support requests related to hardware and software issues, identifying root causes, and providing solutions through remote support or onsite visits. Maintaining system security with tools like antivirus, regularly backing up data, and ensuring proper management of peripheral devices and applications in use. Additionally, providing IT support services to various clients including A&W Restaurant, Bakmi GM, Kopi Nako Gunung Jati, J/s Café and Lounge, and building and managing websites (Gracindo.co.id).

LEADERSHIP

G'19 Prodi Teknik Informatika - Head of Force (Pekanbaru,Indonesia)

Agustus 2019

G'19 Prodi Teknik Informatika - Vice Chairman of the Department Class (Pekanbaru, Indonesia)

September 2019

Forum OSIS Padang - General Treasurer

Jun 2017 - Apr 2018

SKILL, CERTIFICATION

Skills: PHP, Laravel, jQuery, VueJs, WordPress, CopyWritting, JavaScript, Bitbucket, Jira, Sql Server, MySql, Postgresql, RestAPI, Database Managemen, Git.

Certifications: Data Science (Certiport)