

Contact

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Top Skills

Presales & Delivery

Team Leadership

Stakeholder Management

Languages

English (Limited Working)

Certifications

Data Science

Publications

Perspective of the Meaning in Life Within

Active Social Media User

Wahyu Ramadhan

Ex Product Manager at Tokodistributor.com

Jakarta, Jakarta, Indonesia

Summary

Experienced Information Technology Support Specialist with a demonstrated history of working in the information technology and services industry. Skilled in Windows Server, Product Management, Research & Development, Operations Management, Leadership, Operational Planning, and Project Management. Strong information technology professional with a S2 focused in Management business from Binus Business School.

Experience

Mandiri Sekuritas

IT Project Manager

March 2024 - Present (9 months)

Jakarta, Indonesia

- Manage software project activities from initiation to closure
- Ensure projects run smoothly by using proper plans and controls
- Manage areas: scope, schedule, cost, quality, communication, risk and resources

Formatic Architecture

Presales Consultant

July 2022 - Present (2 years 5 months)

Jakarta, Indonesia

Selling products or services to customers, and representing the brand. This can include asking questions to pinpoint the best offerings, giving demos or presentations, and maintaining customer relationships. Reaching out to potential leads through a variety of channels, such as email, phone, text, and social media.

PT. Computrade Technology International (CTI Group)

IT Project Manager

January 2024 - March 2024 (3 months)

Indonesia

- Understand the root cause analysis approach

- Maintain project timeline with Agile/waterfall methodology depending on project situation
- Maintain customer satisfaction on project deliverables quality
- Manage changes to the project scope, project schedule, and project costs using appropriate verification techniques
- Report and escalate to management as needed
- Report Project Progress and Cost Tracking periodically

Bumi Amarta Teknologi Mandiri

IT Project Manager

August 2023 - January 2024 (6 months)

Jakarta, Indonesia

- Oversee all aspects of projects. Set deadlines, assign responsibilities and monitor and summarize progress of project.
- Prepare reports for upper management regarding status of project.
- Eager to learn and adapt with a variety of the IT concepts, practices and procedures.
- Decisive and have ability to develop a plan and accomplish goals. A wide degree of creativity and latitude is expected.
- Coordinate all project members and project collaborators for the flawless execution of projects
- Create and maintain comprehensive project documentation
- Develop a detailed project plan to monitor and track progress. Conduct proper communication to both client and internal project team regarding the project plan.
- Manage changes to the project scope, project schedule and project costs using appropriate verification techniques
- Measure project performance using appropriate tools and techniques
- Report and escalate to management as needed
- Manage the relationship with the client and all stakeholders
- Perform risk management to minimize project risks

Tokodistributor - B2B Marketplace

Product Manager

June 2022 - August 2023 (1 year 3 months)

Jakarta, Indonesia

- Drive product and vision based on the company's goal, and prioritize the roadmap based on market opportunity and needs.

- Create product Requirement Documents (PRDs) with clarity on objective and execution details on short - medium - long term product goals for all stakeholders, and other related parties.
- Integrate usability studies, research and market analysis into product requirement.
- Launch product improvements on regular basis, including improving customers conversion funnel.
- Measure key metrics that informs the success of product.
- Monitor product implementation and ensure timely progress in accordance to the sprint goal, and documenting it for future development.
- Establish shared vision with all shareholders to align overall roadmap based on priority, resource, and effort needed.
- Handle multiple or bigger team in delivering product excellence.
- Work closely with software Engineers, QA Engineers and UI/UX designer, market researcher, and marketing team.

Tech and Tools : Ms. Office, Jira, Slack

PT. SUCOFINDO

Research & Development Specialist

June 2021 - May 2022 (1 year)

Jakarta, Indonesia

- Develop or enrich a new business by making a business feasibility study, pre-design, incubation, and pre-commercialization.
- Conduct research from planning, executing, and analysis of The Effectiveness.
- Prepare materials for reports, and potential recommendations to team & stakeholders.
- Work with a team of 6 people.
- Directly report to the Head of R&D.

Tech and Tools : Ms. Office

Polaris Edu Partners

IT Project Manager

December 2020 - June 2021 (7 months)

Jakarta Selatan, Jakarta, Indonesia

- Coordinated activities, resources, equipment, and information.
- Prepared & monitored projects, timeframes, and schedule
- Handled IT budgeting.
- Involved in setting the device.
- Developed an IT quality management system.

- Oversaw the periodic client performance reports and pinpointed any unusual trends.
- Directly reported to the CTO (Chief Technology Officer)

Tech and Tools : Ms. Office, Bitrix24

PT Trakindo Utama

Data Analyst

September 2020 - December 2020 (4 months)

Jakarta Selatan, Jakarta, Indonesia

Supporting product and business teams to provide information and insights from data using various statistical methods.

Valbury Asia Group

Digital Account Associate

September 2020 - October 2020 (2 months)

Jakarta Metropolitan Area

KSO SUCOFINDO SURVEYOR INDONESIA

IT Support & Coordinator Operational

November 2017 - December 2019 (2 years 2 months)

Job Description :

- Maintaining hardware & software.
- Identifying & troubleshooting problems.
- Collaborate with Vendor to develop applications.
- Planning & coordinating the business process.
- Selects and trains the staff and surveyors for using the application
- Lead surveyors in the field.
- Preparing & maintaining operations documents and monthly reports.

Education

Binus Business School

Master's degree, Business Management · (2017 - 2020)

BINUS University

Bachelor's degree, Computer Science · (2012 - 2017)

Rakamin Academy

Bootcamp Batch V, Data Science & Machine Learning · (2020 - 2021)