# Rizky Zulkarnaen

Love doing a collaboration with API Solution

## 👤 Profile

- Proven ability to establish and maintain excellent communication and relationships with clients.
- Able work in the team and self working.
- Hardworking and fast learning for new technology.
- Committed to utilizing my skills to further the mission of a company.

## 💼 Employment History

### Senior Technical Product Manager at Ayoconnect, Jakarta

October 2022 — Present

- Managing Virtual Card, CC MPGS, Ewallet, Qris and Disbursement's Product.
- Gathering requirement API Documentation from Bank or Partner.
- Testing the API Credentials form Bank or Partner.
- Creating high level flow API.
- Build a PRD (API Product, Dashboard Product, Data Monitoring).
- Grooming with engineer's team regarding the API what we want to build.
- Discuss TRD with engineer.
- Creating Fraud Detection System rules for each product.
- Build UAT Test cases.
- Supervising product delivery until Production Release.
- Monitor end to end
- Contributing to creating initial technical proposals for answering RFP or RFI.
- Developing Proof of Concepts (POCs) to demonstrate feasibility.
- Doing pre-sales to introduce Ayoconnect Payment Service's product to new clients.
- Helping the client to do integration with the product

### Technical Product Manager at Kata.ai, Jakarta

October 2021 — September 2022

- Contributing to creating initial technical proposals for answering RFP or RFI.
- Creating PRD.
- Grooming with project's team regarding the API what we want to build.
- Acted as a product consultant
- Developing Proof of Concepts (POCs) to demonstrate feasibility.

## Details

Yogyakarta, Indonesia.
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## Links

LinkendIn

Github

## Skills

Vuejs

Nodejs

Laravel

SQL

Python

PHP

Pandas

Metabase

Ability to Work in a Team

Communication

Wordpress

Magento

Prestashop

## Languages

Bahasa Indonesia

English

- Doing pre-sales to introduce Kata.ai all services (Whatsapp Business API, Chatbot, Omnichannel) to new clients.
- Creating High-Level Diagram to describe flow or architecture (chatbot and integrate with third-party or omnichannel) and implementation to Project Manager or System Integration
- Managing ongoing project
- Guiding new partner/client to integrate Whatsapp Business API to client's application
- Guiding new clients to enable or migrate BSP Whatsapp Business API to Kata WABA
- Support CSM team in post-sales needs for clients.
- Investigate and work directly with Product team to help them troubleshoot client issues.
- Managing 6 members

**Senior System Integration Engineer at DOKU Payment Gateway, Jakarta**
October 2017 — September 2021

- Guide merchants to integrate DOKU Payment Gateway to their application.
- Contributing to creating initial technical proposals for answering RFP or RFI.
- Developing Proof of Concepts (POCs) to demonstrate feasibility.
- Meeting or conference call with merchants to solve the problem together.
- Meeting with the Sales team (Pre-Sales) to introduce DOKU All service to new merchants to help what the merchant needs.
- Configuring and ensuring technical requirements between client and user.
- Reviewing a new API before launch to market.
- Review API Documentation.
- Participate in customer code reviews to help diagnose issues with the implementation or DOKU API.
- Managing 4 members

**Improvement tools that I created**

- Creating a simple platform demo or a library using DOKU API from HTML, Javascript, PHP, Python and NodeJs.
- Doing customize plugin DOKU (Woocommerce, Magento and Prestashop) to be able to use on merchants.
- Creating documentation how the team does configuration of the payment channel.

**Integration Consultant at Gecko Digital, Denpasar**
January 2017 — September 2017

- Create a client's website (WordPress, CSS, Javascript, Laravel, Python, Nodejs, and Vuejs).
- Manage Virtual Tour.
- Help clients to integrate Virtual Tour to their web.
- Make API Documentation on how to connect  VT
- Customize skin virtual tour.
- Manage Gecko's server.

**Technical Support Engineer at PT. Krida Hasta Tama, Jakarta**
June 2015 — December 2016

- Creating and managing work schedules: Joining team and subcontractor.
- Frequently visit at the job site to ensure sufficient staffing levels, on-time delivery of materials, and the overall quality and performance of work according to project specifications.
- Interact with clients and receive feedback regarding the quality of work performed by field service workers.
- Design of a path for fiber optic installation
- Do installation of Mikrotik in Alfamart for 200 nodes.

**Freelance Web Developer at Self Employee, Denpasar**
September 2011 — June 2015

- Already make more than 50+ web and application project
- Manage and customize plugin WordPress.

## 🎓 Education

**Bachelor Computer Science, STIKOM Bali, Denpasar**
October 2011 — May 2015

GPA 3.28

Thesis "Platform open-source water management system"

## 🎓 Certifications

**Certified Scrum Product Owner® by Scrum Alliance**

October 2023 — October 2025

**Foundations of Project Management by Google, Coursera**

March 2022 — Present

**Google Cloud Fundamentals: Core Infrastructure**

Jan 2022 — Present

**Google Cloud Skill Boost**

Jan 2022 — Present

**Node JS (Basic), HackerRank**
July 2021 — Present

**API Designer, API Academy**

November 2021 — Present

**SQL (Basic), HackerRank**
August 2021 — Present

**Rest API (Intermediate), HackerRank**
July 2021 — Present

**Python (Basic), HackerRank**
August 2021 — Present

**CCNA (Basic), Telkom Professional Development Center**
July 2015 — Present

## 📊 Event

**Fourth Place - Lomba Inovasi Pelayanan PDAM Denpasar , Denpasar**
October 2017 — October 2017

Idea "Platform Water Management System" is an IOT that can help users to regulate, monitor water usage, automation when the water is full in the container and a token system such as PLN by purchasing credit online.

**Big 10 - 1000 Startup Digital Regional Bali, Denpasar**
December 2017 — December 2017

Idea "Renkarnesia" is a marketplace that connects vehicle rental providers and vehicle rental users easily and safely.

**Big 10 - The NextDev Telkomsel 2019 Regional Bali, Denpasar**
May 2019 — May 2019

Startup "SekolahCloud" is a school management application that aims to reduce paper usage in the school environment and can make it easier in terms of school administration.

**Finalis Denpasar Innovation Day, Denpasar**
August 2020 — August 2020

Startup "SekolahBuddy" is an online exam application that can help teachers get test results without the need to make student exam corrections and also help students take exams anywhere and anytime in real time