### Anita Marsafira

### Software Quality Assurance

Software-savvy quality assurance professional committed to confirming proper functionality and usability of software products before release. Plans test schedules and strategies according to project scope and delivery dates and monitors and tracks bug resolutions. Reviews software documentation to verify technical accuracy and completeness and to mitigate risks.

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# **Work Experiences**

Maret 2023 - Januari 2024

## Quality Assurance Chapter Lead PT Abishar Technology

- 1. Collaborated with the team to schedule and perform regression for products ready to be released.
- 2. Monitored the resolution of bugs, tested fixes, and helped developers tackle ongoing problems by providing a QA perspective.
- 3. Operated under Agile and Scrum frameworks to complete releases and wellorganized sprints.
- 4. Completed in-depth usability testing on Windows, Android, and iOS mobile devices.
- 5. Authored and maintained well-organized, efficient, and successful manual test cases for the entire team.
- 6. Documented testing procedures for developers and future testing use.
- 7. Composed and implemented quality assurance policies and procedures to increase the product's credibility and augment the process.
- 8. Demonstrated respect, friendliness, and willingness to help wherever needed.
- 9. Coached and motivated a 20-person QA team to develop competencies
- 10. Wrote, reviewed, and approved documents to preserve quality assurance.
- 11. Designed test plans based on project requirements, ensuring comprehensive functionality validation according to specifications.
- 12. Provided expert guidance on best practices in Quality Assurance, elevating team knowledge and expertise.

November 2023 -Februari 2024

# Software Quality Assurance Tester

#### The Software Practice Pte Ltd

- 1. Used Agile methodologies to aid team delivery of effective, quality software solutions.
- 2. Interacted with software application developers and customer service teams to clarify the design specifications, and test requirements, and address defect resolutions
- 3. Reviewed and validated requirements and technical specifications to develop and execute test plans.
- 4. Tested functionality, performance, and compliance of products against design specifications to maintain strong development standards and high customer satisfaction.
- 5. Used JIRA to report, track, and monitor defects

Maret 2021 - November 2023

### Software Quality Assurance Tester

#### PT. Geekseat Indonesia

- 1. Improved product usability by 20% by creating feature enhancement requests and performing systems analysis on existing products.
- 2. Tested functionality, performance, and compliance of products against design specifications to maintain strong development standards and high customer satisfaction.
- 3. Executing tests for software usability
- 4. Reviewing software requirements and preparing test scenario
- 5. Analyzing test results on database impact, errors or bugs, and usability
- 6. Worked with Agile and Scrum methodologies to accomplish project milestones and meet demanding timelines.
- 7. Preparing reports on all aspects related to software testing carried out and reporting to the development team.

Maret 2020 - Februari 2021

# **Software Quality Assurance Tester**

#### PT. Mitrais

- 1. Wrote detailed test scenarios and cases, accurately logging errors and defects in comprehensive test reports.
- 2. Used Agile methodologies to aid team delivery of effective, quality software solutions.
- 3. Designing test scenarios for software usability and Executing tests for software usability
- 4. Reviewing software requirements and preparing test scenario
- 5. Analyzing test results on database impact, errors or bugs, and usability
- 6. Preparing reports on all aspects related to the software testing is carried out and reported to the Development Team
- 7. Interacting with clients to understand the product requirements
- 8. Participating in design reviews and providing input on requirements, product design, and potential problems.

Juli 2017 - Maret 2019

# **Business Analyst**

#### PT. Indivara Group - Pradipta Jatis Indonesia

- 1. Interacting with clients to understand the product requirements
- 2. Participating in design reviews and providing input on requirements, product design, and potential problems.
- 3. Manage the team and work with Business Analysts on the Testing Plan
- 4. Reporting to Project Manager
- 5. Split Task and assignment to the team member Documented and validated requirements as well as performed analysis and enhancement.

Juni 2016 - Juni 2017

# Software Quality Assurance

### PT. Emerio Consulting Indonesia

- 1. Designing test scenarios for software usability
- 2. Executing tests on software usability.
- 3. Reviewing software requirements and preparing test scenarios.
- 4. Analyzing test results on database impacts, errors or bugs, and usability.
- 5. Preparing reports on all aspects of the software testing carried out and reporting to the development team.
- 6. Interacting with clients to understand the product requirements

- 7. Participating in design reviews and providing input on requirements, product design, and potential problems
- 8. Worked with Agile and Scrum methodologies to accomplish project milestones and meet demanding timelines.

April 2015 - Mei 2016

### Software Quality Assurance

#### PT Lawencon Internasional

- 1. Designing test scenarios for software usability
- 2. Executing tests on software usability.
- 3. Reviewing software requirements and preparing test scenarios.
- 4. Analyzing test results on database impacts, errors or bugs, and usability.
- 5. Preparing reports on all aspects related to the software testing is carried out and reported to the development team.
- 6. Interacting with clients to understand the product requirements.
- 7. Participating in design reviews and providing input on requirements, product design, and potential problems.

Februari 2014 - Maret 2015

# Software Quality Assurance

### PT. Emerio Consulting Indonesia

- 1. Tested functionality and compatibility of new programs or updates in comparison to existing applications.
- 2. Operated under Agile and Scrum frameworks to complete releases and wellorganized sprints.
- 3. Documented testing procedures for developers and future testing use.
- 4. Gathered data on integration issues and vulnerabilities, reported findings, and recommended improvements.
- 5. Monitored resolution of bugs, tested fixes, and helped developers tackle ongoing problems by providing a QA perspective.

#### Education



2022 - 2023

### EDU Effective Business School General Administration



2005 - 2010

### STMIK TRIGUNA UTAMA Information Technology

#### Skill

#### Softwares

- Microsoft Office
- JIRA Project Management
- ClickUp
- Azure DevOps
- · qase.io
- GoogleDocs
- Postman

#### **User Experiences**

- Web Testing
- Mobile Testing
- Bug Reporting
- Bug Tracking
- API Testing
- User Acceptance Test
- System Integration Test

#### Soft Skills

- Communication
- Problem-Solving
- Negotiation
- Leadership

#### Languages

- Indonesian
- English