Salma Salsabilla

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I am a detail-oriented product manager with years of experience in the IT technology sphere. My skills are good, and I am strongly committed to research to solve the team's problems. Before becoming a product manager, I worked as a Programmer and QA Tester with around 6 years of experience working in IT.

Pengalaman Kerja

Product Manager • <u>eKan.id</u> - PT Era Kayacipta Anak Nusantara

Aug 2022 - Now | Jakarta, Indonesia

- I'm researching users based on their pain points before developing new features.
- I created designs (lofi and hifi) and requirements for new features and then explained them to the developers.
- I was doing manual testing to avoid bugs and handling the reported bugs from users.
- Gathers, manages, and prioritizes market/customer requirements. And also handling user opinions regarding difficulties or convenience when using programs that have been made.
- Leading the sprint, daily meetings, and important meetings with the stakeholders and third parties about the B2B and B2C spheres.
- Defines the product vision, strategy, and roadmap.
- Acts as the customer advocate articulating the user's and/or buyer's needs.
- Works closely with engineering, sales, marketing, and support to ensure business case and customer satisfaction goals are met.
- Runs beta and pilot programs during the qualifying phase with almost final products and samples. In Agile environments, regularly reviews completed work and checks with customers to ensure that it meets the customer's expectations.
- Acts as the product's leader within the company.
- Also, I handled 1 on 1 with all the team members, handled KPIs, and reviewed probationary developers.

Project Manager • <u>lussa.net</u> - PT Lussa Teknologi Global

Jan 2022 - Dec 2022 | Bandung, Indonesia

- Test the product (web or mobile app) to make sure that the product has a little bit or maybe none of the bug(s).
- Leading the sprint, daily meetings, and important meetings with the stakeholders.
- Setting project goals and coming up with plans to meet those goals
- Maintaining project timeframes, budgeting estimates, and status reports
- Managing resources for projects, such as computer equipment (sometimes) and employees
- Coordinating project team members and developing schedules and individual responsibilities
- Implementing IT strategies that deliver projects on schedule and within budget
- Using project management tools to track project performance and schedule adherence
- Conducting risk assessments for projects
- · Organizing meetings to discuss project goals and progress

Junior Product Manager • Terampil.com - PT Anak Bangsa Terampil

- I'm researching users based on their pain points before launching new features.
- Creating designs and requirements for new features then I explained to the developers.
- Doing manual testing to avoid bugs, and also handling the report bugs from users.
- Gathers, manages, and prioritizes market/customer requirements. And also handling user opinions regarding difficulties or convenience when using programs that have been made.
- Leading the sprint, daily meetings, and important meetings with the stakeholders and third parties about the B2B and B2C spheres.

QA Manual Testing • Terampil.com - PT Anak Bangsa Terampil

Jan 2021 - Aug 2021 | Jakarta, Indonesia

III

- Review and analyze system specifications
- Collaborate with QA Engineers to develop effective strategies and test plans
- · Execute test cases (manual or automated) and analyze results
- Create logs to document testing phases and defects
- · Report bugs and errors to development teams
- Help troubleshoot issues
- Conduct post-release/ post-implementation testing
- Work with cross-functional teams to ensure quality throughout the software development lifecycle

Software Tester • dyned.com - Dyned International

Apr 2020 - Dec 2020 | Jakarta, Indonesia



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- Work with cross-functional teams to ensure quality throughout the software development lifecycle

Backend Freelancer • Kings Network Indonesia

Oct 2019 - July 2020 | Jakarta, Indonesia



- Participate in the entire application lifecycle, focusing on coding and debugging
- · Write clean code to develop functional web applications
- · Troubleshoot and debug applications
- Perform UI tests to optimize performance
- Manage cutting-edge technologies to improve legacy applications
- Collaborate with Front-end developers to integrate user-facing elements with server side logic
- Gather and address technical and design requirements

Back-End Dev • Kompong Dewa

July 2019 - Oct 2019 | Sihanoukville, Cambodia

- · Participate in the entire application lifecycle, focusing on coding and debugging
- Write clean code to develop functional web applications
- Troubleshoot and debug applications
- Perform UI tests to optimize performance
- · Manage cutting-edge technologies to improve legacy applications

- Collaborate with Front-end developers to integrate user-facing elements with server side logic
- Gather and address technical and design requirements

Web Back-End Dev • Codigo Cyberlinn Metadata

Jun 2018 - Nov 2018 | Jakarta, Indonesia

- Participate in the entire application lifecycle, focusing on coding and debugging
- Write clean code to develop functional web applications
- Troubleshoot and debug applications
- Perform UI tests to optimize performance
- Manage cutting-edge technologies to improve legacy applications
- Collaborate with Front-end developers to integrate user-facing elements with server side logic
- Gather and address technical and design requirements

Pendidikan

SMKN 6 Bekasi

Software Engineering • 2015 - 2018

Skil

- UX/UI Design and Research
- Leadership
- Team Work
- Project Management
- Agile Methodologies
- Communication
- · Decision-Making

Bahasa

• English

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