



Fitriyati Wibowo

ADDRESS

Bogor
Indonesia

PHONE

085716276605

EMAIL

pipitwibowo671@yahoo.com

01 PROFILE

Associate Degree (D3) of Bina Sarana Informatika Academy Public Relations.

Bringing forth a motivated attitude and a variety of powerful skills. Committed to utilizing my skills to further the mission of a company.

Bilingual, hardworking, and ready to join my next team. Committed to utilizing my skills to help others, while working towards the mission of a company.

02 EMPLOYMENT HISTORY

Aug 2015 — Feb 2017

Bogor

Customer Service Relations at PT Bank Rakyat Indonesia

- Recognized customer needs and provided personalized solutions, resulting in increased customer loyalty and satisfaction
- Developed and implemented customer service protocols to ensure compliance with company policies

Oct 2022 — 2024

Bogor

Staff Accountant at Koperasi Produksi Susu

- Prepared and reviewed financial statements for accuracy and compliance with Generally Accepted Accounting Principles (GAAP)
- Analyzed and reconciled various accounts, including accounts receivable, accounts payable and payroll

03 EDUCATION

BOGOR

SDN KEBON PEDES 1

BOGOR

SMP NEGERI 5

BOGOR

SMK NEGERI 1

Jul 2012 — Dec 2014

Depok

BINA SARANA INFORMATIKA

D3

04 SKILLS

Computer Skills

● ● ● ● ●

Ability to Work in a Team

● ● ● ● ●

Communication Skills

● ● ● ● ●

Customer Relations

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