

AERO  
GUEST

# AeroGuest Flow

Click demo





Operations

Reservations

Direct bookings

Inbox

Pay by link

Upsell

Dashboards

Communication

Message templates

Automations

Audience

Campaigns

Property setup

AeroGuest Support

Log out

Kate Russel  
Project Manager

## Reservations

Create group

+ Add reservation



### Arrivals

247

25 less than the previous week



### Email/SMS available

222 90% of arrivals

34 less than the previous week



### AeroGuest check-in

247 11% of arrivals

48 less than the previous week

Arrival date  
1. Aug. 2024



Departure date  
2. Aug. 2024



Search guest name or booking number



#### Arrivals

#### Checked-in

#### Checked-out

#### Cancelled

#### Guest

#### Phone number

#### Email

#### Arrival date

#### Departure date

#### Room

#### Journey status



John Smith  
123456

+45 12345678

john@gmail.com

20. Aug. 2025

21. Aug. 2025

123

Missing contact info



John Smith  
123456

+45 12345678

john@gmail.com

20. Aug. 2025

21. Aug. 2025

123

Missing contact info



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Missing contact info



# Main Page



Hotel Mermaid  
Live



## Pay by Link

+ New payment link

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Kate Russel  
Project Manager



20. Jun. 2025 – 20. Jul. 2025



Search for name or reservation number



Filters



### Payment links

Created	Name	Type	Amount	Reason	PMS status	Status
---------	------	------	--------	--------	------------	--------

20. Apr. 2025	Alena Septimus	Guest	1.200,00 DKK	Food & Beverages	Configured	Created
---------------	----------------	-------	--------------	------------------	------------	---------

18. Apr. 2025	Maren Passaquind... 	Guest	600,00 DKK	Deposit	Posted	Paid
---------------	-------------------------	-------	------------	---------	--------	------

10. Apr. 2025	Miracle Rosser	Visitor	8.800,00 DKK	Other	Not configured	Failed
---------------	----------------	---------	--------------	-------	----------------	--------

10. Apr. 2025	Zaire Septimus	Guest	2.200,00 DKK	SPA	Not configured	Opened
---------------	----------------	-------	--------------	-----	----------------	--------

9. Apr. 2025	Desirae Dorwart	Visitor	860,00 DKK	Food & Beverages	Not configured	Disabled
--------------	-----------------	---------	------------	------------------	----------------	----------

9. Apr. 2025	Randy Dokidis	Guest	1.200,00 DKK	Food & Beverages	Failed to post	Expired
--------------	---------------	-------	--------------	------------------	----------------	---------

20. Apr. 2025	Kadin Press	Guest	1.200,00 DKK	Food & Beverages	Posted	Paid
---------------	-------------	-------	--------------	------------------	--------	------

20. Apr. 2025	Aspen Geidt	Guest	1.200,00 DKK	Food & Beverages	Posted	Paid
---------------	-------------	-------	--------------	------------------	--------	------

# Main Page

Hotel Mermaid Live

Audience

Synced: 1. Aug. 2024, 11:43 | Export CSV

Operations

- Reservations
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- Automations
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- Sign-up forms

Properties

- Property setup
- AeroGuest Support
- Log out

Kate Russell Project Manager

Total **3247**

273 new this week

Opted in this week **273** 78% of arrivals

34 less than the previous week

Skipped this week **42** 12% of members

8 less than the previous week

Opt in date 20. Jul. 2025

Search name or email

Filter

### Contacts

Opt-in date	Name	Email	Channel	Synced with Apsis
10. Jun. 2025	Ethan Evans	noah.carter@example.com	AeroGuest	<input checked="" type="checkbox"/> Yes
10. Jun. 2025	Sophia Bennett	sophia.bennett@example.com	Manual import	<input checked="" type="checkbox"/> No
10. Jun. 2025	Ava Foster	ava.foster@example.com	AeroGuest	<input checked="" type="checkbox"/> Yes
10. Jun. 2025	Liam Anderson	ethan.evans@example.com	Manual import	<input checked="" type="checkbox"/> No
10. Jun. 2025	Olivia Davis	olivia.davis@example.com	Manual import	<input checked="" type="checkbox"/> No
10. Jun. 2025	Noah Carter	liam.anderson@example.com	AeroGuest	<input checked="" type="checkbox"/> Yes

## Main Page



Mermaid Hotel

Live



 Reservations



Inbox



## Communication



 Pay by Link



 Room service



## Audience

## Sign-up forms



 Reports



 Hotel Directory



Property setup



## Audience > Sign-up forms



Name	Channel	Created by	Last edited	
10% off your next stay Gorem ipsum dolor sit amet, consectetur adipiscing elit.	 Check-in	AeroGuest	22. Jun. 2025 at 12:34	
10% off your next stay Gorem ipsum dolor sit amet, consectetur adipiscing elit.	 Check-in	AeroGuest	22. Jun. 2025 at 12:34	  Edit  Duplicate  Delete 
10% off your next stay Gorem ipsum dolor sit amet, consectetur adipiscing elit.	 Check-in	AeroGuest	22. Jun.	

# Main Page



Operations

Reservations

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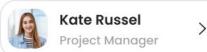
Audience

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## Inbox

+ New message

Search for name or booking number



Messages

Archive

Ratings

⋮



Wenzel Washington

wenzel@bakers.co.uk

+44 1234 564789

124



19. Feb. at 16:45

Hello! Can i get a new towel in my room?

Also, I think I may have broken the hairdryer...



All users who checked in 12. Jan. 2025

Dear Guests, we would like to...

08:45



Wenzel Washington

Hello! Can I get a new towel i...

08:02



Hanna Workman

What is the Wi-Fi password?

Fri - 09:02



Talan Korsgaard

Can you please send housek...

Wed - 22:02



Jordyn D., Erin V., Anna B., Dan T. + 8 guests

Dear Guests, due to unexpect...

Tue - 11:02



James George

Yes, I'd like that. Thank you fo...

4. Mar.



Erin Vaccaro

Dear Erin, we've upgraded yo...

3. Mar.



Aspen Saris

Good morning, I'd like to book...

22. Oct. 2024



Jaxson Lipshutz

How much is a thai massage...

21. Oct. 2024

Case resolved? [Archive it now](#)



Cheyenne Vaccaro

Thank yoy, Cheyenne, we will...

20. Oct. 2024

Write a message



# Main Page



Hotel Directory Draft

Page: Home

Saved: 11:43



Preview

Save

Close

Publish

Insert

Layers

Pages

English (Default)

Translation mode



Section



Section

Text



H1



Header



H2



Subheader



Paragraph



Buttons



Button



Button list



Media



Image



Collage



Carousel



Video



Layouts



.....



.....



.....



.....



.....



.....



Hotel name

Room type name

Check-in

Day, Mon. DD, Year  
hh:mm

Check-out

→ Day, Mon. DD, Year  
hh:mm

## Hotel Directory

Welcome! On behalf of the entire team, I would like to welcome you to Tivoli Hotel & Congress Center. I wish you a pleasant stay here in Copenhagen and at the hotel. Please do not hesitate to contact a team member if there is anything we can do for you during your stay.

Yours sincerely

Jakob Ellermann

General Manager

tivolihotel@arp-hansen.dk

Drag and drop layouts here.

# Main Page



←

Property setup > Communication > Automations

+ Create automation

Search

Search for automation name

Sort by: Last updated

Property

Status: All statuses

Objective: All objectives

Label

Rooms

Employees

Communication

Messages

Automations

Booking

Payment

Upselling

Notification center

Advanced

**Check in invitation**

A great description of what this email is all about and can do to drive an action.

⋮

Active Check-in invitation

Created by: AeroGuest Last edit: 22 May 2023 by Cathryn

**Reservation confirmed**

A great description of what this email is all about and can do to drive an action.

⋮

Draft Share information

Created by: AeroGuest Last edit: 22 May 2023 by Cathryn

**Unlocked room**

A great description of what this email is all about and can do to drive an action.

⋮

Paused Re-engage audience

Created by: AeroGuest Last edit: 22 May 2023 by Cathryn

**Check in invitation**

A great description of what this email is all about and can do to drive an action.

⋮

Active Check-in invitation

Created by: AeroGuest Last edit: 22 May 2023 by Cathryn

**Check in invitation**

A great description of what this email is all about and can do to drive an action.

⋮

Active Check-in invitation

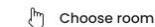
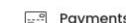
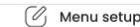
Created by: AeroGuest Last edit: 22 May 2023 by Cathryn

## Main Page





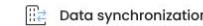
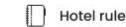
Search



Point of Sale



Advanced



Notifications



+ Add service

General settings

Categories

Services

## Category 1

Name	Touchpoint	Price (DKK)	Availability	Enabled
------	------------	-------------	--------------	---------

... Parking	Before & during stay	1500,00 1000,00	M T W T F S S	
-------------	----------------------	-----------------	---------------	--

... Champagne on arrival	During stay	1500,00 1000,00	M T W T F S S	
--------------------------	-------------	-----------------	---------------	--

... Parking	Before & during stay	1500,00 1000,00	M T W T F S S	
-------------	----------------------	-----------------	---------------	--

... Parking	Before & during stay	1500,00 1000,00	M T W T F S S	
-------------	----------------------	-----------------	---------------	--

... Parking	Before & during stay	1500,00 1000,00	M T W T F S S	
-------------	----------------------	-----------------	---------------	--

## Sports &amp; recreation

Name	Touchpoint	Price (DKK)	Availability	Enabled
------	------------	-------------	--------------	---------

... Parking	Before & during stay	1500,00 1000,00	M T W T F S S	
-------------	----------------------	-----------------	---------------	--

... Champagne on arrival	During stay	1500,00 1000,00	M T W T F S S	
--------------------------	-------------	-----------------	---------------	--

... Parking	Before & during stay	1500,00 1000,00	M T W T F S S	
-------------	----------------------	-----------------	---------------	--