Requirements Elicitation

Functional Requirements:

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1.Customer Registration and Login: Customers will register an account with required information and login into account with proper user id and password.
2.View Menu: All users of the system can view food menu.
3.Select Items: Customers will select their desired item from menu.
4.Show Order details: Customers will add their desired food items to cart and view full order details in the cart.
5.Make changes to Order: Customers can update cart before placing order. They can add or delete item from cart.
6.Cancel Order: Customers can cancel order at any time.
7.Add Items to Menu: Restaurant manager can add new items to menu.
8.Delete Items from Menu: Restaurant manager can delete items from menu.
9.Update Price: Restaurant manager can update price of food items at any time.

10.View Orders: Restaurant employees can view the order that has been placed and confirm

order, then start preparing the food as well.

- **11.Select Payment Option:** Customers will select payment method before placing order.
- **12.Manage Delivery Person:** Restaurant manager can add or delete delivery person.

Non-functional Requirements:

- **1.User-friendly:** This is a user-friendly system where customers can use this very easily.
- **2.Appearance:** People can access this system at all time except when the server is down.
- **3.Privacy:** Any kind of customer information shall not disclose to anyone.
- **4.Maintenance:** A database is used to maintain all the data of the system.
- **5.Data Security:** Any kind of data in the database shall not lose or disappear.
- **6.Performance Efficiency:** The system is fast. Also, this system is efficient that it doesn't get hang due to the heavy traffic of user.