Ragavi Rajasekaran

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SUMMARY

Experience Quality Analyst with 4+ years at CVS Health care and specializing in Functional, Integration, and Regression testing. Adept in Python, Django, React JS, and modern web development techniques. Passionate about transitioning to a Full-Stack Developer role to apply technical skills and deliver impactful solutions.

EDUCATION

Bharathiar University   **Coimbatore, TamilNadu**
Master of Computer Applicance   *Graduation Date: May 2022*

Hindusthan college of Arts & Science   **Coimbatore, TamilNadu**
Bachelor of Information Technology   *Graduation Date: May 2020*

WORK EXPERIENCE

CasaGrand Builders and Developers   **Coimbatore, TamilNadu**
TeleMarketer   *Oct 2020 - Feb 2021*

- Worked as a TeleMarketer

Cognizant Technology Solutions   **Coimbatore, TamilNadu**
Quality Analyst   *Feb 2021 - Present*

- Spearheaded defect reporting initiatives for CVS Health's Benefit Testing department, streamlining the defect tracking process to resolve issues within an average of three days, ultimately reducing turnaround time for client deliverables by 25%.
- Analyzed over 150 project requirements and system specifications, resulting in the identification of critical defects that improved overall software quality by 40% and reduced bug-related incidents during deployment by 30%.
- Executed comprehensive test cases across Functional, Integration, and Regression testing methodologies on a suite of applications impacting 500+ users, achieving a 95% pass rate while enhancing user satisfaction scores by approximately 20%.

PROJECT EXPERIENCE

Cognizant Technology Solutions   **Coimbatore, TamilNadu**
CVS Healthcare   *Jun 2021 - Present*

- Analyzed and documented system requirements such as IMRD & CRM for over 15 high-impact projects, leading to a 30% reduction in defect rates and improving overall project delivery timelines by 20%.
- Spearheaded the implementation of a robust defect tracking process that increased team efficiency by 40%, resulting in quicker turnaround times for issue resolution across more than 25 projects.
- Conducted comprehensive root cause analyses (RCA) alongside client walkthroughs, successfully identifying corrective actions that enhanced stakeholder satisfaction scores by 35%, ensuring alignment with project objectives.

PROJECTS

Resturant Website   **Coimbatore, TamilNadu**
Html &Css   *Oct 2024 - Oct 2024*

- Designed and developed a website for a local restaurant, featuring an online menu, pricing, and a contact form. Implemented a user-friendly interface and responsive design for compatibility across various devices.

BookSky   **Coimbatore, TamilNadu**
Html, Css, Js   *Nov 2024 - Nov 2024*

- Created and launched Booksky, an online platform for book enthusiasts with user profiles, book reviews, and author descriptions. Continuously updated with new features based on user feedback.

BLOG   **Coimbatore, TamilNadu**

Html, Css, JS, Bootstrap   *Nov 2024 - Nov 2024*

- Designed a responsive blog webpage with Bootstrap, featuring a sleek, user-friendly design for accessibility across devices. Implemented sections including a navigation bar, blog posts, a contact form, and a footer.

Personal Blog   **Coimbatore, TamilNadu**

Html, Css, JS, Bootstrap, MYSQL, Django   *Dec 2024 - Dec 2024*

- Developed and maintained a personal blog website using HTML, CSS, Bootstrap, and JavaScript. Ensured optimal user experience across devices by implementing responsive design principles.

Movie Hunt   **Coimbatore, TamilNadu**

Html, Css, React, Bootstrap, API server, JS   *Feb 2025 - Feb 2025*

- Created Movie Hunt to explore top-rated, popular and upcoming movies, fetching data, review & rating from TMDb using an API key.

SKILLS & INTERESTS

Skills: HTML, CSS, JavaScript, Bootstrap, Python, MYSQL

Framework: Django, React JS, React Hook, Selenium

Tools: VisualStudio Code, GITHUB, Node