

Young and at work? Do you know about the CWU?

DO YOU THINK trade unions have no place in contact centres? Yes they do. They are there to promote fairness and integrity for workers in any workplace.

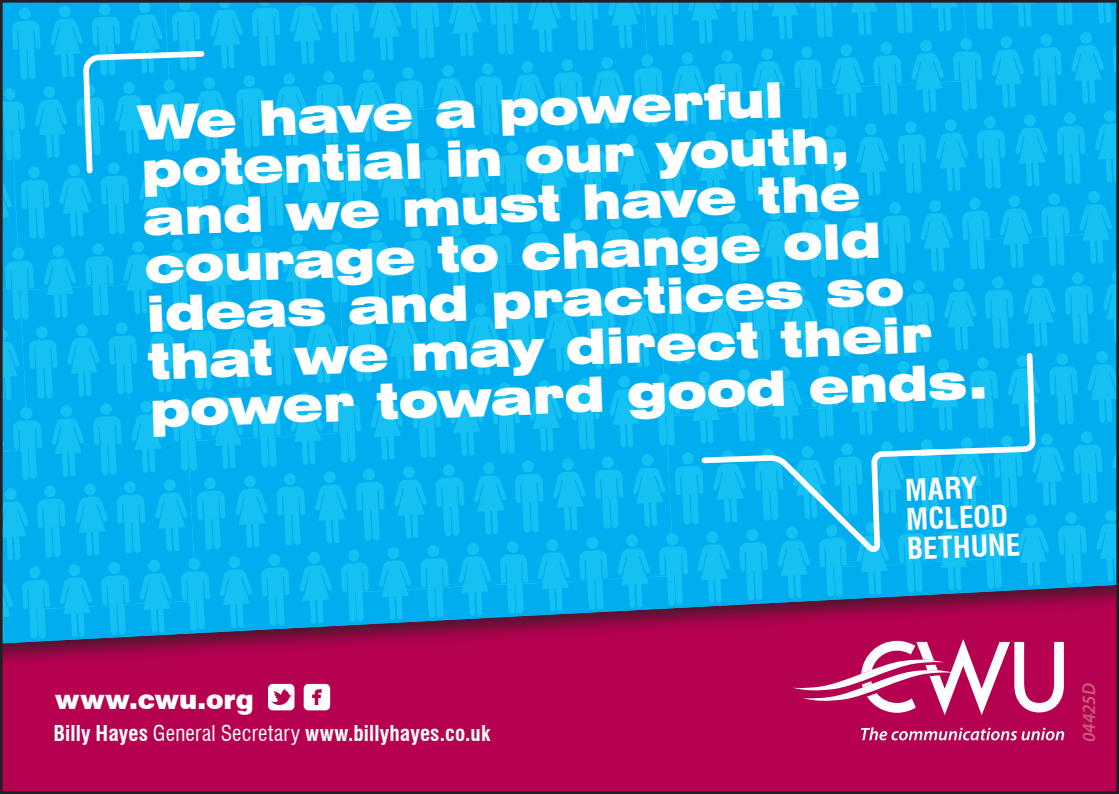
Too often today young people are going to work and accepting a difficult workplace as a normal working environment and not realising that they can speak out about issues which affect them.

The CWU is the union for contact centres – we understand what working in a contact centre is like. Join us and speak out on:

- ✓ Low pay
- ✓ Struggles with annual leave
- ✓ Unfair disciplinary action for sick absence
- ✓ Being told you're not good enough
- ✓ Performance management



CWU
The communications union



**We have a powerful
potential in our youth,
and we must have the
courage to change old
ideas and practices so
that we may direct their
power toward good ends.**

**MARY
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BETHUNE**

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