


**Representing Workers  
in Telecoms and  
Financial Services**

HOW THE CWU  
CAN **SUPPORT**  
**YOU** AT WORK

Information  
about CWU  
membership



**The strength  
of the union is in  
its members**

**- the higher our  
membership the  
greater our potential  
to improve pay and  
conditions in the  
workplace.**



**Find out  
more on  
the CWU  
website:**

**[www.cwu.org/member-services.html](http://www.cwu.org/member-services.html)**

**Join the CWU today! Call or email us:**

**0800 731 7434**

**[joinunion@cwu.org](mailto:joinunion@cwu.org)**

**...or fill in and post the form to us**



**The CWU represents the interests of workers across the UK telecommunications and financial services industries. We meet with management to address problems on behalf of members and to seek better pay and conditions of work.**

The CWU has a right to negotiate with management in a number of companies including BT, O2 and Santander, helping us to secure the best deal for our members. Research shows that on average, union members receive higher pay, better sickness and pension benefits, more holiday and more flexible working hours than non-union members.

**On behalf of you and your colleagues, the CWU works to achieve:**

- **Annual pay rises** that lift pay at least in line with the rising cost of living. On average, union members are paid 16.4%\* more per hour than non-union members
- **Fair pay** that reflects levels of skill and responsibility
- **Equal pay and opportunity** regardless of gender, age, ethnicity, disability or sexual orientation
- Access to **good pension schemes** with a meaningful employer contribution
- Access to **training and skills development** that maximises employability and career progression
- **Annual leave entitlement** above the statutory minimum
- **High standards of health and safety** in all working environments
- **Work life balance** and the provision of family friendly policies

\* Trade Union Membership 2013, Department for Business Innovation and Skills/ONS Labour Force Survey 2014

The CWU and GMB have joined forces to create Unionline, the only law firm owned by trade unions.

With Unionline, we aim to provide the very best free legal advice and representation to almost one million members and their families, who will receive 100% of their compensation awards with no deductions. In addition, Unionline also runs a free motor claims service – these are services you will never get on the High Street or by responding to an advert, a real benefit of union membership.

Unionline allows us total control over our members' claims. This means putting our focus on a reliable one-stop-shop legal service for our members.

This is your law firm working for you.

For free legal  
advice call  
Unionline on  
**0300 333 0303**  
or visit **www.  
unionline.co.uk**

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The strength of the union is in its members – the higher our membership the greater our potential to improve pay and conditions in the workplace.

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# CWU Membership Form for Communications Employees

Once completed, please return the form to:

Freeport Plus RTAT-ARRK-ARUK, T&FS Organising, Communication Workers Union, 150 The Broadway, London SW19 1RX

## 1 You

Surname:

Forename(s):

Title:

## 2 Your Job

Employer:

Payroll No:

Job Title:

Work Tel/Mobile:

Workplace:

N.I. Number:

Weekly hours worked:

## 3 Direct Debit Mandate

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY MONTHLY BY DIRECT DEBIT

Please pay the Communication Workers Union Direct Debits from the account detailed in this instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with the Communication Workers Union and, if so, details will be passed electronically to my Bank/Building Society.

Date

Originator's ID No 8 5 3 1 2 9

To the manager: Bank/Building Society Name

Bank/Building Society Address

Postcode

Bank/Building Society Account No

Branch Sort Code

Name(s) of Account Holder(s)

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit the Communication Workers Union (CWU) will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request the CWU to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by CWU or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when the CWU asks you to.
- You can cancel a Direct Debit at any time by contacting your bank or building society. Written confirmation may be required. Please also notify us.

## 4 About You

Home Address:

Postcode:

Date of Birth:	Home Tel:
Mobile:	Email:

**5 Declaration** Delete as applicable below. I wish to join the CWU and accept its rules. I understand this will involve Collective Bargaining by the CWU on my behalf. I nominate the person named below as my beneficiary / I do not wish to name a beneficiary to receive any payment due to be paid in the event of my death, providing that at that time, I am in compliance with the Union's Rules governing the Death Benefit Scheme. I understand that it is my responsibility to advise the Union of any change to these details.

I authorise the Communication Workers Union to process the direct debit as detailed above.

Signature

Date:

**6 Death Benefit** The CWU currently pays a death benefit to your beneficiary. Please provide details of who should receive it.

Name:

Address:

Postcode:

**EQUAL OPPORTUNITIES** This information will be retained in confidence for statistical purposes and may be used by the union to advise you of any initiative in relation to diversity.

Gender: M ☐ F ☐ Do you have a disability? Yes ☐ No ☐

To which ethnic group do you consider you belong?

White UK	<input type="checkbox"/>	Black UK	<input type="checkbox"/>	Black Other	<input type="checkbox"/>	Chinese	<input type="checkbox"/>	Bangladeshi	<input type="checkbox"/>
White European	<input type="checkbox"/>	Black African	<input type="checkbox"/>	Asian UK	<input type="checkbox"/>	Indian	<input type="checkbox"/>	Other (specify)	<input type="text"/>
White Other	<input type="checkbox"/>	Black Caribbean	<input type="checkbox"/>	Asian Other	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>		<input type="text"/>

**Data Protection:** If you complete this form the CWU will store and process your data in accordance with our Data Protection Policy and in keeping with the Data Protection Act 1998. The CWU occasionally supplies information to other reputable organisations and may keep you informed about products and services that may be of interest to you. Please tick the box if you do not want your data to be used in this way ☐

Branch Use Only	Branch	Constituency	Date Received
Head Office Use Only	Membership Number	Name	

# ON BEHALF OF ITS MEMBERS, THE CWU STRIVES FOR:

1. **Annual pay rises** above the rising cost of living.
2. **Fair pay** to reflect skills and responsibility.
3. **Equal pay and opportunity**, regardless of gender, age, ethnicity, disability, sexual orientation or any other characteristic covered by the Equality Act.
4. **Access to good occupational pension schemes** with a meaningful employer contribution.
5. **Access to training and skills development** that maximises employability and encourages career progression.
6. **Annual leave entitlement above the statutory minimum**, and freedom to take leave to meet family and personal circumstances.
7. **Work life balance** in the length of the working week, the pattern of attendance and the provision of family friendly policies.
8. **Equal treatment** for agency, contract, temporary and home workers.
9. **High standards of health and safety** in all working environments.
10. **Freedom from bullying and harassment** and an environment that fosters dignity and respect.
11. **Excellence in management style** that inspires workers to achieve their potential and ensures fair and consistent treatment of individuals.
12. **Trade union recognition and rights of representation** for all UK telecoms and financial services workers wherever they are employed.
13. **Employer adherence to employment rights** including the operation of effective information, consultation, disciplinary and grievance procedures.



[www.cwu.org](http://www.cwu.org)

150 The Broadway, London SW19 1RX  
t 020 8971 7200 e [info@cwu.org](mailto:info@cwu.org)

**cwu**  
The communications union