Ragen E. Sanner

Objective is to utilize front-end development, project management, and customer-relations skills within the tech community.



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EXPERIENCE

The Iron Yard, Front-End Engineering Student

January to May 2017

12-week intensive course on HTML, CSS, and JavaScript. Have incorporated use of Bootstrap, Bulma, and React in course projects.

Human Kinetics Publishing, Developmental Editor

January 2005 to November 2016

- Project management—
 - Led team communications through weekly scheduling updates and monthly budget analysis and projection.
 - Updated Access databases to facilitate cross-organizational communication.
- Customer relations—
 - Updated author handbook to reflect policies for the publishing process, encouraging higher-quality writing with less in-house time required to correct mistakes.
 - Worked with authors to revise manuscripts and solidify art and photo ideas.
 - Encouraged authors to provide original content to avoid costly permissions fees.
- Templating—Developed Word template and instructions to organize photo shoots.
- **Procedures**—Updated photo chapter of editorial handbook to streamline and update procedures for employees and authors.
- Content development—
 - Reviewed manuscripts to fulfill acquisitions editor's vision and enhance audience experience with and understanding of material
 - Developed online ancillaries to enhance the educational experience.
 - Conceptualized artwork used to illustrate key information.
 - Organized photo shoots and searched photo library to place photos for decorative purposes or to display techniques.
- **Company enhancement—**Organized photo shoots for in-house stock photo library.

Human Kinetics Publishing, Assistant Editor

February 2003 to January 2005

- Project management—
 - Coded manuscripts with style tags for layout in InDesign.
 - Led team communications through weekly scheduling updates and monthly budget analysis and projection.
- **Procedures**—Authored printer proofs editorial handbook chapter.

Macon County Emergency Telephone Systems Board, Communications and Administrative Assistant

May 2001 to February 2003

- **Templating**—Designed forms for use by enhanced 9-1-1 testing operators.
- **Communications and design—**Designed ETSB logo, business cards, and communication materials for address change and testing procedures.

SKILLS

	Word
	Power Point
	Outlook
	Excel
	Access
	HTML
	CSS
	JavaScript
	Bootstrap
	React
	Bulma

EDUCATION

MS Communication, Illinois State University

BS Public Relations, minor in English, Illinois State University

FREELANCE

- Editing, organization, photo preparation, and layout— Dear Audrey: Love, Jim (2013), a collection of love letters during World War II and memories compiled by Audrey Sanner.
- Editing and layout— New memoir by Audrey Sanner.

INTERESTS







