Ragen E. Sanner

Objective is to utilize front-end development, project management, and customer-relations skills within the tech community.



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EXPERIENCE

The Iron Yard, Front-End Engineering Student

January to May 2017

12-week intensive course on HTML, CSS, and JavaScript. Have incorporated use of Bootstrap, Bulma, and React in course projects.

Human Kinetics Publishing, Developmental Editor

January 2005 to November 2016

- Project management—
 - Led team communications through weekly scheduling updates and monthly budget analysis and projection.
 - Access databases updated to facilitate cross-organizational communication.
- Customer relations—
 - Updated author handbook to reflect policies for the publishing process, encouraging higher-quality writing with less in-house time required to correct mistakes
 - Worked with authors to revise manuscripts and solidify art and photo ideas.
 - Encouraged authors to provide original content to avoid costly permissions fees.
- **Templating**—Developed Word template and instructions to organize photo shoots.
- **Procedures**—Updated photo chapter of editorial handbook to streamline and update procedures for employees and authors.
- Content development—
 - Reviewed manuscripts to fulfill acquisition vision and enhance audience experience with and understanding of material
 - Developed online ancillaries to increase educational experience.
 - Conceptualized artwork used to illustrate key information.
 - Organized photo shoots and searched photo library to place photos for decorative purposes or to display techniques.
- Company Enhancement—Organized photo shoots for in-house stock photo library.

Human Kinetics Publishing, Assistant Editor

February 2003 to January 2005

- Project management—
 - Coded manuscripts with style tags for layout in InDesign.
 - Led team communications through weekly scheduling updates and monthly budget analysis and projection.
- **Procedures**—Authored printer proofs editorial handbook chapter.

Macon County Emergency Telephone Systems Board, Communications and Administrative Assistant

May 2001 to February 2003

- **Templating**—Designed forms for use by enhanced 9-1-1 testing operators.
- Communications and Design—Designed ETSB logo, business cards, and communication materials for address change and testing procedures.

Word Power Point Outlook Excel HML CSS JavaScript Bootstrap React

EDUCATION

■ □ □ □ Bulma

MS Communication, Illinois State University

BS Public Relations, minor in English, Illinois State University

FREELANCE

- Editing, organization, photo preparation, and layout—
 Dear Audrey: Love, Jim (2013), a collection of love letters during World War II and memories compiled by Audrey Sanner.
- Editing and layout— New memoir by Audrey Sanner.

INTERESTS







