Raghad Abdullah Saeed AlHazmi

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[LinkedIn](#) | [Portfolio](#) | [GitHub](#) | [Behance](#)

Junior Software Engineer

Passionate developer skilled in building full-stack applications with Django, React, REST APIs, PostgreSQL, and Docker. Developed secure and scalable applications including the "Nature Sound Recorder" project. Experienced in IT support, data analysis, and technical troubleshooting with the Red Crescent Authority. Strong foundation in computer science, basic programming, and operating systems. Diagnosed and resolved technical issues efficiently, ensuring system reliability and user satisfaction. Passionate about delivering clean code and great user experiences.

TECHNICAL & INTERPERSONAL SKILLS

TECHNICAL SKILLS:

Programming Languages: Python, JavaScript, TypeScript, HTML5, CSS, Java, PHP.

Libraries & Frameworks: React, Django, Node.js, Bulma.

Databases & Tools: PostgreSQL, REST APIs, Postman, Docker, Git, VS Code.

Operating Systems: Windows & Linux.

Computer Science: OOP, Data Structures , Computer Science fundamentals, Basic programming.

Other Tools: Microsoft Office.

SOFT SKILLS:

Problem Solving, Team Collaboration, Time Management, Communication, Adaptability, Attention to Detail.

LANGUAGES: Arabic (Native), English (Intermediate – spoken & written)

TECHNICAL PROJECTS

Software Engineering Bootcamp – General Assembly | Feb 2025 – May 2025

Completed an immersive full-stack program (Django, React, REST APIs, Agile).

Bank | Mar 2025 | Python | Solo

- Implemented user authentication (login/logout) system using file handling, ensuring secure access to account data.
- Built deposit, withdraw, and transfer functions, enabling core banking operations through a simple interface.
- Designed account status check feature, allowing users to view real-time balance and transaction info.
- Utilized CSV files for persistent data storage, ensuring user data is saved and retrievable across sessions.

Nature Sound Recorder |May 2025|Django & React|Solo

- Built a full-stack app with Django and React to share and explore nature sounds.

- Developed a RESTful API using Django REST Framework for smooth data handling.
- Designed a PostgreSQL database to manage users and recordings efficiently.
- Integrated authentication for secure user access and sessions.
- Styled the interface with Bulma for a clean and responsive UI.

EXPERIENCE

Information Systems Specialist — Saudi Red Crescent Authority|Mecca   Jan 2024 - Jul 2024

- Managed support tickets and documentation using ServiceNow.
- Monitored system/network performance and performed root cause analysis.
- Supported 50+ daily technical requests across departments, improving response time and service quality.
- Installed software, handled updates, and configured staff devices.
- Conducted backups, hardware maintenance, and database installations.
- Ensured functionality of emergency systems and network infrastructure.

Data Analyst — Saudi Red Crescent Authority (Hajj Season)|Mecca   May 2025 – Jun 2025

- Analyzed emergency response data to support rapid decisions during Hajj.
- Built real-time Excel dashboards to monitor key operational metrics.
- Ensured data accuracy and integrity in high-pressure environments.
- Automated data reporting to improve speed and efficiency.
- Delivered daily performance summaries to management and field teams.

EDUCATION

Saudi Digital Academy SDA

Software Engineering Immersive   Feb 2025 – May 2025

Full-stack software engineering immersive student in an intensive, 12-week, 500+ hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

Umm Al-Qura University | Mecca

Bachelor of Science in Computer and Information Systems   Aug 2018 – Mar 2023

Voluntary

Volunteer IT Specialist, King Abdulaziz Hospital | Mecca   Jun 2022 – Oct 2022

- Provided tech support across hospital departments; resolved issues in hardware, software, and networking.
- Handled over 50+ daily requests and contributed to documentation and technical process improvements.
- Supported remote access tools, medical cloud systems, and hardware upgrades (e.g. RAM, hard drives).