FINANCIAL COMPLAINT ANALYSIS



Submitted By:

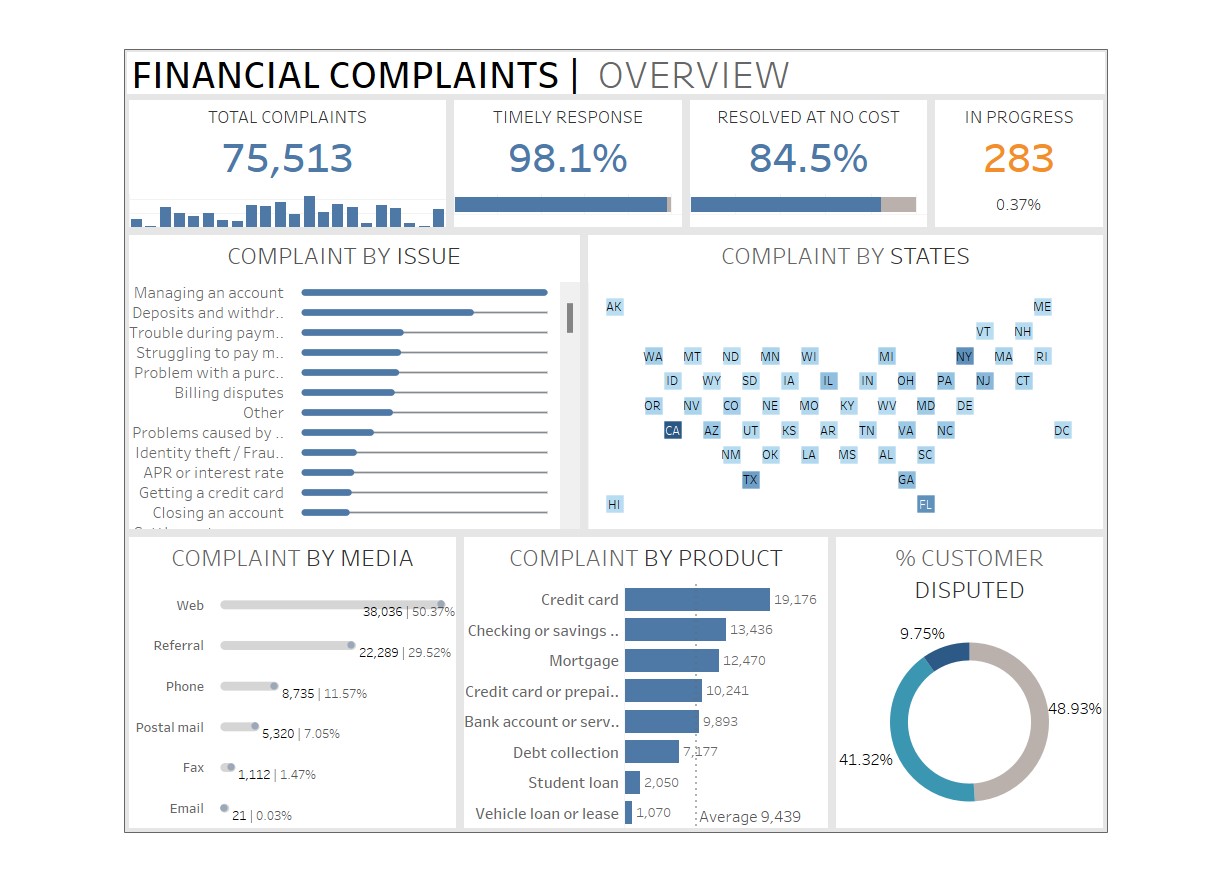
Raghav Aggarwal(102003274)

# 3COE11

Submitted to:

Ms Archana Singh

DASHBOARD:



DATASET :

Table1:

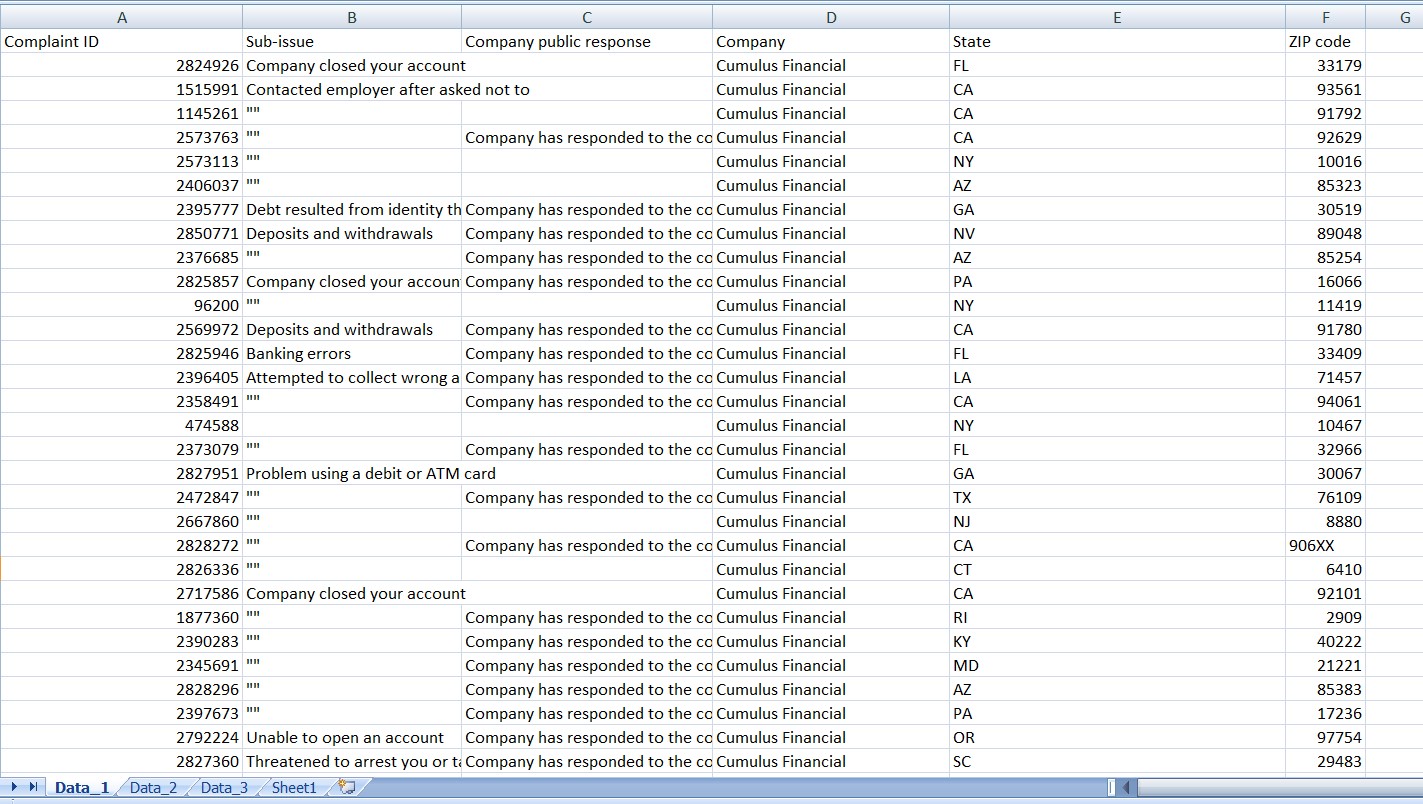
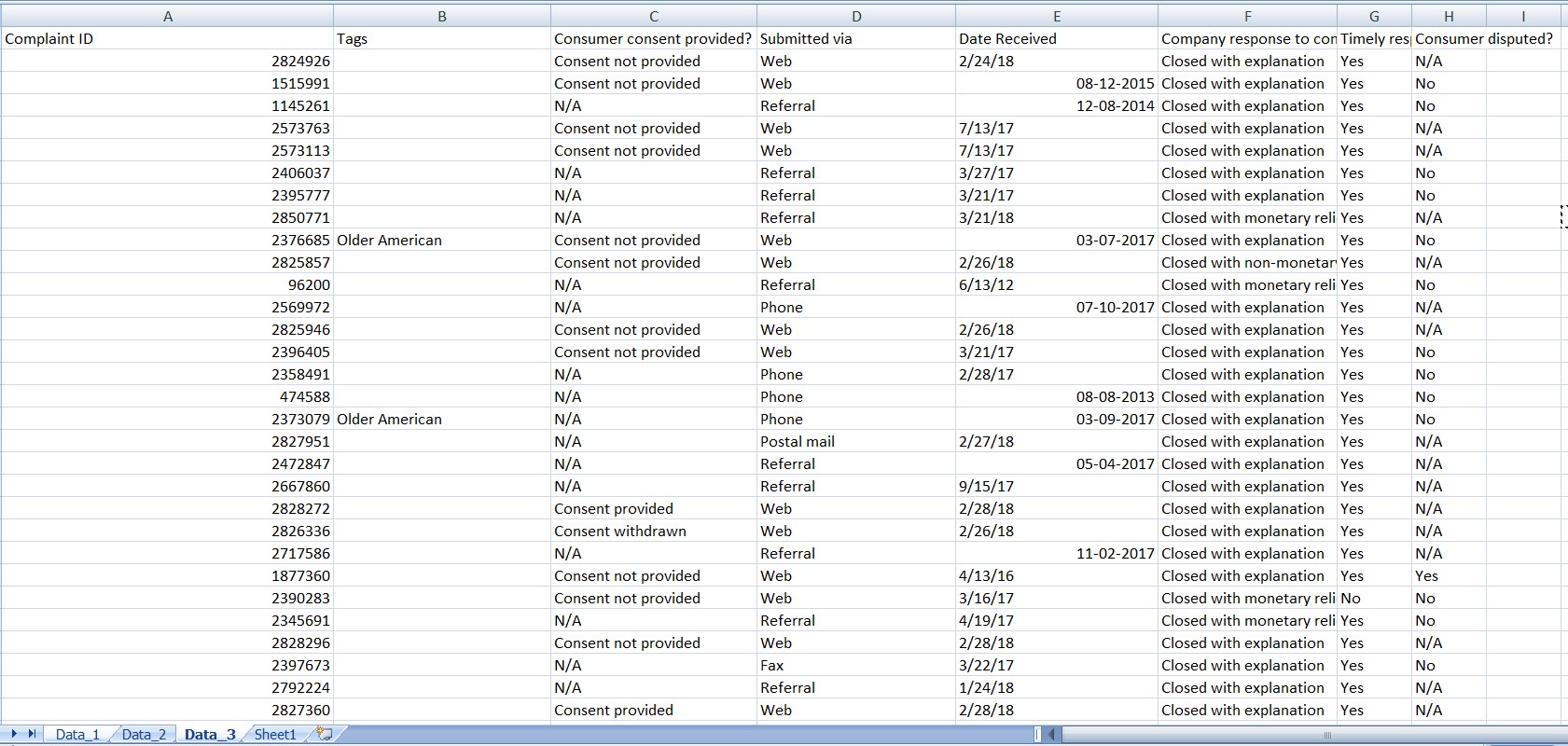


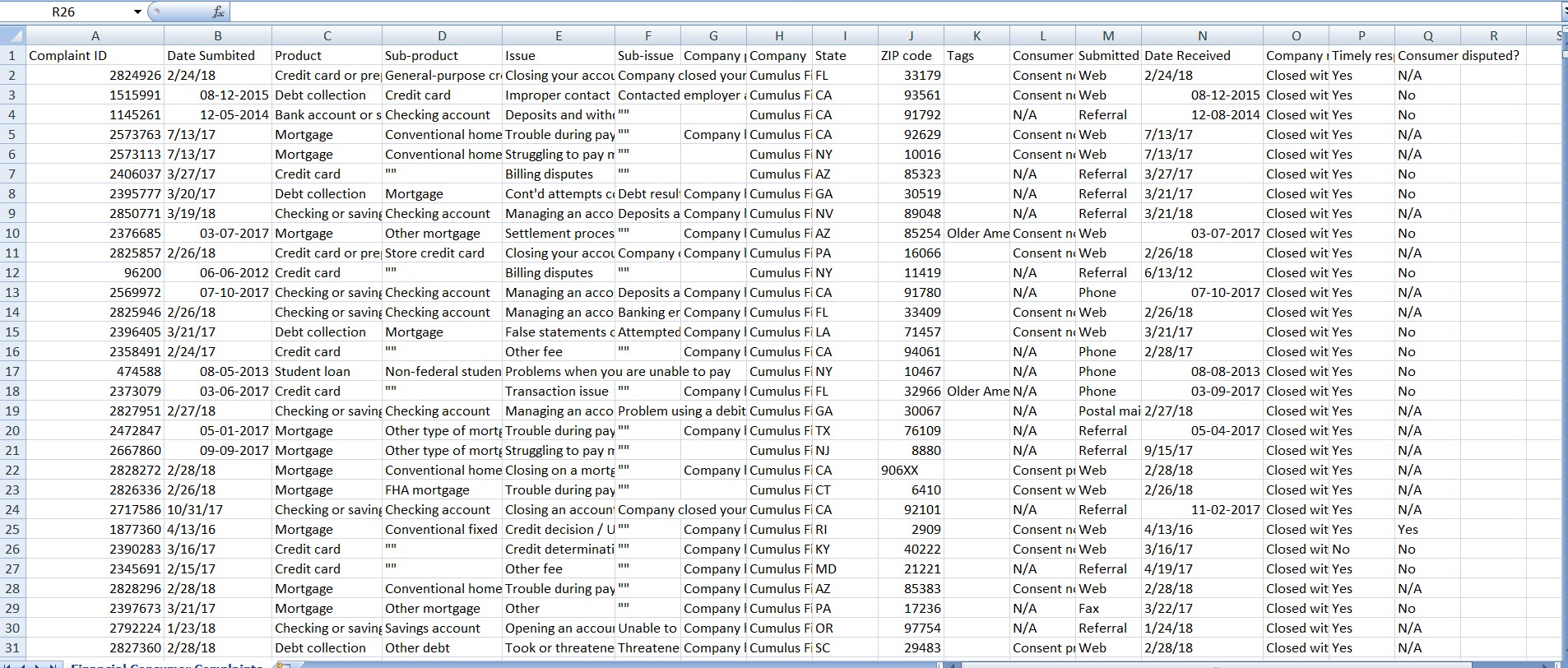
TABLE2:



TABLE3:



WHOLE DATASET:



DATA REFINING STEPS:

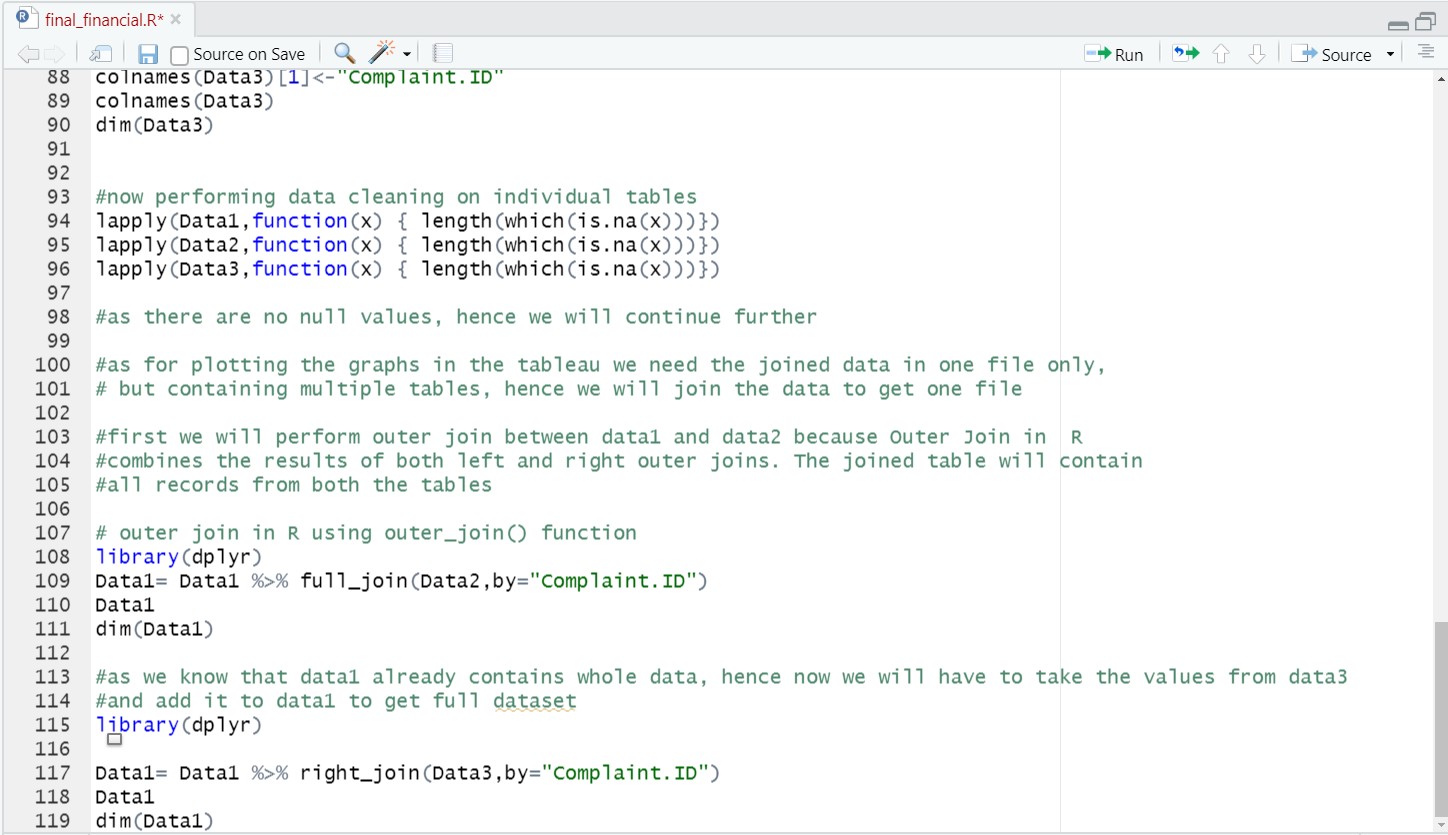
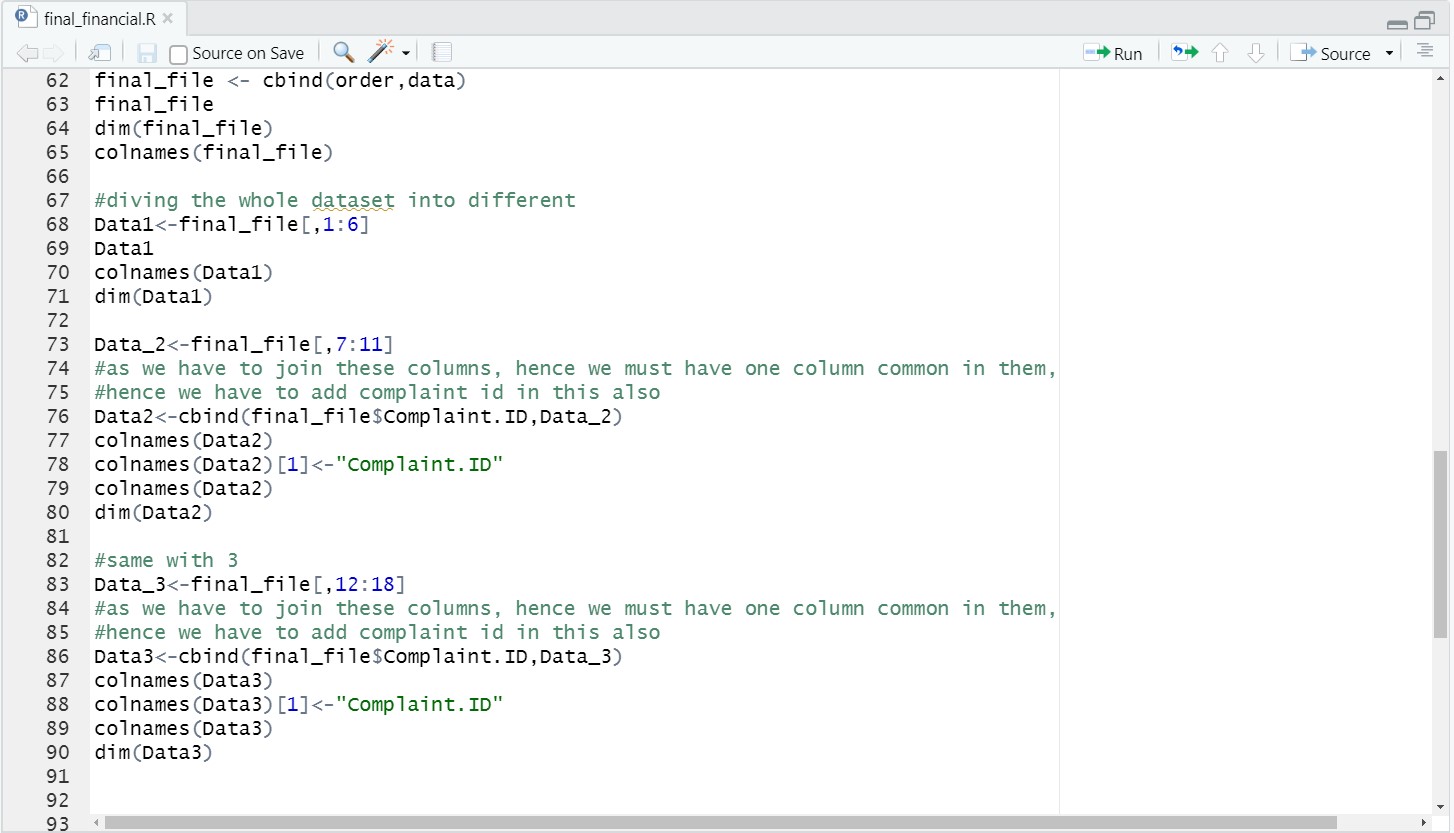
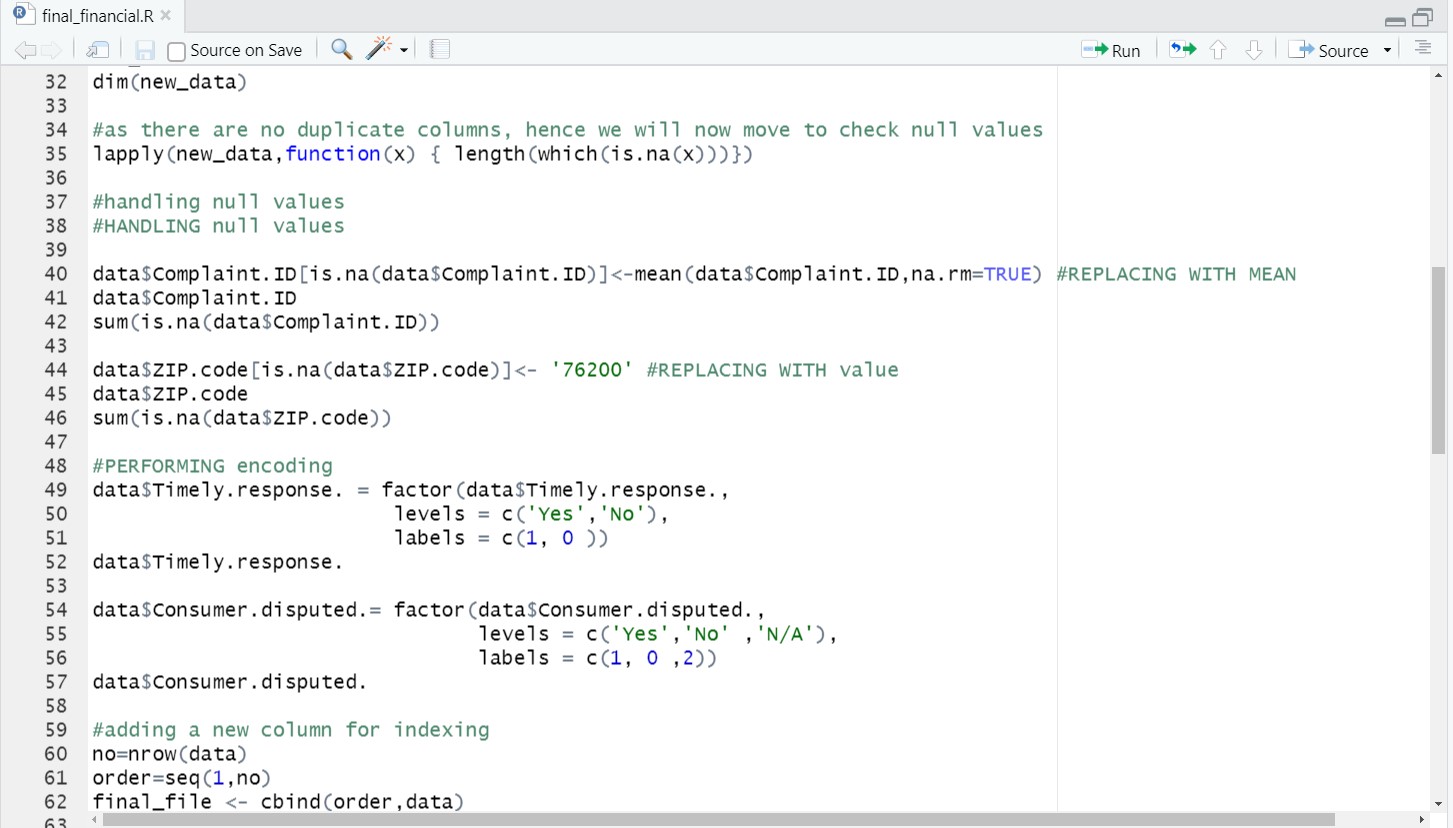
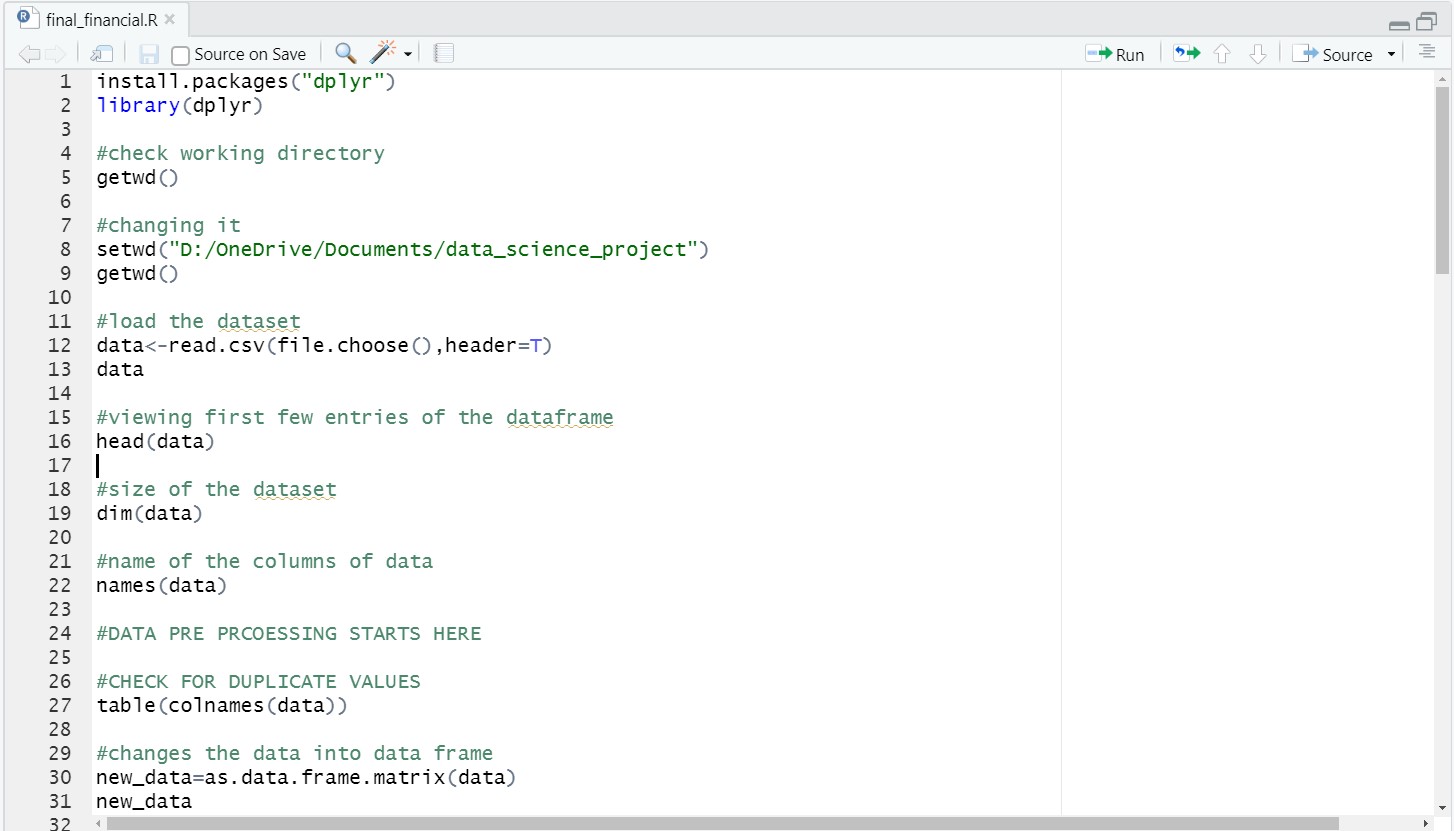
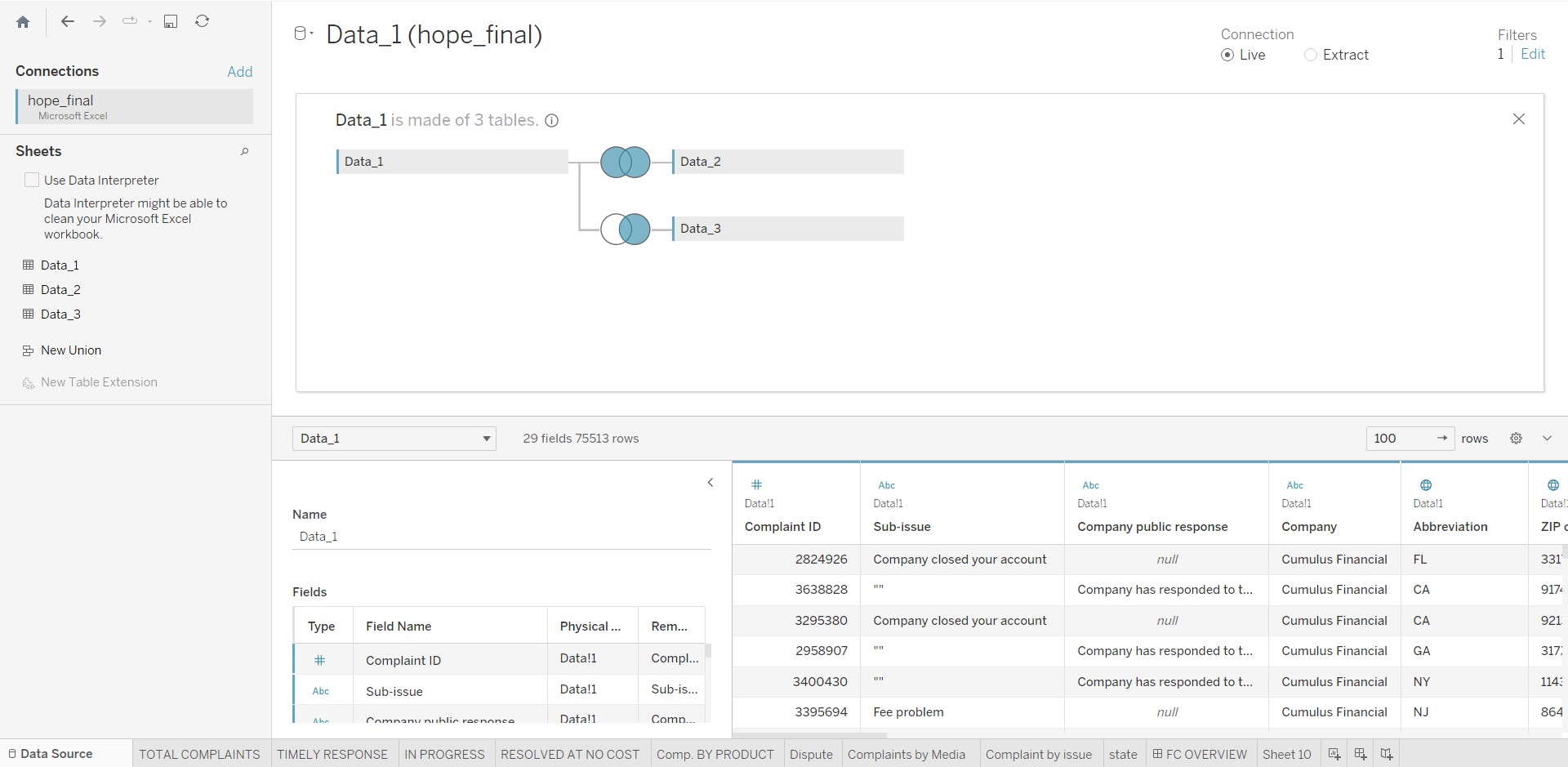
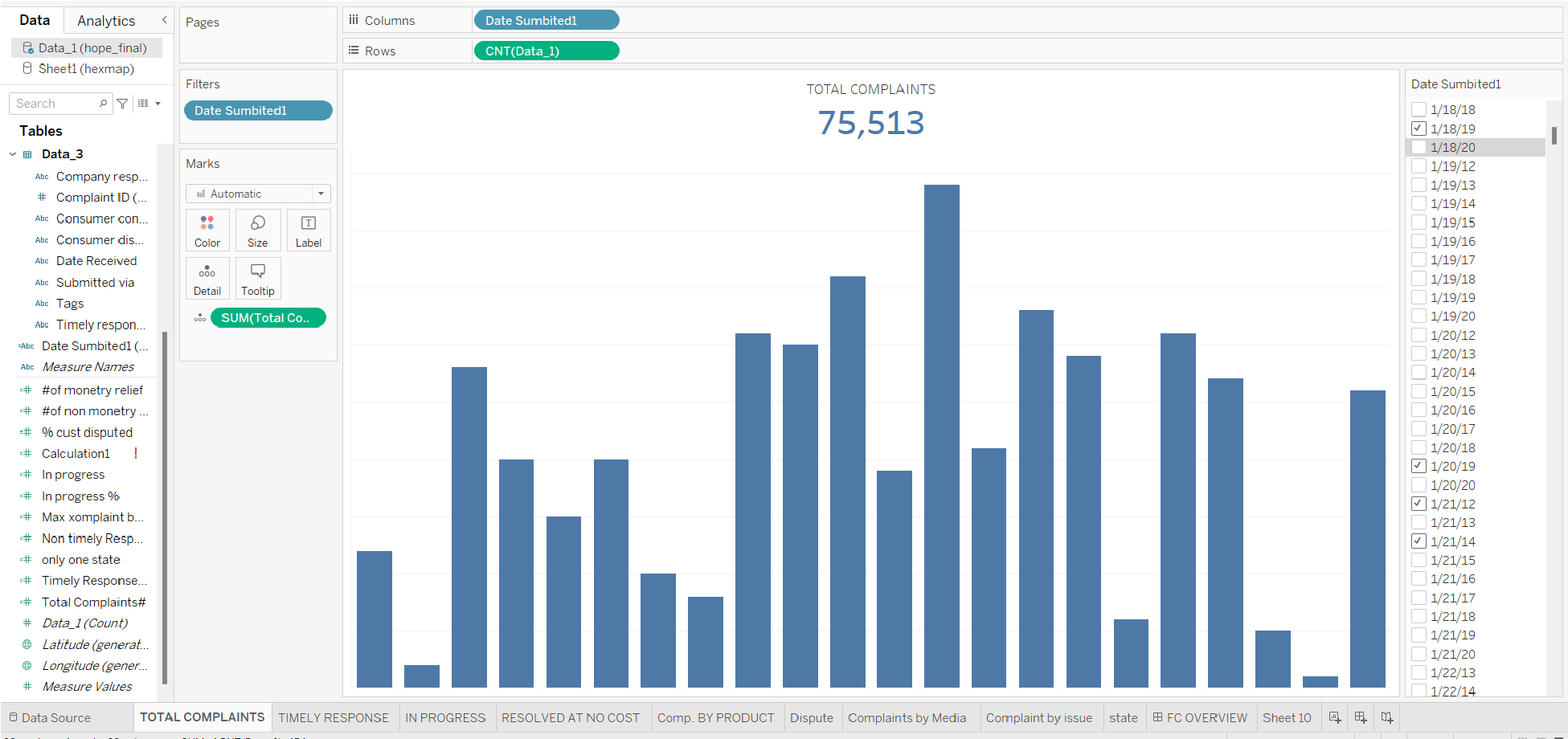


TABLEAU WORK:

UPLOADING DATASET AND JOIN IN DATA:

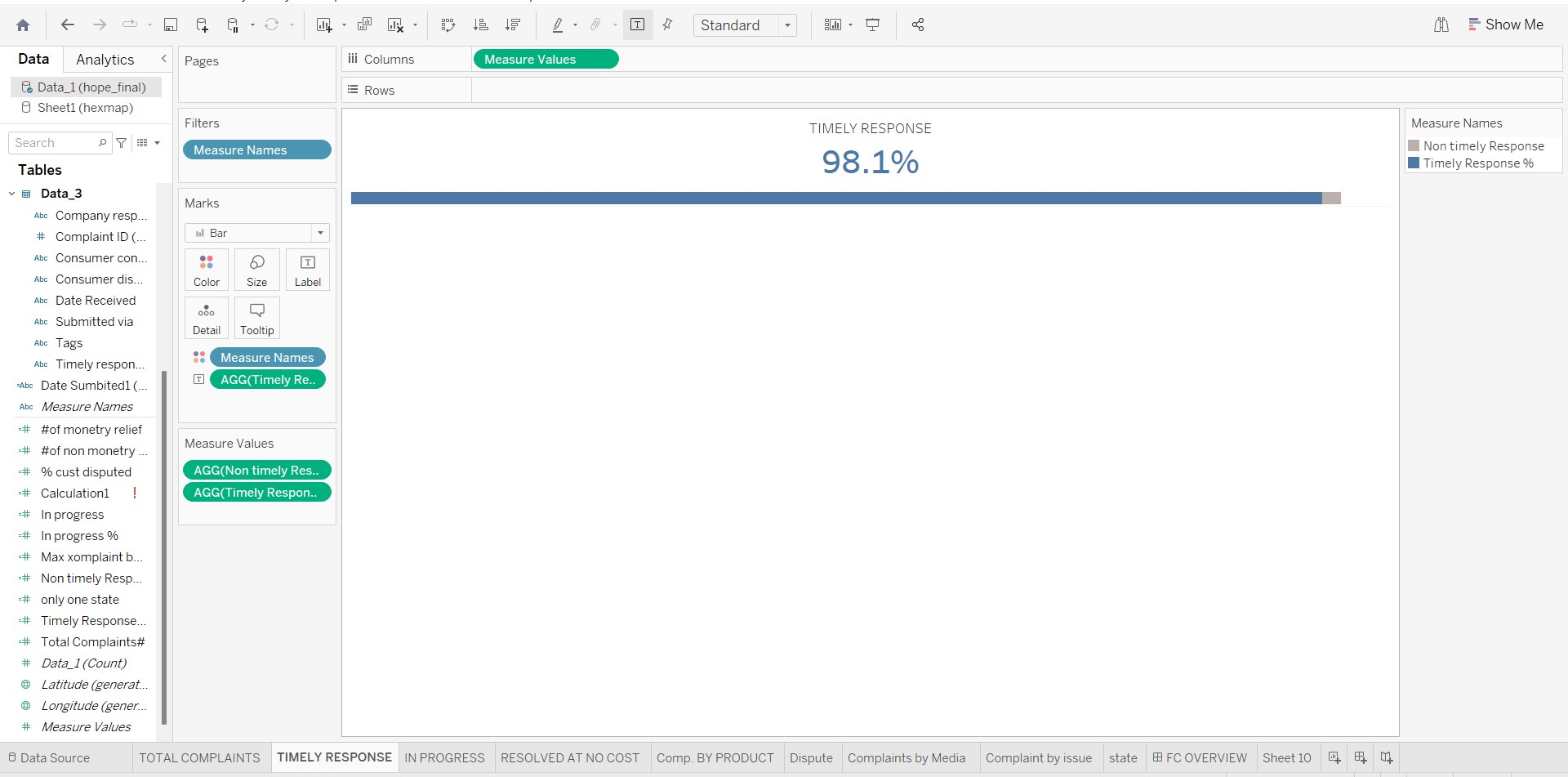


SHEET1 (TOTAL COMPLAINTS KPI):

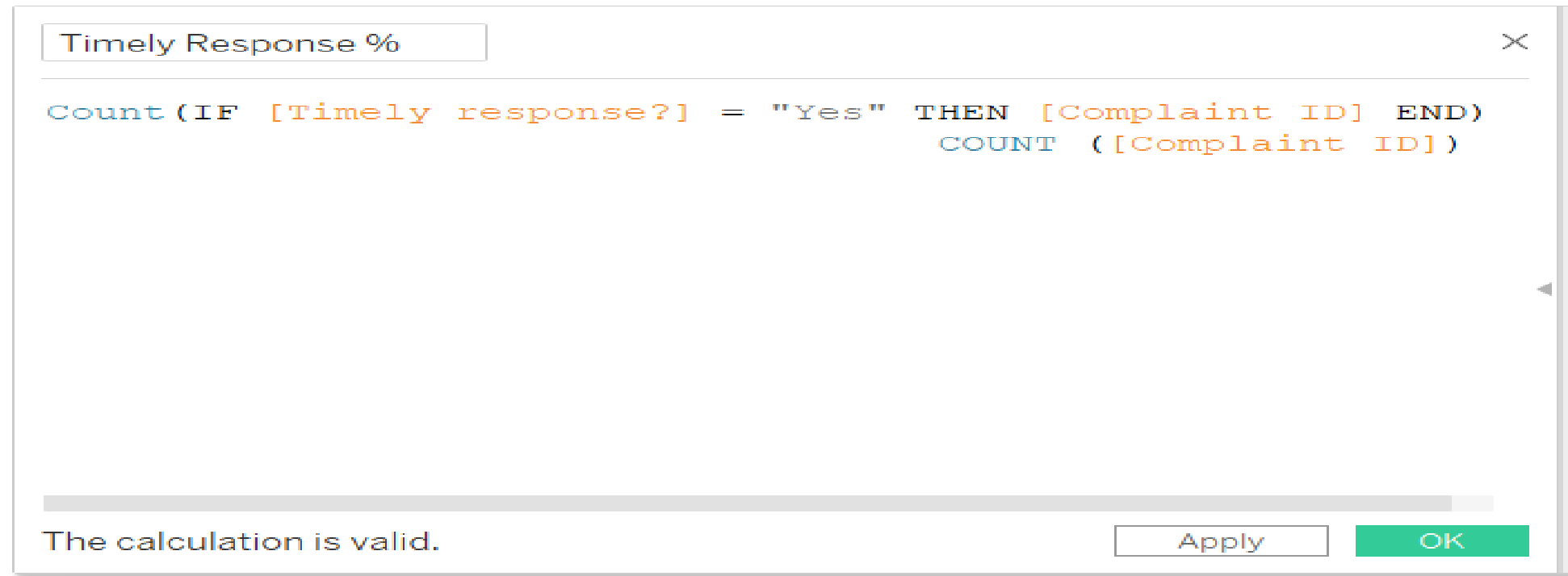


QUERY USED FOR THIS:

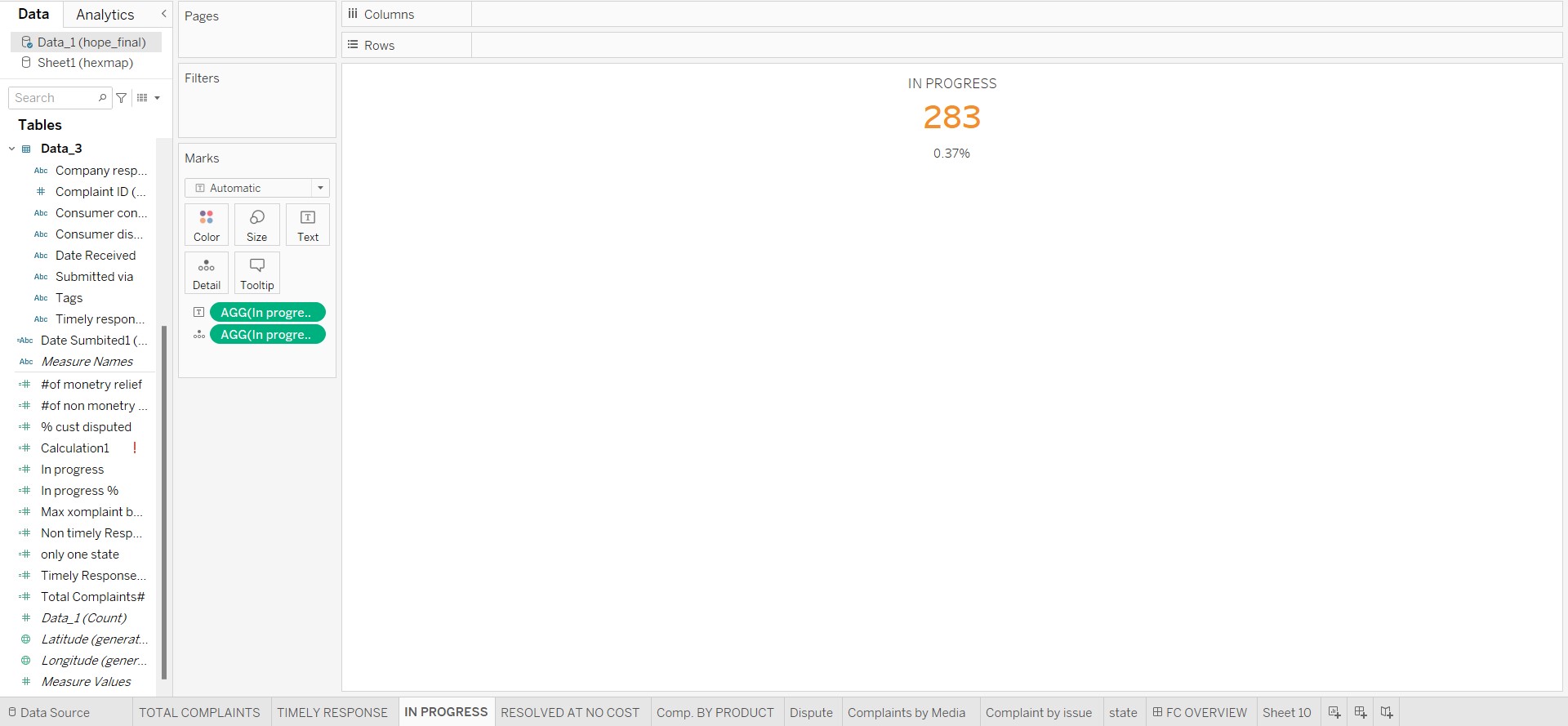
SHEET2 (TIMELY RESPONSE QUERY):



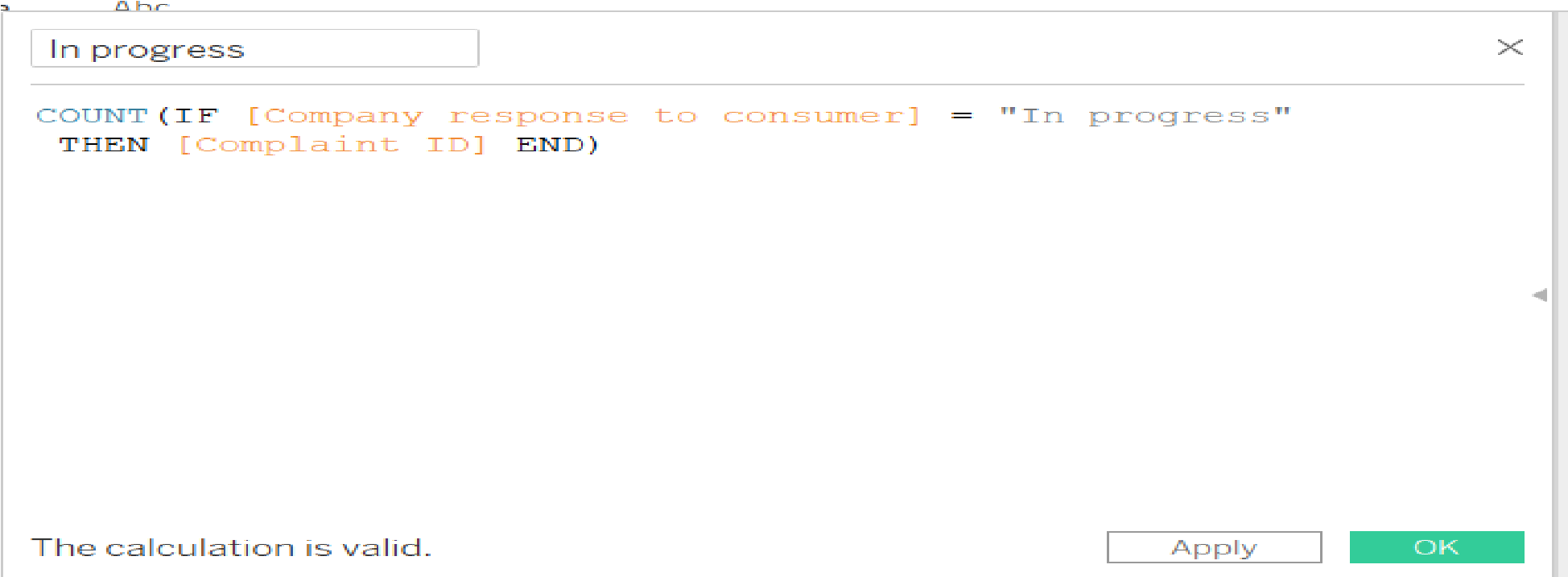
QUERY USED FOR THIS:



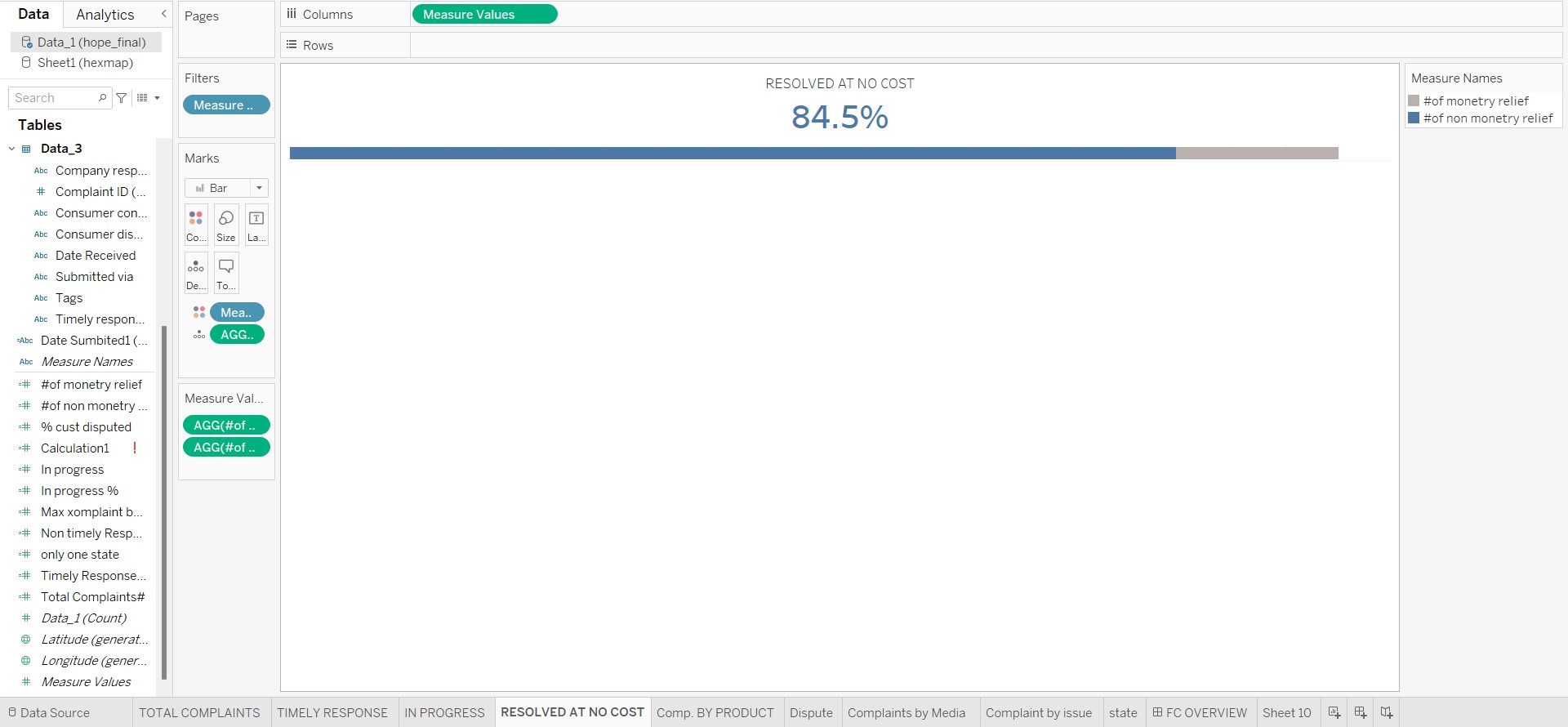
SHEET3 (IN PROGRESS):



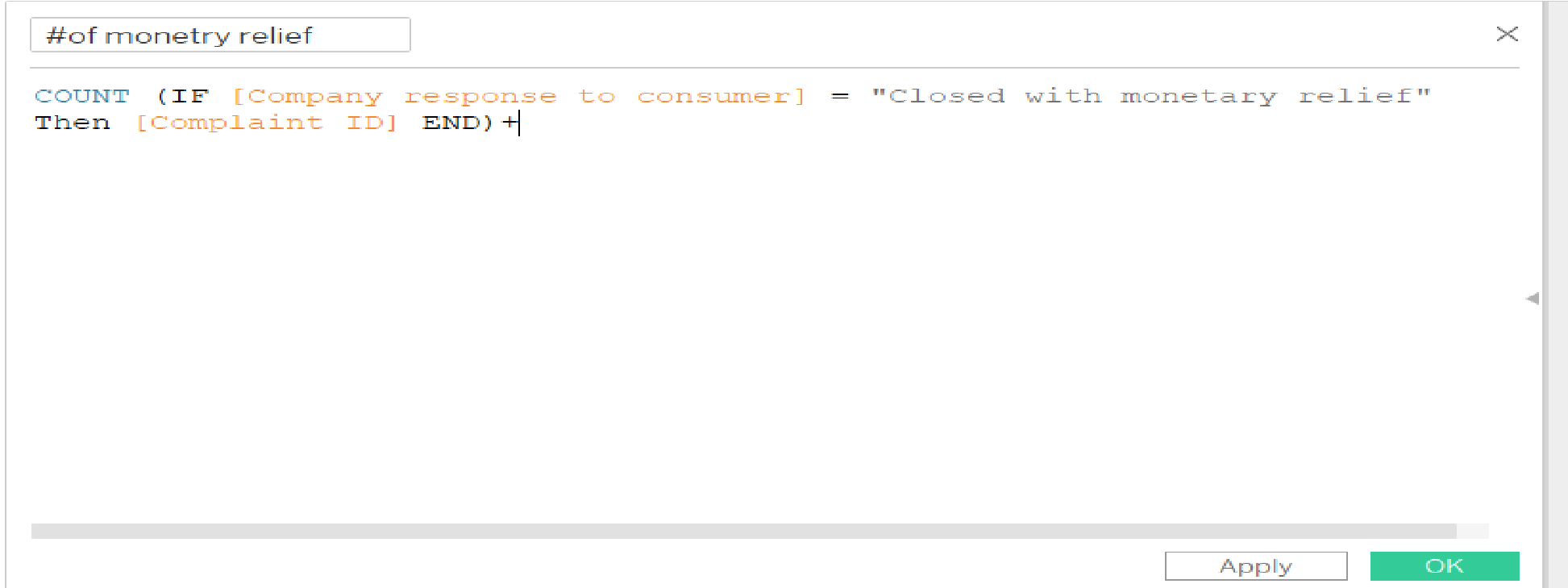
QUERY USED FOR THIS:



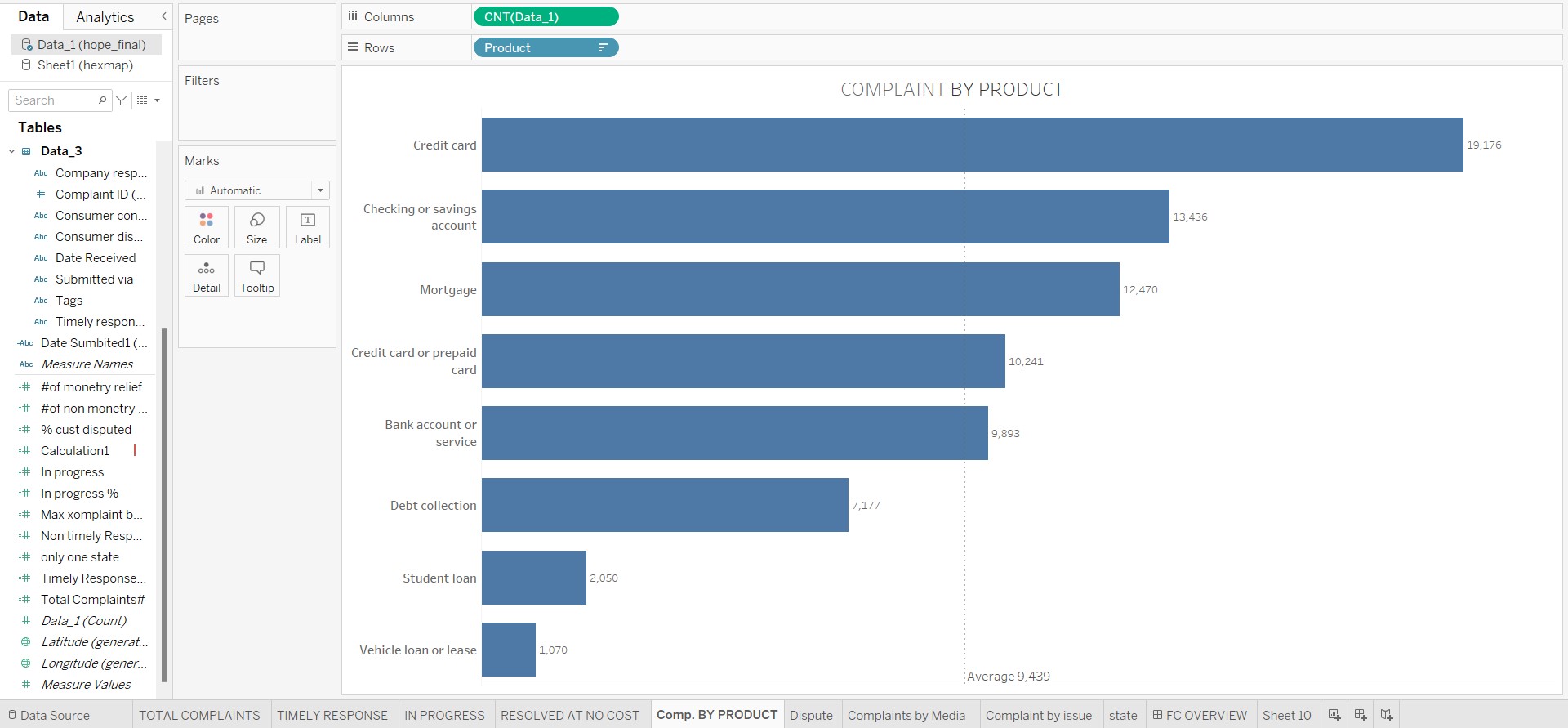
SHEET4 (RESOLVED AT NO COST):



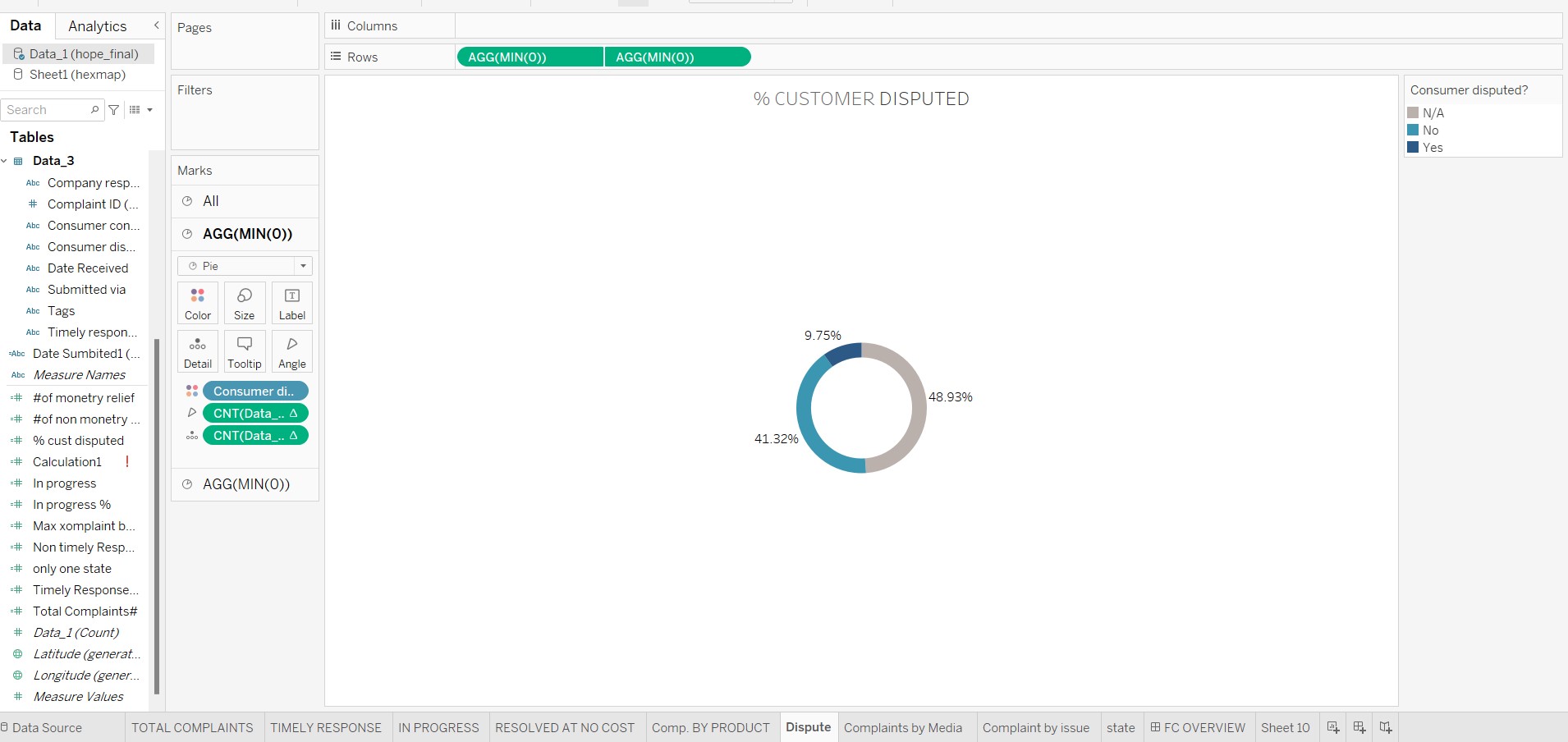
QUERY USED FOR THIS:

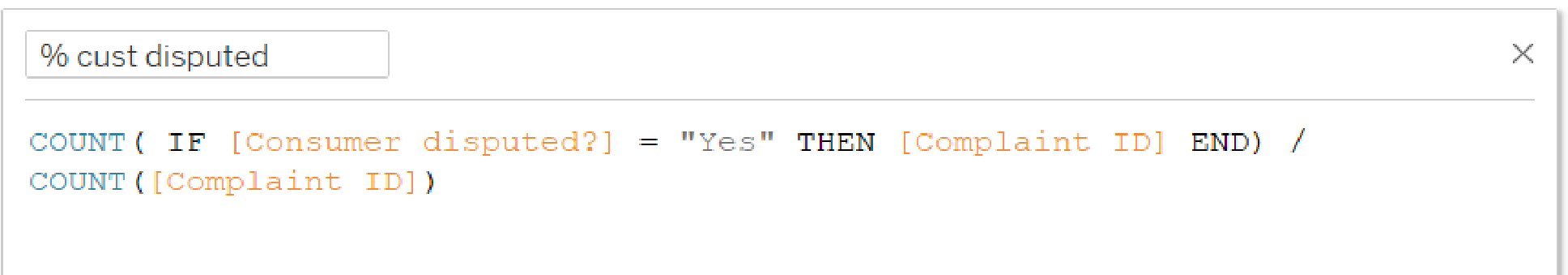


SHEET5 (COMPLAINT BY PRODUCT):

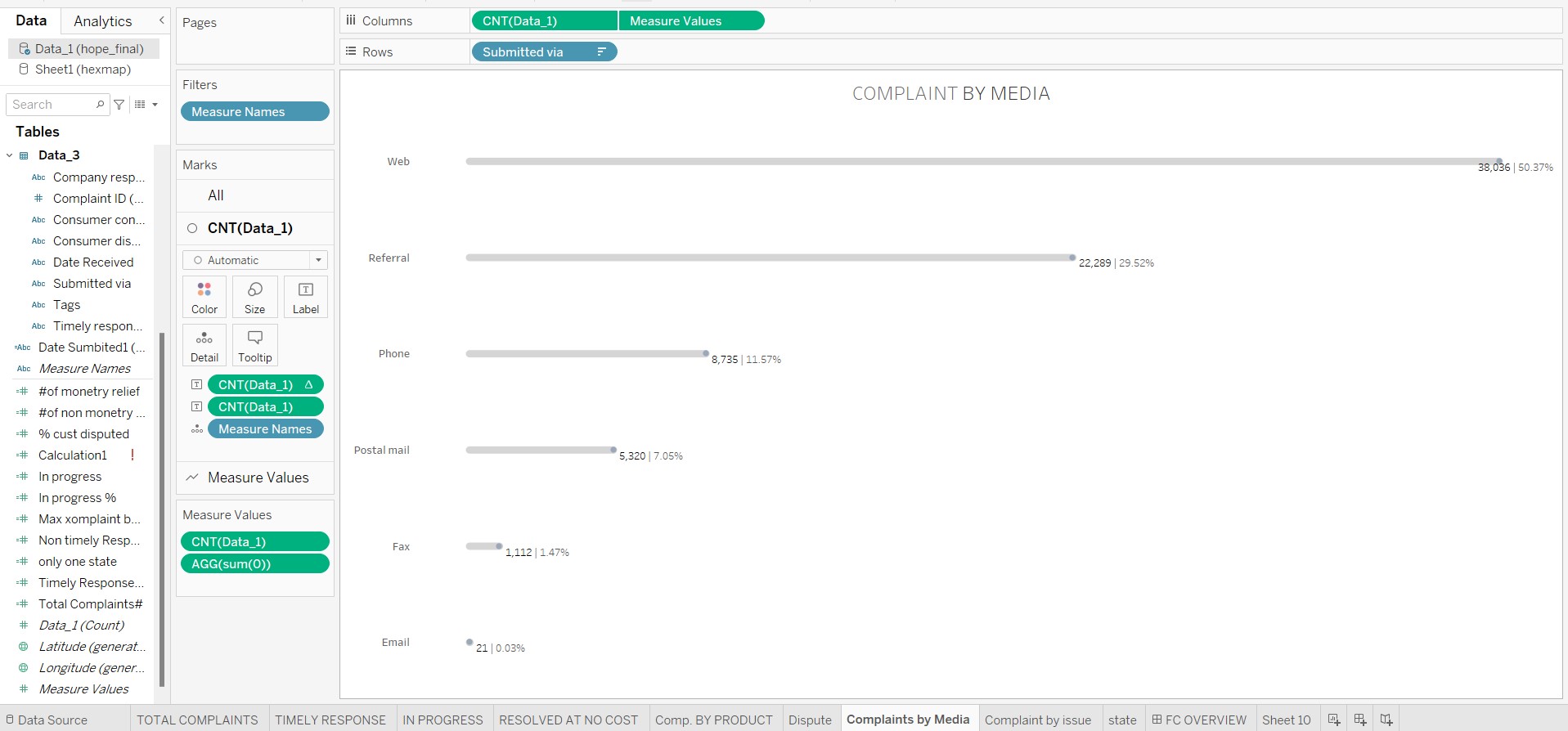


SHEET6 (CUSTOMER DISPUTE):

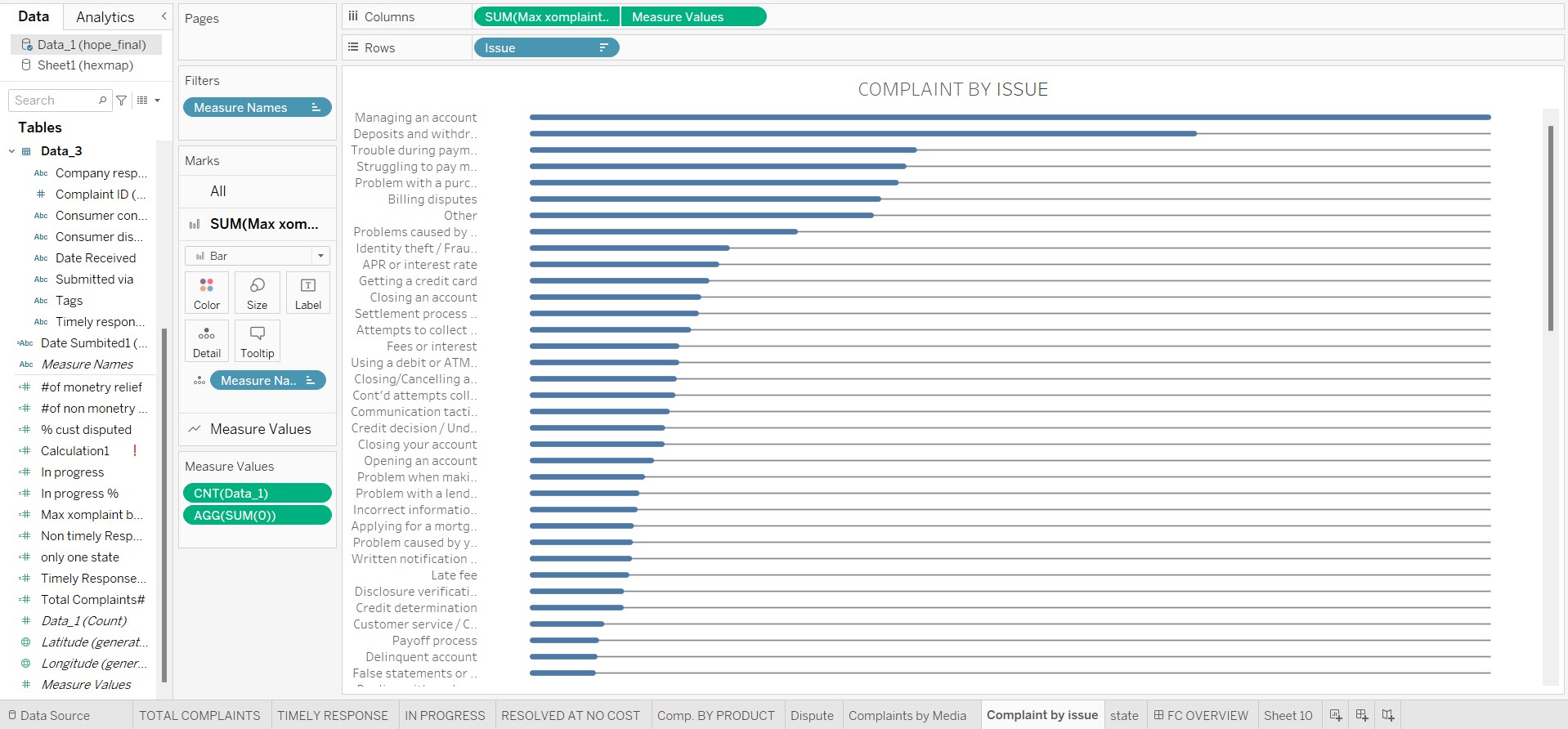


QUERY USED FOR THIS:

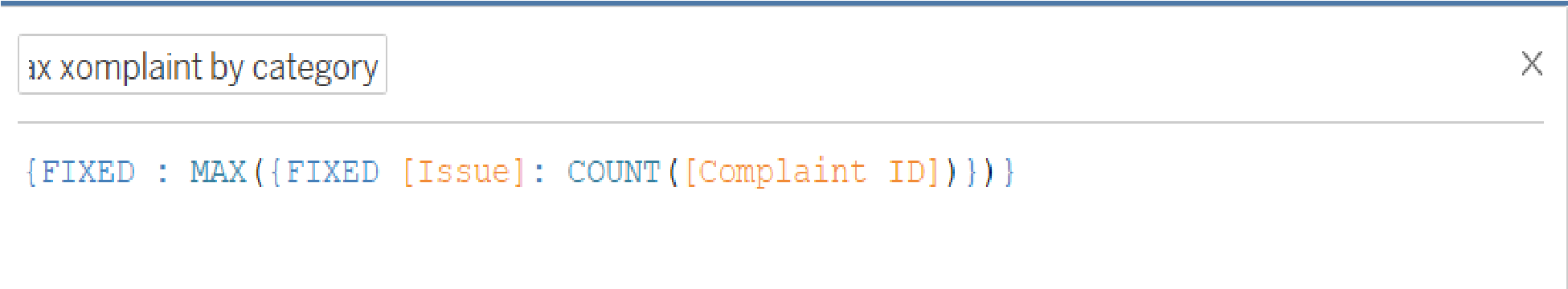
SHEET7 (COMPLAINTS BY MEDIA):



SHEET8 (COMPLAINTS BY ISSUE):



QUERY USED FOR THIS:



SHEET9 (COMPLAINTS BY STATE):

