Epic—Customer Services – More Than 4 weeks

Features

Manage Address

Manage Prime

Payment Settings

Account Settings

Digital Services and Digital Support

User Stories

1. Manage Address
2. Update your addresses
3. Add address, landmark Details
4. Manage Prime
5. View your benefits
6. Membership details
7. Payment Settings
8. Add or edit payment methods
9. Change expired debit or credit card
10. Account Settings
11. Change your email or password
12. Update login information
13. Digital Services and Digital Support
14. Find device help and support
15. Troubleshoot device issues

Tasks

1. Manage Address
2. Update your addresses
3. Build the UI Layer—5hrs
4. Build the API Layer—8hrs
5. Build the DB Layer – 6hrs

b. Add address, landmark Details

1. Build the UI Layer—5hrs
2. Build the API Layer—8hrs
3. Build the DB Layer – 6hrs
4. Manage Prime
5. View your benefits
6. Build the UI Layer—5hrs
7. Build the API Layer—8hrs
8. Build the DB Layer – 6hrs
9. Membership details
10. Build the UI Layer—5hrs
11. Build the API Layer—8hrs
12. Build the DB Layer – 6hrs

3.Payment Settings

1. Add or edit payment methods
2. Build the UI Layer—5hrs
3. Build the API Layer—8hrs
4. Build the DB Layer – 6hrs
5. Change expired debit or credit card
6. Build the UI Layer—5hrs
7. Build the API Layer—8hrs
8. Build the DB Layer – 6hrs

4.Account Settings

1. Change your email or password
2. Build the UI Layer—5hrs
3. Build the API Layer—8hrs
4. Build the DB Layer – 6hrs
5. Update login information
6. Build the UI Layer—5hrs
7. Build the API Layer—8hrs
8. Build the DB Layer – 6hrs

5.Digital Services and Digital Support

1. Find device help and support
2. Build the UI Layer—5hrs
3. Build the API Layer—8hrs
4. Build the DB Layer – 6hrs
5. Troubleshoot device issues
6. Build the UI Layer—5hrs
7. Build the API Layer—8hrs
8. Build the DB Layer – 6hrs