# Raghav Bhatia

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#### **OBJECTIVE**

A dedicated recent graduate from SAIT Polytechnic with a specialization in web development from I.T, eager to leverage acquired skills and knowledge to contribute effectively to a dynamic team. Proactive and enthusiastic about learning new technologies and methodologies to enhance project outcomes and personal growth. Seeking an opportunity to apply and expand expertise in a collaborative and innovative environment.

#### **EDUCATION**

Information Technology

May 2022 - Jan 2024

Southern Alberta Institute of Technology • Calgary

**High School** 

Apr 2009 - Mar 2021

ST. Theresa's Convent School • Karnal

#### **SKILLS**

Frontend Technologies: HTML 5, CSS 3, JavaScript, Bootstrap, React, WordPress

Cloud Platforms: AWS

Operating System: Linux, Windows.

Back-End Technologies: Java, API, WordPress

Deployment tools: Servlets.

Database: MySQL, Oracle 11G, Mongo DB, JDBC, SQL.

Data Models: XML, JSON

IDE: Eclipse, NetBeans, Visual studio

Versioning Tools: GitHub

Designing: Figma, Responsive designs, Adobe XD

### **WORK EXPERIENCE**

**Shift Supervisor** 

Sep 2023 - Present

Samsic Assistance • Calgary, Alberta

Directed daily operations at Samsic Assistance, a wheelchair assistance company at YYC Airport, demonstrating strong organizational and management skills.

Leveraged IT skills to streamline processes and enhance customer service within the wheelchair assistance operations.

Implemented digital solutions to optimize scheduling, resource allocation, and communication channels, resulting in improved workflow and customer satisfaction.

**Shift Coordinator** 

**HMS HOST • Calgary** 

Jul 2022 - Sep 2023

Excelled in multitasking roles involving data entry, cashier duties, and shift coordination at HMS HOST

Utilized IT tools like Excel for data management, ensuring accuracy in operations and financial transactions.

#### **School Project Lead**

May 2022 - Jan 2024

Calgary

Lead and participated in numerous projects focused on Information Technology during college, demonstrating proficiency in various technologies such as HTML, CSS, JavaScript, Java, database management and many other technologies.

Developed web applications and software solutions as part of academic coursework, showcasing problem-solving abilities and a keen understanding of programming principles.

# **CERTIFICATIONS**

Certification Name: Project management

Issuing Organization: Google

Certification Name: Google Analytics Individual Qualification

Issuing Organization: Google

## **PROJECTS**

Description: Developed a spa management system for client,manager and employee as users for a spa in Mexico using HTML, Bootstrap, JavaScript, Node.js, Servlets, Oracle, and other technologies.

Team: Worked with a team of 5 members.

Achievement: Achieved a perfect 4/4 GPA score for the project.