

Anirudh Rangari

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Dedicated and results-driven Customer Support Representative with 3+ years of experience in the banking sector, delivering exceptional service and support to customers. Adept at problem-solving, resolving inquiries, and ensuring customer satisfaction while adhering to financial regulations and procedures. Seeking to contribute expertise in customer service to a dynamic banking institution.

EXPERIENCE

Primetrace Technology

27th Jan 2025 till 25th April 2025

QA Engineer

- Analyze business requirements and functional specifications to design comprehensive test cases.
- Execute test cases for functional, regression, and system testing, ensuring full coverage of product features.
- Report defects and collaborate with developers to troubleshoot and verify bug fixes.
- Perform smoke and sanity testing on new builds and updates.

56 AI TECHNOLOGIES PRIVATE LIMITED

18th July 2022 till 30th Nov 2024

Quality Analyst

- **Testing Leadership & Automation:** Led comprehensive testing cycles, ensuring high-quality product delivery and providing critical sign-off. Developed automated scripts for REST APIs using Java, Cucumber, and Rest Assured, as well as mobile testing with Appium.
- **Manual & AI-based Testing:** Conducted manual validation for AI-based face tracking systems, camera firmware, and guard app features, including geo-tracking systems. Managed back-end API validations using Postman.
- **Defect Management:** Managed defect logging, root cause analysis (RCA), and bug triaging for timely resolution, ensuring stability and reliability of applications.
- **Data & Database Validation:** Performed thorough database testing using MongoDB, with SQL expertise for precise data validation and data integrity checks.
- **Cross-Platform Testing:** Ensured the functionality and compatibility of mobile applications (iOS & Android) and web platforms, including the validation of geo-tracking systems for guards.
- **Collaboration & Tools:** Coordinated with global teams, leveraging tools like Jira, Notion, and advanced debugging utilities (Android SDK, Xcode) to enhance test management and communication.

FLEXI SAFE TECHNOLOGIES INDIA PVT. LTD.

21st Dec 2020 till 13th July 2022

Software Test Engineer

- **Banking Application Testing:** Conducted extensive manual testing of online banking platforms, mobile apps, and internal financial systems, ensuring adherence to business requirements and regulatory standards.
- **Defect Management:** Identified, logged, and tracked defects in Jira, collaborating with developers for timely issue resolution to minimize user impact.
- **Requirement Analysis & Test Case Development:** Collaborated with business analysts to understand banking-specific requirements and developed comprehensive test cases that covered transaction processing, compliance checks, and account management.
- **Functional & Regression Testing:** Performed functional, integration, and regression testing to validate transaction flows and ensure the stability, accuracy, and security of financial operations.
- **Data Validation & Reconciliation:** Utilized SQL for validating and reconciling financial data across systems, ensuring data accuracy in transactions and compliance with regulations.
- **UAT Support & Compliance:** Supported user acceptance testing (UAT) phases, ensuring compliance with banking regulations, data privacy, and security standards while addressing feedback from end-users.

EDUCATION

SHREE RAMCHANDRA COLLEGE OF ENGINEERING

2014 - 2018

Bachelor of Engineering (Electrical Engineering)

BT POLYTECHNIC

2011 - 2014

Diploma in Electronics & Telecommunication

SKILLS

- Rest API Automation
 - Selenium
 - Maven
 - Manual API Testing using Postman
 - MongoDB
 - Elastic Search
 - Test Planning and Execution
 - Regression Testing
 - Defect Tracking and Reporting
 - Cross-functional Collaboration
 - Java
 - Javascript
 - SQL
 - Cucumber
 - Playwright
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GitHub : <https://github.com/AnirudhRgithub/99BooksCart.git>