

NIKUNJ TYAGI

Gurgaon, India 122022 | 7042003410 | Tyaginikunj0101@gmail.com

PROFESSIONAL SUMMARY

Seasoned Senior QA Engineer with **7 years of experience** in Quality Assurance, specializing in Functional, API, and Database Testing. Demonstrated track record of leading end-to-end testing for complex applications, ensuring data integrity and seamless functionality across systems. Proficient in developing test cases, executing tests, and validating APIs and databases to ensure high-quality product releases. Skilled in exploratory testing, cloud migration testing (AWS, Azure), and UI/UX validations. Committed to delivering high-quality, defect-free solutions through structured test planning, meticulous execution, and continuous process improvement.

SKILLS

Key Skills:

- Functional testing
- UI/UX testing
- Sanity testing
- Smoke testing
- Regression testing
- linux
- SQL
- API testing
- Integration testing
- Test case review
- Test planning
- Test strategy
- UAT
- SaaS applications
- **Mobile App Testing:** Native, Hybrid, mWeb, PWA
 - **Dev Tools:** mWeb inspect, responsive test
 - **Charles Proxy:** API/network monitor
 - **Emulators:** Android Studio,
 - **ADB:** Install apps, capture logs

- **Build Tools:** TestFlight, Firebase, App Center
- **Real Devices:** Android/iOS UI & functional test
- **BrowserStack:** Cross-browser/device testing (manual & mobile)

Technical Skills:

- Languages/DB:** Java, SQL, Cosmos DB
- **Testing Tools:** Postman, SOAP UI
 - **Test Mgmt:** JIRA, ALM, Zephyr
 - **Proficient in Automation Testing:** (Selenium, TestNG, Maven, Jenkins, Git)
 - **Methodologies:** Agile, Waterfall

EXPERIENCE

11/2024 - 03/2025

Senior QA Engineer

RamFincorp Pvt. Ltd. - Delhi, India

Company Overview Role: Senior QA Engineer

RAM Fincorp is a leading financial services provider offering customized lending and investment solutions for individuals and businesses.

As a **Senior QA Engineer**, I was responsible for end-to-end quality assurance of RAM Fincorp's digital lending solutions, ensuring secure, scalable, and high-performing platforms across web and mobile applications.

- Designing and executing comprehensive test cases aligned with functional and non-functional requirements.
- Prepared and maintained a **Requirement Traceability Matrix (RTM)** throughout all phases of the Software Testing Life Cycle (STLC).
- Oversaw testing across **complex, multi-system integrations**, including web/mobile platforms, microservices, and cloud environments.
- Developed and executed **test strategies, test plans**, and **test scenarios** for system, integration, and UAT phases.
- Applied **test design techniques** and created regression suites to support frequent releases in Agile sprints.
- Conducted **manual testing** across multiple testing levels—Unit, Integration, System, and User Acceptance Testing (UAT).
- Managed **defect logging and tracking** using JIRA, ensuring timely resolution in coordination with development teams.
- Reported **daily execution status** and quality metrics to stakeholders and participated in Agile ceremonies like stand-ups and sprint reviews.
- Collaborated with cross-functional teams including BA, Dev, and DevOps for requirement gathering, feasibility analysis, and go-live readiness.
- Created and maintained **test data** required for various functional and integration test scenarios.

02/2024 - 06/2024

Senior QA Consultant

Status-Neo - Gurgaon , India

- Collaborated with IndiGo business and product teams to define **UAT test scenarios** aligned with airline workflows
- Executed **UAT test cases** for booking flows, seat selection, payment, and PNR generation across web and mobile platforms
- Validated **fare rules, ancillaries, loyalty point redemptions**, and SSR (e.g., wheelchairs, infant)
- Performed UAT on booking amendments: date change, flight cancellation, add/edit passenger info
- Ensured proper integration with **Check-in and DCS (Departure Control System)** for accurate boarding info
- Worked on UAT testing of **multi-city and code-share bookings**, validating GDS sync
- Conducted testing on **special fare categories** (e.g., Flexi, SME, student, armed forces)
- Identified UI/UX and workflow issues from the end-user perspective
- Prepared **UAT Summary Reports** and supported the business in providing **sign-off**
- Participated in go/no-go calls and sprint UAT planning within Agile ceremonies

06/2022 - 02/2024

Senior Software Test Engineer

Chqbook.com - Gurgaon, India

Company Overview:

Chqbook.com is a fintech platform that offers financial services such as loans, insurance, and digital bookkeeping to small business owners across India.

Role Summary:

As a Senior Software Test Engineer at Chqbook.com, I was responsible for

end-to-end manual testing of key fintech modules, including Current Account, Insurance, Business Loans, and User Onboarding processes, supporting data accuracy across the platform.

Key Responsibilities and Achievements:

- Led functional testing across insurance and loan modules, ensuring robust KYC, bank verification, and seamless payment gateway integrations.
- Conducted end-to-end testing of loan origination workflows, including KYC integrations (Karza, DigiLocker), bank statement analysis (Perfios), and payment gateway validations.
- Performed exploratory testing to identify potential issues and improve overall product quality.
- Executed API testing using Postman to verify the accuracy, security, and performance of services powering KYC, loan eligibility, and insurance workflows.
- Developed and maintained detailed test cases, traceability matrices, and QA documentation to ensure comprehensive coverage and minimize defects.
- Logged and tracked critical bugs in JIRA, collaborating closely with development teams to drive timely resolutions.
- Delivered QA sign-off reports, supported daily release cycles, and actively participated in Agile ceremonies, including stand-ups and sprint planning.
- Improved overall testing efficiency by optimizing test cases and contributing to robust regression and smoke test suites.
- Gained strong exposure to SDLC/STLC, Agile methodologies, and version control using Git.

12/2020 - 02/2022

Software Test Engineer

R Systems International - Noida, India

Company: R Systems International Ltd – Noida, India

Client: Ephesoft, Inc.

Company Overview:

R Systems International Ltd is a global digital product engineering company specializing in chip-to-cloud software products, platforms, and digital experiences. Founded in 1993 and headquartered in Noida, India, the company serves over 300 global clients across sectors such as telecom, media, finance, and healthcare.

Role: QA Engineer – Ephesoft Transact Project

- **Performed end-to-end testing of Ephesoft Transact** across both **on-premise and cloud environments**, focusing on OCR accuracy, intelligent document classification, and structured data extraction workflows.
- **Reviewed and validated use cases** in the web application to ensure smooth document ingestion, processing, and output generation as per client-defined rules.
- **Analyzed client requirements** related to document processing, data extraction, and classification logic to design relevant test scenarios and test data sets.
- **Created and validated XML Schemas (XSDs)** to ensure the correctness and consistency of extracted data formats during output generation.
- **Verified system functionality and data accuracy**, ensuring compliance with business logic and expected automation rules.

- Collaborated with cross-functional teams to **troubleshoot issues**, log bugs, and support timely defect resolution across various deployment models.
- Gained hands-on experience in **intelligent document processing (IDP)** and **OCR testing** in real-world enterprise use cases.

01/2018 - 12/2020

Software Test Engineer

AppyPie (initially Through 2i Solutions) - Noida, India

- Company Overview: Appy Pie is a no-code development platform that allows users to create mobile apps, websites, and other digital tools without any programming knowledge. It offers drag-and-drop functionality and supports app publishing on iOS and Android.
- Project involved Alogent that offers a suite of web-based enterprise content and information management solutions for banks and credit unions, including payment, digital banking, and process automation solutions.
- Appy Pie is a no-code development platform that allows users to create mobile apps, websites, and other digital tools without any programming knowledge. It offers drag-and-drop functionality and supports app publishing on iOS and Android.
- Proficient in manual and accessibility testing (WCAG, screen readers), validating complex modules and payment gateways across AppyPie's ecosystem.
- Experienced in Agile workflows, test planning, defect tracking, and collaborating with cross-functional teams to ensure seamless integration.
- Led end-to-end QA processes, identified critical bugs, and ensured high product quality through meticulous validation and client interaction.
- Developed test cases and scenarios.
- Ensured code functionality, performance identified code defects.
- Implemented strategies to enhance testing.

EDUCATION

12/2015

Bachelor of Science: Electronics and Communication Engineering (ECE)
I.K. Gujral Punjab Technical University (IKGPTU) - Sangrur

CERTIFICATIONS

ISTQB Certified Tester Foundation Level (#CTFL V4.0)
 Training in Manual & Automation Testing (6 months) – Sky Infotech, Noida (Apr - Sep 2017)

DOMAINS

Fintech, Airlines, Insurance