

## Learning Objectives



By the end of this session, you will understand:

- What are Actions
- Who manages Actions
- How can Actions be Created/Modified

## Actions



- Actions are pre-defined functions that are executed when all the criteria in a Rule is satisfied.

## Actions



Actions have the following features:

- Parameter-driven
  - Example: 'Send message' is an example of an action where the message is the parameter passed into the Action.
- Multiple actions can be attached to a rule
- Can be created and/or modified by the client

The process of Rule execution is completed once all the actions attached to a Rule are performed.

## Understanding the Elements of Actions

Elements of Actions:

- Actions Title
- Actions Description
- Action Script



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Menu

Memory List

Calendar

Worklists

Events

Criteria

Action

Create Action

Search Actions

Knowledge Base

Legends

Help

Vick, Kari

(Edit Action) Add activity for Phone call Member MS

Action modified successfully ( 695 )

Edit Action

\* Action Title: Add activity for Phone call Member MS

Action Description:

\* Action Script: Add Activity

Activity for entity: Member

Activity Type: Phone Call ☐ Decision Table

Activities: Phone Call/Member ☐ Decision Table

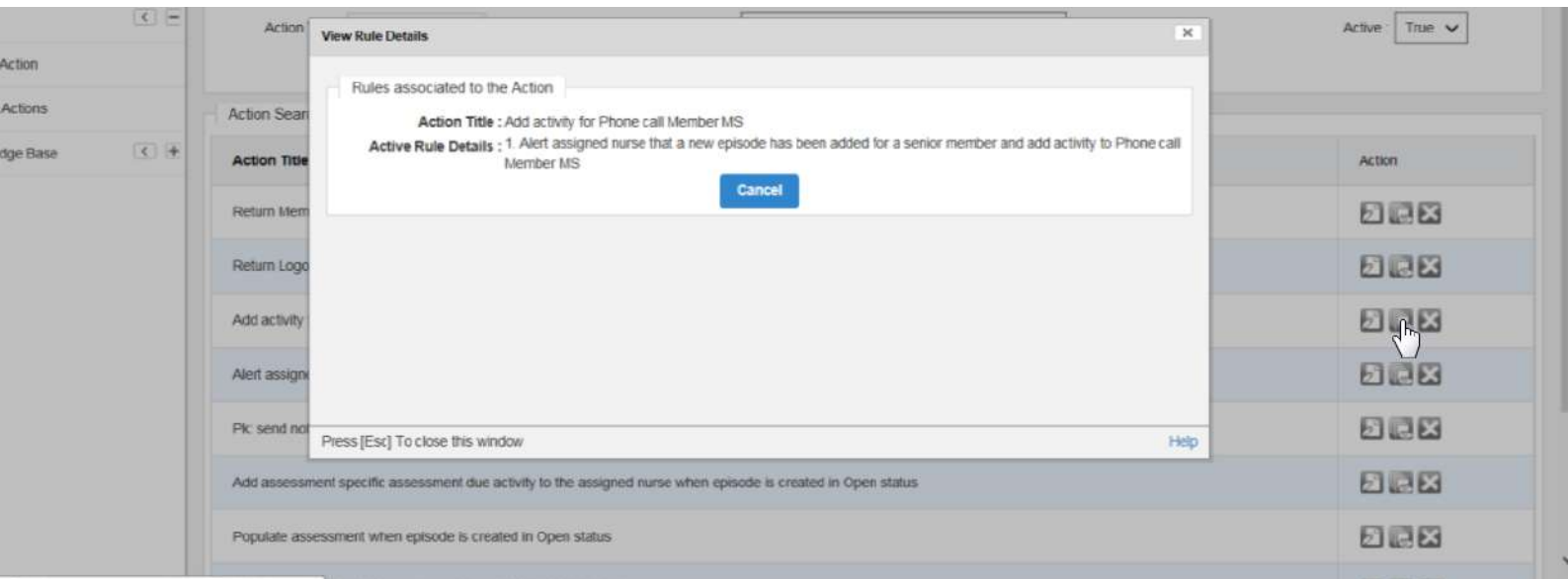
From Date: Current Date ☐ Decision Table

Activity Day: 3 ☐ Decision Table

Assign Activity To: 

Appeal Cases(WORKLIST)  
Assigned Nurse  
Assigned Reviewer  
BH Assigned Nurse

☐ Decision Table



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Search Actions

Search Action


Action Title :Action Type : AllActive : True

SearchReset

Action Search Results

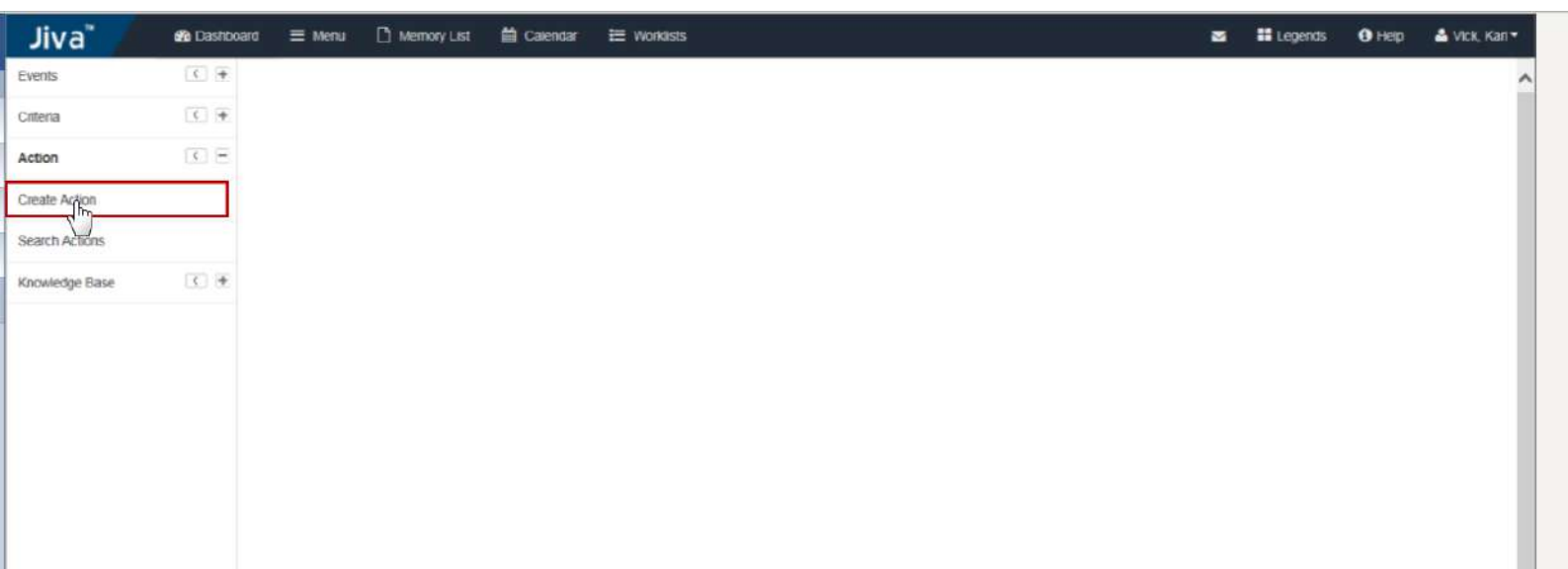
Action Title	Action
Return Member Address MS	  
Return Logo per Decision Tab	  
Add activity for Phone call M	  
Alert assigned nurse that a new episode has been created MS	  
Pl: send notif	  
Add assessment specific: assessment due activity to the assigned nurse when episode is created in Open status	  
Populate assessment when episode is created in Open status	  

Message from webpage

The Action is attached to Rule(s). Please delete the Action from the Rule(s) before deactivating it.(D222)

OK





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Create Action

Create Action

Action Title: Add alert to assigned nurse

Action Description:

Action Script: Add Alert

Alert Message: a new episode is assigned

Alert To: Request Created UserMemberEpisodeAssigned Nurse

Decision Table :

Decision Table :

SaveReset

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EventsCriteriaActionCreate ActionSearch ActionsKnowledge Base

(Edit Action) Add alert to assigned nurse

Alert added successfully ( 695)

Edit Action

\* Action Title: Add alert to assigned nurse

Action Description:

\* Action Script: Add Alert

Alert Message: a new episode is assigned

Alert To: Assigned Nurse SupervisorMember PortalPrimary Care PhysicianRequest Created User

SaveReset