

## Events



- An Event is a pre-configured system-generated trigger. Events can be triggered in two ways:
  - When a user takes an action in Jiva
  - Invoked by a scheduler

## Events

- Features of Events
  - Events are created and maintained by ZeOmega
  - Events cannot be edited or deactivated
  - Events can only be viewed from the Knowledge Base
  - A single event can be associated with multiple Rules/Rulesets
  - Events can be associated to run on a particular Member ID/Episode

## Events

- Examples of Events include:
  - The Save and Continue button on the Episode Step 1 screen will trigger the Episode Created event
  - The Complete button on the Assessment screen will trigger the Assessment Complete event

## Events



- Real-time Events - A real-time event is an event that occurs immediately
- Examples of Real-time Events include but are not limited to:
  - Activity Completed
  - Add Diagnosis
  - Assessment Completed/Saved
  - Case Assigned
  - Decision Made
  - Episode Created
  - PR Decision Made
  - Status Changed
  - Stay Added

## Viewing Events



**Intake**

Add New Member  
Call Tracking  
Member Search  
New Faxes

**ACE**

Configuration  
Manage Questions  
Manage Question  
Group/Assessment

**Sentinel**

Enterprise  
Log  
Utilities

**Nurse**

Call Tracking  
Manage Episodes  
Member Search  
Workload

**Billing**

Billing Report  
Create Invoice  
Edit Billing  
Hourly Billing Administration  
Internal Billing Report  
Invoice Report

**Preferred Drug List**

PDL

**Supervisor**

Audit Episode  
Call Tracking  
Incomplete Episodes  
Manage Content  
Manage Episodes  
Manage Members  
Manage Workload  
Merge Members  
Search Error Requests  
Tracking Reports  
Workload

**UDF**

Manage Screens  
Manage Field Type  
Configure Screens

**Correspondence**

Manage Correspondence

**Config**

Configuration  
Config Worklist  
Edit Member ID  
Interface Jobs Overview Logs  
Manage Provider  
Member Login  
Search Error Requests  
Temporary Members

**Reports**

Reports  
Reports Manager

**Client Svcs.**

ACO  
Manage Entities

**SysAdmin**

Manage User

**PHM**

Census Management  
PHM Registry

**QA**

Call Tracking  
Member Search

**Performance Management**

Clinical Quality Dashboard  
Clinical Quality Library  
Service Quality Dashboard

Jiva

Dashboard

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Worklists

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Criteria

Action

Knowledge Base





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Search Events

Search Event

Event Status : All

Event Title : All

Search

Reset

\*Database Source

Select One

Primary

Secondary

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Search Events

Search Event

Event Status : AllEvent Title : AllDatabase Source : Primary

SearchReset

Event Search Results

| Event ID | Event Title          | Event Status | Database Source | Action |
|----------|----------------------|--------------|-----------------|--------|
| 1085     | Auth Export Ruleset  |              | Primary         |        |
| 1084     | UM Services2         |              | Primary         |        |
| 1083     | Service Added        |              | Primary         |        |
| 1082     | Validate Add Service |              | Primary         |        |
| 1081     | Auth Export Ruleset  |              | Primary         |        |
| 1080     | Auth Export Ruleset  |              | Primary         |        |
| 1079     | IP Stay              |              | Primary         |        |
| 1078     | Validate Add Stay    |              | Primary         |        |
| 1077     | Auth Export Ruleset  |              | Primary         |        |
| 1076     | UM Services2         |              | Primary         |        |

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Search Events

Search Event

Event Status: All

Event Title: All

\*Database Source: Primary

Search

Reset

Event Search Results

| Event ID | Event Title          | Event Status | Database Source | Action |
|----------|----------------------|--------------|-----------------|--------|
| 1083     | Service Added        |              | Primary         |        |
| 1082     | Validate Add Service |              | Primary         |        |
| 1078     | Validate Add Stay    |              | Primary         |        |
| 1085     | Auth Export Ruleset  |              | Primary         |        |
| 1081     | Auth Export Ruleset  |              | Primary         |        |
| 1080     | Auth Export Ruleset  |              | Primary         |        |
| 1077     | Auth Export Ruleset  |              | Primary         |        |
| 1084     | UM Services2         |              | Primary         |        |
| 1079     | IP Stay              |              | Primary         |        |
| 1076     | UM Services2         |              | Primary         |        |

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# Event Status



| Icon | Event Status | Description  |
|------|--------------|--|
|      | Open         | Not yet triggered.                                       |
|      | In Process   | Triggered, and the rule is being processed.              |
|      | Complete     | Triggered, and the rule completed successfully.          |
|      | Error        | Triggered, but there are errors with the rule execution. |

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Search Events

Search Event

Event Status: All

Event Title: All

Database Source: Primary

Search

Reset

Event Search Results

| Event ID | Event Title          | Event Status | Database Source | Action |
|----------|----------------------|--------------|-----------------|--------|
| 1085     | Auth Export Ruleset  |              | Primary         |        |
| 1084     | UM Services2         |              | Primary         |        |
| 1083     | Service Added        |              | Primary         |        |
| 1082     | Validate Add Service |              | Primary         |        |
| 1081     | Auth Export Ruleset  |              | Primary         |        |
| 1080     | Auth Export Ruleset  |              | Primary         |        |
| 1079     | IP Stay              |              | Primary         |        |
| 1078     | Validate Add Stay    |              | Primary         |        |
| 1077     | Auth Export Ruleset  |              | Primary         |        |
| 1076     | UM Services2         |              | Primary         |        |

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Click here to view event params: V500000734

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Search Event

Event Status: All





















Event Title: All

\*Database Source: Primary

Search

Reset

Event Search Results

| Event ID | Event Name          | Event Type | Event Status | Action  |
|----------|---------------------|------------|--------------|---|
| 1085     |                     |            |              |   |
| 1084     |                     |            |              |   |
| 1083     |                     |            |              |   |
| 1082     |                     |            |              |   |
| 1081     |                     |            |              |   |
| 1080     |                     |            |              |   |
| 1079     |                     |            |              |   |
| 1078     | Validate Add Stay   |            | Primary      |   |
| 1077     | Auth Export Ruleset |            | Primary      |   |
| 1076     | UM Services2        |            | Primary      |   |

Parameter Details

Event Parameter Details

| Parameter Name    | Parameter Value |
|-------------------|-----------------|
| I_REQ_END_DATE    |                 |
| I_SERVICE_IDN     | 146             |
| I_REQ_START_DATE  |                 |
| I_ENC_TYPE_CD     | IP              |
| USER_IDN          | 36              |
| DATA_CHANGE_CHECK | X               |

Press [Esc] To close this window

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Event Status : AllEvent Title : AllDatabase Source Primary

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Event Search Results

| Event ID | Event Title          | Event Status | Database Source | Action |
|----------|----------------------|--------------|-----------------|--------|
| 1085     | Auth Export Ruleset  |              | Primary         |        |
| 1084     | UM Services2         |              | Primary         |        |
| 1083     | Service Added        |              | Primary         |        |
| 1082     | Validate Add Service |              | Primary         |        |
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| 1080     | Auth Export Ruleset  |              | Primary         |        |
| 1079     | IP Stay              |              | Primary         |        |
| 1078     | Validate Add Stay    |              | Primary         |        |
| 1077     | Auth Export Ruleset  |              | Primary         |        |
| 1076     | UM Services2         |              | Primary         |        |

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Event Execution Report (Event ID: 1003)

Log Results

\*Log Type:

Select One

Event

Rule

Ruleset

SearchReset



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Event Execution Report (Event ID: 1083)









Log Results

\*Log Type: Rule

\*Rule Type: Constraint Satisfaction

SearchReset

Rule Log Results

| Rule Title   | Member ID | Episode ID | Episode Type | Business Process | Time Stamp                                | Result  | Database Source | Action  |
|--|-----------|------------|--------------|------------------|---|---------|-----------------|---|
| S38: Service Added   |           |            |              |                  |   |         |                 |   |
| SRE 7_UM: Add an alert to IP/OP/IB/HP/SHOP episode assigned user if the service or extension is submitted by the provider. | 163545    | 192        | IP           | Generic          | 2018-12-06 12:32:05 (2018-12-06 18:32:05) | Success | Primary         |     |
| SRE 6_UM: Add an alert to primary care manager if the service type is Home health visits.                                  | 103545    | 192        | IP           | Generic          | 2018-12-06 12:32:05 (2018-12-06 18:32:05) | Success | Primary         |     |

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