# REFUND AND CANCELLATION POLICY

#### 1. Introduction

This Refund and Cancellation Policy applies to all purchases made through our online platform.

# 2. Refund Eligibility

Customers may request a refund within 14 days of purchase if the product is defective or not as described.

### 3. Cancellation

Users may cancel their subscriptions anytime. However, partial months will not be refunded.

# 4. Processing Time

Refunds will be processed within 7 business days to the original payment method.

### 5. Non-refundable Items

Customized services and digital downloads are non-refundable once delivered.

### 6. Contact

For refund or cancellation requests, please email support@legalexample.com.