

# Ragil Lingga A

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As a dedicated Software Quality Assurance Specialist, I ensure the highest quality of software products through meticulous manual and automated testing. With a strong understanding of testing methodologies and tools, I effectively collaborate with development teams to enhance product reliability and user satisfaction.

## Work Experience

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### Software Quality Assurance • PT KITA SEMUA SATU (Meda Technology)

February 2024 - Present | Surabaya, Indonesia

- Develop and execute comprehensive test plans, test cases, and test scripts for various software applications. Perform both manual and automated testing to identify defects and ensure product quality. Log, track, and manage defects using issue tracking tools, ensuring timely resolution and verification. Collaborate closely with developers, product managers, and other stakeholders to understand requirements and provide feedback on product quality and usability.

## Education

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### Universitas 17 Agustus 1945 Surabaya

Computer Science • 2021 - 2025

Studying Computer Science involves gaining a comprehensive understanding of various aspects of information technology and computer systems, including programming, software development, system analysis and design, as well as topics such as computer networks, information security, and databases. Throughout the program, students learn programming languages like Java, C++, PHP or Python, alongside fundamental programming concepts such as data structures, algorithms, and programming paradigms, engaging in practical projects to apply learned knowledge in real-world settings. Additionally, principles of software development, including software development methodologies, requirements analysis, system design, software testing, and project management, are emphasized. As students progress, they may choose specializations or concentrations tailored to their interests, such as artificial intelligence, web application development, or information security, while also participating in extracurricular activities, seminars, workshops, and internships to broaden their knowledge and skills in the field.

## Skills

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- Communication
- Confluence Atlassian
- Selenium
- Selenium WebDriver Automation
- Automation Testing
- Manual Testing
- Qase io
- JMeter
- Flutter
- Apptim

## Languages

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- Indonesian — Professional
- English — Beginner

- K6 Grafana Performance Test

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