Raginee Jha

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PROFESSIONAL SUMMARY

Results-driven Product manager, with over 10 years of experience delivering scalable solutions, leading cross-functional teams and aligning technology with business goals. Proven ability to define product strategy and vision, develop roadmaps from ideation to launch and track KPIs to drive adoption and growth. Skilled in stakeholder management, product discovery and agile delivery, with a strong foundation in backend development, cloud architecture and containerized solutions. Experienced in Prompt Engineering, Generative AI model integration, and Agentic AI workflows for process automation, intelligent data insights, and enhanced user experiences.

CORE SKILLS

- **Product Management & Strategy** : Product vision & roadmap planning, product thinking, feature prioritization (RICE, MoSCoW), competitive analysis, business case development
- **Agile & Delivery** : Agile/Scrum methodologies, backlog grooming, sprint planning, cross-functional facilitation, stakeholder management
- **Product Discovery & Research** : User research, requirement gathering, wireframing (Figma, Miro), journey mapping, prototyping, usability testing
- **Data & Metrics** : KPI definition & tracking, A/B testing, product analytics (Google Analytics,MixPanel, SQL, Excel), dashboard creation
- **Collaboration & Tools** : Jira, Confluence, Trello, Slack, Notion, Microsoft Teams
- **Technical Expertise** : AWS, Docker, Kubernetes, REST APIs, Java, Spring Boot, MySQL, MongoDB

WORK EXPERIENCE

Infosys, California, USA - Product Owner
Feb 2024 – Present

- Defined product enhancements for 10+ trading and banking applications, prioritizing features that improved operational efficiency by 25% and increased end-user satisfaction scores by 15%.
- Developed product roadmaps for cloud migration and modernization projects, delivering on schedule and achieving 30% infrastructure cost savings while reducing system downtime by 90%.
- Facilitated 15+ agile ceremonies per quarter (sprint planning, backlog grooming, feature demos), ensuring 100% feature alignment with product vision and reducing development cycle time by 20%.
- Partnered with UX and operations teams to improve user adoption rates by 18% through training sessions, feature onboarding and targeted product communication.
- Built and monitored KPI dashboards tracking latency, feature usage and adoption; insights led to two high-impact roadmap changes that increased feature engagement by 22%.

Goldman Sachs (Infosys), CA, USA - *Technology Lead*
Aug 2020 – Jan 2024

- Managed private wealth management repository for Goldman Sachs, covering 10K+ individual and group accounts and their assets.
- Managed upstream and downstream data flows across multiple integrated systems, ensuring 99.9% data accuracy and compliance with financial regulations.
- Monitored and debugged defects, delivering root cause analysis and preventive measures that reduced recurring issues by 35%.
- Implemented 20+ change requests, feature enhancements and bug fixes annually across QA, UAT and production environments, achieving 100% on-time delivery.
- Collaborated with QA teams to validate releases, maintaining a zero post-release critical defect rate for two consecutive quarters.

Tata Consultancy Services (TCS), Gurgaon, India - *System Engineer*
Feb 2014 – Feb 2019

- Worked on TCS BaNCS core banking platform supporting 50+ financial institutions.
- Developed backend modules in Java with strong OOP concepts improving transaction performance by 40%.
- Wrote optimized SQL queries and stored procedures, reducing query execution time by 30% and improving database performance.
- Automated job scheduling and batch processes using spring batches, reducing manual intervention by 25% and improving operational reliability.
- Provided production support and bug fixes for mission-critical banking operations, maintaining 99.9% uptime.
- Worked extensively with clients, including participating in a successful Go Live for Yangon Stock Exchange.

CERTIFICATIONS

- AWS Certified Cloud Practitioner
- Product Management and agentic AI - in progress (May-Oct 2025)

EDUCATION

Jaipur Engineering College & Research Centre (RTU), India - Bachelor of Technology in Information Technology
Aug 2009 – Jun 2013