CHANGES IN UBER

Functionalities that could make life easier

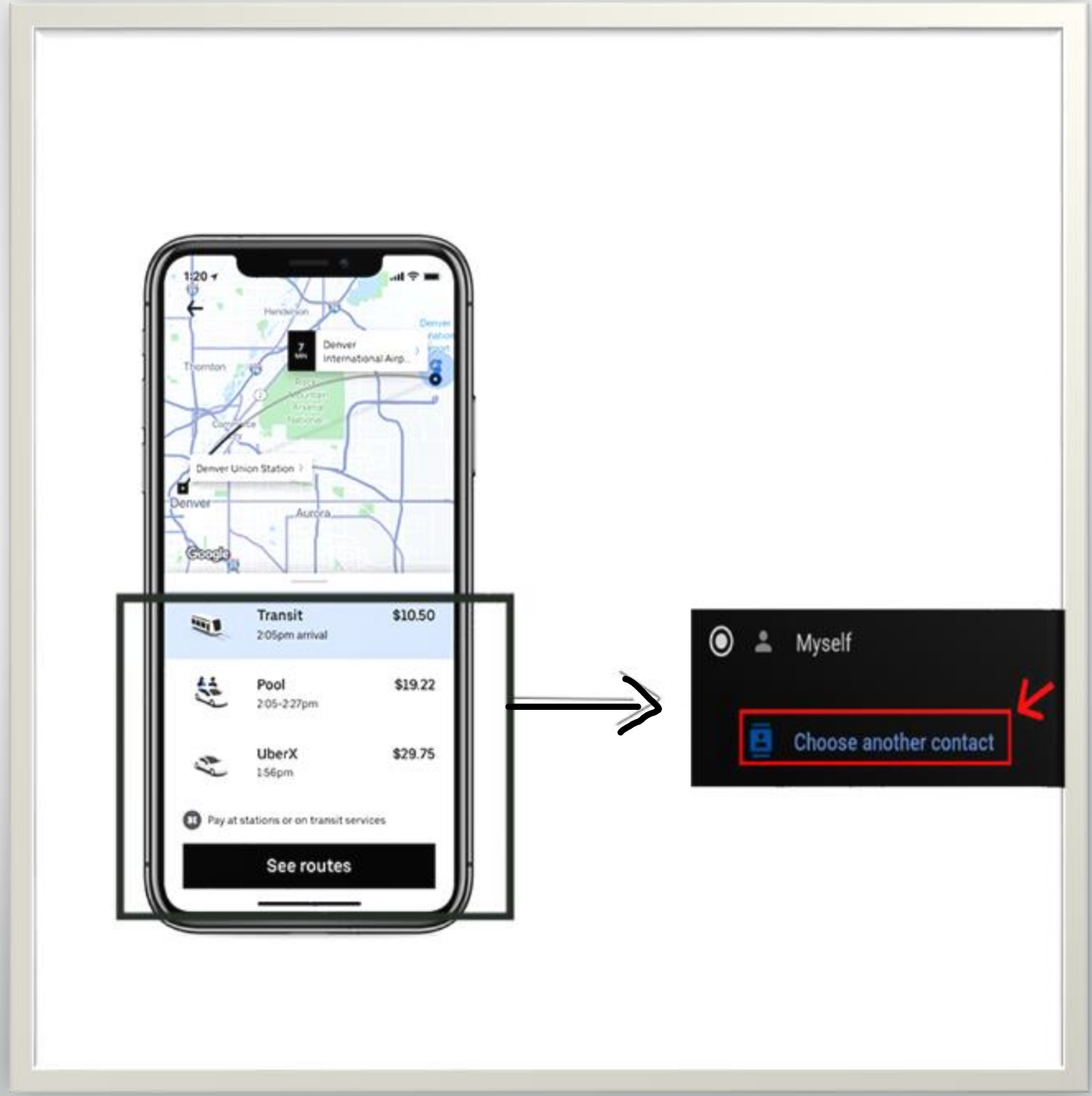
Topic

1. CHOOSE CONTACT
2. WOMEN DRIVER
3. SCHEDULE RETURN PICKUP
4. ADJUST FARE

1.CHOOSE CONTACT

- When we have to book a cab from different location for old age people or for other person who has no knowledge of using the app,we find it difficult to book for them.
- When we book from different location to others, the cab driver will contact you for the location and pickup detailes as the uber app is registered with your number.We have to assist them till the pickup is done.This is time consuming and we find it difficult to assist the driver especially when we are at work.
- So to make this process easier we can can add a option 'CHOOSE CONTACT' while we book for others. In this way if we choose others contact while we book for others the driver will be provided with the number of that contact and the driver information will be sended as SMS to the number we have choosen.
- This make's the process of booking the cab for family or friends easier as we don't need to assist them.

- **Choose Contact:** Your contact book will open when you click on 'choose another contact.' From here, select the contact number of the person for whom you are booking.



1

Step1 : Click on the choose another contact option.

2

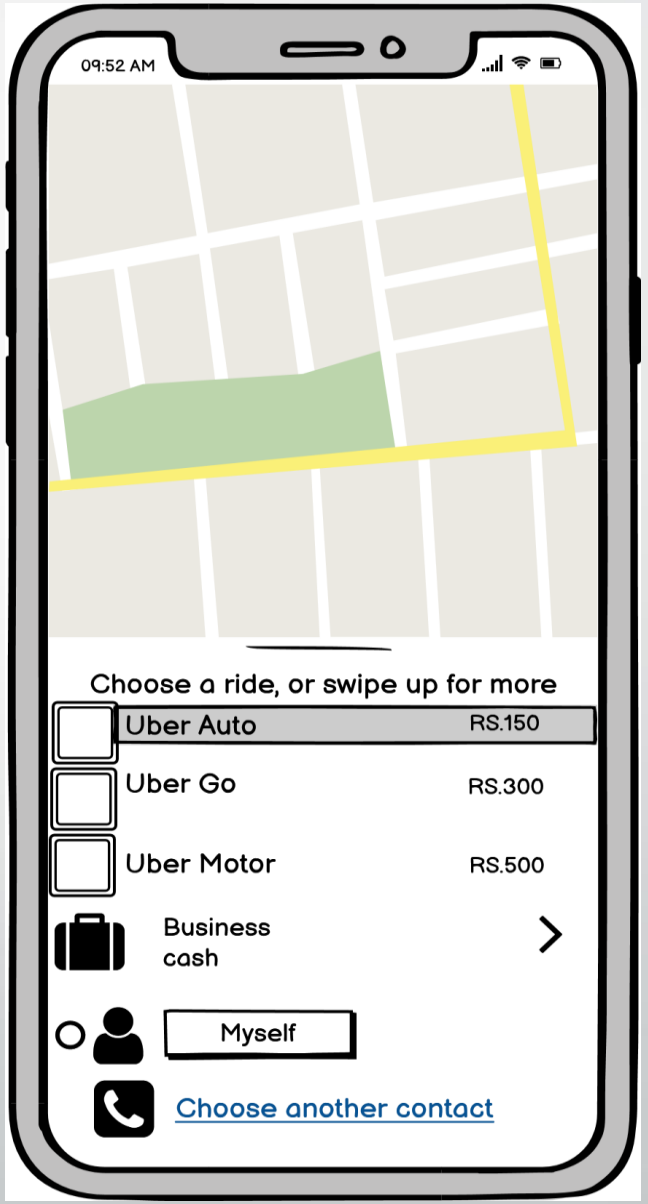
Step 2 : Then you will be redirected to the phone contacts.

3

Step3 : Choose the contact whom you want to book the ride.

4

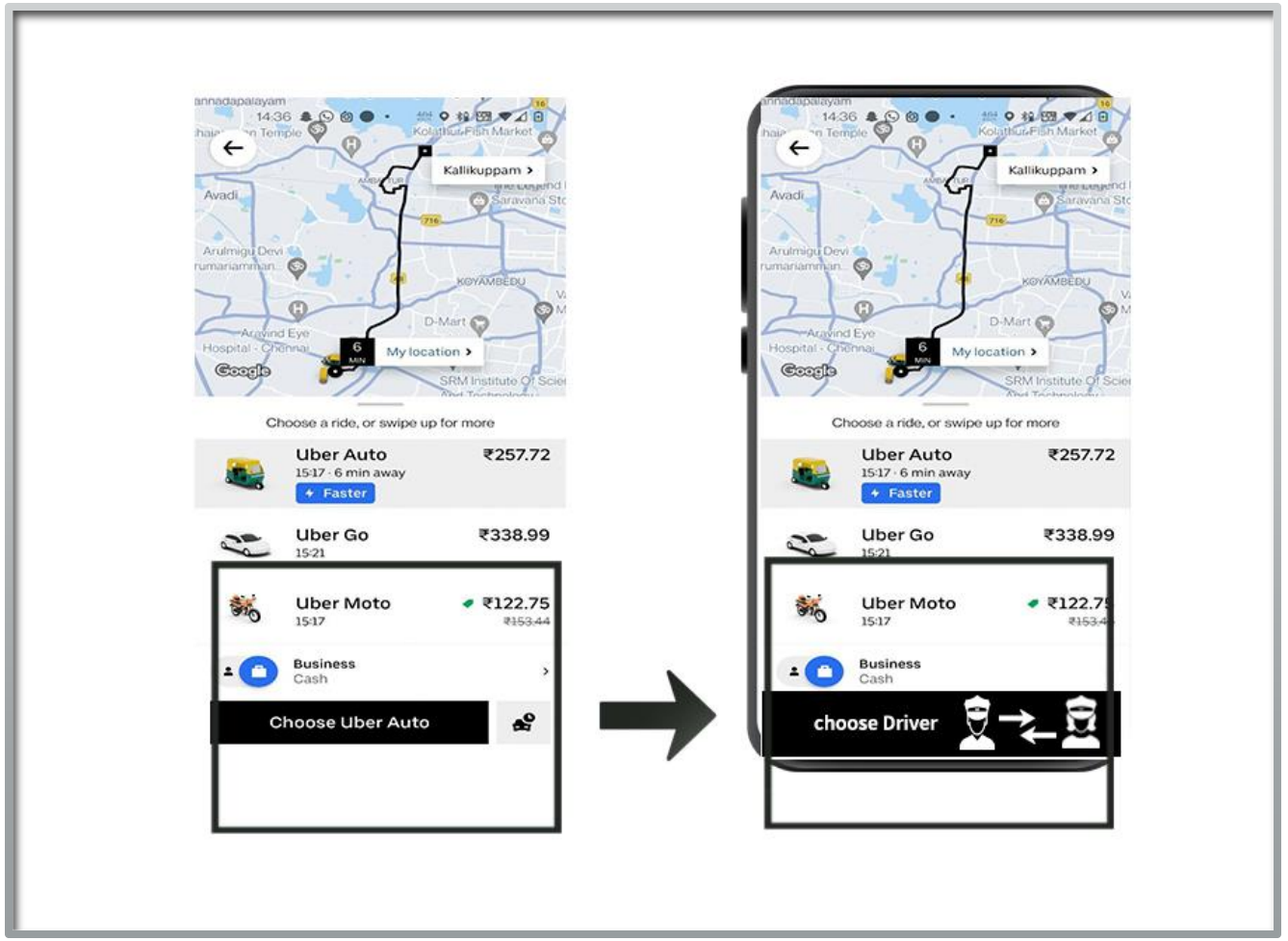
Step4 : Then click on the ride you want.

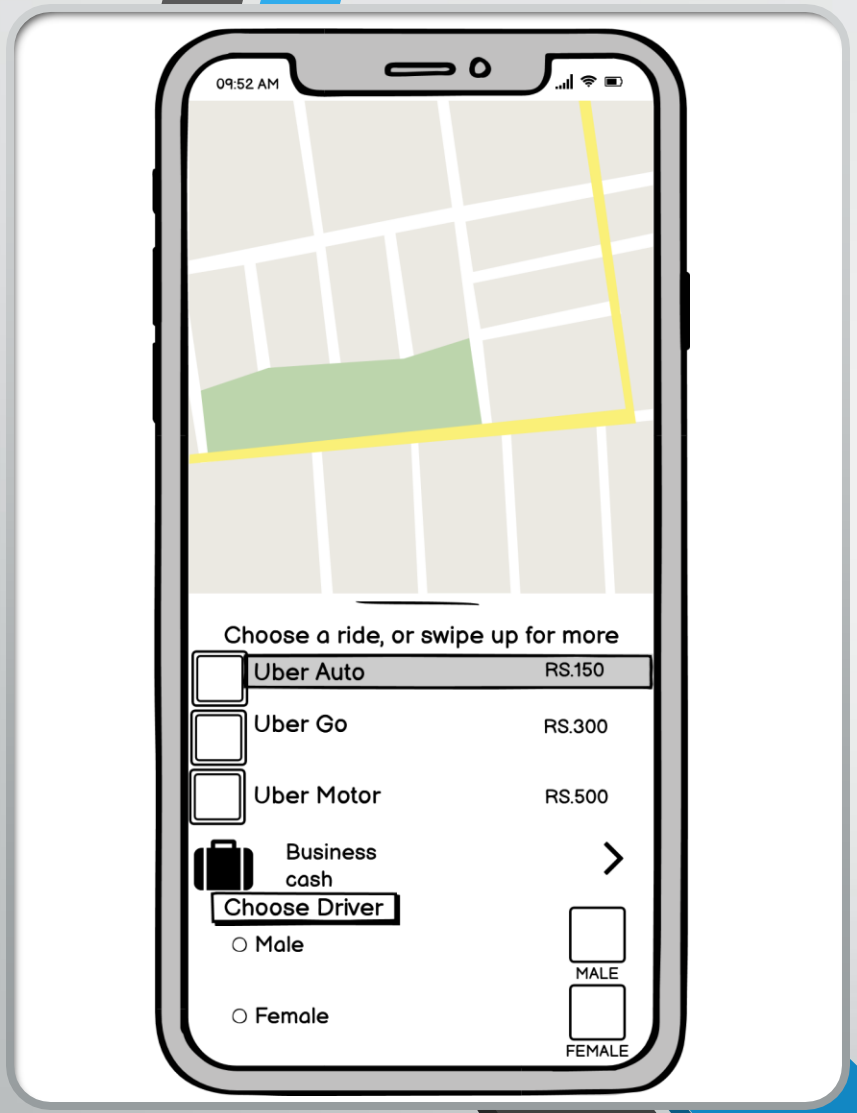


2.Women Driver

- Womens hesitate to travel in cab most of the time because of men drivers.We feel afraid to send our sister or our family member in cab most of the time.
- Office womens and other womens who need to travel in the night avoid taking cab because they feel afraid.
- So we can provide 'women drivers' for the womens by adding a options to select women driver.
- This will help womens to travel safely, even if they want to travel in midnight.In this way womens can travel whenever they want freely and safely.

We can
add a option to
select women
driver by providing
women drivers
with logo.





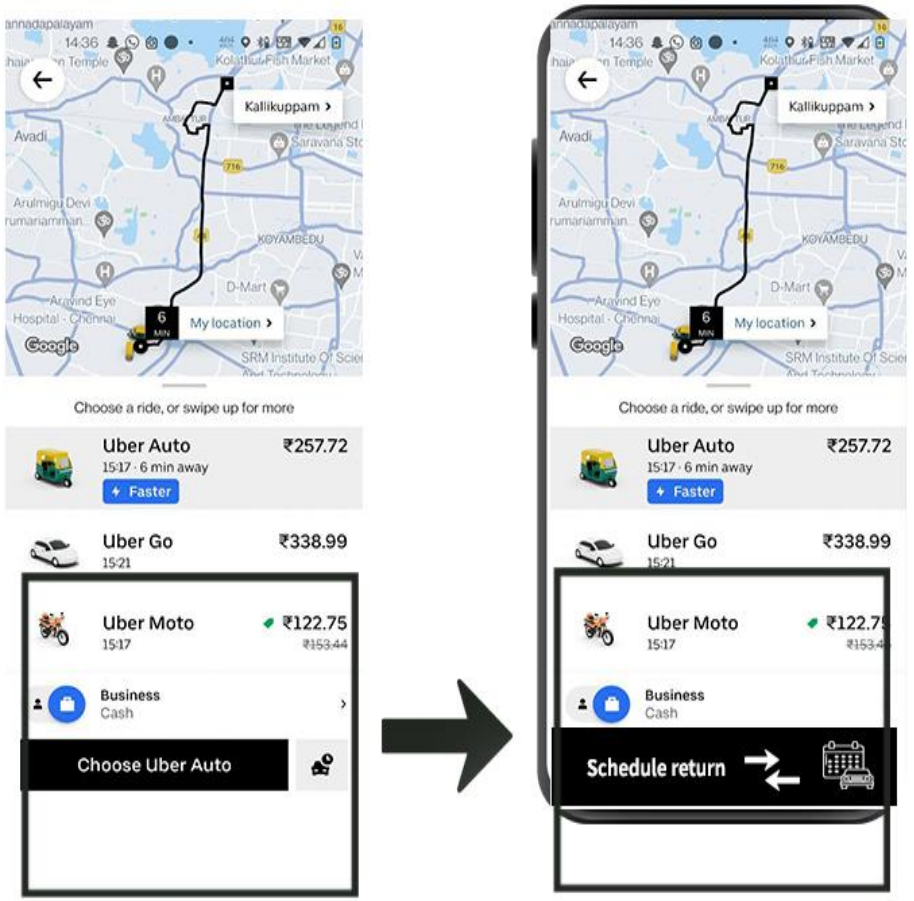
Step1 : After selecting the location at the bottom you will have 'choose a driver' option.

Step 2 : In that select the male or female driver you want which is displayed along with the logo.

Step 3 : Then click on the ride you want.

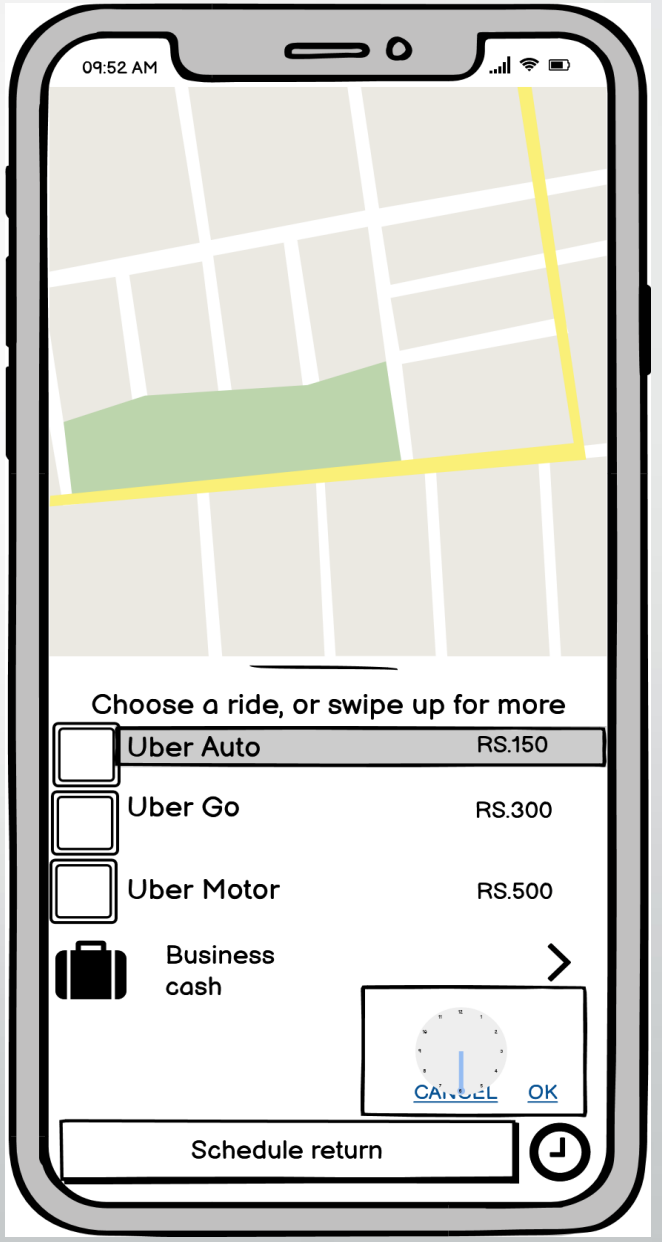
3.Schedule Return Pickup

- When we book a a cab to visit someplace we need to book a cab again to comeback home.
- So we have to book when we start and again we have to book when we come back home.We have to book and wait till it arrives.
- We can schedule a return pickup on time by providing a option to book for both the pickup and drop at once.
- By doing this we can save time and we don't have to worry about booking the ride again, when we are busy with the work and when we have got no time to book the cab.
- This will make the returing process easier to the same location where you are picked. We can complete our work and don't need to wait for the cab till it arrivers and can return home more sooner.



While we booking the cab we can choose return pickup time. So we don't have to book again while we return. By doing this we will get both pickup and return pickup in a single booking. We can add a option to schedule return pickup by providing it with a logo.

Step1 : Click on the schedule return button. You will see the timer pop up.
Step 2 : Click on the time you want the schedule the return ride.
Step3 : Then choose the ride you want.In the scheduled time you will be picked up in the same location where you have dropped. And you will be dropped in the same location where you have picked up.

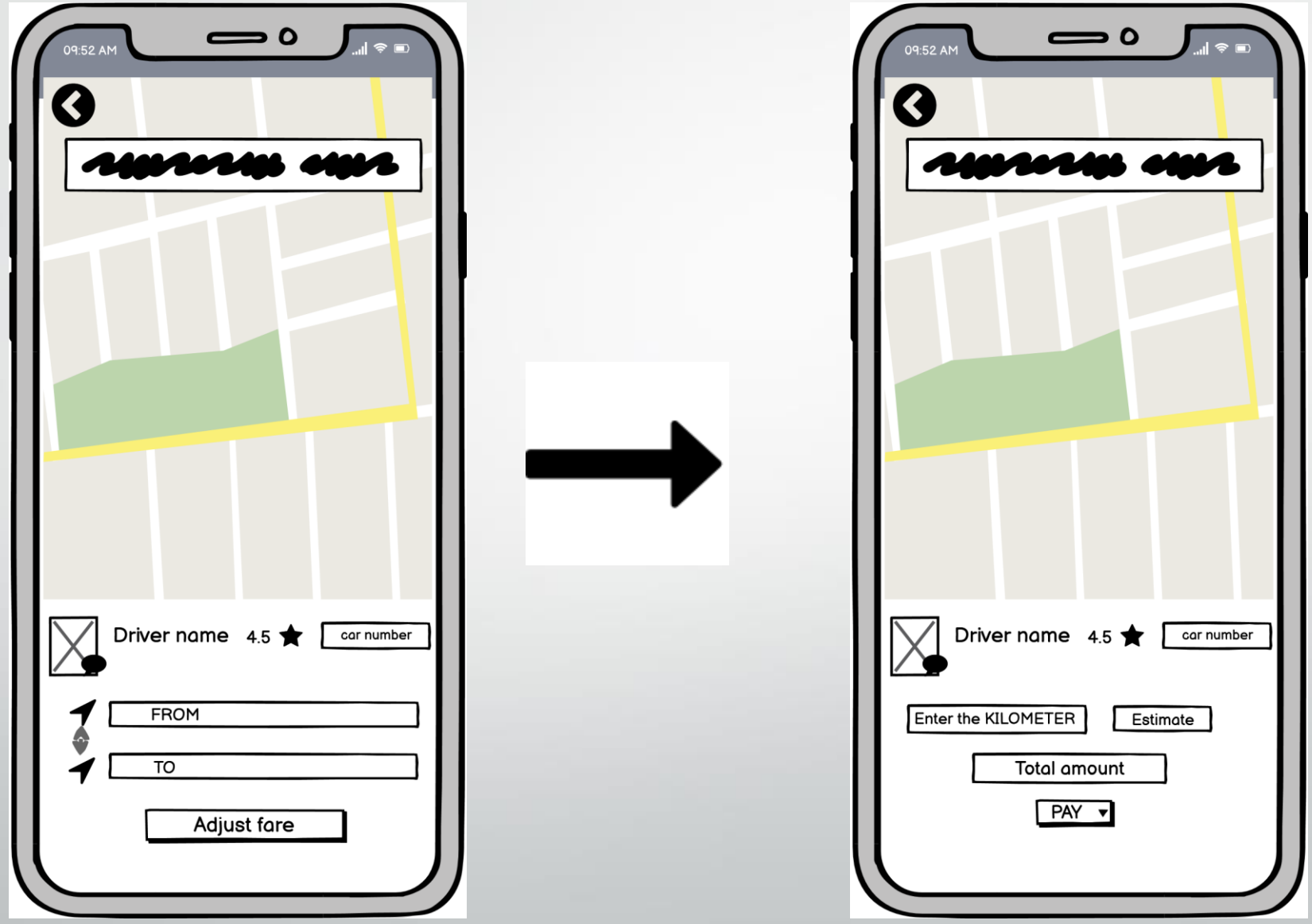


4. Adjust Fare

- When we book a cab for a particular spot in the location, we cannot mark the exact location in the map.We will book by typing the location name.
- When we reach the location the drive says he cannot drive any further as the marked location is reached.But the location we have to go is 2km or 3km far.
- In this situation we have to get other transport to reach the location.
- For this problem we can include a 'Adjust fare' option in the app which will allow us to enter the extra kilometer driven and calculate the cost for that.And the total amount for the ride is payed to the driver.

After the ride is completed if you want travel few kilometers to reach your location you can click on the 'ADJUST FARE' option.

- Step1 : Click on the adjust fare button. You will be navigated to the next page.
- Step2 : In the next page you can enter the extra kilometer driven from the driver and get an estimate.
- Step3 : You will get a total amount below for the entire ride along with the extra kilometer driver.
- Step4 : Click the pay button to complete the payment for the ride.


09:52 AM
Driver name
4.5
car number
FROM
TO
Adjust fare
09:52 AM
Driver name
4.5
car number
Enter the KILOMETER
Estimate
Total amount
PAY

Conclusion

These are some of the difficulties i have faced while using the uber app.I would like to add these new features in the app which will make things easier for me as well as others who are using the app.

THANK YOU