

RAGULAN RAVICHANDRAN


FRONT END DEVELOPER

ABOUT ME

I am a creative marketing specialist turned Front End Developer with a growth mindset dedicated to developing accessible, responsive, and user-friendly applications.

I bring strong communication and problem-solving skills, and thrive in fast-paced, collaborative environments, and love creating customer-first experiences.

CONTACT

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 TORONTO, ON

SKILLS



HTML5



CSS3



JavaScript



React



Firebase



Git



SQL



SaSS



RESTFUL
APIs



jQuery



Node.js



Adobe
CC

PROJECTS

FIND YOUR POKEMON

HTML - CSS - JAVASCRIPT - SASS

[LIVE SITE](#) | [REPO](#)

An app designed for fans of the popular series, this site users to randomly generate any Pokémon and their stats, and save their favorites.

PAGE TURNERS

REACT- REST API- CSS- FIREBASE

[LIVE SITE](#) | [REPO](#)

An app designed for readers that can search based on author or title, add to their reading list, see books they have completed and track their reading progress.

EDUCATION

JUNO COLLEGE OF TECHNOLOGY

FRONT-END DEVELOPER BOOTCAMP 01/2021 - 04/2021

UNIVERSITY OF TORONTO

B.B.A (MARKETING) 09/2012 - 06/2017

EXPERIENCE

PROJECT COORDINATOR

THE HOME DEPOT 08/2019 - 12/2020

- Collaborated with the IT design teams to improve the chat application, increasing customer satisfaction rates by 15%.
- Proficient in handling escalated appliance projects and providing 1st & 2nd Level support to end-users.
- Achieved the highest average customer satisfaction rating of 95% consistently, 15% higher than department average.
- Developed and optimized project management tools to improve customer support efficiency by 40%.

MARKETING COORDINATOR

RONCO PROTECTIVE PRODUCTS 06/2017 - 06/2018

- Developed digital & print material to support the sales team with brands such as Costco, Loblaws, and The Beer Store.
- Optimized CRM system, national price lists and act as inside sales for incoming leads and customer inquiries.
- Created, formulated, and executed over 20+ digital and email marketing campaigns to drive an increase of 45% in the sales of safety products.