RAGULAN RAVICHANDRAN

Front End Developer

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PROFILE

I am a creative Front End Developer with a growth mindset dedicated to developing accessible, responsive and user-friendly applications.

With strong communication and problem-solving skills, I have thrived in fast-paced, collaborative environments and love creating customer-first experiences.

PROJECTS

Find your Pokémon

HTML/CSS/JAVASCRIPT/SASS   Link to the Project

- An app designed for fans of the popular series, this site users to randomly generate any Pokémon and their stats, and save their favorites.

Stockify

HTML/CSS/REACT.JS/API   Link to the Project

- An app designed for developers, that need assets for their next big project, this app allows users to find high quality stock images based on their search.

Page Turners

HTML/CSS/REACT.JS/FIREBASE/API   Link to the Project

- An app designed for readers that can search based on author or title, add to their reading list, see books they have completed and track their reading progress.

EXPERIENCE

Project Coordinator

The Home Depot Canada   📅 08/2019 - 12/2020

- Collaborated with the IT design teams to improve the chat application, increasing customer satisfaction rates by 15%.
- Proficient in handling escalated appliance projects and providing 1st & 2nd Level support to end-users.
- Achieved the highest average customer satisfaction rating of 95% consistently, 15% higher than department average.
- Developed and optimized project management tools to improve customer support efficiency by 40%.

Marketing Coordinator

Ronco Protective Products   📅 06/2017 - 06/2018

- Developed digital & print material to support the sales team with brands such as Costco, Loblaws, and The Beer Store.
- Optimized CRM system, national price lists and act as inside sales for incoming leads and customer inquiries.
- Created, formulated, and executed over 20+ digital and email marketing campaigns to drive an increase of 45% in the sales of safety products.

SKILLS

HTML   CSS3   Responsive Design

REST APIs   Git   Paired Programming

Accessible Design   jQuery   Photoshop

Illustrator   Web Design   Sass

EDUCATION

B.B.A (Specialization in Marketing)

University of Toronto

📅 09/2012 - 06/2017

Web Development Immersive Program

Juno College of Technology

📅 01/2021 - 04/2021

JavaScript Accelerated

Juno College of Technology

📅 01/2021

STRENGTHS

👥 Team Building

🧍 Creative Problem Solver

🏃 Growth Mindset

💬 Oral and Written Communication