Ragulprasath.M

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📍 Coimbatore

in https://www.linkedin.com/in/ragul-prasath-7bab55193/

○ https://github.com/Ragulprasath-M

CAREER SUMMARY

Experienced IT professional skilled in MERN stack development and IT infrastructure management. Dedicated to building scalable web applications and ensuring secure, efficient system operations.

EDUCATION

B.E. in Computer Science and Engineering,
T.K.S College of Technology, Theni Tamil Nadu
2021 – 2024 | Theni,Tamilnadu
CGPA: 8.2

Diploma in Computer Science and Engineering,
T.K.S Polytechnic College, Theni Tamil Nadu
2017 – 2019 | Theni,Tamilnadu
Percentage: 70%

TECHNICAL SKILLS

Programming Languages: java, JavaScript (MERN Stack: React, Node.js, MongoDB)
Frontend: HTML, CSS, Bootstrap
Version Control: Git, GitHub
Operating Systems: Windows, Linux (basic administration)
IT Support: Troubleshooting, hardware/software installation, network basics
Tools: Docker (fundamentals), Command Line Interface (CLI)

SOFT SKILLS

- Strong analytical and problem-solving abilities
- Effective communication and teamwork skills
- Time management and adaptability
- Self-motivated and quick learner

Interests

Cloud Technologies, DevOps, IoT

ADDITIONAL INFORMATION

Tamil
Native

English
Professional Proficiency

PROFESSIONAL EXPERIENCE

IT-SUPPORT ENGINEER (L-2 Support), *Klaus Union & Co.*
09/2024 – Present | Coimbatore Tamil Nadu

- Provided IT support for hardware, software, and network issues in a manufacturing environment.
- Installed and maintained desktops, printers, barcode scanners, and industrial PCs.
- Handled CCTV installation, monitoring, and maintenance.
- Updated and managed the company's LinkedIn page and website (content and design changes).
- Supported ERP systems and ensured smooth IT operations on the shop floor.
- Managed user accounts, system backups, antivirus, and basic network troubleshooting.
- Maintained IT asset records and coordinated with vendors for procurement and service

System Support Engineer, *Poorvika Corporation*
08/2019 – 06/2021 | Chennai Tamil Nadu

- Designed, implemented, and maintained IT infrastructure for optimal performance.
- Monitored and troubleshot system issues to ensure high availability.
- Installed, configured, and updated OS and software applications.
- Automated system tasks using scripts to improve efficiency.
- Collaborated with cross-functional teams to ensure system security and compliance.
- Managed backups, disaster recovery, and system documentation.
- Provided technical support and resolved system-related inciden.

PROJECTS

Task Management App, *MERN stack*

IT Support Ticketing System, *Full-stack with admin dashboard*

Personal Portfolio Website,,
-Responsive site hosted on GitHub Pages

CERTIFICATION

Master in Full Stack Development (MERN Stack)
Pumo Innovation, Coimbatore | Dec 2023

AWS Cloud Basics Certification
Veranda Institutions | Oct 2023

Full Stack with Python Programming
GUVI Institute, Chennai | Sep 2022

JavaScript Algorithms and Data Structures
freeCodeCamp | May 2022

ACHIEVEMENTS

Winner, IIT Bombay FOSSEE Mapathon - 2023

Presented research paper on Crop Health Monitoring at PSNA College -2023

Finalist, Smart India Hackathon - 2024