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# Raheeb Abdulsalam

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# **PROFILE**

A highly motivated and results-driven Computer Science graduate with a first-class honour, combining strong technical expertise in software engineering with hands-on experience in IT support and system administration. Proficient in programming languages and frameworks including Java, C#, JavaScript, SQL, Spring Boot, and well-versed in setting up, maintaining, and troubleshooting hardware and software systems. Skilled in both front-end and back-end development, with a focus on delivering scalable, highquality solutions. Known for excellent problem-solving skills, attention to detail, and a customer-oriented approach, I am eager to contribute to innovative development projects and provide reliable IT support within a dynamic team environment.

# **CORE SKILLS**

- Programming Languages and Frameworks: Java, C#, Python, JavaScript, PHP, SQL, VB, HTML, CSS, Spring Boot, Laravel
- Testing: Unit testing, integration testing, regression testing, API testing, UI testing
- **Development Tools**: Visual Studio Code, IntelliJ, Eclipse, Atom, Android Studio, and Google Colab.
- Version Control: Competent in using Git and GitHub for source control, collaboration, and project management.
- Troubleshooting: Strong foundation in diagnosing and resolving hardware and software issues.
- Customer Service: Excellent interpersonal skills with a proven ability to communicate effectively in face-to-face and remote interactions, building positive relationships with various stakeholders.
- Problem-Solving and Analytical Skills: Strong ability to analyse complex issues and implement efficient solutions
- Project and Time Management: Effective in prioritising tasks, managing multiple projects simultaneously, consistently meeting deadlines while maintaining high-quality results.
- Adaptability and Quick Learning: Capable of rapidly learning new technologies and adapting to evolving challenges in dynamic work environment.

# **△ WORK EXPERIENCE**

#### G2i, Software Engineer (Freelance)

Nov 2024- Present

- Evaluated Al-generated code, providing actionable feedback and improving functionality.
- Designed and implemented solutions to complex coding challenges, producing efficient, production-ready code that accelerated project delivery timelines.
- Developed comprehensive test cases to improve code quality, reliability, and maintainability.

#### **ReCognition Circular CIC, Technical Device Repair & IT Support**

Nov 2024- December 2024

- Performed diagnostics and repairs on computers and mobile devices, addressing both hardware and software issues.
- Provided IT support, including resolving technical issues, configuring systems, and ensuring optimal device
- Conducted troubleshooting and maintenance to improve device functionality and aesthetics.

#### **Aston University, Computer Science Students' Mentor**

**September 2023 - June 2024** 

- Provided mentoring and technical guidance to Computer Science and Business students, helping improve their understanding of programming concepts and enhancing their problem-solving skills.
- Led study groups and workshops, focusing on coding best practices, debugging, and project development.

# **Bright Network, Technology Intern**

June 2023- July 2023

- Collaborated on a software project, conducting in-depth research and implementing technical solutions that enhanced team productivity.
- Delivered presentations on tech-related topics, showcasing knowledge in software development and team-based problem-solving.
- Worked on a software project aimed at improving business operations, applying both research and hands-on development skills.

#### Birmingham 2022 Commonwealth Games, Retail Sales Assistant

- **July 2022 September 2022**
- Provided customer service and supported product sales, using technical and interpersonal skills to ensure smooth transaction processes.
- Monitored display stock levels, and maintained knowledge of current promotions, refund guidelines, and payment policies, providing reliable customer advice.
- Developed strong customer service skills, assisting customers with technical queries and resolving issues efficiently, maintaining a high level of customer satisfaction.

#### **IAC Group, Production Operator**

May 2022-August 2022

- Set up production equipment, performed regular in-process tests, yield calculations, running checks, and product sampling, ensuring production met predefined quality targets.
- Collaborated with the team to improve processes, increasing overall production efficiency by 10%.

#### **Amazon-Warehouse Associate**

July 2021- September 2021

- Processed high-volume orders while adhering to strict deadlines and maintaining accuracy.
- Utilised teamwork and problem-solving to report and resolve warehouse issues quickly.

# **≅** EDUCATION

#### **Netcom Training & SCC - IT Infrastructure Technician**

**Sept 2024 - December 2024** 

- Gained expertise in IT fundamentals, IT support principles, hardware and software support, network support, and security support aligned with the CompTIA Infrastructure Specialist career pathway.
- Learned to install, configure, troubleshoot, and maintain hardware, software, and network systems.

#### Aston University - BA (Hons) Computer Science (Achieved 1:1)

Sept 2021 - June 2024

Key Modules: Object-Oriented Programming, Data Structure and Algorithm, Software Engineering, Internet
Application and Database Design, Artificial Intelligence, Mobile Design and Development, Operating Systems

#### **Birmingham Metropolitan College**

Sept 2020 - July 2021

Access to Higher Education in Computing- Level 3

#### **South and City College**

Sept 2019 - July 2020

- BTEC Extended Certificate Level 2 Information and Creative Technology (Achieved D\* D\*)
- GCSE: English Language and Mathematics.

# LICENSES & CERTIFICATES

- Netcom & SCC: IT Infrastructure Technician (2024)
- Computer Science Industry Club Official Member
- Microsoft Certified: Azure AI Fundamentals (2022)
- ReCognition Circular CIC: Device Diagnostics (2024)
- Fundamental of Digital Marketing: Google (2023)
- Bright Network: Couch to Coder Python (2023)
- Bright Network: Couch to Coder HTML/CSS/JavaScript (2024)
- Free Code Camp: Responsive Web Design (2023)
- Driving Licence: Driver and Vehicle Licensing Agency (DVLA)