

Raheel Khan

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Objective

Motivated Computer Science graduate with hands-on experience in hardware troubleshooting, system configuration, and technical support. Eager to contribute to a dynamic IT support or networking team where I can apply my skills in diagnostics, and system optimization. Committed to continuous learning and delivering dependable, user-focused technical solutions.

Technical Skills

Hardware: PC assembly, component selection, hardware troubleshooting

Software: OS installation/configuration (Windows/Linux), software updates, driver installation, optimization

Tools: MS Office, TeamViewer, QuickAssist, MSI afterburner, CrystalDiskInfo, CPU-Z, CCleaner, VMware VirtualBox (Virtual Machines)

Experience

Freelance IT Support & Junior Network Administrator

2020 – 2024 / *Hostel-Based / Peshawar*

- Configured and managed the hostel's wireless router, maintaining reliable network access for 20+ users.
- Troubleshot internet connectivity issues and performed basic network diagnostics, simulating real-world small-office network management.
- Installed operating systems and software for residents, including handling drivers, antivirus setups, and OS-level settings.
- Provided technical support for laptops and personal devices, resolving software conflicts, system errors, and performance issues.

Projects

Custom PC Builds

- Built multiple personal desktop computers from scratch, selecting and assembling components including CPUs, GPUs, motherboards, RAM, storage, and power Supplies.
- Installed operating systems, updated BIOS settings, and optimized hardware for performance and stability.
- Gained practical experience in hardware diagnostics, component compatibility, and PC troubleshooting.

Windows Server and Active Directory Labs

- Set up and configured a Windows Server 2022 environment in VirtualBox
- Implemented Active Directory
- Joined a Windows 10 client to the domain, and applied GPOs like limiting access to admin settings for centralized user management.
- Set up DHCP in windows server for providing dynamic ip addresses to the devices in same domain.

Certificates

- Google IT Support Specialization [Certificate](#)
- Networking Essentials [Certificate](#)
- IT Help Desk for Beginners [Certificate](#)
- PC Maintenance and Performance [Certificate](#)
- Windows 10 for IT Support: Advanced Troubleshooting [Certificate](#)



Education

Bachelor of Science

City University of Science and
Information Technology

Peshawar, Pakistan

2020 - 2024

- Computer Science CGPA: 3.65