#### Overview

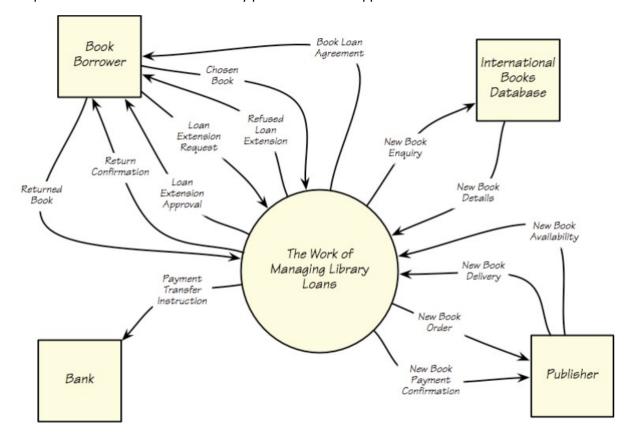
Your team has been engaged to build a new library management system (LMS) for the Yola community. The new LMS is expected to help minimize late and non-return of loaned library books or library loans. Research has shown that about 5% of library loans are extended with permission, 30% are returned late without an extension, and another 20% are never returned at all. The problem is that late or non-returns represent a significant cost to the library and reduces the capacity of the library to effectively serve the community. The primary purpose of the LMS is to help minimize or avoid any losses due to late and/or non-return of library loans.

#### The Current Situation

The work of library loans is currently carried out with a mixture of filing cards, Excel spreadsheets, Access databases, manual procedures and some custom-built pieces of software including the Library Management System marketed by Library Loans Ltd. See the library business process models elaborated in the context model below for details on the "how now" situation of how the work is carried out.

#### The Context of the Work

This context diagram identifies the boundary of the investigation that is necessary to understand the business of managing library loans and to specify the business requirements. Note that each input and output is defined in the Data Dictionary presented in the Appendix.



#### **Business Event (BE) List**

The following business event list is used to partition the work of managing the library loans into five key functions. The inputs and outputs allow us to trace back each business event to its higher-level summary in the context diagram. The inputs and outputs are also defined in the data dictionary.

Business Event List					
No.	Business Event (BE) Name	Input	Output		
1.	Borrower chooses book	<ul><li>Chosen book</li></ul>	<ul><li>Book loan agreement</li></ul>		
2.	Borrower wants to extend loan	<ul><li>Loan extension request</li></ul>	<ul><li>Loan extension approval</li><li>Loan extension refusal</li></ul>		
3.	Publisher has new book available	<ul><li>New book availability</li></ul>	New book order		
4.	Publisher delivers new book	<ul><li>New book delivery</li><li>New book details</li></ul>	<ul> <li>New book enquiry</li> </ul>		
5.	Time to pay for new books	■ None	<ul> <li>Payment transfer instruction</li> <li>New book payment confirmation</li> </ul>		
6.	Borrower returns book	<ul> <li>Returned book</li> </ul>	<ul><li>Return confirmation</li></ul>		

### **Business Use Case (BUC) Scenarios**

**BUC Scenario for Business Event 2:** Borrower wants to extend loan

**BE 2:** Borrower wants to extend loan **BUC:** Decide on loan extension **Trigger:** Loan Extension Request

**Precondition:** The Borrower must have an existing loan for the book in question

Interested Stakeholders: Librarian(s), Auditors, Borrower

Active Stakeholder: Duty Librarian, Borrower

**Scenario Steps:** 

- 1) The borrower gives the loan extension request to the duty librarian
- 2) The librarian finds the book loan agreement for the requested extension
- 3) The librarian finds any other books that are currently loaned to the borrower
- 4) The librarian checks that none of the dates on each of the books currently loaned to the borrower is earlier than today's date
- 5) The librarian makes and records the loan extension request decision
- 6) The librarian gives the loan request extension decision to the borrower
- 7) The librarian confirms the loan return date to borrower or asks the borrower to return any overdue loans

Outcome: The decision on book loan extension is made and the borrower is informed

## Appendix:

## **Data Dictionary**

Naming conventions and definitions for the Library Loans					
Data Name	Description	Definition	Data Type		
Author	The writer of the book	Author Name	Class		
Author Name	Name of the writer of the book		Data element		
Bank Account Transfer Details	A publisher's bank details for transferring payments		Data element		
Book	A publication available for loan	Book ISBN + Book Title + Published Date + Book Classification	Class		
Book Copy	A specific copy of a book	Copy Number	Data element		
Book Classification		[Fiction   Non-Fiction   Children]	Data element		
Book Delivery	Data stored to keep track of deliveries of ordered books	Delivery Date + Number of Copies Delivered + Delivery Price	Class		
Book ISBN	Unique identifier for a Book	Identifier assigned by central body	Data element		
Book Loan Agreement	Agreement between Book Borrower and Library	Borrower Name + Borrower Id + Library Id + Book ISBN + Copy Number +Loan Start Date + Loan Expiry Date	Dataflow		
Book Order	Data stored to keep track of a New Book Order	Order Number + Order Date + Number of Copies	Class		
Book Title	Title of a book supplied by the publisher		Data element		
Borrower	Person or organization who borrows books from a library	Borrower Name + Borrower Id + Borrower Address	Class		
Borrower Id	Unique number assigned by the library	Number from 1 to 10000000	Data element		
Borrower Name	Name by which the borrower is known	Borrower Title + Borrower Forename + Borrower Surname	Data group		
Copy Number	Number to identify multiple copies of books with the same ISBN		Data element		
Chosen Book	Book that borrower	Borrower Id + Book	Dataflow		

	has chosen to borrow	ISBN + Copy Number + Book Title	
Delivery Price	The price charged to the Library by the publisher for the supply and delivery of ordered books	1 BOOK TILL	Data element
Finance Department	The finance department of the library	Finance Department Contact	Adjacent System Stakeholder
Loan	Record of the loan of a Book	Loan Start Date + Loan Expiry Date + Return Date + (Loan Extension Date)	Class
Loan Extension Approval	Decision made by library to approve extension of a loan	Library Id + Borrower Id + Book ISBN + Copy Number + Loan Extension Date	Dataflow
Loan Extension Date	Extension to the date by which a book must be returned		Data element
Loan Extension Request	Request from borrower to extend an existing loan	Borrower Id + Book ISBN + Book Title + Extension Request Date	Dataflow
Loan Expiry Date	The date that a loaned book must be returned		Data element
Loan Start Date	The date that a book loan starts		Data element
New Book Availability	Alert from publisher about availability of new book	Book ISBN + Book Title + Author Name + Book Review + Publisher Name + Published Date + Book Price	Dataflow
New Book Delivery	A new book delivered by the publisher in response to an order	Title + Order Number + Delivery Date + Delivery Price + {Physical Book}	Dataflow
New Book Details	Book details provided by the international books database	Book ISBN + Book Title + Author Name + Publisher Name + Published Date + Book Price	Dataflow
New Book Enquiry	Enquiry sent to the international books database	Book ISBN + Book Title + Author Name	Dataflow
International	A database containing	{Book ISBN + Book	External Database

<b>Books Database</b>	details of all published	Title + Author Name	
	books. This is	+ Published Date +	
	maintained by the	Book Classification}	
	International Library		
	Association		
Library	A library belonging to	Library Id + Library	Class
	the International	Address	
	Library Association		
Library Id	Unique number	Structure defined in	Data element
	assigned by the	Library Id definition	
	International Library	document LID2008	
	Association		