

# Welcome to Your New Prescription Benefit Program



## Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



### Using Your Meritain ID Card at Retail Pharmacies

Please present your new ID card along with your prescription to any of our 60,000+ retail pharmacies every time you fill your prescription. New prescription processing codes are as follows:

**RxBIN: 610852    RxPCN: CHM    RxGRP: PRXMRTCR**



### Getting a 90-Day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you could save time and money with mail service.

#### Getting started with Walmart mail service:

Prior to your first fill by mail, please call **1-844-712-2779** and follow the prompts for medications delivered to your home or mail a completed order form to **1025 W. Trinity Mills, Carrollton TX, 75006**. This form can be downloaded at [www.walmart.com/homedelivery](http://www.walmart.com/homedelivery).

Choose one of the following options to submit your prescription:



**E-prescribe:** Have your doctor e-prescribe to **Walmart Pharmacy Mail Order 2625**.



**Fax:** Have your doctor fax your prescription to **1-800-406-8976**. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.



**Mail:** Mail us your prescription and completed order form to **1025 W. Trinity Mills, Carrollton TX, 75006**.



### Prior Authorization/Step Therapy/Quantity Limit

In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

Call customer service at **1-844-712-2779** to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.



### Specialty Medications

Once you get a new prescription for your specialty medication, follow these easy steps:

1. Have your doctor e-prescribe to **Walmart Specialty Pharmacy** or fax your prescription to **1-866-537-0877**. Make sure your prescriber includes your contact information. If prior authorization is required, your prescriber may need to take extra steps to submit your prescription.
2. A representative from Walmart Specialty Pharmacy will call you to get more information and schedule your first delivery.

Questions? The Member Help Desk is available 24 hours a day, 7 days a week at **1-844-712-2779**.