

rv60252@gmail.com

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Pune, India 411014

LinkedIn-

www.linkedin.com/in/rahul-verma-028b841b6/

GitHub-

www.github.com/Rahu1verma

Skills

- Amazon Web Service (AWS)
- Linux
- Docker
- Kubernetes
- Ansible
- Jenkins
- Git

Education

09/2020

Bachelor Of Computer

Applications:

Computer science and programming

Presidency College

Bengaluru, KA

Languages

Hindi

English

Marathi & Kannada (Beginner)

Certifications

Cloud computing & DevOps-

Issue Date: November 26, 2023
and Certificate ID

31679-7766476-184497

Linux Training-

Issue Date: July 15, 2024 and
Certificate ID

31679-912747-184497

Rahul Verma

Summary

Motivated and certified professional with a solid foundation in cloud computing and DevOps, bolstered by rigorous training in Linux. Experienced in operations management and customer service roles, adept at delivering exceptional service and support. Eager to leverage technical expertise and newly acquired skills in cloud technologies to contribute effectively to your dynamic environment.

Experience

Think And Learn Pvt Ltd – DevOps Engineer

Bengaluru, IN

12/2021 - 04/2024 [2.4 years]

- Created Ec2 hosting on servers to check asset health status on Grafana.
- Provided documentation and training to the IT support team on how to use the automated system for health checks.
- Monitoring the health and stability of Linux and Windows System environments.
- Performed installation, maintenance and troubleshoot of Linux servers.
- Branching, Tagging Activities on Version Control Tools: GIT.
- Installed, Configured, Administered Jenkins Continuous Integration Tool.
- Managed and optimized the Continuous Delivery tools like Jenkins.
- Worked on Puppet Enterprise, created some Modules, and installed packages on Linux and windows nodes.

Firstsource Solutions Ltd - Customer Service Associate

Bengaluru, India

10/2020 - 11/2021 [1 year]

- Developed relationships with key clients through regular contact and follow-up communication.
- Provided information about products and services available to customers.
- Escalated unresolved customer issues to the appropriate department or manager for resolution.
- Suggested product solutions based on individual customer needs.
- Demonstrated active listening skills when responding to customer questions and complaints.
- Answered phone calls from customers promptly and courteously.