rv60252@gmail.com

09902854025

Pune, India 411014

LinkedIn-
www.linkedin.com/in/rahul-verma-028b841b6/

GitHub-
www.github.com/Rahu1verma

Skills

- Amazon Web Service (AWS)
- Linux
- Docker
- Kubernetes
- Ansible
- Jenkins
- Git

Education

09/2020
Bachelor Of Computer Applications:
Computer Science And Programming
Presidency College
Bengaluru, KA

Languages

Hindi

English

Marathi & Kannada (Beginner)

Certifications

Cloud computing & DevOps-
Issue Date: November 26, 2023 and Certificate ID

31679-7766476-184497

Linux Training-

Issue Date: July 15, 2024 and Certificate ID

31679-912747-184497

Rahul Verma

Summary

Motivated and certified professional with a solid foundation in cloud computing and DevOps, bolstered by rigorous training in Linux. Experienced in operations management and customer service roles, adept at delivering exceptional service and support. Eager to leverage technical expertise and newly acquired skills in cloud technologies to contribute effectively to your dynamic environment.

Experience

Brain Vision Technology- DevOps Intern

Pune, IN
06/2024 - 11/2024 [6 months]

- Branching, Tagging Activities on Version Control Tools: GIT.
- Learned how to managed and optimized the Continuous Delivery tools like Jenkins.
- Created Ec2 hosting on servers to check asset health status on Grafana.
- Learned how docker, kubernetes, ansible, terraform works.

Think And Learn Pvt Ltd - Operations Specialist

Bengaluru, IN
12/2021 - 04/2024 [2.4 years]

- Collaborated with other departments to develop solutions that addressed operational issues across the organization.
- Installed and performed minor repairs to hardware, software or peripheral equipment.
- Implemented new processes to streamline daily tasks, resulting in increased efficiency.
- Monitored performance metrics and tracked progress against goals to identify opportunities for improvement.
- Managed daily calendar items including scheduling meetings, conferences, and other events.
- Coordinated with hiring teams to ensure a smooth transition of new hires into their roles.

Firstsource Solutions Ltd - Customer Service Associate

Bengaluru, India
10/2020 - 11/2021 [1 year]

- Developed relationships with key clients through regular contact and follow-up communication.
- Provided information about products and services available to customers.
- Escalated unresolved customer issues to the appropriate department or manager for resolution.
- Suggested product solutions based on individual customer needs.
- Demonstrated active listening skills when responding to customer questions and complaints.
- Answered phone calls from customers promptly and courteously.