

Innovative Data Scientist with 5+ years of experience in real-time audio transcription, LLM/RAG, and production-grade ML systems. Designed and deployed low-latency transcription and alerting pipelines, ICD code normalization services, and observable microservice architectures on Azure + OpenAI. Skilled in Python, PySpark, SQL, Power BI, and Excel, with a strong record of improving accuracy, reliability, and cost-efficiency through data-driven collaboration.

Technical Certifications

IBM: Building AI Solutions Using Advanced Algorithms and Open-Source Frameworks	2024
IBM: Generative AI: Introduction and Applications, Coursera	2024
IBM: Data Science Specialization, Coursera	2023
Microsoft Power BI Desktop for Business Analytics, Udemy	2021
Certified in Data Science using Python, Analytix Labs	2018

Technical Proficiencies

Languages | Python, R, Java, C/C++, SQL, PySpark  
Tools | VS Code, Cursor, Jupyter Notebook, Databricks, Tableau, OpenAI, Azure Storage/Key Vault/Monitor, FastAPI, Flask, Advanced Excel, Power BI, MS-Office  
Process | Agile, Scrum, JIRA, Git

Professional Experience

ResolveHD, Nova Scotia, CA Feb 2025 – Oct 2025

Data Scientist

- Built a real-time audio transcription platform (mic, audio files, live broadcast stream URLs) with OpenAI API models, achieving <8s transcription latency, and 90%+ Accuracy through regex + prompt-engineering post-processing.
- Automated operations checklists (SOP) & emergency alerts, triggered from recognized transcription text in real-time; generated structured actions (timestamps, assignee, SOP step) and pushed to backend services, cutting manual documentation and audit processes.
- Developed modular microservices (transcribe → classify → alert → export/notify) with observable pattern architecture, ensuring reliability, scalability, and easy monitoring in production.
- Shipped ICD Condition Code Resolver microservices using a hybrid matcher (regex direct match, fuzzy distance, embeddings, RAG, BioBERT) to normalize free-text notes to ICD codes with 75% accuracy.
- Delivered multiple end-to-end audio transcription demo products with frontend and backend integration for go-to-market showcase.

Sobey School of Business, SMU, Nova Scotia, CA

Feb 2024 – Jan 2025

Data Scientist

- Developed machine learning models achieving 70% accuracy rate in distinguishing hateful from non-hateful image and text posts by implementing a sophisticated multi-modal machine learning & Image processing pipeline.
- Developed and tested 20 large language models (LLMs) to enhance content classification and hate speech detection capabilities.
- Improved model performance by addressing class imbalance with weighted random samplers and advanced data augmentation.
- Created an intensity scale for hate speech using the CLIP model, aiding in the assessment and moderation of harmful content.
- Devised and implemented sentiment analysis tools and emotion recognition models to classify content by hate intensity.
- Led efforts to proactively moderate content through data interpretation and sentiment metrics (NLP).

Data Analyst (Internship)

- Reduced database size by 10%, enhancing system efficiency and performance by optimizing data storage and removing redundancy.
- Predicted fund closure dates using machine learning models deployed on Databricks cloud platforms, improving forecast accuracy.
- Developed a comprehensive Power BI dashboard delivering critical business insights on data usability and infrastructure costs.
- Cataloged 377 tables across 33 schemas to streamline data management and analysis processes.
- Integrated SQL with Python/Pyspark to enhance data retrieval efficiency, streamlining the analysis process.

Sobey School of Business, SMU, Nova Scotia, CA

Data Analyst (Internship)

- Extracted and wrangled Nova Scotia Open Data, Analyzed air quality data and its impact on asthma prevalence, identifying key correlations using statistical methods.
- Leveraged difference-in-differences analysis to validate findings, informing health strategies and policies.
- Utilized machine learning and descriptive analytics to provide actionable insights into health-related data.
- Applied Descriptive, and Prescriptive analytics to interpret complex datasets and provide insights.

Flipkart (Walmart Group), Ecommerce Giant, India

Operations Business Analyst (Manager) – Last Mile

- Managed end-to-end project management of Same-Day Delivery and Delivery & Installation initiatives within 48 hours, significantly enhancing customer satisfaction and operational efficiency.
- Led comprehensive data science analyses on supply chain datasets, ensuring data integrity and optimizing processes to guide executive decision-making.
- Drove an 8% increase in quarterly revenue through strategic project management of delivery services.
- Improved reverse logistics efficiency by 45%, streamlining operations and reducing costs.
- Garnered 4 awards for supply chain optimization solutions, contributing to enhanced data-driven decision-making.
- Achieved a 25% cost reduction with vendors through effective implementation of a Vendor Scorecard system.
- Demonstrated proficiency in business intelligence tools by crafting sophisticated reports and dashboards.
- Developed and implemented a Vendor Scorecard system based on KPIs, resulting in cost savings and improvements.

Areas of Expertise

• Business Intelligence	• Problem Solving	• Natural Language Processing
• Statistical Analysis	• Data & Data Analysis & Data Wrangling & Preparation	• Deep Learning
• Project Management	• Machine Learning	• Data Visualization & Storytelling
• Supply Chain Optimization		• Audio Processing and Transcription

Education

Master of Business Analytics   Sobey School of Business, Saint Mary’s University (SMU), Halifax, NS, Canada	2023
PGP in Data Science using Python   Analytix Labs, Delhi, India	2018
Bachelor of Technology in Computer Science   Amity University, UP, India	2017

Awards & Activities

CEO's Award for Customer Excellence, Flipkart	2022
Business Optimization Award, [Received R&R Award], Flipkart	2021
Supply Chain Optimization, [Received R&R Award], Flipkart	2021
Business Innovation Award [Received R&R Award], Flipkart	2020