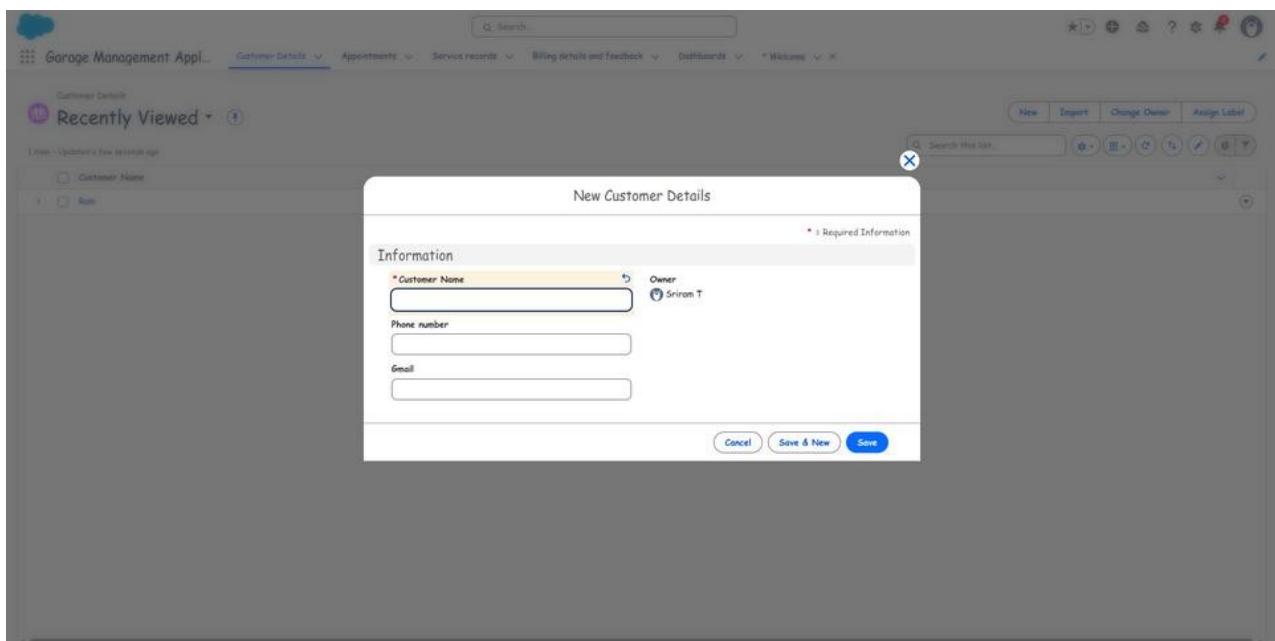


# PERFORMANCE TESTING

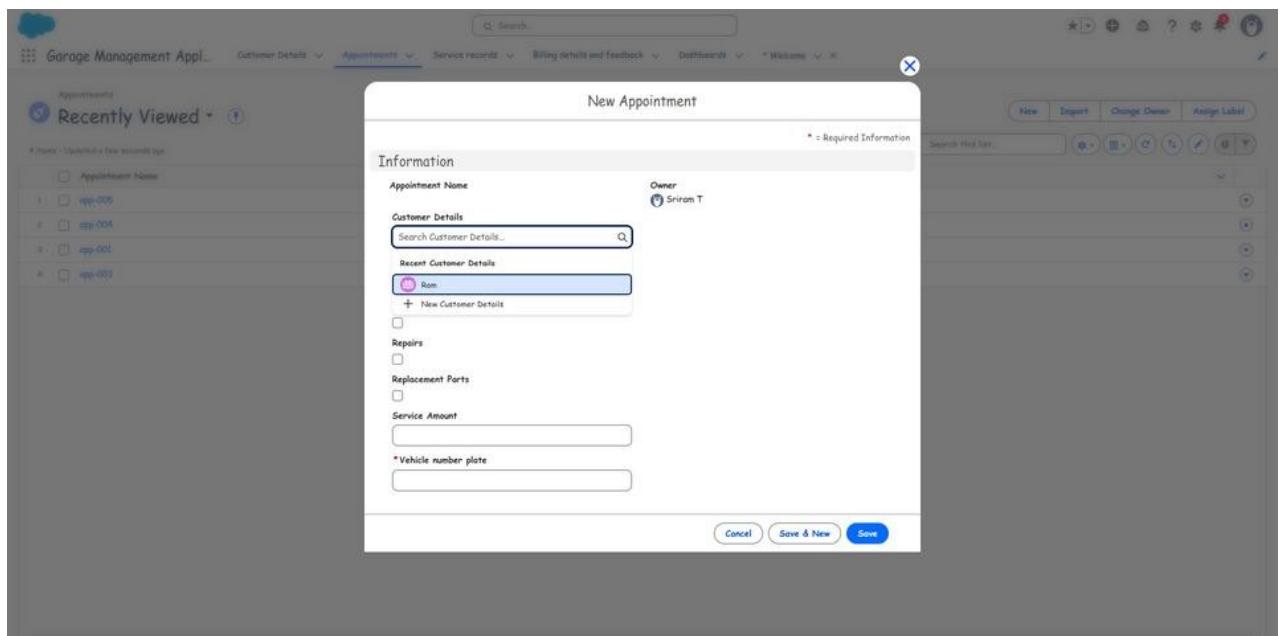
Date	30 October 2025
Team ID	NM2025TMID06122
Project Name	Garage Management System
Maximum Marks	4 Marks

## Creating Customer :



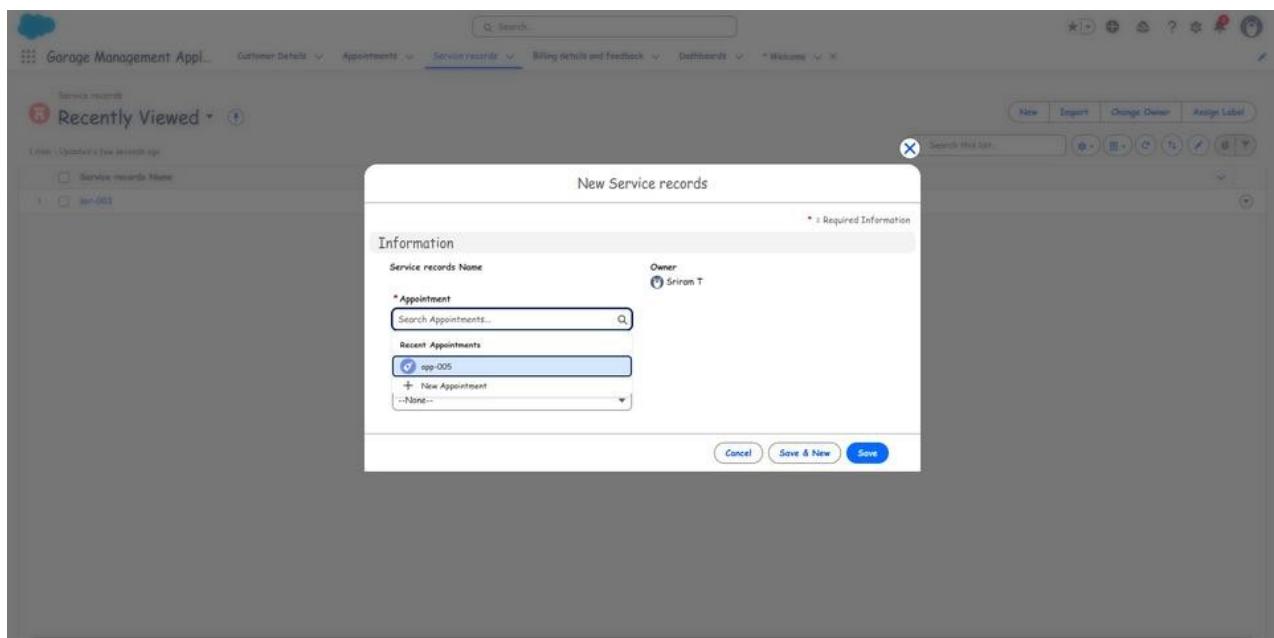
<b>Model Summary</b>	The Customer Creation model records customer and vehicle details using Salesforce custom objects, ensuring data accuracy, automation, and easy access for efficient garage management and personalized service delivery.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.

## Booking an appointment for the users registered :



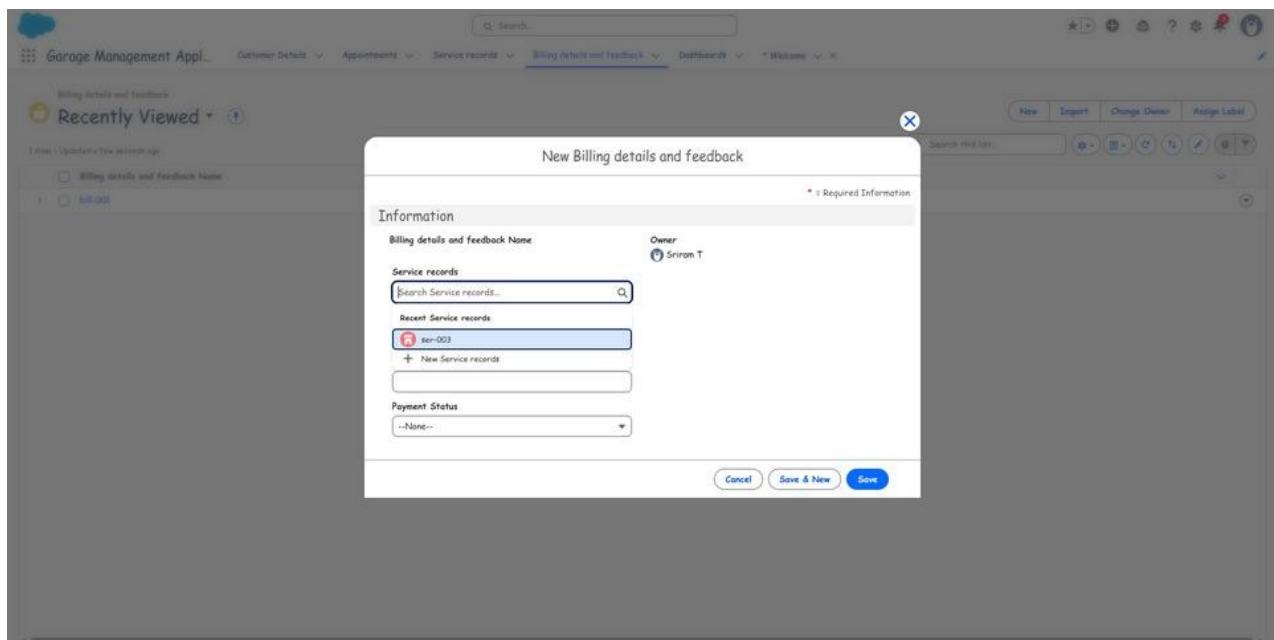
<b>Model Summary</b>	The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.

## Service records for appointment



<b>Model Summary</b>	The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.

## Billing and Feedback



<b>Model Summary</b>	The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.