

PERFORMANCE TESTING

Date	30 October 2025
Team ID	NM2025TMID06122
Project Name	Garage Management System
Maximum Marks	4 Marks

Creating Customer :

The screenshot shows a web application interface for a 'Garage Management App'. A modal window titled 'New Customer Details' is open, displaying a form for creating a new customer. The form includes a 'Required Information' section with the following fields:

- Customer Name**: A text input field with a yellow highlight.
- Phone number**: A text input field.
- Email**: A text input field.
- Owner**: A dropdown menu showing 'Sriram T'.

At the bottom of the modal, there are three buttons: 'Cancel', 'Save & New', and 'Save'.

Model Summary	The Customer Creation model records customer and vehicle details using Salesforce custom objects, ensuring data accuracy, automation, and easy access for efficient garage management and personalized service delivery.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Booking an appointment for the users registered :

The screenshot shows a web application interface for a 'Garage Management App'. A modal window titled 'New Appointment' is open, displaying a form for creating a new appointment. The form is divided into sections: 'Information' (Appointment Name, Owner: Sirvan T), 'Customer Details' (Search Customer Details, Recent Customer Details: Ram), 'Repairs' (checkbox), 'Replacement Parts' (checkbox), 'Service Amount' (text input), and 'Vehicle number plate' (text input). The form includes a 'Cancel' button, a 'Save & New' button, and a 'Save' button. The background shows a sidebar with 'Recently Viewed' appointments and a top navigation bar with various menu items.

Model Summary	The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Service records for appointment

The screenshot shows the 'New Service records' modal form in a Salesforce application. The form is titled 'New Service records' and has a 'Required Information' section. The 'Service records Name' field is labeled '* Appointment' and contains a search bar with the text 'Search Appointments...'. Below the search bar, there is a list of 'Recent Appointments' with one entry 'app-005' selected. A '+ New Appointment' button is also visible. The 'Owner' field is set to 'Sriram T'. At the bottom of the modal, there are three buttons: 'Cancel', 'Save & New', and 'Save'.

Model Summary	The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Billing and Feedback

The screenshot shows a web application interface for 'Garage Management App'. A modal titled 'New Billing details and feedback' is open. The modal contains the following fields and controls:

- Information** (Required Information)
- Billing details and feedback Name**: A text input field.
- Owner**: A dropdown menu showing 'Sriram T'.
- Service records**: A section with a search bar labeled 'Search Service records...' and a magnifying glass icon.
- Recent Service records**: A list of recent records, including one labeled 'ser-003' with a red icon.
- + New Service records**: A button to add new service records.
- Payment Status**: A dropdown menu with '--None--' selected.
- Buttons**: 'Cancel', 'Save & New', and 'Save' buttons at the bottom right.

Model Summary	The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.