# Fnu Rahul

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## EDUCATION

- **John Jay College of Criminal Justice (CUNY)** — Manhattan, NY
  *Bachelor of Science - Computer Science and Information Security; GPA: 3.3* — *Sep 2021 - Dec 2023*
  **Courses:** *Operating Systems, Data Structures, Analysis Of Algorithms, Network Security, Databases, Cryptography and Cryptoanalysis*

- **Queensborough Community College (CUNY)** — Queens, NY
  *Associate of Science - Computer Science and Information Security; GPA: 3.3* — *Sep 2019 - May 2021*
  **Courses:** *Object-Oriented Programming, Linux, Networking fundamentals, Computer Architecture*

## SKILLS SUMMARY

- **Language Basics**: Python, C++, Bash, Power-shell, HTML, CSS.
- **Tools**: Microsoft Intune, Burp-suite, Nmap, Wireshark, VMWare.
- **Environment**: Linux, Windows, MacOS, AWS
- **Technical Skills**: Computer Networking, Windows Troubleshooting, Software Installation.
- **Soft Skills**: Leadership, Time Management, Honest, Punctual, Hardworking, Customer Service, Active Learner and Listener.

## EXPERIENCE

- **NYC Department of Education - DIIT** — Brooklyn, NY
  *IT Support Specialist Intern (Part-time)* — *Sep 2012 - Present*
  - o Performed benchmark testing on various Lenovo, Acer and macBook model and devices and reported to team.
  - o Created documentation of testing on new device model before being released to 5 borough schools.
  - o Reimaged 30+ PC / Mac systems to keep the system operational.
  - o Reported/escalated issues to seniors through the channels.

- **NYC Department of Education** — Manhattan, NY
  *IT Support Specialist Intern (Part-time)* — *Oct 2021 - June 22*
  - o Analyzed and troubleshot issues with Staff/Admin/Students.
  - o Modified school's website with upcoming school events and activities.
  - o Created and maintained tech resource lists for admin and teachers.
  - o Installed and configured new computer equipment in 4+ offices.
  - o Troubleshot hardware and software problems in more than 150+ devices.
  - o Configured 30+ wireless devices to access the DOE network onsite.
  - o Monitored 200+ devices and worked with the Help Center to ensure timely repair.

- **Queensborough Community College - Student with Disabilities Department** — Queens, NY
  *Technical Assistant (Part-time)* — *Oct 2021 - June 22*
  - o Read documents and articles to gather information on assistive technology-based software.
  - o Developed training materials and procedures on how to use software for disabled students.
  - o Caption 6+ lecture videos for hearing-impaired students.

## ACCOMPLISHMENTS

- Google Certified IT Support Specialist.
- AWS Certified Cloud Practitioner.
- Codepath.org - Cybersecurity.
- New York Jobs CEO Council CUNY - Cybersecurity.
- New York Jobs CEO Council CUNY - System Administrator.
- Forage - Mastercard Cybersecurity Virtual Experience Program.
- Forage - ANZ Cybersecurity Program.
- Forage - SAP Cybersecurity Virtual Internship Program.
- Cisco - Introduction to Packet Tracer.
- Cisco - Introduction to Linux.