Generative AI vs Agentic AI

1. * Why This Topic First?

- By comparing **GenAI vs Agentic AI**, learners can:
 - Understand why Agentic AI emerged.
 - \circ See the **evolution** from GenAI systems \rightarrow Agentic AI systems.
- Method: Use a **practical scenario** to demonstrate step-by-step improvements.

3. Quick Refresher: Generative AI

- What is GenAI?
 - o AI that **generates new content** (text, code, images, speech, video) based on prompts.
- Examples:
 - o Text: ChatGPT, Claude.
 - o Code: Code Llama.
 - o Speech: 11Labs (TTS).
 - o Video: Sora.
- Difference from Traditional AI:
 - o Traditional AI = classical ML/deep learning (predictive).
 - o GenAI = creative/content-producing (generative).
- Applications: Content generation, conversation, automation, personalization, etc.

4. Practical Scenario: HR Recruiter Problem

- Problem Statement:
 - o An HR recruiter needs to hire a backend engineer.
 - Tasks include drafting JD, posting it online, screening candidates, interviewing, sending offers, and onboarding.

5. Step 1 – Using Generative AI (Basic Chatbot)

- Recruiter asks LLM chatbot: "Write a JD for backend engineer".
- Chatbot generates a JD (generic, not company-specific).
- Limitations:
 - o Gives generic advice.
 - o Lacks **context awareness** about company, policies, salary ranges.
 - o Recruiter must still do manual work (posting, screening, onboarding).

6. Step 2 – Retrieval-Augmented Generation (RAG)

- Improvement: Connect chatbot with **company knowledge base** (documents, policies, salary data, templates).
- Now chatbot:
 - o Drafts company-specific JDs.
 - Suggests salaries, policies, tailored advice.
- This is a **RAG-based chatbot** (Retrieval-Augmented Generation).
- Still limited:
 - Reactive, answers only when asked.
 - o Cannot perform actions automatically (posting JD, sending emails).

7. Step 3 – Tool-Augmented Chatbot

- Further improvement: Integrate chatbot with external tools/APIs:
 - o LinkedIn API (to post JDs).
 - o Resume parser (to screen resumes).
 - o HR management software (to trigger onboarding).
- Capabilities:
 - o Drafts and posts JDs.
 - o Screens candidates automatically.

- Sends welcome emails.
- o Triggers onboarding process (contracts, email IDs, laptops, training sessions).
- Recruiter's role reduces to approvals and monitoring.
- Still missing: proactivity, context awareness, adaptability.

8. Step 4 – Agentic AI

- Final evolution \rightarrow Agentic AI chatbot.
- Features:
 - o **Proactive** takes initiative (not just reactive).
 - o Goal-driven understands end goal (e.g., hire backend engineer).
 - o **Plans autonomously** breaks down tasks: JD → post → monitor → screen → interview → offer → onboard.
 - o **Executes autonomously** carries out steps without constant instructions.
 - o Context-aware (Memory) remembers past steps, knows what's next.
 - o Adaptable adjusts strategy if something fails (e.g., low applicants).
 - o **Human-in-the-loop** involves recruiter only for approvals/critical decisions.
- Key Insight:
 - o Generative AI is just a building block.
 - Agentic AI is a broader system combining:
 - Tools,
 - Planning,
 - Reasoning,
 - Memory,
 - GenAI models.
 - \circ Thus, GenAI \subset Agentic AI.

9. ii Summary of Evolution

- 1. **GenAI Chatbot** generates content but generic.
- 2. **RAG-based Chatbot** company-specific responses using knowledge base.
- 3. **Tool-Augmented Chatbot** performs actions (posts JD, sends emails).
- 4. **Agentic AI Chatbot** proactive, autonomous, context-aware, adaptive, goal-driven.

10. 🌞 Key Takeaways

- **Generative AI** = creates outputs, but mostly **reactive & limited**.
- Agentic AI = next level \rightarrow autonomous systems that plan, act, adapt, and integrate tools.
- Real-world analogy: Instead of a chatbot assistant, you now have a virtual HR manager.
- This explains why the world is shifting focus from GenAI \rightarrow Agentic AI.
- Upcoming videos:
 - o Deep dive into What is Agentic AI.
 - Then proceed with LangGraph fundamentals.