

# RAHUL LAD

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## Professional Summary

I am enthusiastic about web application development and have a strong approach for designing, developing, and problem-solving in software development. I am dedicated to learning new skills and fostering innovation, as well as keeping up with industry and technical developments.

## Skills

- Software Development
- Time Management
- Execution Time
- Technical Support
- Code Validation
- HTML,CSS
- MySQL
- PHP
- JavaScript
- jQuery
- Design Patterns and Principles
- React-Js
- Team Building

## GitHub Profile

- GitHub - <https://github.com/Rahul7315>

## Experience

(Sep 2021 – Current)

### Part Time (Supervisor)

Petro-Canada (Toronto, ON)

- Providing proactive customer outreach.
- Demonstrated strong organizational and time management skills while managing multiple sites.
- Identify the appropriate response and strategy to solve customer issues as quickly as possible.
- Recruit potential customers by recommending goods or services and demonstrating how they benefit the customer personally.
- Maintaining solid customer relationships by handling questions and concerns with speed and professionalism.
- Perform informal and formal needs assessments for each customer to recommend appropriate goods and services.
- Identified issues, analyzed information and provided solutions to problems.

## Additional Experience

(Nov 2019 - May 2020)

### Internship

Keron infotech(Surat, Gujarat)

- I was responsible for designing and database management.
- I worked with various technology such as jQuery, Js,HTML,CSS, MySQL, PHP(MVC based)
- Interacted with client by phone, email, and in-person to provide information.
- Participated in workshops and presentations related to projects to gain knowledge.
- Explored new technologies and approaches to streamline processes.
- Created and managed project plans, timelines, and budgets.

## Education

### **Diploma: Computer Programming**

(Mar-2021 to Jan 2023)

Seneca College of Applied Arts And Technology  
Toronto, ON

### **Bachelor of Computer Applications**

(Mar-2016 to Apr2020)

C.B.Patel Computer College  
Surat, Gujarat