

Curriculum Vitae

Vivek Raj

ICP Admin IBM India Pvt Ltd. (Pune)

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Career Objective:

Seeking a position to utilize and expand my skill, which offer professional growth while being passionate and innovative. Flexible and likes to challenge new roles, with additional responsibilities.

Present Job Profile: Working as Cloud Admin in ICP Cloud Private at IBM India Pvt Ltd , From : 11th July 2016 - till Present.

Professional Experience :

- 4.2 years of Professional experience in Linux/Unix, Troubleshooting, in Banking Domain, and L1 & L2 in Cloud admin in IBM-ICP Team in IT Operation industry.
- Worked in Application support of Idea Cellular Ltd (IBM)- telecom project of IBM India Pvt Ltd in Pune.
- Worked as responsible person for Co-ordination with other teams such as Unix (Sysadmin team), Cloud Infrastructure and with Network Admin team.
- Having experience in migrating applications from an On-Prem environment to an AWS IaaS & PaaS .
- Prominent experience towards the Cloud Computing Ecosystem with services like EC2 , EBS , IAM role , S3.
- Working experience in Cloud Watch, CloudTrail, Api Gateway and configuring CI/CD pipelines with the help of Git & Git-Hub, BitBucket repositories.
- Experienced with tools like Docker's , Kubernetes and Jenkins.

Project Details:

1.	Project Name : Vodafone-Idea Limited
Client(self)	Vodafone idea Cellular Ltd (A Joint Venture of telecom project).
Role	Technical Support Representative
Duration	July 2016 - Oct 2018
Environment	Linux, Unix production server in application support domain.
Tools	IBM Tivoli operation tool. (Monitoring)

2.	Project Name : Lloyds Banking Group
Client(self)	LBGT Ventus Account (A Banking project of IBM - U.K)

Role	Cloud Admin (ICP) Cloud Private operations
Duration	Nov 2018 - till date
Environment	IBM Cloud Private infrastructure Architech services.
Tools	Docker , Kubernetes , Containerization in Unix /Linux, JIRA, SNOW ticketing tool. VSphere and AWS Cloud Operation.

Project Description:

- Acquired knowledge on UNIX / LINUX, Excel, Product knowledge, Business logic.
- Resolving the customer raise issue (incidents) using BMC 8.1 remedy tool, monitoring and analysis the server logs for the performance of the application at real time scenario.
- Handling and maintaining SOPs and preparing new Architectural SOPs as well as per the process.
- Maintaining source code repository for all major and minor releases.
- Change Request through **ITIL** Processes. Documentation of SOP's
- Incident Management , Problem Management and Task management in SNOW Service Now.
- Raising the concern to L3 team about the bug in the application.
- Handled production/ maintenance issue in Cloud Private team.

Responsibilities:

- Working knowledge of AWS Services IaaS, PaaS, Infra services and coming trends in the Cloud space.
- Addition of Worker , management & Proxy nodes and Namespace creation in K8's for different Prod, Preprod & Devtest environment .
- Manage and support full application stacks from the OS through custom applications using Kubernetes daily Healthcheck for different environments in K8's Clusters.
- Working on Sandbox & SOP's for K8's cluster to work on Portwox issues.
- Used Kubernetes to orchestrate the deployment, scaling and management of Docker Containers.
- Manage a continuous integration/continuous deployment methodology for our server based technologies.
- High Sense of Urgency - the job entails supporting business critical applications, with stringent SLAs.
- CloudWatch and Cloudtrail for monitoring and integration through kinesis.
- Implement and manage continuous delivery systems and methodologies on Cloud & AWS.
- Automated Scanning of EC2 having unapproved Ami's, launch with default VPC, default Subnet.
- Handling Incident Management, Change Management and Problem Management.

- Picking up both high and low priority incidents and tasks from JIRA ticketing tool, analyze and resolve to ensure smooth business run.
- Resolving the customer raise issue (incidents) using Service Now ticketing tool, monitoring and analysis the server logs for the performance of the servers at real time scenario.
- Monitoring and maintaining application servers like Nagios , CloudWatch, SQS and SNS services, and Linux servers by Cloud Trails , and Troubleshooting issues related to them.
- Created monitors, alarms and notifications for EC2 hosts using Cloud Watch.
- CPU, Memory Utilization, SWAP memory, Adapter(Path failures) , ITM agent and Disk maintenance in Linux environment.
- Good interaction with developers, managers, and team members to coordinated job tasks and strong commitment to work.
- Kept track of all releases and request of the developers through infrastructure management tool.

Academic

- B.Tech [2014]- DIT School Of Engineering (Amity Group of Educations) U.P.T.U (Noida) with aggregate of 73.32 %

Hobbies:

- Hardworking, Sincerity, Self-confidence & Eagerness to learn new things.
- Good Communication & Co-ordination skills.
- Ability to work as an efficient TEAM member & strong self-motivated.

Personal Details:

Name: Vivek Raj
 Father's Name: Ravi Shankar Gupta
 Sex: Male
 Language : English , Hindi .
 Marital Status: Single
 Nationality: Indian
 PAN no- ASDPR8348H
 Passport No - M9740287
 Contact :- 9905648467 / 8149500312

DECLARATION :-

I hereby declare that the above mentioned information is correct as per my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Place : PUNE

Date :

Signature