Resume

MUNISH KUMAR

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CAREER OBJECTIVE:

To secure challenging and responsible position in an Organization, where there is a scope of contributing and updating my knowledge and skills for development of self and Organization.

PROFILE SUMMARY:

- Having around 4.5 Years of experience in Windows Administration, Network Administration and Linux Administration as well as good command in area of IT support.

PROFESSIONALEXPERIENCE:

April 2016 to July 2017: Joined as system trainee in Jhaver Group With company name First India Pvt Technology under training with Prodapt solutions Pvt Ltd.

- Assembling, Upgrading, Troubleshooting and Maintenance of Computers
- Assembling and reassembling of computer peripherals.
- Installation of Operating Systems
- Installation and Troubleshooting of Win XP, Win 7, Win 10, Win 2008, Win 2012, Win 2012 R2, Ubuntu, centos, Red Hat Operating Systems.
- Troubleshooting issues for onsite engineers using Remote Tools.
- Office Package: Microsoft office, Microsoft Outlook, Microsoft Visio.
- Operating System: Windows 7, Vista, XP, 2003 & 2008 server, Red Hat , Ubuntu and Cent OS
- Configuring and creating the virtual machines.
- Troubleshooting website down and URL related issues.
- Handling L1 tasks in Windows/Linux/Mac/Networking Troubleshooting.

- Worked with Live tickets & rectify all issues with In SLA.
- Configuration & troubleshooting of VPN.

August 2017 to Present: [Prodapt Solutions PVT LTD -](#) IT Support Engineer (Global Support)

- Configured Zabbix Monitoring server to monitor whole Infrastructure of company like Network/servers/IPSEC tunnels/VPN.
- Monitoring internet traffic with NetFlow analyser tool.
- Troubleshooting network connectivity in a LAN/WAN environment.
- Configured switches and access points.
- Create VLANs, Changing VLANs, Troubleshooting Over Switch.
- Managing syslog server and checking logs.
- Troubleshooting with vendors related ISP issues.
- Managing asset management Tool to manage all infra assets.
- Call log with vendors if any issues with server and any infra devices.
- Installing and configuring the VMWARE ESXI
- Configuring and managing the virtual machines.
- Troubleshooting issues for onsite engineers using Remote Tools.
- ADS management (user account creation, deletion, and configuration).
- Interacting with US/UK/Germany/Netherland customer through phone to fix the windows server related issues
- Scheduling and maintaining cronjob in servers
- Creating, Maintaining, Monitoring Mysql/MariaDB/Postgres databases in both format Windows and Linux.
- Scheduling backup in linux using with Rsync scripts under Crontab.
- Raid Creation
- Creation of Apache server and hosting websites, ssl certificates and protecting websites in apache server.
- Configuring NFS server under a network to sync files from one system to another.
- Creating and maintaining Samba server
- Well known with how to do LVM creation, extension and reduce.
- Firewall Management in Linux
- Configuration of Postfix Mail server
- Configuring clusters
- Configuring RAID
- AWS EC2, S3, VPC
- Working on Security prospective to scan infra devices for finding vulnerabilities and work along with specific teams to mitigate vulnerabilities
- Working on Qualys and Nessus kind of tools.
- Prepared Wazuh server for monitoring vulnerabilities and integrity management.

EDUCATION

- B. TECH in Mechanical Engineering (2015) from International Institute of Telecom & Technology ENGINEERING COLLEGE (Himachal Pradesh University Shimla (H.P), India) with 67% aggregate.
- Higher secondary Education (2010) From Himachal Pradesh board of school education Dharamshala (H.P) with 67%
- senior secondary school from Himachal Pradesh board of school education Dharamshala (H.P) with 67%.

CERTIFICATION, TRAININGS AND ACHIEVEMENTS

- Certified Red Hat System Administrator.
- Certified Red Hat Certified Engineer.
- AWS solution architect - Associate

ACHIEVEMENTS

- Participated in National Service scheme camp.
- Participated in National Cadet Corp seven days camp.
- Having NCC certificate A Grade.

PERSONAL SKILLS

- ◇ Comprehensive problem-solving abilities
- ◇ Good verbal and written communication skills
- ◇ Quick learner
- ◇ Smart working
- ◇ Ability to be a good team player

PERSONAL PROFILE

Father's Name: Vidya Dutt

Mother's Name: Savitri Devi

Nationality **:** Indian

Date of Birth **:**23/06/1993

Languages Known: English, Hindi

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge

Place : Chennai

Date :

(Munish Kumar)