Brillio Requesting GitHub Access

Steps to Request GitHub Access

Step 1: Log in to the GSC landing Page

- 1. Open your browser and go to: https://gsc.brillio.com.
- 2. Complete any multi-factor authentication if prompted.

Step 2: Access the Digital Workplace Service

- 1. Once logged in, look for the "**Digital Workplace Service**" section on the homepage dashboard.
- 2. Click on it to proceed.

Step 3: Create a New Request

- 1. Inside the Digital Workplace Service portal, find and click on "Create a Request".
- 2. A request form should open.

Step 4: Fill Out the Request Details

- Choose "GitHub Access" from the list of available services or request types.
- 2. Fill in the required details such as:
 - a. Your full name
 - b. Employee ID
 - c. Department
 - d. Reason for access (e.g., project collaboration, code repository contribution)
 - e. Project or team name (if applicable)

Step 5: Submit the Request

1. Review your information for accuracy.

- 2. Click "Submit" to create the request ticket.
- 3. You will receive a confirmation message with a ticket number for tracking.

Step 6: IT Team Processing

- 1. The IT support team will receive your request.
- 2. They will review and approve it.
- 3. Access to GitHub will be provisioned within **4 hours** of request submission.

Urgent GitHub Access Requests

If you need GitHub access **immediately** and cannot wait for the 4-hour processing time:

Step 1: Contact IT Support via Regional Helpline

Call the appropriate number based on your location:

• India: 000 (800) 0404049

• **USA & Canada**: +1 669 721 1449

• **Romania**: +40 359 226000

• **UK**: +44 20 8158 7959

• **Mexico**: +52 (3) 3193 04333

Step 2: Provide Request Details

- Inform the support team that this is an **urgent GitHub access** request.
- Provide your employee ID, department, project name, and reason for urgency.

Step 3: Follow Additional Instructions

• The support team may expedite the process or assist you directly with access setup.