

The Morenci Water and Electric Co.
P.O. Box 68
Morenci, AZ 85540
April 15, 2022

Docket No. E-00000A-19-0128

In Re: Compliance with Decision No. 77849, Quarterly Reporting on Residential Customer Service Terminations and Accounts in Arrears, Q1 2022

The Morenci Water and Electric Co. (MWE) hereby provides its quarterly report on residential customer service terminations and accounts in arrears for the period January - March 2022. As required by Decision No. 77849, the data are reported for the MWE service territory by applicable zip code. See the following tables for the requested information for Morenci, zip code 85540, and Clifton, zip code 85533.

The data indicate that a small number of customers across both zip codes were disconnected due to non-payment in the quarter, and a slightly higher number of customers avoided disconnection due to the moratorium policies in effect. The number of customers in arrears were considerably higher than the number of customers who avoided disconnection due to the moratorium policies, but most were able to avoid disconnection by making payment before the date of potential disconnection. In Morenci, the total amount in arrears ranged from a high of \$6,250 in January to a low of \$5,150 in February. In Clifton, the highest arrearage of \$7,580 was incurred in March and the lowest amount was \$6,225 in January. The average arrearage across the two areas varied by month, but overall ranged from just under \$100 to just under \$125.

Morenci had two residential customers enrolled in a deferred payment arrangement (DPA) in January but none by the end of the quarter, and Clifton had one or three customers in a DPA in each month of the quarter. All customers in a DPA but one remained in compliance with the DPA.

Few customers were in arrears by more than \$300. In Morenci, at the most there were three customers in such a position. In Clifton, at the most there were four customers in this position.

MWE does not have a low income discount tariff and therefore does not have information related specifically to low income customers.

Morenci, Zip Code 85540

		January	February	March
Number of Residential Customers:				
Disconnected in the month		2	2	2
Not disconnected due to moratorium		5	7	3
Customer Arrearages				
Residential customers in arrears		55	42	47
Total dollar amount of arrearages		\$ 6,248.64	\$ 5,145.23	\$ 5,230.89
Average dollar amount of arrearages		\$ 113.61	\$ 122.51	\$ 111.30
Deferred Payment Arrangements (DPA)				
Residential customers enrolled in a DPA		2	1	0
Residential customers in compliance with a DPA		1	1	0
Residential Customers With Arrearages > \$300				
Low income customers, by duration ¹				
Up to 30 days overdue		0	0	0
30 to 60 days overdue		0	0	0
60 to 90 days overdue		0	0	0
More than 90 days overdue		0	0	0
Total low income customers		0	0	0
Other residential customers				
Up to 30 days overdue		0	0	0
30 to 60 days overdue		1	1	0
60 to 90 days overdue		0	0	1
More than 90 days overdue		2	1	0
Total other residential customers		3	2	1
% of Customers in Arrears Who Have Received Customer Assistance		0%	0%	0%

¹ MWE does not have a low income discount tariff and therefore does not have information specific to low income customers.

Clifton, Zip Code 85533

		January	February	March
Number of Residential Customers:				
Disconnected in the month		2	2	3
Not disconnected due to moratorium		2	5	1
Customer Arrearages				
Residential customers in arrears		65	69	62
Total dollar amount of arrearages		\$ 6,228.11	\$ 7,542.90	\$ 7,579.85
Average dollar amount of arrearages		\$ 95.82	\$ 109.32	\$ 122.26
Deferred Payment Arrangements (DPA)				
Residential customers enrolled in a DPA		3	1	1
Residential customers in compliance with a DPA		2	0	0
Residential Customers With Arrearages > \$300				
Low income customers, by duration ¹				
Up to 30 days overdue		0	0	0
30 to 60 days overdue		0	0	0
60 to 90 days overdue		0	0	0
More than 90 days overdue		0	0	0
Total low income customers		0	0	0
Other residential customers				
Up to 30 days overdue		0	0	0
30 to 60 days overdue		0	2	3
60 to 90 days overdue		0	0	1
More than 90 days overdue		2	1	0
Total other residential customers		2	3	4
% of Customers in Arrears Who Have Received Customer Assistance		0%	0%	0%

¹ MWE does not have a low income discount tariff and therefore does not have information specific to low income customers.