

The Morenci Water and Electric Co.  
P.O. Box 68  
Morenci, AZ 85540  
January 15, 2022

**Docket No. E-00000A-19-0128**

***In Re: Compliance with Decision No. 77849, Quarterly Reporting on Residential Customer Service Terminations and Accounts in Arrears, Q4 2021***

The Morenci Water and Electric Co. (MWE) hereby provides its quarterly report on residential customer service terminations and accounts in arrears for the period October - December 2021. As required by Decision No. 77849, the data are reported for the MWE service territory by applicable zip code. See the following tables for the requested information for Morenci, zip code 85540, and Clifton, zip code 85533.

The data indicate that a small number of customers across both zip codes were disconnected due to non-payment in the quarter, and a slightly higher number of customers avoided disconnection due to the moratorium policies in effect. A roughly comparable number of customers in both areas were in arrears. In Morenci, the total amount in arrears ranged from a high of \$5,845 in October to a low of \$321 in November. In Clifton, the highest arrearage of \$6,059 was incurred in October and the lowest amount was \$2,195 in December. The average arrearage across the two areas varied by month, but overall ranged from just over \$100 to just under \$550.

Morenci had two residential customers enrolled in a deferred payment arrangement (DPA) in December but no other months, and Clifton had two or three customers in a DPA in each month of the quarter. All customers in a DPA remained in compliance with the DPA.

Few customers were in arrears by more than \$300. In Morenci, at the most there were three customers in such a position. In Clifton, at the most there were five customers in this position.

MWE does not have a low income discount tariff and therefore does not have information related specifically to low income customers.

**Morenci, Zip Code 85540**

		<b>October</b>	<b>November</b>	<b>December</b>
Number of Residential Customers:				
Disconnected in the month		3	0	2
Not disconnected due to moratorium		10	2	8
Customer Arrearages				
Residential customers in arrears		12	3	12
Total dollar amount of arrearages		\$ 5,845.01	\$ 321.45	\$ 2,129.51
Average dollar amount of arrearages		\$ 487.08	\$ 107.15	\$ 177.46
Deferred Payment Arrangements (DPA)				
Residential customers enrolled in a DPA		0	0	2
Residential customers in compliance with a DPA		0	0	2
Residential Customers With Arrearages > \$300				
Low income customers, by duration <sup>1</sup>				
Up to 30 days overdue		0	0	0
30 to 60 days overdue		0	0	0
60 to 90 days overdue		0	0	0
More than 90 days overdue		0	0	0
Total low income customers		0	0	0
Other residential customers				
Up to 30 days overdue		0	0	2
30 to 60 days overdue		1	0	0
60 to 90 days overdue		1	0	0
More than 90 days overdue		1	0	0
Total other residential customers		3	0	2
% of Customers in Arrears Who Have Received Customer Assistance		0%	0%	0%

<sup>1</sup> MWE does not have a low income discount tariff and therefore does not have information specific to low income customers.

**Clifton, Zip Code 85533**

		<b>October</b>	<b>November</b>	<b>December</b>
<b>Number of Residential Customers:</b>				
Disconnected in the month		4	4	1
Not disconnected due to moratorium		16	6	4
<b>Customer Arrearages</b>				
Residential customers in arrears		19	12	4
Total dollar amount of arrearages		\$ 6,058.82	\$ 4,923.45	\$ 2,194.87
Average dollar amount of arrearages		\$ 318.89	\$ 410.29	\$ 548.72
<b>Deferred Payment Arrangements (DPA)</b>				
Residential customers enrolled in a DPA		2	2	3
Residential customers in compliance with a DPA		2	2	3
<b>Residential Customers With Arrearages &gt; \$300</b>				
Low income customers, by duration <sup>1</sup>				
Up to 30 days overdue		0	0	0
30 to 60 days overdue		0	0	0
60 to 90 days overdue		0	0	0
More than 90 days overdue		0	0	0
Total low income customers		0	0	0
Other residential customers				
Up to 30 days overdue		1	0	1
30 to 60 days overdue		1	0	0
60 to 90 days overdue		1	1	0
More than 90 days overdue		2	2	3
Total other residential customers		5	3	4
<b>% of Customers in Arrears Who Have Received Customer Assistance</b>		5%	8%	0%

<sup>1</sup> MWE does not have a low income discount tariff and therefore does not have information specific to low income customers.