

# Test Run Report



## Test Run Overview

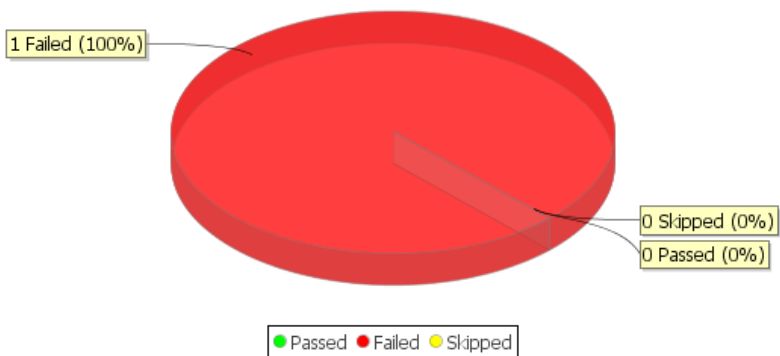
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Started 08 Jun 2017, 17:04:25  
Ended 08 Jun 2017, 17:10:39  
Duration (mm:ss) 06:13.572

## Test Results Summary

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Passed 0  
Failed 1  
Skipped 0



## Test Case Summary

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InteractionLog  
CreateAndVerify.testcase  
Sub-Test Steps failed for iteration 0

✖ failed  
✖ failed

## CreateAndVerify.testcase


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### Summary

Started	08 Jun 2017, 17:04:25
Ended	08 Jun 2017, 17:10:38
Duration (mm:ss)	06:12.465
Outcome	 failed

### Output


#### Salesforce Connect: ServiceUser (Test)

 Opening Salesforce connection Connection name: ServiceUser


 Connection details. Connection name: ServiceUser, urlString:  
sf:user=raman.kalia@kronos.com.qa;environment=SANDBOX;loginAsConnection=RahulQA, environment: <default>, userName:  
raman.kalia@kronos.com.qa, password: [empty], securityToken: [empty]

 Created Object ID log file. Path: C:\Users\RAHULR~1\SIN\AppData\Local\Temp  
\\ProvarTestArtifacts69252092412372629811061149143475125\ServiceUser-objectids.log

Salesforce connection opened successfully. Connection name: ServiceUser, ResultName: ServiceUser, resultScope: Test

 Encoding Username: raman.kalia@kronos.com.qa

 Successfully opened Chrome WebDriver to https://test.salesforce.com/.

 Opening page. URL: https://test.salesforce.com/?un=rahul.r.singh@kronos.com.qa&pw=Test%402017&startURL=%2Fservlet%2Fservlet.su%3Foid%3D00Dn000000093YuEAI%26suorgadminid%3D00561000001ablhAAI%26targetURL%3D%252Fconsole%253Ftsid%253D02u61000000NqH5

 Start of waitForPageToLoad. Timeout(ms): 90000

 End of waitForPageToLoad. Duration(ms): 10185

 Start of waitForPageToLoad. Timeout(ms): 90000

 End of waitForPageToLoad. Duration(ms): 532


 Injecting script to close tabs


 Got sid cookie: sid=00Dn000000093Yu!  
ASAAQJFPCvieIWgXswekSpWjYGERU16kdZs6z2cuWUv7XG6HxtMopBLxMt.sA7DMSNHrT6vwwRtLcWE4v7bztGqNWC5Fwb9o; path=/;  
domain=kronos--qa.cs30.my.salesforce.com;secure;

#### Call SFServiceTest2305

##### SFServiceTest2305.testcase

##### Set Values: CaseSummary

 Starting Page Object change watcher. Page Object bin folder: C:\Users\rahul.r.singh\Provar\SFTestsWorkspace\SFServicesTests\bin  
\pageobjects

 Setting value CaseSummary, value: Test Provar Case J3OCJ3GR


##### Salesforce Connect: ServiceUser (Test)

 Opening Salesforce connection Connection name: ServiceUser


 Re-using existing connection. Connection: ServiceUser, Result Name: ServiceUser

##### On ServiceHome page


 Start of With Screen. Connection Name: ServiceUser, target: ui:pageobject:target?pagelId=pageobjects.ServiceHome

 Browser window has been opened. Name: main

 Opening Page context. Name: screen, data: null, frame: null

 Sleep for {10} seconds


##### Set the Search Salesforce to Test Automation Test Contact Auto

 Start of Interact. Connection: ServiceUser, Locator: ui:pageobject:field?field=searchSalesforce&pagelId=pageobjects.ServiceHome,  
wait: null

 Locator: ui:pageobject:field?field=searchSalesforce&pagelId=pageobjects.ServiceHome

 Interaction: ui:interaction?name=set

 Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u61000000NqH5

 Got webElement. tagName: INPUT, id: phSearchInput, type: text, selector: null

① Typing value. tagName: INPUT, type: text, value: Test Automation Test Contact Auto, blur: true, selector: null

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

## ✓ On SearchResults page

① Start of With Screen. Connection Name: ServiceUser, target: ui:pageobject:target?pagelId=pageobjects.SearchResults

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-2

① Active secondary container: [[[[ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)]] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/search/ui/UnifiedSearchResults?searchType=2&sen=001&sen=003&sen=01t&sen=500&sen=02i&str=Test%20Automation%20Test%20Contact%20Auto&isdtP=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

## ✓ With ContactsTable row

① Start of With Row. Connection Name: ServiceUser, target: ui:pageobject:row?field=ContactsTable&pagelId=pageobjects.SearchResults

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/search/ui/UnifiedSearchResults?searchType=2&sen=001&sen=003&sen=01t&sen=500&sen=02i&str=Test%20Automation%20Test%20Contact%20Auto&isdtP=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Applying row locator to rows. Row Count: 1, Row Locator: 1

① Matched row number 1

## ✓ Click the Test Community Acct Contact

① Start of Interact. Connection: ServiceUser, Locator: ui:pageobject:field?field=testCommunityAcctContact&pagelId=pageobjects.SearchResults, wait: null

① Locator: ui:pageobject:field?field=testCommunityAcctContact&pagelId=pageobjects.SearchResults

① Interaction: ui:interaction?name=action

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/search/ui/UnifiedSearchResults?searchType=2&sen=001&sen=003&sen=01t&sen=500&sen=02i&str=Test%20Automation%20Test%20Contact%20Auto&isdtP=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: a, text: Test Automation Test Contact Auto, href: javascript:srcUp(%27%2F003n000000HbSTo%3FsrPos%3D0%26srKp%3D003%26isdtP%3Dvw%27);]

① All Sub-Test Steps were successful.

## ✓ Sleep for {3} seconds

① Doing timed sleep. Requested duration(seconds): 3

Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

## ✓ On SF Contact View screen

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?object=Contact&action=View

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-3

① Active secondary container: [[[[ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)]] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/003n000000HbSTo?srPos=0&srKp=003&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

### ✔ Click the Cases New button

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=NewCaseFromAccount&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DContact%26action%3DNewCaseFromAccount%26relationship%3DCases, wait: null

① Locator: ui:locator?name=NewCaseFromAccount&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DContact%26action%3DNewCaseFromAccount%26relationship%3DCases

① Interaction: ui:interaction?name=action

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/003n000000HbSTo?srPos=0&srKp=003&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① RelationshipName: Cases, boundObject class: com.provar.plugins.forcedotcom.core.model.SfActionLink

① Clicking WebElement. WebElement [tag: input, text: New ]

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

### ✔ On SF Case (Case) New screen

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?object=Case&action=New&recordType=Case

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-3

① Active secondary container: [ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=01261000000SRv6&ent=Case&isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

### ✔ Set the Case Type picklist to Service

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Type&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DType, wait: null

① Locator: ui:locator?name=Type&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DType

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=01261000000SRv6&ent=Case&isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Type' or ./text() = 'Type' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Type' or ./text() = 'Type' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Type' or ./text() = 'Type' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Type' or ./text() = 'Type' )]/following-sibling::td[1] )

### ✔ Set the Case Status picklist to Solving

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Status&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DStatus, wait: null

① Locator: ui:locator?name=Status&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DStatus

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Status' or ./text() = 'Status' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Status' or ./text() = 'Status' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Status' or ./text() = 'Status' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Status' or ./text() = 'Status' )]/following-sibling::td[1] )

### ✔ Set the Priority picklist to Low

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Priority&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DPriority, wait: null

① Locator: ui:locator?name=Priority&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DPriority

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Priority' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Priority' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Priority' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Priority' )]/following-sibling::td[1] )

### ✔ Set the Severity picklist to Low

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Customer\_Temperature\_\_c&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DCustomer\_Temperature\_\_c, wait: null

① Locator: ui:locator?name=Customer\_Temperature\_\_c&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DCustomer\_Temperature\_\_c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Severity' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Severity' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Severity' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Severity' )]/following-sibling::td[1] )

### ✔ Set the Customer Requested Start Date/Time field to {DateFormat(DateAdd(NOW, 1), "MM/dd/yyyy hh:mm a")}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Customer\_requested\_start\_date\_time\_\_c&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DCustomer\_requested\_start\_date\_time\_\_c, wait: null

① Locator: ui:locator?name=Customer\_requested\_start\_date\_time\_\_c&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DCustomer\_requested\_start\_date\_time\_\_c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?

def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSto&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Customer Requested Start Date/Time' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Customer Requested Start Date/Time' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Customer Requested Start Date/Time' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Customer Requested Start Date/Time' )]/following-sibling::td[1] )

#### ✔ Set the Issue Summary field to {CaseSummary}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Subject&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DSubject, wait: null

① Locator: ui:locator?name=Subject&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DSubject

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?

def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSto&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Issue Summary' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Issue Summary' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Issue Summary' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Issue Summary' )]/following-sibling::td[1] )

#### ✔ Set the Issue Description field to {CaseSummary} Description Field Value

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Description&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DDescription, wait: null

① Locator: ui:locator?name=Description&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DDescription

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?

def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSto&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialog' and //h2[@id='InlineEditDialogTitle' and ./text() = 'Issue Description']/div[@id='InlineEditDialogContent'] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Issue Description' )]/following-sibling::td[1] )

① Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialog' and //h2[@id='InlineEditDialogTitle' and ./text() = 'Issue Description']/div[@id='InlineEditDialogContent'] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Issue Description' )]/following-sibling::td[1] )

#### ✔ Set the Internal Comments field to {CaseSummary} Internal Comments

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=Comments&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DComments, wait: null

① Locator: ui:locator?name=Comments&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DComments

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?

def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSto&RecordType=0126100000SRv6&ent=Case&isdtv=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialog' and //h2[@id='InlineEditDialogTitle' and ./text() = 'Internal Comments']/div[@id='InlineEditDialogContent'] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and ( ./text() = 'Internal Comments' )]/following-sibling::td[1] )



sibling::div[contains(@class,'pbSubsection')][1]/table//tr/td[contains(@class,'labelCol') and ( ./text() = 'Internal Comments' )]/following-sibling::td[1]

Got webElement. tagName: TD, id: null, type: null, selector: ( //div[@id='InlineEditDialog' and ./h2[@id='InlineEditDialogTitle' and ./text() = 'Internal Comments']]//div[@id='InlineEditDialogContent'] | //div[contains(@class,'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style,'visible')])])//div[contains(@class,'pbSubheader') and h3/text()[not(parent::span)] = 'Additional Information']/following-sibling::div[contains(@class,'pbSubsection')][1]/table//tr/td[contains(@class,'labelCol') and ( ./text() = 'Internal Comments' )]/following-sibling::td[1]

### ✓ Check the Assign using active assignment rules checkbox

Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=showRunAssignmentRulesCheckbox&path=New%2FOptional%2FRulesLayoutRow%2FshowRunAssignmentRulesCheckbox, wait: null

Locator: ui:locator?name=showRunAssignmentRulesCheckbox&path=New%2FOptional%2FRulesLayoutRow%2FshowRunAssignmentRulesCheckbox

Interaction: ui:interaction?name=check

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=01261000000SRv6&ent=Case&isdt=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

Getting webElement: By.xpath: //div[contains(@class,'pbSubheader') and h3/text() = 'Optional']/following-sibling::div[contains(@class,'pbSubsection')][1]/table//tr/td[1]/input

Got webElement. tagName: INPUT, id: cas21, type: checkbox, selector: //div[contains(@class,'pbSubheader') and h3/text() = 'Optional']/following-sibling::div[contains(@class,'pbSubsection')][1]/table//tr/td[1]/input

All Sub-Test Steps were successful.

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome?isCaseCreation=1&id=500n0000008Zncl&isdt=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrig%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

Start of waitForPageToLoad. Timeout(ms): 90000

End of waitForPageToLoad. Duration(ms): 689

Storing created Salesforce Object ID. Result Name: caselId, created ID: null, location: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome

Closing Page context. Name: screen, data: null

Main window reselected. Window: main

### ✓ Click the Save button

The screenshot shows the 'New Case' form in the Kronos Salesforce interface. The form is divided into several sections: 'Case Information' with fields for Case Owner, Case Origin, Status, Priority, and Severity; 'Account Information' with fields for Account Name, Contact Name, and Contact Email; 'Additional Information' with a text area for Case Description; and 'Time Logged' with a table for logging time. The 'Save' button is located at the bottom right of the form.

Before Screenshot : 2017/06/08 17:05:16

Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=save&binding=sf%3Aui%3Abinding%3Aobject%3Fobject%3DCase%26action%3DSave, wait: null

Locator: ui:locator?name=save&binding=sf%3Aui%3Abinding%3Aobject%3Fobject%3DCase%26action%3DSave

Interaction: ui:interaction?name=action

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-

hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500/e?def\_account\_id=0016100000dYLCB&def\_contact\_id=003n000000HbSTo&RecordType=0126100000SRv6&ent=Case&isdt=vw&nonce=3f11a7215e8371%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

📘 Sending screenshot. Data length: 75307

📘 Clicking WebElement. WebElement [tag: input, text: Save ]

### ✔ On SF Knowledge tab

📘 Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?application=Service\_Cloud\_Console&tab=standard-Knowledge

📘 Opening Salesforce Tab. Tab Name: standard-Knowledge, Url: \_ui/knowledge/ui/KnowledgeHome

📘 Opening Page context. Name: screen, data: null, frame: null

📘 Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

📘 Found the active Primary tab. Id: scc-pt-3

📘 Active secondary container: [Chromedriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

📘 Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome?isCaseCreation=1&id=500n0000008Zncl&isdt=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

📘 All Sub-Test Steps were successful.

📘 Closing Page context. Name: screen, data: null

📘 Main window reselected. Window: main

### ✔ On Knowledge Article page

📘 Start of With Screen. Connection Name: ServiceUser, target: ui:pageobject:target?pagelId=pageobjects.KnowledgeArticle

📘 Opening Page context. Name: screen, data: null, frame: null

📘 Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

📘 Found the active Primary tab. Id: scc-pt-3

📘 Active secondary container: [Chromedriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

📘 Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome?isCaseCreation=1&id=500n0000008Zncl&isdt=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

### ✔ UI Read/Assert

📘 Start of UIRead. Connection: ServiceUser

📘 Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome?isCaseCreation=1&id=500n0000008Zncl&isdt=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

📘 Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome?isCaseCreation=1&id=500n0000008Zncl&isdt=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

📘 Object read successfully. Result Name: CaseIdContainer

✔ Result assertion 'Check BackToCase value' successful: '< Back to case 00807907' is populated

📘 All Sub-Test Steps were successful.

📘 Closing Page context. Name: screen, data: null

📘 Main window reselected. Window: main

### ✔ Click the Back To Case

📘 Start of Interact. Connection: ServiceUser, Locator: ui:pageobject:field?field=BackToCase&pagelId=pageobjects.SearchResults, wait: null

📘 Locator: ui:pageobject:field?field=BackToCase&pagelId=pageobjects.SearchResults

📘 Interaction: ui:interaction?name=action



① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/knowledge/ui/KnowledgeHome?isCaseCreation=1&id=500n0000008Zncl&isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: a, text: < Back to case 00807907, href: javascript:srcUp('%2F500n0000008Zncl%3Fisdtp%3Dvw');]

## ✔ On SF Case (Case) View screen

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?object=Case&action=View&recordType=Case

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u61000000NqH5

① Found the active Primary tab. Id: scc-pt-3

① Active secondary container: [[[ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)]] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008Zncl?isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008Zncl?isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: li, text: 0]

① Clicking WebElement. WebElement [tag: a, href: javascript:void(0)]

## ✔ UI Assert

① Start of UIAssert. Connection: ServiceUser

① Resolving field CaseNumber

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008Zncl?isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Getting webElement: By.xpath: ( //div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table//tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Number' )]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog' and contains(@style, 'visible')])]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table//tr/td[contains(@class, 'labelCol') and ( ./text() = 'Case Number' )]/following-sibling::td[1] )

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008Zncl?isdtp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Asserting field attributes: CaseNumber

① Reading Attribute: value

① Object read successfully. Result Name: NewlyCreatedCaseNum

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

① Not closing Salesforce Connection because it is still being used. Name: ServiceUser

## ✔ Set Values: CaseNum

① Setting value CaseNum, value: 00807907

## ✖ Create and Verify Interaction Log for case

① Loading data from Parameter Value Source ...

① Loading Parameter Value Source row 1:

① ==Column=> RowNumber = PrimitiveValueImpl [ value: 2, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> TCNo = PrimitiveValueImpl [ value: SVC0501, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> TCDesc = PrimitiveValueImpl [ value: Create Interaction Manually, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> CaseNumber = null

① ==Column=> InteractionTimeType = PrimitiveValueImpl [ value: Mentoring, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> TimeSpentType = PrimitiveValueImpl [ value: Manual, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> ManualTimeHrsMins = PrimitiveValueImpl [ value: 01:31, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> IsBillable = PrimitiveValueImpl [ value: false, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> InteractionNotes = PrimitiveValueImpl [ value: Test Auto Interaction Log for TC : SVC0501, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> InternalNotes = PrimitiveValueImpl [ value: Test Auto Internal Log for TC : SVC0501, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① Loading Parameter Value Source row 2:

① ==Column=> RowNumber = PrimitiveValueImpl [ value: 3, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> TCNo = PrimitiveValueImpl [ value: SVC0502, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> TCDesc = PrimitiveValueImpl [ value: Create Interaction Automatically, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> CaseNumber = null

① ==Column=> InteractionTimeType = PrimitiveValueImpl [ value: Mentoring, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> TimeSpentType = PrimitiveValueImpl [ value: Timer, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> ManualTimeHrsMins = null

① ==Column=> IsBillable = PrimitiveValueImpl [ value: true, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> InteractionNotes = PrimitiveValueImpl [ value: Test Auto Interaction Log for TC : SVC0502, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> InternalNotes = PrimitiveValueImpl [ value: Test Auto Internal Log for TC : SVC0502, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

Loaded 2 rows from Parameter Value Source.

#### ✖ For Each: {InteractionExcelTestData}>InteractionData

① Start of iteration 1 of 2.

##### ✖ Sub Steps

##### ✔ Set Values: var.CaseNumber

① Setting value var.CaseNumber, value: 00807907

##### ✔ Write: {var}>templates/InteractionLog/InteractionLog.xlsx

① Writing to URL templates/InteractionLog/InteractionLog.xlsx

① Start of Excel Write. WorkbookPath: templates/InteractionLog/InteractionLog.xlsx, excludeCols: [none]

① Workbook location: C:\Users\rahul.r.singh\Provar\SFTestsWorkspace\SFServicesTests\templates\InteractionLog\InteractionLog.xlsx

① Applying match locator Data Count: 2, Match Locator: {TCNo = InteractionData.TCNo}

① The match locator matched 0 row(s).

##### ✔ Create Interaction Log

##### ✔ Set Values: isBillable

① Setting value isBillable, value: false

##### ✔ On ServiceHome page

① Start of With Screen. Connection Name: ServiceUser, target: ui:pageobject:target?pageId=pageobjects.ServiceHome

① Opening Page context. Name: screen, data: null, frame: null

##### ✔ Set the Search Salesforce to {NewlyCreatedCaseNum.fields.CaseNumber.value}

① Start of Interact. Connection: ServiceUser, Locator: ui:pageobject:field?field=searchSalesforce&pageId=pageobjects.ServiceHome, wait: null

① Locator: ui:pageobject:field?field=searchSalesforce&pageId=pageobjects.ServiceHome

① Interaction: ui:interaction?name=set

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Got webElement. tagName: INPUT, id: phSearchInput, type: text, selector: null

① Typing value. tagName: INPUT, type: text, value: 00807907, blur: true, selector: null

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

##### ✔ On SearchResults page

① Start of With Screen. Connection Name: ServiceUser, target: ui:pageobject:target?pagelId=pageobjects.SearchResults

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-4

① Active secondary container: [[[[ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)]] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]]

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/search/ui/UnifiedSearchResults?searchType=2&sen=001&sen=003&sen=01t&sen=500&sen=02i&str=00807907&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

### ✔ With Cases row

① Start of With Row. Connection Name: ServiceUser, target: ui:pageobject:row?field=Cases&pagelId=pageobjects.SearchResults

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/search/ui/UnifiedSearchResults?searchType=2&sen=001&sen=003&sen=01t&sen=500&sen=02i&str=00807907&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

① Applying row locator to rows. Row Count: 1, Row Locator: 1

① Matched row number 1

### ✔ Click the Case Number

① Start of Interact. Connection: ServiceUser, Locator: ui:pageobject:field?field=CaseNumber&pagelId=pageobjects.SearchResults, wait: null

① Locator: ui:pageobject:field?field=CaseNumber&pagelId=pageobjects.SearchResults

① Interaction: ui:interaction?name=action

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/\_ui/search/ui/UnifiedSearchResults?searchType=2&sen=001&sen=003&sen=01t&sen=500&sen=02i&str=00807907&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: a, text: 00807907, href: javascript:srcUp(%27%2F500n0000008Zncl%3FsrPos%3D0%26srKp%3D500%26isdtp%3Dvw%27);]

① All Sub-Test Steps were successful.

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

### ✔ On SF Case (Case) View screen

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?object=Case&action=View&recordType=Case

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-5

① Active secondary container: [[[[ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)]] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]]

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008Zncl?srPos=0&srKp=500&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: li, text: 0]

① Clicking WebElement. WebElement [tag: a, href: javascript:void(0)]

### ✔ Click the New Interaction button

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=New\_Interaction&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26action%3DNew\_Interaction, wait: null

① Locator: ui:locator?name=New\_Interaction&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26action%3DNew\_Interaction

① Interaction: ui:interaction?name=action

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n000008Zncl?srPos=0&srKp=500&isdtP=vw&isVw=Vw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: input, text: New Interaction]

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

## ✔ On SF InteractionEdit page with pageobject Interaction Edit

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target? page=InteractionEdit&pageObject=pageobjects.InteractionEdit

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-5

① Active secondary container: [ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n000008Zncl&isdtP=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

## ✔ Set the Time Type picklist to {InteractionData.InteractionTimeType}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=TimeType&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DTime\_Type\_\_c, wait: null

① Locator: ui:locator?name=TimeType&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DTime\_Type\_\_c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n000008Zncl&isdtP=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Got webElement. tagName: SELECT, id: j\_id0:j\_id7:j\_id38:j\_id41:j\_id42:inputTimeType, type: null, selector: null

## ✔ Today link the Input Perf Date field

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=inputPerfDate&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DPerformed\_Date\_\_c, wait: null

① Locator: ui:locator?name=inputPerfDate&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DPerformed\_Date\_\_c

① Interaction: ui:interaction?name=sfToday

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n000008Zncl&isdtP=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① End of WaitForChatter. Duration(ms): 11

① Today link clicked successfully. WebElement: [ tag=a ], Selenium locator: null

## ✔ If: {InteractionData.TimeSpentType = "Manual"}

### ✔ Then

#### ✔ Check the Manual Time Checkbox field

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=ManualTimeCheckbox, wait: null

① Locator: ui:locator?name=ManualTimeCheckbox

① Interaction: ui:interaction?name=check

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n0000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n0000008Zncl&isdp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Got webElement. tagName: INPUT, id: radTimeEntryManual, type: radio, selector: null

✔ Split: {InteractionExcelTestData.ManualTimeHrsMins}>=>ManualTime

① Splitting string. Separator: :, Input: 01:31

① Found token. Number: 1, Token: 01

① Found token. Number: 2, Token: 31

① Stored tokens. Result name: ManualTime, token count: 2

✔ Set the Manual Timehr Field field to {ManualTime[1]}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=ManualTimehrField, wait: null

① Locator: ui:locator?name=ManualTimehrField

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n0000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n0000008Zncl&isdp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Got webElement. tagName: INPUT, id: txtHours, type: number, selector: null

① Typing value. tagName: INPUT, type: number, value: 01, blur: false, selector: null

✔ Set the Manual Minutes Time field to {ManualTime[2]}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=ManualMinutesTime, wait: null

① Locator: ui:locator?name=ManualMinutesTime

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n0000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n0000008Zncl&isdp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Got webElement. tagName: INPUT, id: txtMnts, type: number, selector: null

① Typing value. tagName: INPUT, type: number, value: 31, blur: false, selector: null

✔ If: {InteractionData.TimeSpentType = "TRUE"}

✔ If: {InteractionData.TimeSpentType = Timer}

✔ Set the Interactionnotes field to {InteractionData.InteractionNotes}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=interactionnotes&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DInteraction\_Notes\_\_c, wait: null

① Locator: ui:locator?name=interactionnotes&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DInteraction\_Notes\_\_c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n0000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n0000008Zncl&isdp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Got webElement. tagName: TEXTAREA, id: j\_id0:j\_id7:j\_id38:j\_id58:j\_id59:interactionnotes, type: null, selector: null

① Typing value. tagName: TEXTAREA, type: null, value: Test Auto Interaction Log for TC : SVC0501, blur: false, selector: null

✔ Set the Txt Internal Notes field to {InteractionData.InternalNotes}

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=txtInternalNotes&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DInternal\_Notes\_\_c, wait: null

① Locator: ui:locator?name=txtInternalNotes&binding=sf%3Aui%3Abinding%3Aobject%3Fobject%3DInteraction\_\_c%26field%3DInternal\_Notes\_\_c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n0000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n0000008Zncl&isdp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Got webElement. tagName: TEXTAREA, id: j\_id0:j\_id7:j\_id38:j\_id58:j\_id63:txtInternalNotes, type: null, selector: null

① Typing value. tagName: TEXTAREA, type: null, value: Test Auto Internal Log for TC : SVC0501, blur: false, selector: null

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

### Click the Btn Save button

① Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=btnSave, wait: null

① Locator: ui:locator?name=btnSave

① Interaction: ui:interaction?name=action

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionEdit?CF00N6100000H2tmQ=00807907&CF00N6100000H2tmQ\_lkid=500n0000008Zncl&saveURL=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com%2F500n0000008Zncl&isdp=vw&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&save\_new=1&sfdc.override=1

① Clicking WebElement. WebElement [tag: input, text: Save]

## Verify Interaction Details on Case Page

### On SF Case (Case) View screen

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?object=Case&action=View&recordType=Case

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u61000000NqH5

① Found the active Primary tab. Id: scc-pt-5

① Active secondary container: [[[ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)]] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008Zncl?srPos=0&srKp=500&isdp=vw&isVsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Clicking WebElement. WebElement [tag: li, text: 0]

① Clicking WebElement. WebElement [tag: a, href: javascript:void(0)]

### On SF CaseInteractionsReadAll page with pageobject Case Interactions Read All

① Start of With Screen. Connection Name: ServiceUser, target: sf:ui:target?page=CaseInteractionsReadAll&pageObject=pageobjects.CaseInteractionsReadAll

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/500n0000008Zncl?srPos=0&srKp=500&isdp=vw&isVsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com

① Opening Page context. Name: screen, data: null, frame: //iframe[@title='CaseInteractionsReadAll' or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall') or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall')]

① Switched focus to frame. Window: main, Selector: //iframe[@title='CaseInteractionsReadAll' or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall') or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall')], URL: https://kronos--qa--c.cs30.visual.force.com/servlet/servlet.Integration?lid=06661000003DioK&ic=1&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https



%3A%2F%2Fkronos--

qa.cs30.my.salesforce.com&isdp=vw&linkToken=VmpFPSxNakF4Tnkwd05pMHhNVIF4TVRvek5UbzFNUzQ0TnpCYSxWM1dOY1RLTkI6TVIHV2

Waiting for page to load. Page URL: null, Timeout(secs): 60

Start of waitForPageToLoad. Timeout(ms): 60000

End of waitForPageToLoad. Duration(ms): 530

End for wait for page to load.

### With Case Notes rows {Interaction = "Interaction"}

Start of With Row. Connection Name: ServiceUser, target: sf:ui:locator:row?table=CaseNotes

Switched focus to frame. Window: main, Selector: //iframe[@title='CaseInteractionsReadAll' or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall') or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall')], URL: https://kronos--qa--c.cs30.visual.force.com/servlet/servlet.Integration?lid=06661000003DioK&ic=1&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&isdp=vw&linkToken=VmpFPSxNakF4Tnkwd05pMHhNVIF4TVRvek5qb3dOaTR6TWpGYSxyWIIDV1I1UWNZd0l

Applying row locator to rows. Row Count: 2, Row Locator: {Interaction = "Interaction"}

Testing row number 1

Resolving EqualTo. Interaction = Interaction, result: true

Row number 1 matched

Matched row number 1

### Reading Generated Interaction Number Link

Pausing for Breakpoint

Start of UiRead. Connection: ServiceUser

Switched focus to frame. Window: main, Selector: //iframe[@title='CaseInteractionsReadAll' or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall') or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall')], URL: https://kronos--qa--c.cs30.visual.force.com/servlet/servlet.Integration?lid=06661000003DioK&ic=1&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&isdp=vw&linkToken=VmpFPSxNakF4Tnkwd05pMHhNVIF4TVRvek5qb3dOaTR6TWpGYSxyWIIDV1I1UWNZd0l

Switched focus to frame. Window: main, Selector: //iframe[@title='CaseInteractionsReadAll' or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall') or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall')], URL: https://kronos--qa--c.cs30.visual.force.com/servlet/servlet.Integration?lid=06661000003DioK&ic=1&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&isdp=vw&linkToken=VmpFPSxNakF4Tnkwd05pMHhNVIF4TVRvek5qb3dOaTR6TWpGYSxyWIIDV1I1UWNZd0l

Object read successfully. Result Name: CaseNotesInteractionLinkNum

Pausing for Step (after executing last child)

### Verify Interaction link text is of the form INT-XXXXXXX => InteractionLinkNum[1]

Pausing for Step

Compiling pattern. RegEx: INT-[0-9]+, caseInsensitive: false

Found match. Number: 1, Range: 0-11, Value: INT-3012093

End of matching. Match count: 1

Stored matches. Result name: InteractionLinkNum

All Sub-Test Steps were successful.

### Click the Interaction Notes Comment Email Link button

Pausing for Step

Start of Interact. Connection: ServiceUser, Locator: ui:locator?name=InteractionNotesCommentEmailLink, wait: null

Locator: ui:locator?name=InteractionNotesCommentEmailLink

Interaction: ui:interaction?name=action

Switched focus to frame. Window: main, Selector: //iframe[@title='CaseInteractionsReadAll' or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall') or contains(@src, 'apex/CaseInteractionsReadAll') or contains(translate(@src, 'ABCDEFGHIJKLMNOPQRSTUVWXYZ', 'abcdefghijklmnopqrstuvwxyz'), 'apex/caseinteractionsreadall')], URL: https://kronos--qa--c.cs30.visual.force.com/servlet/servlet.Integration?

lid=0666100003DioK&ic=1&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com&isdtp=vw&linkToken=VmpFPSxNakF4Tnkwd05pMHhNVIF4TVRvek5qb3dOaTR6TWpGYSxyWIIDV111UWNZ

Clicking WebElement. WebElement [tag: a, text: INT-3012093, href: https://kronos--qa--c.cs30.visual.force.com/servlet/servlet.Integration?lid=0666100003DioK&ic=1&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com&isdtp=vw&linkToken=VmpFPSxNakF4Tnkwd05pMHhNVIF4TVRvek5qb3dOaTR6TWpGYSxyWIIDV111UWNZ]

Pausing for Step (after executing last child)

All Sub-Test Steps were successful.

Closing Page context. Name: screen, data: null

Main window reselected. Window: main

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008ZncI?srPos=0&srKp=500&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa.cs30.my.salesforce.com/500n0000008ZncI?srPos=0&srKp=500&isdtp=vw&isWsVw=true&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com

Pausing for Step (after executing last child)

All Sub-Test Steps were successful.

Closing Page context. Name: screen, data: null

Main window reselected. Window: main

Pausing for Step (after executing last child)

## Verify Interaction Details on Newly Created Interaction Page

Pausing for Step

### On SF InteractionDetail page with pageobject Interaction Detail

Pausing for Step

Start of With Screen. Connection Name: ServiceUser, target: sf.ui:target?page=InteractionDetail&pageObject=pageobjects.InteractionDetail

Opening Page context. Name: screen, data: null, frame: null

Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u61000000NqH5

Found the active Primary tab. Id: scc-pt-5

Active secondary container: [ChromeDriver: chrome on XP (affff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)]

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com&sfdc.override=1

### UI Assert

Pausing for Step

Start of UIAssert. Connection: ServiceUser

Resolving field InteractionNotesValue

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com&sfdc.override=1

Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcIframeOrigin=https://kronos--qa.cs30.my.salesforce.com&sfdc.override=1

Asserting field attributes: InteractionNotesValue

① Asserting Attribute: value to PrimitiveValueImpl [ value: Test Auto Interaction Log for TC : SVC0501, valueId=fb, createdUpdateSeq=86, updatedUpdateSeq=86]

✓ Assertion successful. Test Auto Interaction Log for TC : SVC0501 EqualTo Test Auto Interaction Log for TC : SVC0501

① Object read successfully. Result Name: Values

① Closing Salesforce Connection. Name: ServiceUser

① Closing Salesforce Connection because it is no longer being used. Name: ServiceUser

① Closing Web Connection.

① Closing Selenium driver

① Stopping Page Object change watcher.

① Shutting down Soap Connections. logFilePath: ServiceUser-objectids.log

Salesforce Connection closed successfully. Name: ServiceUser

## ✓ UI Assert

① Pausing for Step

① Start of UiAssert. Connection: ServiceUser

① Resolving field InternalNotesFieldValue

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Asserting field attributes: InternalNotesFieldValue

① Asserting Attribute: value to PrimitiveValueImpl [ value: Test Auto Internal Log for TC : SVC0501, valueId=fd, createdUpdateSeq=86, updatedUpdateSeq=86]

✓ Assertion successful. Test Auto Internal Log for TC : SVC0501 EqualTo Test Auto Internal Log for TC : SVC0501

① Object read successfully. Result Name: Values

① Pausing for Pause On Error (after executing last child)

## ✓ UI Assert

① Pausing for Step

① Start of UiAssert. Connection: ServiceUser

① Resolving field CaseFieldValue

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtp=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Asserting field attributes: CaseFieldValue

① Asserting Attribute: value to PrimitiveValueImpl [ value: 00807907, valueId=6000000000023, createdUpdateSeq=80, updatedUpdateSeq=80]

✓ Assertion successful. 00807907 EqualTo 00807907

① Object read successfully. Result Name: Values

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

## ✓ UI Assert

① Pausing for Step

① Start of UiAssert. Connection: ServiceUser

① Resolving field Interaction

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtv=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtv=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Asserting field attributes: Interaction

① Asserting Attribute: value to PrimitiveValueImpl [ value: INT-3012093, valueId=0, createdUpdateSeq=182, updatedUpdateSeq=182]

✓ Assertion successful.INT-3012093 EqualTo INT-3012093

① Reading Attribute: options

⚠ Object read successfully, but not saved. Result Name: null

① Pausing for Step (after executing last child)

## ✓ On SF InteractionDetail page with pageobject Interaction Detail

① Pausing for Step

① Start of With Screen. Connection Name: ServiceUser, target: sf.ui.target? page=InteractionDetail&pageObject=pageobjects.InteractionDetail

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-5

① Active secondary container: [ChromeDriver: chrome on XP (afff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtv=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Pausing for Step To

① Loading test case. File: C:\Users\rahul.r.singh\Provar\SFTestsWorkspace\SFServicesTests\tests\InteractionLog\CreateAndVerify.testcase

① Loading test case. File: C:\Users\rahul.r.singh\Provar\SFTestsWorkspace\SFServicesTests\tests\InteractionLog\SFServiceTest2305.testcase

① Start of With Screen. Connection Name: ServiceUser, target: sf.ui.target? page=InteractionDetail&pageObject=pageobjects.InteractionDetail

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://kronos--qa.cs30.my.salesforce.com/console?tsid=02u6100000NqH5

① Found the active Primary tab. Id: scc-pt-5

① Active secondary container: [ChromeDriver: chrome on XP (afff197e1dd26aaaa1d388ded806582)] -> css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets)

① Switched focus to frame. Window: main, Selector: css selector: div.sd\_nav\_tabpanel\_body > div:not(.x-hide-display):not(.x-hide-offsets))] -> css selector: div.sd\_secondary\_container:not(.x-hide-display):not(.x-hide-offsets) iframe, URL: https://kronos--qa--c.cs30.visual.force.com/apex/InteractionDetail?isdtv=vw&id=a3zn00000009wSG&nonce=3f11a7215e8371eba8a0742d05232f8cc308d586499d631770b5618f95ac9e36&sfdcFrameOrigin=https%3A%2F%2Fkronos--qa.cs30.my.salesforce.com&sfdc.override=1

① Pausing for Step (after executing last child)

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

① Pausing for Pause On Error (after executing last child)

❌ Sub-Test Steps failed for iteration 0

① Pausing for Step (after executing last child)

① Pausing for Pause On Error (after executing last child)