



Cert. ID.: 71267-7542855-1016

04 May 2020

Dated:

This is to certify that

## **RAHUL JAYSAWAL**

has successfully completed

**Basics of Customer Services** 

online course offered by iON Digital Hub

Course End Date: 04 May 2020

## Topics:

- Method of Communication Customer Service & Service Excellence
  - Introduction to e-mail writing and operational definitions

(Faculty)