drive innovation.
- Providing training and support to end-users and stakeholders on RPA technology, best practices, and use cases.

NOV, 2022 – APR, 2023
POWER APPS DEVELOPER, *KOCKPIT ANALYTICS PRIVATE LIMITED DELHI*

Job Responsibilities:

- Designed and developed custom Power Apps solutions to meet business requirements, leveraging Canvas and Model-driven app frameworks.
- Collaborated with stakeholders to gather requirements, analyze business processes, and translate them into functional Power Apps solutions.
- Created responsive and user-friendly UI/UX designs using Power Apps design features and controls.
- Implemented complex business logic and data validations using Power Automate (formerly Microsoft Flow) and Power Apps formulas.
- Integrated Power Apps with various data sources including SharePoint, SQL Server, Dynamics 365, and external APIs.
- Conducted user acceptance testing (UAT) and gathered feedback for iterative improvements to Power Apps solutions.
- Provided technical guidance and support to junior developers and end -users on Power Apps development best practices and troubleshooting.
- Maintained and updated existing Power Apps solutions according to evolving business requirements and platform updates.
- Documented technical specifications, architecture diagrams, and user manuals for Power Apps solutions

SEP, 2020 – SEP, 2022
SYSTEM ENGINEER, *FLIPKART PRIVATE LIMITED GURGAON HARYANA*

Job Responsibilities:

- Providing technical support and assistance to customers or end-users via phone, email, or chat.
- Monitoring network performance and security, and implementing measures to ensure optimal operation.
- Managing user accounts, permissions, and access controls to network resources and applications.
- Implementing and maintaining network backup and disaster recovery