CloudForge Pricing Plans

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Overview

CloudForge offers flexible pricing to meet the needs of teams of all sizes. All plans include core infrastructure management features with additional capabilities at higher tiers.

Plan Comparison

Feature	Starter	Professional	Enterprise
Pricing	$0/month	$499/month	Custom
Users	Up to 5	Up to 25	Unlimited
Projects	3	25	Unlimited
Resources	50	500	Unlimited
Cloud Providers	1	All	All
API Requests	100/min	1,000/min	10,000/min

Starter Plan

Price: Free

Ideal for: Individual developers, small projects, evaluation

Included Features

- 5 users
- 3 projects
- 50 managed resources
- Single cloud provider (AWS, GCP, or Azure)
- Basic monitoring and alerting
- Community support
- 100 API requests/minute
- 7-day data retention

Limitations

- No SSO/SAML
- No custom roles
- No SLA
- No priority support

Professional Plan

Price: $499/month (billed annually) or $599/month (billed monthly)

Ideal for: Growing teams, production workloads

Included Features

- 25 users
- 25 projects
- 500 managed resources
- All cloud providers (AWS, GCP, Azure)
- Advanced monitoring and alerting
- Cost optimization recommendations
- Email and chat support
- 1,000 API requests/minute
- 90-day data retention
- Custom dashboards
- Basic RBAC

Add-Ons

Add-On	Price
Additional users (10-pack)	$150/month
Additional projects (10-pack)	$100/month
Additional resources (100-pack)	$75/month
Extended retention (1 year)	$50/month

Enterprise Plan

Price: Custom (contact sales)

Ideal for: Large organizations, compliance requirements, complex environments

Included Features

- Unlimited users
- Unlimited projects
- Unlimited managed resources
- All cloud providers + private cloud
- Advanced security features
- SSO/SAML integration
- Custom roles and permissions
- Dedicated support engineer
- 10,000 API requests/minute
- Custom data retention
- Advanced audit logging
- SLA guarantee (99.9%)
- Private deployment option
- Custom integrations

Enterprise Add-Ons

Add-On	Description
Professional Services	Implementation, migration assistance
Training	Custom training for your team
Dedicated Infrastructure	Isolated deployment
HIPAA Compliance	Healthcare compliance package
FedRAMP	Government compliance package

Feature Details

Multi-Cloud Management

Capability	Starter	Professional	Enterprise
AWS			
Google Cloud	-		
Microsoft Azure	-		
Private Cloud	-	-	
Cross-cloud networking	-		

Security & Compliance

Capability	Starter	Professional	Enterprise
Encryption at rest			
Encryption in transit			
SSO/SAML	-	-	
Custom roles	-	Basic	Advanced
Audit logs	7 days	90 days	Custom
SOC 2 compliance			
HIPAA compliance	-	-	Add-on
Data residency controls	-	-	

Monitoring & Observability

Capability	Starter	Professional	Enterprise
Resource health monitoring			
Basic alerting			
Custom metrics	-		
Advanced alerting	-		
Custom dashboards	-		
Third-party integrations	-		
Real-time streaming	-	-	

Cost Management

Capability	Starter	Professional	Enterprise
Cost visibility	Basic	Advanced	Advanced
Budget alerts	-		
Cost allocation	-		
Optimization recommendations	-		
Reserved instance management	-	-	

Capability	Starter	Professional	Enterprise
Chargeback reports	-	-	

Support Levels

Level	Starter	Professional	Enterprise
Documentation			
Community forum			
Email support	-		
Chat support	-		
Phone support	-	-	
Response time SLA	-	24 hours	4 hours
Dedicated engineer	-	-	
Quarterly reviews	-	-	

Billing & Payment

Payment Methods

- Credit card (Visa, Mastercard, Amex)
- ACH bank transfer (annual plans)
- Invoice/PO (Enterprise only)

Billing Cycle

- Monthly: Billed at start of each month
- Annual: Billed at start of contract, 2 months free

Usage-Based Charges

The following incur additional charges beyond plan limits: - API requests over plan limit: $0.001/request - Additional resources: $0.50/resource/month - Data transfer: First 100GB free, then $0.05/GB

Frequently Asked Questions

Can I change plans?

Yes, upgrade anytime. Downgrades take effect at next billing cycle.

Is there a free trial?

Professional plan includes 14-day free trial. No credit card required.

What happens if I exceed limits?

You'll receive warnings at 80% and 90%. At 100%, additional usage is billed at overage rates.

Do you offer discounts?

- Annual billing: ~17% discount (2 months free)
- Nonprofits: 50% discount
- Startups: Special program available
- Education: Free Professional for academic use

Contact Sales

For Enterprise pricing or custom requirements: - Email: sales@novatech.com - Phone: +1-512-555-0100 - Web: cloudforge.novatech.com/contact

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Related Documents: Getting Started Guide (PRD-CF-001), Feature Comparison (PRD-CF-031), Enterprise Agreement (PRD-CF-035)