**Madonna Feil 371 Gaylord Keys Philadelphia PA**

**Phone  +1 (555) 965 4765**

**Experience Dallas, TX**

**Turcotte Group** Deliver technical information, support and training to internal customers to assist them in performing and improving their daily work processes

* Provides support for any support for Interface related development or correction, reports development or correction
* Worked on all phases of a project development, testing, production support, etc
* Work with project work streams to design, implement and maintain security structures for the IPPS-A PeopleSoft, OIAM, OBIEE. and GRC applications
* Assists with development and deployment of training material for end users
* Work with the Application development teams to deploy software releases in the Production and DR environments
* Contribute to automation of common support functions to improve resiliency of the production environments and efficiency of the Production Support teams

**San Francisco, CA**

**Murazik, Schumm and McKenzie**

* Improve quality through root cause analysis and prevention, track and monitor change induced incidents and make recommendations toward continual improvement
* Provide formal and informal mentoring to assist in the technical and business development of other associates and end users
* Assists users and IT personnel with training and development of user documentation
* Actively participate and take personal ownership in career through self-assessments, mid-year and annual reviews, goal setting and performance management
* Initiating and executing Improvements to Process
* Establishes design and builds or programs test, documentation, and implementation standards. Ensures assigned systems software adheres to them
* Develop complex reporting solutions utilizing BI/XML Publisher, SQR, Application Engine, Query, and other tools

**Dallas, TX**

**Gleichner, Ryan and Buckridge**

present

* Enhance application code to improve the performance of searches and application performance in general
* Perform all aspects of development life cycle including design, development, unit testing and documentation
* Provides technical design, development and support for the PeopleSoft Production systems
* Handles the systems development life cycle on development and enhancement projects
* Assists in preparing project plans using project management tools
* Makes recommendations towards the development of new code or reuse of existing code
* Work with and assist QA, UAT with test cases and testing

**Education**

**Bachelor’s Degree in Computer Science**

**Georgia Southern University**

**Skills**

* Experience with PeopleTools and/or PeopleSoft upgrades is
* Experience with PeopleSoft Administration is
* Experience with coding with scripting tools (XML/HTML/JavaScript) is
* 3-5 years of hand on experience in Oracle, Java, SharePoint, Linux, Windows, Citrix, WebLogic, Actuate, PowerMart
* Experience in PowerMart/Supporting ETL processes that read from and writes to different databases desired
* Experience with high volume processing environments
* Experience in using SFTP, FTP, NDM processes and writing shell scripts
* Experience with Control-M scheduling tool
* Strong database skills and understanding of SQL programming
* 3-5 years of experience providing application support