Curriculum Vitae

Shubham Shelke
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Career Objective

To be associated with a progressive organization that gives scope to apply my knowledge and skills to be a part of a team that dynamically works towards the growth of the organization.

Technical Summary

- A Cloud enthusiastic having lab experience around **6+ months of** Linux and AWS.
- Extensively worked on lab with **AWS** Cloud services like **EC2, RDS, VPC, IAM, Elastic Load Balancer**, **Auto-scaling groups**, S3, Cloud Front, Elastic Beanstalk, Route53, Cloud Watch, **Cloud Formation**, DynamoDB, VPN, SQS.
- Provisioning **AWS EC2** instances with **Auto scaling groups and Load Balancers.**
- Experience in installing, configuring, managing **MYSQL**, **SQL Server.**
- Experience in System Administration, Configuration, upgrading, Patches, Troubleshooting, Security, Performance Monitoring and Fine-tuning on **Linux & Windows Systems**.
- Worked with **AWS** services using **S3**, **RDS**, **EBS**, **Elastic Load Balancer**, and **Auto-scaling groups**, **EC2** instances with optimized volumes.
- Worked with **AWS CLI** and **AWS API** to manage resources on **AWS** for many services such as an **EC2**, **S3**, **VPC**, **Cloud Watch**, **ELB and Auto-scaling,**
- Configured **AWS IAM** and Security Groups in Public and Private Subnets in **VPC** Managed **IAM** accounts and **IAM** policies to meet security audit & compliance requirements.
- Configured high durability of the available data using data storage in the **AWS S3** bucket, versioning **S3**, lifecycle policies. Also, web hosting the data from the **S3** bucket by creating URLs.
- Setup and build AWS infrastructure using resources VPC, EC2, S3, RDS, Dynamo DB, IAM, ELBS, Route53, SQS, CloudWatch, CloudTrail, Security Group, Autoscaling and RDS using CloudFormation templates.
- Setup VPC with connect of IGW (Internet gate way), Route tables, Security groups in private and public.
- Good Knowledge of Linux, Installation of Linux in different modes.
- Worked with Linux basics creating directory, copy and moving file & directory, remove a file & directory.
- Good understanding of error logging and managing user and groups.

    Environment: AWS, EC2, RDS, VPC, ELB (Elastic Load Balancing), S3, Security group, Cloud Formation, Route53, VPN, IAM, ASG (Auto Scaling Groups), Virtualization, Linux, Redhat.

Certificate Course

- Completed a course on Amazon Web Services (AWS) - Solution Architect at Vepsun Technologies.
- Completed a course on Amazon Web Services (AWS) - Cloud Practitioner Foundational.
- Apple Certified Mac Technician – ACMT
- Apple Certified iOS Technician – ACIT

Work Experience

Service Engineer - NGRT Systems Pvt. Ltd – Aurangabad, India.   **Jan 2018 – Mar 2022**

- Supporting customers remotely for application and macOS related queries.
- Providing customers support for Hardware related issues up to latest Apple M1 chipset systems.
- Using and Configuring Apple devices on Apple Configurator Tool.
- Providing remotely support for macOS and applications and troubleshooting with the help of file permissions.
- Helping users to transfer data from Apple Migration Assistant.
- Improve customer service experience with maintaining strong client relationship with them to facilitate organic growth.
- Responsible for all Apple products related issues (iPhone, iPad, iPod, MacBook, iMac, Apple TV, Apple Watch, AirPods)
- Working with Apple GSX tools & Logging the call and taking follow-up up to solution.
- GSX Administration and AST Server Setup.
- Build, maintain, and repair computer systems to improve speed, reliability, and efficiency of operation.
- Assist customers with hardware and software problems, troubleshooting and resolving a wide variety of performance problems.
- Troubleshooting administering & maintaining LANs, MAC OS X etc. Systems Installation, Inspection & Maintenance.

Network Engineer (Trainee) – Tata Communication Ltd – Pune, India.   **Jan 2017 – Jun 2017**

- Troubleshooting of VPN and ILL circuit of managed and unmanaged customers.
- Knowledge of Packet drops, Latency, Link flapping, Slowness, throughput, slow browsing issues.
- Raising queries with various last miles like TTSL, BHARTI, SIFY, WIMAX, RADWIN, TIKONA, TCL UBR CAMBIUM.

Education

Maharashtra Institute of Technology (M.I.T) – Aurangabad, India.
- Bachelor of Technology (B.Tech) in Electronics and Tele-communications – **7.04 CGPA**   **2017**

Marathwada Institute of Technology (M.I.T) – Aurangabad, India.
- Diploma (Polytechnic) in Electronics and Tele-communications – **76.74%**   **2014**

Government Technical Industrial School - Aurangabad, India.
- Minimum Competency and Vocational Course (M.C.V.C) – **70.17%**   **2012**

Maharashtra State Board - Aurangabad, India.
- Secondary School Certificate (S.S.C) – **72%**   **2010**

Professional Skills

- **Languages:** C, C++, PLC.
- **Operating System**: MacOS, Windows, Linux, Ubuntu.
- **Software skills**: Apple configurator 2, iTunes, GSX, MATLAB, Proteus, Eagle, Xilinx.

Abilities

- Good communication and positive attitude skills
- An extremely hard worker, learning from challenges, Enthusiastic
- Ambitious Strong Determination
- Good team worker and co-operative.
- Keep learning

Personal Details

- **Address:** Plot No.38-A, Gut No.146, Ground Floor, Alok Nagar, Beedbypass, Deolali – 431001.
- **Date of Birth**: 15th OCT 1994
- **Gender**: Male
- **Nationality**: Indian
- **Languages known**: English, Hindi and Marathi
- **Passport No:** R6213001

Declaration

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Aurangabad, Maharashtra.

Date: (Shubham Shelke)