

Sherine Aishwarrya Jayaseelan

Devops Engineer

Energetic Devops Engineer with capability to design, implement infrastructure in cloud platforms and pursuing ability in problem solving and partnering with developers to ensure reliable and scalable service.

Experience

2021-Current
Devops Engineer - I
GAIN Credit, Inc.

- Automating day to day service requests and reducing the manual tasks.
- Optimization of existing alerts and configuring new alerts using various monitoring tools.
- Taking up Releases and handling issues individually and complete the tasks within SLA.
- Monitoring and implementing new resources in various cloud platforms as per requirement.
- Supporting developers for troubleshooting issues and setting up pre-production environment for testing purpose.
- Providing high level security to our websites and hosting them in highly available environment.

Education

2015-2019
Electronics and Communication Engineering

Rajalakshmi Institute of Technology
Anna University

Skills

- Creativity
- Leadership
- Organization
- Problem solving
- Teamwork

Contact

No:121, 7th Street, Sri Krishna Nagar,
Maduravoyal, Chennai – 600095,
Tamil Nadu, India.

2019-2021

Customer Support Officer

Home First Finance Company India Limited.

- Writing optimized My-SQL queries for integration with other applications.
- Retrieving required data from various databases and analyzing proper functioning of our application during peak and non-peak hours.
- Reporting it to corresponding cross-functional team in case of any issues diagnosed.
- Acknowledging customer queries and providing required support.
- Resolve financial disputes raised by the customer service and sales teams.
- Analyzing targets and planning to reach the targets with full output.

Certifications

- Completed AWS Cloud Practitioner certification.
- Completed Devops tools certification.
- Completed certification in Python language.
- Completed certification in HTML 5
- Completed ITIL Foundation certificate in IT Service Management.

Tools and Resources skills

- Git
- Docker
- Jenkins
- Datadog
- New Relic
- AWS resources
- Imperva