SAYAM GUPTA
Male, 21-February-1996

PROFESSIONAL WORK EXPERIENCE

GRAZITTI INTERACTIVE	**Business Analyst**	*Sep 2019-Till Date*

Roles & Responsibilities	▪ Working in **Analytics Team** providing business solutions to clients - Working on **Subscription Business Model** based project using **Zuora** - Working on **multiple projects** using **Tableau** for Dashboard building and maintenance - Worked on **Healthcare** (Dental, Behavioral Health), **Sales, Customer Satisfaction, Spas/Salons** projects providing ETL, data cleansing and Dashboards for optimized decision making - Translating client requirements into functional specifications as well as provisioning on suitable solutions - Strong expertise in working with **Microsoft Office** and **Business Intelligence** tools and technologies such as **Tableau**, **Tableau Prep**, **Zuora, SQL, GCP, Power BI, Talend**

INFOSYS	**Systems Engineer**	*June 2018–Sep 2019*

Roles & Responsibilities	▪ Worked in **Development**, **Application Support** and **Maintenance** in the **RICOH RIDS** team - Integral part of a 4 member **Middleware Team** for handling the entire MW back-end - Part of **Development**, **Cloning** and **Deployments** team - Proficient in handling **Queues**, **QMs** and **flows** in **IBM Integration Bus** ▪ Worked on creating **Web Application** using **PHP** and **CodeIgniter Framework** for rapid development

AWARDS & ACHIEVEMENTS

Grazitti Interactive	▪ Received **Top Performer Award** for the month of December 2019 and February 2020	*2019-20*
	▪ Awarded **Start Achiever** from the **Analytics Team** three times	*2020*
Infosys	▪ Placed among the top 20 students to be re-skilled in IBM Integration Bus	*2018*
Academic	▪ **Placed** among **top 5% students** in the **batch of 2018** at JUIT Solan in academic rankings	*2014-18*

INTERNSHIP

BSNL	▪ **Broadband** and **GSM BTS**, facilitates wireless communication and technologies like GSM, CDMA ▪ **OCB 283**, switching system that supports telephony, ISDN, interface to mobile & data communication
NSIT, Delhi	▪ Summer Internship on **Microprocessors based Embedded Systems** ▪ Built a **Password Protected Door Lock** using **MSP430 Microcontroller** which can be accessed wirelessly from a distance of 10 meters via Bluetooth

ACADEMIC PROFILE

B. Tech (ECE)	Jaypee University of Information Technology, Solan	8.3/10	*2014-18*
Class XII	Stephen's International Public School, Jammu (CBSE)	84.4%	*2013-14*
Class X	K.C. Public School, Jammu (CBSE)	9.0/10	*2011-12*

POSITIONS OF RESPONSIBILITY

JUIT, Solan	▪ **Executive Member**, Omega Leo Club, a youth organization working for various social causes	*2014-16*
	▪ **Executive Member,** Reverie, Editorial Board of JUIT	*2014-16*
	▪ **Student Member,** IEEE**,** Organized and participated in various events	*2014-15*

COURSES UNDERTAKEN

JUIT, Solan	▪ Attended workshop on **Robotics** by honorable Prof. Gadre & designed an **eye loupe**, magnification device ▪ Participated in **Overclocking** workshop organized by **Createch** of **JUIT Youth Club** ▪ Volunteered at **IEEE** Conference **on Signal Processing and Control** held in 2015 ▪ Organizing team member for **TEDx JUIT** held on August 24, 2014
NIIT, Jammu	▪ Attended courses on **C, Core Java**
NIELIT, Jammu	▪ Attended course on **Programming in Android** and developed apps like notification, trivia, music alarm etc
IIT, Delhi	▪ Attended workshop on **Raspberry Pi**, a single board computer
IIT. Kanpur	▪ Attended workshop on **Internet of Things** (**IOT**).

Email: sayam.g6879@gmail.com   Current location: Mangalore   Phone: +91 9805053124