PERLA SANGEETHA

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Objectivess

To get associated with an emerging organization where I can utilize my skills, thereby obtaining a distinct position in it.

Executive Summary

- Overall, 2.5 years of combined experience as a DevOps engineer and Middleware Engineer In IBM.
- Can perform Administration tasks on WebLogic.
- Troubleshoot environment and application issues using BEA WLS support patterns as the standard methodology and provide root cause summary to application stakeholders.
- Configuration of JDBC connections and data sources with database server troubleshooting and fixing up problems
- Handful experience in performing Oracle WebLogic fix pack update/patching of Oracle WebLogic 11g and 12c servers
- Managing and Monitoring the JVM Performance by adjusting WebLogic heap size and garbage collection parameters.
- Experience in creation and configuration of MQ objects.
- Can understand, determine and troubleshoot problem in WebSphere MQ.
- Followed ITIL process in resolving the issues on customer raised Incident, Change, Problem, Service Request.

Education Summary

2019   BE (CSE), Kallam Haranadha Reddy Institute Of Technology, Guntur

2015   **Intermediate**, Nehruniketan Junior College

Experience Summary

IBM India Pvt. Ltd – Bangalore

Role –   Associate technical engineer

Project Summary

Role – Devops/ Middleware engineer

Client – A multinational container ship operator & supply vessel operator

Roles and Responsibilities:

- Perform WebLogic patching on Applicable WebLogic servers on quarterly basis to ensure the environment is up to date.
- Troubleshooting and fixing of problems on WebLogic Application Server and Web server.
- WebLogic Administration, Monitoring and Troubleshooting using Admin Console.
- Configuration of JDBC connections and data sources with database server troubleshooting and fixing up problems.
- Troubleshoot environment and application issues using BEA WLS support patterns as the standard methodology and provide root cause summary to application stakeholders.
- Interacted with clients and vendors to resolve production issues.
- Configured and deployed applications in various work environments like development, test and production.
- Configure and administered Connection pools, multi connection pools and Data Source for JDBC connections.
- Deployed various applications as EAR packages to WLS domains.
- Monitoring and analyzing resources, Standard logs, application logs and domain logs.
- Creating datasource and Tweaking the Datasource Properties to achieve the best performance to the applications.
- Monitoring thread usage, connection pool usage, CPU usage, Memory usage and preparing reports for the performance tests.
- Managing and Monitoring the JVM Performance by adjusting WebLogic heap size and garbage collection parameters.
- Provide off-business support during critical incidents
- Involved in on-call support for production, preprod environment and UAT environment.
- Experience in working on source code management tool like GIT.
- Proven experience on Build Tools like *Maven*
- Extensively worked on *Jenkins* for continuous integration and for End-to-End automation for all build and deployments.
- Basic knowledge on Virtualization Tool *Docker*.

- Experience in working on MQ version 7 and 7.5.
- Configured WebSphere MQ Queue managers, Queues and Channels.
- Created and modified MQ Objects on local and remote MQ servers.
- Involved in Queue Manager, Queues and Channel level issues problem analysis and troubleshooting
- Collaboratively worked with application teams during major incidents and change implementations.
- Handling projects and documentation for creating MQ Objects especially Queue Manager and services configuration in Production, Pre-prod, test and development environments.
- Perform daily health check by checking queue manager, queues, channels and drive space status on servers in environment and work proactively to avoid any severity or outages from occurring.
- Lead the team on compliance tasks like performing Security Health checks on servers during time intervals to check that only appropriate users have permission to MQ objects and work on user permission validation.
- Perform reprocessing of messages from backout queues to parent queues using qload utility.
- Perform backup\restoration of messages from queues.

Declaration

- I hereby confirm that information given above is true to the best of my knowledge & belief.

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