



## Job Objective:

A highly motivated and self-learned professional where can I contribute my skills with in depth research of **Dev-Ops** and **Cloud platform**. I looking forward to enhance the growth of organisation which can compete with the current world's technology and automation.

## Professional Experience:

Working as a Cloud Support Engineer in **CSS Corp Pvt. Ltd.**, Hyderabad (**Client Google**) Since 1 Year. Experience in troubleshooting the Cloud platform issues, Application troubleshooting with in the internal tool bugs, IT administration, Infrastructure services management, technologies and all the four Windows. Linux, Mac, android, chrome OS internal bug issue.

## Experience Summary:

- ✚ Having strong knowledge on **Build** and **Release/Devops** Engineering in automating, building, deploying and releasing of code from one environment to another environment.
- ✚ Experience with all the aspects of **Software Development Life Cycle (SDLC)** such as analysis, planning, deploying, testing and implementing post-production analysis of the projects.
- ✚ Strong Knowledge in **IT Administration, Cloud support** with different types of tools.
- ✚ Managing the bug issues and IT administration with more than 1600+ applications.
- ✚ Administration and management experience in **GIT** and client internal tools Piper and other repositories.
- ✚ Creating the Jobs, troubleshooting and support in **Jenkins** server integration – Installation, Configuration, Design and Administration for **CI/CD** Methodologies.
- ✚ Supporting the **Development** and **QA** team to resolve the bugs with the latest builds and release for the different internal tools.
- ✚ Support for Creation of the new cloud instance with the internal tools, **SSH connection**, troubleshooting cloud platform issues.
- ✚ Collaboration with the client team for the installation of new software and resolving the issues with the login and server connection with different types of tools.
- ✚ Analysing application logs in order to determine the possible cause of issues and reporting errors directly to the Dev. team.
- ✚ First-rate analytical and problem solving skills dedicated to maintaining high quality standards.
- ✚ Administration of the different softwares requirement in installation, management and responsible for providing the license for the project purpose.
- ✚ Troubleshooting the issue with the **VPN**, Device certificates, **infrastructure networking** bugs and issue.

- Automation of build process (Build Automation) using the **GIT, Maven, Nexus, Sonarqube, Docker, Ansible, Kubernetes** and **Jenkins**.
- Good knowledge on deployment, management and application configurations in software configuration management.

### Technical Skills:

❖ Version control tools	<b>Git, GitHub</b>
❖ Build tools	Maven
❖ CI&CD Tools	Jenkins, AWS CodePipeline
❖ Artifactory Repository	Nexus, S3
❖ Code Quality Tool	Sonar Qube
❖ Configuration Management	Ansible
❖ Web Servers	Apache2/Httpd, Apache Tomcat
❖ Scripting Languages	Bash Scripting, Python
❖ Programming languages	Python
❖ Containerization	Docker
❖ Deployment/ Orchestration	Kubernetes
❖ VM Managing tool	Vagrant
❖ Cloud Environment	Amazon Web Services (AWS)
❖ Monitoring Tool	Cloud watch
❖ Ticketing Tool	ServiceNow, Guts
❖ Operating Systems	Windows, Linux, Mac, Android, Chrome

### Educational Qualifications:

Bachelor of technology from **Vignana Bharathi Institute of Technology**, Hyderabad- 2019(Aggregate-63%)

### Personal Details:

- Name: Shiva Rangu
- DOB: 31/07/1997
- Sex: Male
- Marital Status: Single
- Nationality: Indian
- Languages: English, Hindi, Telugu
- Personal Skills: Comprehensive problem solving abilities, Good team player, Excellent in verbal and written English communication skills, willingness to learn.
- Current Place: Hyderabad

Declaration:

I hear by declare that the above information is true and best of my knowledge and belief.

R.Shiva