Suhas S

Junior Engineer, Mindtree Ltd

Mob: +91-9945369478 | Email: suhas.shankar97@gmail.com

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SUMMARY

Having 2 Years of Experience in Cloud and Infrastructure management. Worked as Junior Engineer with Mindtree Ltd, Bengaluru. Proficient in AWS and devops tools.

PROFESSIONAL EXPERIENCE

Company : Mindtree Ltd

Designation: Engineer- Cloud and Infrastructure department

Duration: December 2019 – January 2022

PROJECTS

Project Name: Microsoft Premier

Client : Microsoft Corporation

Designation: Windows Network Engineer- Enterprise Platform

Description: Microsoft Premier Support – Providing solutions to premier clients in a minimal time. Managing and maintaining day today activities and interaction with clients using Microsoft teams. Troubleshooting various connectivity issues including packet level network tracing, Identifying and maintaining configuration issues of DNS,DHCP,TCP/IP,SMB.

- Taking ownership of customer issues reported and seeing problems through to resolution.
- Researching, diagnosing, troubleshooting and identifying solutions to resolve system issues.
- Following standard procedures for proper escalation of unresolved issues to the appropriate internal teams.
- Administrative knowledge in hyper-V and Virtual Machines. Basic knowledge on Azure cloud.
- Have experience working with network printers and drivers.
- Have basic knowledge on active directory and high availability.
- ➤ Worked with cross-functional teams. Created and maintain incident management requests to product group/engineering group in order to drive Issues towards resolution
- Experience in handling Windows Server(2012,2016 & 2019)

SKILLS

- Good knowledge of windows and linux
- Good knowledge of programming Language python and java
- Proficient with various development, testing and deployment tools- Git, Jenkins, Docker, selenium, Ansible, Nagios
- ➤ Good understanding of DevOps life cycle
- Good knowledge on SDLC, Testing Life Cycle, Defect Life Cycle and Agile Methodology
- Experience in developing CI/CD pipelines
- Knowledge of oracle SQL and PostgreSQL
- ➤ Hands on experience with AWS services and Azure cloud

COURSE/CERTIFICATIONS

- Successfully completed and received a passing grade in Introduction to DevOps provided by Great Learning Academy Nov'21
- 2. Python -an online course non credit course offered by LinkedIn.
- 3. Learning automation testing from udemy.

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AWARDS

➤ Received Client Award for team-A category in Sept 2020 for outstanding contribution to client's business outcomes.

INTERNSHIP

Inov - Technologies - ERP Software

July 2018 - August 2018

- Application developed for to clear the bugs and error that arises in a software.
- Administrator can add, delete, update the employee, client details and assign the work to the employee. As work in progress, Status is updated and which can be viewed by the client.

Software: ECLIPSE, SPRINGS, POSTGRESQL

ACADEMIC PROJECTS

Indoor Localization Using Deep Learning

Aug2018-May2019

An android application developed for indoor environments to provide indoor navigation and map using MapWize Studio, Convolutional Neural Network, Google Inception V3 model with transfer learning implemented in TensorFlow.

EDUCATION

B.E Information science & Engineering	2019	Maharaja Institute of Technology	6 CGPA
PU Board Karnataka(Class XII)	2015	Sadvidya Composite PU College	83%
AISCE/ISC(CLASS XI)	2013	V V S Pandit Nehru high School	86%

INTERESTS

- > To acquire skill-set related to Cloud Computing, Devops. Open to learn new technologies.
- Passionate in travelling and gaming

COMPETENCES

Leadership, Long Term Thinking, Persistence, Goal oriented