Employee Absenteeism Report

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1.1 Introduction

Project Description

XYZ is a courier company. As we appreciate that human capital plays an important role in collection, transportation and delivery. The company is passing through genuine issue of Absenteeism.

1.2 Problem statement

The company has shared it dataset and requested to have an answer on the following areas:

- 1. What changes company should bring to reduce the number of absenteeism?
- 2. How much losses every month can we project in 2011 if same trend of absenteeism continues?

1.3 Data

Dataset Details:

Dataset Characteristics: Timeseries Multivariant

Number of Attributes: 21 Missing Values : Yes

Attribute Information:

- 1. Individual identification (ID)
- 2. Reason for absence (ICD) (stratified into 28 categories)
- 3. Month of absence
- 4. Day of the week (Monday (2), Tuesday (3), Wednesday (4), Thursday (5), Friday (6))
- 5. Seasons (summer (1), autumn (2), winter (3), spring (4))
- 6. Transportation expense
- 7. Distance from Residence to Work (kilometers)
- 8. Service time
- 9. Age
- 10. Work load Average/day
- 11. Hit target
- 12. Disciplinary failure (yes=1; no=0)
- 13. Education (high school (1), graduate (2), postgraduate (3), master and doctor (4))
- 14. Son (number of children)
- 15. Social drinker (yes=1; no=0)
- 16. Social smoker (yes=1; no=0)

- 17. Pet (number of pet)18. Weight19. Height20. Body mass index21. Absenteeism time in hours (target)

| | Reason | Month of | Day of | | | Distance from | | | Work load |
|----|---------|-------------|-----------|---------|---------------|------------------|--------|-----|--------------|
| | for | absenc | the | | Transportatio | | Servic | | Average |
| ID | absence | e | week | Seasons | | Work | e time | Age | |
| 11 | 26 | 7 | 3 | 1 | 289 | 36 | 13 | 33 | 2,39,554 |
| 36 | 0 | 7 | 3 | 1 | 118 | 13 | 18 | 50 | 2,39,554 |
| 3 | 23 | 7 | 4 | 1 | 179 | 51 | 18 | 38 | 2,39,554 |
| 7 | 7 | 7 | 5 | 1 | 279 | 5 | 14 | 39 | 2,39,554 |
| 11 | 23 | 7 | 5 | 1 | 289 | 36 | 13 | 33 | 2,39,554 |
| 3 | 23 | 7 | 6 | 1 | 179 | 51 | 18 | 38 | 2,39,554 |
| 10 | 22 | 7 | 6 | 1 | | 52 | 3 | 28 | 2,39,554 |

| Hit target | Disciplinar y failure | Educatio n | So n | Social drinke r | Social smoke r | Pe t | Weight | Heigh t | Body mass index | Absenteei sm time in hours |
|---------------|--------------------------|---------------|---------|-----------------------|----------------------|---------|--------|------------|-----------------------|----------------------------------|
| 97 | 0 | 1 | 2 | 1 | 0 | 1 | 90 | 172 | 30 | 4 |
| 97 | 1 | 1 | 1 | 1 | 0 | 0 | 98 | 178 | 31 | 0 |
| 97 | 0 | 1 | 0 | 1 | 0 | 0 | 89 | 170 | 31 | 2 |
| 97 | 0 | 1 | 2 | 1 | 1 | 0 | 68 | 168 | 24 | 4 |
| 97 | 0 | 1 | 2 | 1 | 0 | 1 | 90 | 172 | 30 | 2 |
| 97 | 0 | 1 | 0 | 1 | 0 | 0 | 89 | 170 | 31 | |

2.1 Data Preprocessing

Data preprocessing is a data mining technique that involves transforming raw data into an understandable format. Real-world data is often incomplete, inconsistent, and/or lacking in certain behaviors or trends, and is likely to contain many errors. Data preprocessing is a proven method of resolving such issues.

Data is generally incomplete: lacking attribute values, lacking certain attributes of interest, or containing only aggregate data.

Data can be noisy: containing errors or outliers. Inconsistent: containing discrepancies in codes or names.

2.2 Data exploration

Data exploration is a methodology like beginning information examination, whereby an information expert uses visual investigation to comprehend what is in a dataset and the attributes of the information, as opposed to through customary information administration frameworks.

These qualities can incorporate size or measure of information, fulfillment of the information, rightness of the information, conceivable connections among information components or documents/tables in the information.

Data exploration needs collections and growing profound comprehension about the information is a standout amongst the most critical aptitude each datum researcher ought to have.

Exploratory information investigation (EDA) is a vital mainstay of information science, a basic advance required to finish each extend paying little heed to the space or the sort of information you are working with. It is exploratory examination that gives us a feeling of what extra work ought to be performed to measure and concentrate bits of knowledge from our information. It likewise illuminates us regarding what the finished result of our explanatory procedure ought to be. However, in the decade that I've been working in examination and information science. Individuals gauge that time spent on these exercises can go as high as 80% of the venture time at times.

```
Data columns (total 21 columns):
                                    740 non-null int64
Reason for absence
                                    737 non-null float64
                                    739 non-null float64
Month of absence
Day of the week
                                    740 non-null int64
                                   740 non-null int64
Seasons
Transportation expense
                                   733 non-null float64
                                   737 non-null float64
Distance from Residence to Work
Service time
                                    737 non-null float64
                                   737 non-null float64
Age
Work load Average/day
                                   730 non-null float64
                                   734 non-null float64
Hit target
Disciplinary failure
                                   734 non-null float64
Education
                                   730 non-null float64
Son
                                   734 non-null float64
                                    737 non-null float64
Social drinker
                                    736 non-null float64
Social smoker
                                    738 non-null float64
Pet
                                    739 non-null float64
Weight
Height
                                    726 non-null float64
Body mass index
                                    709 non-null float64
Absenteeism time in hours
                                    718 non-null float64
```

2.3 Missing values

The missing values in the data can be treated by following ways:

- Imputing missing data by mean, mode or median.
- Imputing missing data predictive models like KNN.

Data before imputations:

```
Reason_for_absence
Month_of_absence
Day_of_the_week
Seasons
Transportation_expense
Distance_from_Residence_to_Work
                                    3
Service_time
                                    3
Age
                                   10
Work_load_Average/day_
Hit_target
Disciplinary_failure
                                    6
Education
                                   10
                                    6
                                    3
4
Social_drinker
Social_smoker
                                    2
Pet
Weight
Height
                                   14
Body_mass_index
                                   31
Absenteeism time in hours
```

When the data goes by imputation these data are substituted.

```
Reason_for_absence
                                   0 0 0
Month_of_absence
Day of the week
Seasons
Transportation expense
Distance from Residence to Work
Service time
Age
                                   0
0
Work_load_Average/day_
Hit_target
Disciplinary_failure
Education
Son
Social drinker
Social smoker
Pet
Weight
Height
Body_mass_index
Absenteeism time in hours
```

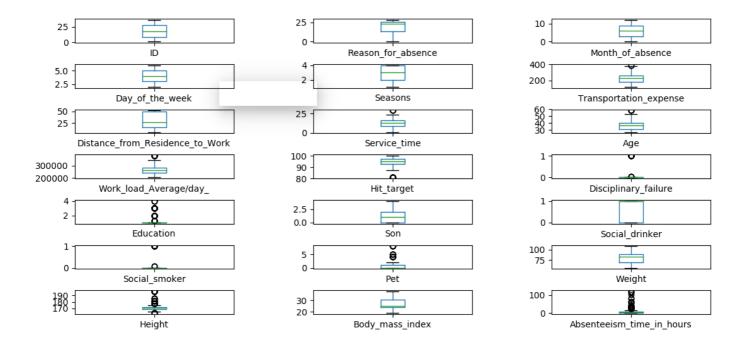
2.4 Outlier Analysis

An Outlier is an uncommon shot of event inside a given informational index. In Data Science, an Outlier is a perception point that is inaccessible from different perceptions. An Outlier might be because of inconstancy in the estimation or it might demonstrate test mistake.

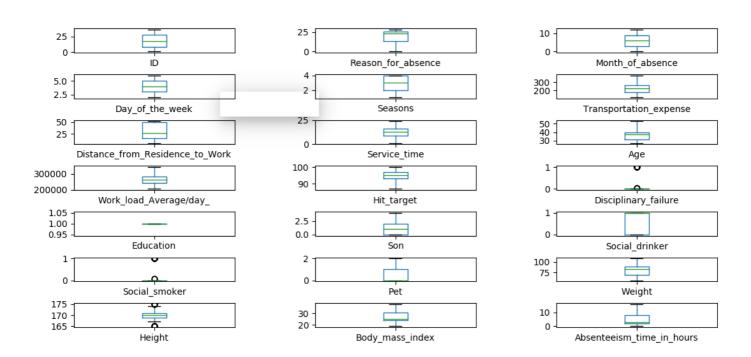
A univariate exception is an information point that comprises of an outrageous incentive on one variable. A portion of the Univariate Outlier Detection Techniques prominently utilized are "The Box Plot Rule", Grubbs Test.

Box plot outline additionally named as Whisker's plot is a graphical technique regularly portrayed by quartiles and bury quartiles that aides in characterizing as far as possible and lower confine past which any information lying will be considered as anomalies.

The plain motivation behind this chart is to recognize anomalies and dispose of it from the information arrangement before mentioning any further objective fact with the goal that the end produced using the investigation gives more precise outcomes not affected by any limits or anomalous qualities.

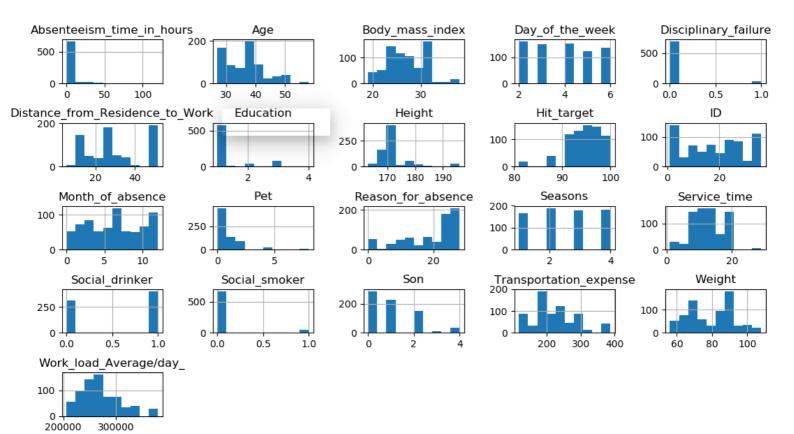


After outlier treatment:



2.5 Histograms Plot

Histograms are an approach to outline a numeric variable. They utilize checks to total comparative qualities together and demonstrate to you the general circulation. Be that as it may, they can be touchy to parameter decisions. We will make you stride by advance through the contemplations with loads of information representations.

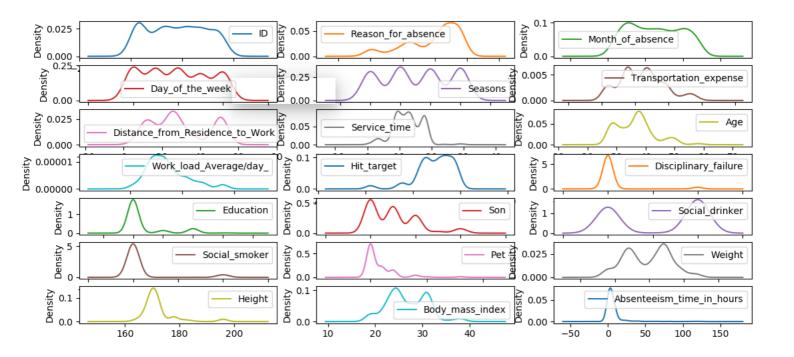


A histogram is a plot that gives you a chance to find, and show, the basic recurrence appropriation (shape) of an arrangement of constant information. This permits the review of the information for its basic circulation (e.g., ordinary dissemination), anomalies, skewness, and so forth.

2.6 Density Plots

A Density Plot envisions the conveyance of information over a ceaseless interim or day and age. This diagram is a variety of a Histogram that utilizations part smoothing to plot esteems, taking into account smoother conveyances by smoothing out the clamor. The pinnacles of a Density Plot help show where esteems are thought over the interim.

Leeway Density Plots have over Histograms is that they're better at deciding the dispersion shape since they're not influenced by the quantity of receptacles utilized (each bar utilized in a run of the mill histogram). A Histogram including just 4 receptacles wouldn't deliver a sufficiently discernable state of dissemination as a 20-container Histogram would. In any case, with Density Plots, this isn't an issue.



None of the above variables are having a similar distributions, each variable follows a random normal distribution.

3. Modelling

Data Modelling is the way toward reporting a mind boggling programming framework outline as an effortlessly comprehended graph, utilizing content and images to speak to the route data needs to stream. The graph can be utilized as a diagram for the development of new programming or for rebuilding a heritage application.

Traditionally, information models have been worked amid the examination and configuration periods of an undertaking to guarantee that the necessities for another application are completely understood. A information model can be thought of as a flowchart that represents the connections between information.

Despite the fact that catching all the conceivable connections in an information model can be extremely time-escalated, it's an essential advance that shouldn't be hurried. Well-documented conceptual, legitimate and physical information models allow partners to distinguish mistakes and roll out improvements previously any programming code has been composed.

Information modelers regularly utilize various models to see similar information and guarantee that all procedures, elements, connections and information streams have been recognized.

3.1 Regression

What is Regression

Regression is a factual measure utilized in fund, contributing and different controls that endeavors to decide the quality of the connection between one variable (for the most part meant by Y) and a progression of other evolving factors (known as free factors/independent variables). Relapse helps speculation and money related chiefs to esteem resources and comprehend the connections between factors, for example, ware costs and the supplies of organizations managing in those wares.

3.2 Linear Regression

The two basic types of regression are linear regression and multiple linear regression, although there are non-linear regression methods for more complicated data and analysis. Linear regression uses one independent variable to explain or predict the outcome of the dependent variable Y, while multiple regression uses two or more independent variables to predict the outcome.

Linear Regression: Y = a + bX + u

Multiple Regression: $Y = a + b_1 X_1^{+} b_2 X_2 + b_3 X_3 + ... + b_t X_t + u$

Where:

Y = the variable that you are trying to predict (dependent variable)

X = the variable that you are using to predict Y (independent variable)

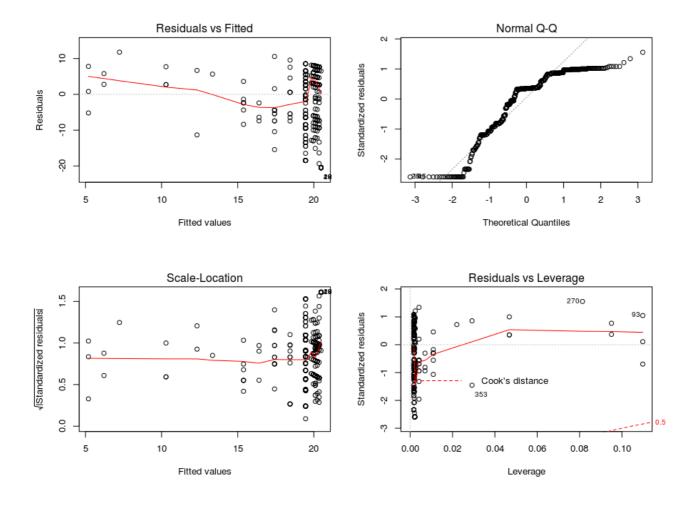
a = the intercept

b = the slope

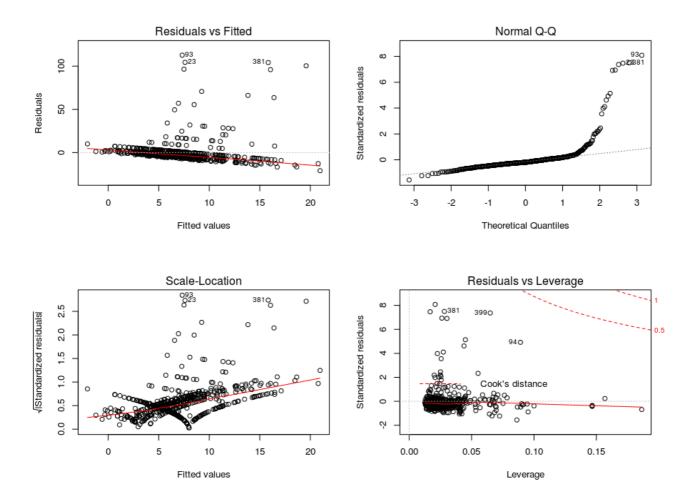
u = the regression residual

Regression takes a group of random variables, thought to be predicting Y, and tries to find a mathematical relationship between them. This relationship is typically in the form of a straight line (linear regression) that best approximates all the individual data points. In multiple regression, the separate variables are differentiated by using numbers with subscript.

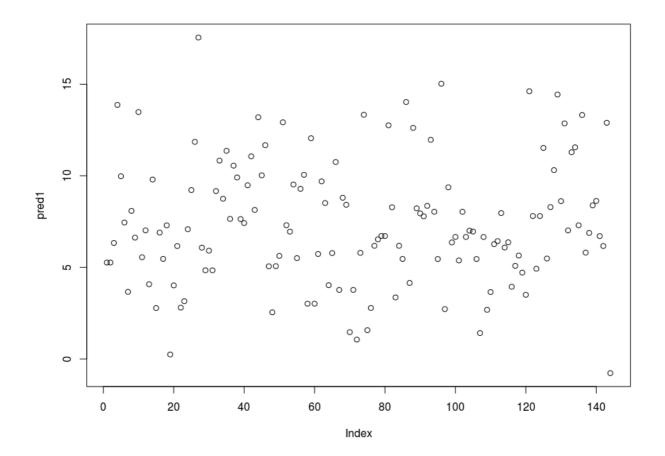
Results with Abseentism hours taken in consideration with reasons of hours:

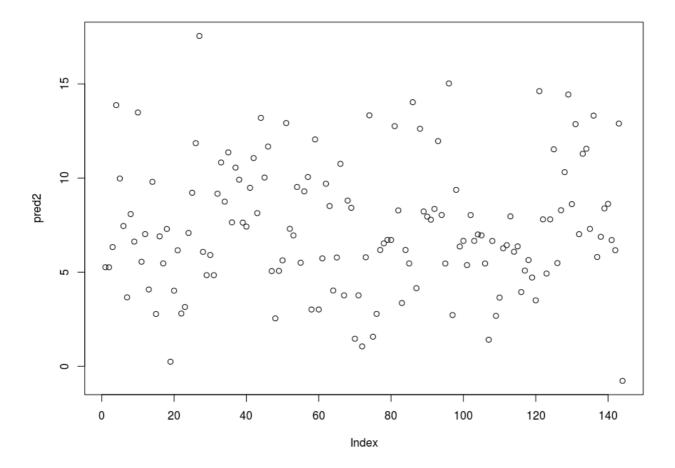


Taking significant variables to fit the model on training data:



Performance on the test data with different models developed under predictions:





4. Validation

4.1 RMSE, R2

The RMSE is the square base of the change of the residuals. It shows without a doubt the attack of the model to the data—how shut the watched information indicates are the model's anticipated qualities. While R-squared is a relative proportion of fit, RMSE is a flat out proportion of fit. As the square base of a change, RMSE can be translated as the standard deviation of the unexplained difference, and has the helpful property of being in indistinguishable units from the reaction variable. Lower estimations of RMSE demonstrate better fit. RMSE is a decent proportion of how precisely the model predicts the reaction, and it is the most essential measure for fit if the primary reason for the model is expectation.

The best proportion of model fit relies upon the scientist's destinations, and more than one are regularly helpful. The insights examined above are relevant to relapse models that utilization OLS estimation. Numerous sorts of relapse models, be that as it may, for example, blended models, summed up straight models, and occasion history models, utilize greatest probability estimation. These measurements are not accessible for such models.

With 1st model:

RMSE R2 0.507518e+06 0.820243e-02

With 2nd model:

RMSE R2 0.507518e+06 0.220243e-02

Q. Loss Prediction:

Loss Prediction can be done as:

Loss = absenteeism time * work load average/day

Appendix

A1 R code

```
#importing library
library("readxl")
library("ggplot2")
#Importing the dfset
df <- read_excel('Absenteeism_at_work_Project.xls')</pre>
#getting the names of the column in the dfset
colnames(df)
colnames(df) = gsub(" ", "_", colnames(df))
#getting the dimension of dfset
dim(df)
#getting the summary of the dfset
summary(df)
missing_values_count = data.frame(apply(df,2,function(x)
\{sum(is.na(x))\})
names(missing_values_count)[1] = "Missing_values_count"
print(missing_values_count)
# Droping observation in which "Absenteeism time in hours" has
missing value
```

```
df = df[!is.na(df$Absenteeism_time_in_hours), ]
#checking null values in target variable
sum(is.na(df$Absenteeism_time_in_hours))
#Checking Dimension again with removed NA's from Target
Variable
dim(df)
## Imputing Missing Values using mean to fill the dataframe
fillNAwithMean <- function(x){
 na_index <- which(is.na(x))</pre>
 mean_x < -mean(x, na.rm=T)
 x[na_index] <- mean_x</pre>
 return(x)
}
(df <- apply(df,2,fillNAwithMean))
#checking if NA exits
sum(is.na(df))
apply(df, 2, function(x) any(is.na(x)))
#Density plots
library("kdensity")
plot(density(df$ID))
plot(density(df$Reason for absence))
plot(density(df$Month_of_absence))
plot(density(df$Day_of_the_week))
plot(density(df$Seasons))
plot(density(df$Transportation_expense))
plot(density(df$Distance_from_Residence_to_Work))
plot(density(df$Service_time))
plot(density(df$Age))
```

```
plot(density(df$Work_load_Average.day))
plot(density(df$Hit_target))
plot(density(df$Absenteeism_time_in_hours))
plot(density(df$Body_mass_index))
plot(density(df$Height))
plot(density(df$Weight))
plot(density(df$Pet))
plot(density(df$Social smoker))
plot(density(df$Social_drinker))
plot(density(df$Son))
plot(density(df$Education))
plot(density(df$Disciplinary_failure))
#boxplots
boxplot(ID ~ Absenteeism_time_in_hours, data = df)
boxplot(Reason_for_absence ~ Absenteeism_time_in_hours, data
= df
boxplot(Month of absence ~ Absenteeism time in hours, data =
boxplot(Day_of_the_week ~ Absenteeism_time_in_hours, data =
df)
boxplot(Seasons ~ Absenteeism_time_in_hours, data = df)
boxplot(Work_load_Average.day ~ Absenteeism_time_in_hours,
data = df
boxplot(Age \sim Absenteeism time in hours, data = df)
boxplot(Hit_target ~ Absenteeism_time_in_hours, data = df)
boxplot(Disciplinary_failure ~ Absenteeism_time_in_hours, data
= df
boxplot(Education ~ Absenteeism_time_in_hours, data = df)
boxplot(Son ~ Absenteeism_time_in_hours, data = df)
boxplot(Social_smoker ~ Absenteeism_time_in_hours, data = df)
boxplot(Social_drinker ~ Absenteeism_time_in_hours, data = df)
boxplot(Pet ~ Absenteeism_time_in_hours, data = df)
boxplot(Weight ~ Absenteeism_time_in_hours, data = df)
boxplot(Height ~ Absenteeism time in hours, data = df)
```

```
boxplot(Body_mass_index ~ Absenteeism_time_in_hours, data =
df)
#histograms for each column
for (col in 2:ncol(df)) {
 hist(df[,col])
#density details
apply(df, 2, density, kernel="gaussian", bw=15)
#splitting the data into train/test
set.seed(1)
row.number <- sample(1:nrow(df), 0.8*nrow(df))</pre>
train = df[row.number,]
#train = data.frame(train)
test = df[-row.number,]
#test = data.frame(test)
dim(train)
dim(test)
#response of the target variable
ggplot(train, aes(Absenteeism_time_in_hours)) +
geom_density(fill="blue")
ggplot(train, aes(log(Absenteeism_time_in_hours))) +
geom_density(fill="green")
ggplot(train, aes(sqrt(Absenteeism_time_in_hours))) +
geom_density(fill="brown")
#linear regression model with first parameter
library(mlbench)
library(caret)
model1 = lm(Reason_for_absence ~ Absenteeism_time_in_hours,
data=train, na.action=na.omit)
summary(model1)
```

```
par(mfrow=c(2,2))
plot(model1)
#removing the redundant features
model2 = update(model1, ~.-Pet-Height-Son-Weight-
Social smoker-Social drinker)
summary(model2)
par(mfrow=c(2,2))
plot(model2)
#Lets make default model and add square term in the model.
model3 =
lm(Absenteeism_time_in_hours~Month_of_absence+Day_of_the
_week+Seasons+Transportation_expense+Distance_from_Residen
ce to Work+
Service time+Work load Average.day+Body mass index+I(Mo
nth\_of\_absence^2 + I(Day\_of\_the\_week^2) + I(Seasons^2) +
I(Transportation\_expense^2)+
I(Distance_from_Residence_to_Work^2)+
        I(Service_time^2)+ I(Work_load_Average.day^2)+
I(Body_mass_index^2), data=train)
summary(model3)
##Removing the insignificant variables of model3
model4=update(model3, ~.-Body mass index-
I(Body mass index^2))
summary(model4)
par(mfrow=c(2,2))
plot(model4)
#predicting the test data performance with different models
developed
pred1 <- predict(model4, newdata = test)</pre>
```

```
rmse <- sqrt(sum((exp(pred1) -
test$Absenteeism_time_in_hours)^2)/length(test$Absenteeism_ti
me_in_hours))
c(RMSE = rmse, R2=summary(model4)$r.squared)
par(mfrow=c(1,1))
plot(test$Absenteeism_time_in_hours, exp(pred1))

pred2 <- predict(model3, newdata = test)
rmse <- sqrt(sum((exp(pred2) -
test$Absenteeism_time_in_hours)^2)/length(test$Absenteeism_ti
me_in_hours))
c(RMSE = rmse, R2=summary(model3)$r.squared)
par(mfrow=c(1,1))
plot(test$Absenteeism_time_in_hours, exp(pred2))</pre>
```

A2 Python Code

```
#importing libraries
import pandas as pd
import matplotlib.pyplot as plt
import numpy as np
#Importing the dataset
df = pd.read_excel('Absenteeism_at_work_Project.xls')
#describing the dataset to getthe statistics of the dataset
df.describe()
#More information on dataset
df.info()
#getting the dimension of dataset
df.shape
#replacing space in names of columns with underscor
df.columns = df.columns.str.replace(' ', '_')
#check whether there are missing values in the dataframe
count missing values = pd.DataFrame(df.isnull().sum())
print(count_missing_values)
# Droping observation in which "Absenteeism time in hours" has
missing value
df = df.drop(df[df['Absenteeism_time_in_hours'].isnull()].index,
axis=0)
print(df.shape)
```

```
#checking null values in target variable
print(df['Absenteeism_time_in_hours'].isnull().sum())
## Imputing Missing Values using mean to fill
df = df.fillna(df.mean())
#verifing again the presence of missing values in the dataframe
verify_missing_values = pd.DataFrame(df.isnull().sum())
print(verify_missing_values)
#plotting the histograms
df.hist(figsize=(15,12))
plt.subplots_adjust(left=0.125, bottom=0.1, right=0.9, top= 0.9,
wspace=0.5, hspace=0.9)
plt.show()
#checking distribution of the 'variables' with the 'density' plot
df.plot.density(figsize=(15,12), subplots = True, layout=(8,3),
sharex=False)
plt.show()
#checking the outliers with box plot of each variables
df.plot.box(figsize=(15,12), subplots = True, layout=(8,3),
sharex=False, sharey= False)
plt.subplots_adjust(left=0.125, bottom=0.1, right=0.9, top= 0.9,
wspace=0.5, hspace=0.9)
plt.show()
#Removing the outliers
columns_with_outliers =['Service_time', 'Pet', 'Age',
'Work_load_Average/day_', 'Transportation_expense',
    'Hit_target', 'Education', 'Height',
'Absenteeism_time_in_hours']
```

for col in columns_with_outliers:

```
quartile_75, quartile_25 = np.percentile(df[col], [75,25])
                                                                #
Fetching quartile at 25th and 75th Percentile
  interquartile_range = quartile_75 - quartile_25
                                                            #
Finding difference to get interquartile range
  lower limit = quartile 25 - (interquartile range*1.5)
                                                               #
Defining lower limit
  upper_limit = quartile_75 + (interquartile_range*1.5)
                                                               #
Defining upper limit
  df.loc[df[col] < lower_limit,col] = np.nan
                                                          #
Replacing the outliers values with NA.
  df.loc[df[col]> upper_limit,col] = np.nan
df = df.fillna(df.mean())
                                                    # Imputing
missing values with mean
df.isnull().sum().sum()
                                                   # Checking if
there is any missing value
#checking the box plot of each variables without outliers
df.plot.box(figsize=(15,12), subplots = True, layout=(8,3),
sharex=False, sharey= False)
plt.subplots_adjust(left=0.125, bottom=0.1, right=0.9, top= 0.9,
wspace=0.5, hspace=0.9)
plt.show()
#Forming the input and target data
X = df[['ID', 'Reason_for_absence', 'Month_of_absence',
'Day_of_the_week','Seasons','Transportation_expense','Distance_f
rom_Residence_to_Work', 'Service_time',
'Age', 'Work_load_Average/day_', 'Hit_target',
```

```
'Disciplinary_failure', 'Education', 'Son', 'Social_drinker',
'Social_smoker', 'Pet', 'Weight', 'Height', 'Body_mass_index']]
y = df[['Absenteeism_time_in_hours']]
#splitting the datasets
from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(X, y,
test size=0.2)
##applying model
from sklearn.linear_model import LinearRegression
model = LinearRegression()
fit_model = model.fit(X_train, y_train)
predict_model = fit_model.predict(X_train)
test_predict = fit_model.predict(X_test)
print('\t')
print('Coefficients: \n', model.coef_)
print('\t')
#cross validating through mean_square_error
from sklearn.metrics import mean_squared_error
print("Mean squared error: %.2f"
   % mean_squared_error(y_test, test_predict))
```