

Complaint Dashboard

TicketsTicket HistoriesTicket Dashboard

Ticket ID100002

New ContactEditNew Opportunity

Ticket ID

TID100002

Owner

Rahul mane

Ticket Details

Priority

High

Module

Partner Community

Class

On boarding

Location

pune

Status Section

Status

Forward

Resolved Team

Level One Team

Pending At

Rahul mane

SLA Time (hrs)

110

Ageing (Days)

0

Tracking

Created Date

02/07/2025, 3:00 pm

Modified Date

02/07/2025, 11:27 am

Modified By

Rahul mane

Description

Description

please check

Created By

Rahul mane, 01/07/2025, 2:55 pm

Last Modified By

Rahul mane, 02/07/2025, 11:27 am

Complaint Dashboard

TicketsTicket HistoriesTicket Dashboard

Ticket ID100002

New ContactEditNew Opportunity

Notes & Attachments (0)

Upload Files

Or drop files

Ticket History (1)

Date:

01/07/2025, 2:55 pm

Field:

Created.

User:

Rahul mane

Original Value:

New Value:

View All

Ticket Histories (3)

#01dM00002d6wv

Status:

Forward

Modified By:

Rahul mane

Action Date:

01/07/2025, 2:56 pm

#01dM00002ekX9

Status:

Approved Required

Modified By:

Rahul mane

Action Date:

01/07/2025, 2:56 pm

#01dM00002zpfJ

Status:

Forward

Modified By:

Rahul mane

Action Date:

02/07/2025, 11:27 am

View All

Complaint Dashboard

TicketsTicket HistoriesTicket Dashboard

Ticket Historya01dM00002iqOHC

New ContactEditNew Opportunity

Ticket History Name

a01dM00002iqOHC

Owner

Rahul mane

Ticket

TID100004

Action Date

02/07/2025, 9:43 am

Modified By

Rahul mane

Assigned To

Status

In Progress

Comment

Status changed from In Progress to In Progress

Created By

Rahul mane, 02/07/2025, 9:43 am

Last Modified By

Rahul mane, 02/07/2025, 9:52 am

Ticket History History (1)

Date:

02/07/2025, 9:43 am

Field:

Created.

User:

Rahul mane

Original Value:

New Value:

View All

Complaint Dashboa...

TicketsTicket HistoriesTicket Dashboard

Search...

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Ticket Dashboard

Ticket Dashboard

Ticket ID	Status	Priority	Modified D...	Modified By	SLA Time (...)	Ageing (Da...	Resolver Te...	Pending At	Module	Class	Location	
TID100002	Forward	High	02-Jul-2025	Rahul mane	110	0	Level One Team	005dM00000IQ...	Partner Commu...	On boarding	pune	
TID100004	Forward	High	02-Jul-2025	Dummy person2	10	0	Level One Team	005dM00000IQ...	Sales Genie NXT	Booking issue	mumbai	
TID100003	On Hold	Medium	02-Jul-2025	prathmesh	10	0	Level One Team	005dM00000IQ...	Sales Genie NXT	Booking	pune	
TID100000	Resolved	Low	02-Jul-2025	Prathmesh	10	0	Level One Team	005dM00000IQ...	Sales Genie NXT	Login issue	pune	
TID100001	Resolved	Medium	01-Jul-2025	Admin	100	0	Level One Team	005dM00000IQ...	Partner Commu...	login issue	mumbai	

Complaint Dashboa...

TicketsTicket HistoriesTicket Dashboard

Search...

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Ticket Dashboard

Ticket Dashboard

Ticket ID	Status	Priority	Modified		Module	Class	Location	
TID100002	Forward	High	02-Jul-2025		Partner Commu...	On boarding	pune	
TID100004	Forward	High	02-Jul-2025		Sales Genie NXT	Booking issue	mumbai	
TID100003	On Hold	Medium	02-Jul-2025		Sales Genie NXT	Booking	pune	
TID100000	Resolved	Low	02-Jul-2025		Sales Genie NXT	Login issue	pune	
TID100001	Resolved	Medium	01-Jul-2025		Partner Commu...	login issue	mumbai	

Update Ticket

\* Status

Forward

\* Priority

High

\* Resolver Team

Level One Team

Pending At

Rahul mane

Modified By

Rahul mane

Modified Date

Date

02-Jul-2025

Time

11:27 am

Save

Close

Complaint Dashboa...

TicketsTicket HistoriesTicket Dashboard

Search...

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Ticket Dashboard

Ticket Dashboard

Ticket ID	Status	Priority	Modified		Module	Class	Location	
TID100002	Forward	High	02-Jul-2025		Partner Commu...	On boarding	pune	
TID100004	Forward	High	02-Jul-2025		Sales Genie NXT	Booking issue	mumbai	
TID100003	On Hold	Medium	02-Jul-2025		Sales Genie NXT	Booking	pune	
TID100000	Resolved	Low	02-Jul-2025		Sales Genie NXT	Login issue	pune	
TID100001	Resolved	Medium	01-Jul-2025		Partner Commu...	login issue	mumbai	

Ticket History

Ticket History

Status	Modified By	Action Date	Comment
Forward	Rahul mane	02-Jul-2025	Status changed from F...
Forward	Rahul mane	02-Jul-2025	Status changed from F...
Forward	Rahul mane	02-Jul-2025	Status changed from F...
Forward	Rahul mane	02-Jul-2025	Status changed from A...
Approved Required	Rahul mane	02-Jul-2025	Status changed from In...
In Progress	Rahul mane	02-Jul-2025	Status changed from In...
In Progress	Rahul mane	02-Jul-2025	Status changed from In...

Close

Close