

CUSTOMER CARE REGISTRY



Project
Planning

TEAM DETAILS

- Team No : PNT2022TMID10775
- College Name: IFET College of Engineering
- Department : Electronic and communication
Engineering

TEAM MEMBERS

- RAHUL M
- SELVENDIRAN P
- RAHUL KRISHNA J
- SATHISH KUMAR S
- SATHEESH KUMAR SR

PROJECT DESIGN PHASE - 2

PROJECT PLANNING

| | |
|---------------|------------------------|
| DATE | 12 November 2022 |
| TEAM ID | PNT2022TMID10775 |
| PROJECT NAME | CUSTOMER CARE REGISTRY |
| MAXIMUM MARKS | 8Marks |

PROJECT PLANNING (4 MARKS)

| Sprint | Functional Requirement(Epic) | User Story Number | User Story / Task | Story Points | Priority | Team Members |
|----------|------------------------------|-------------------|---|--------------|----------|---|
| Sprint-1 | User Panel | USN-1 | The user website to display the service available in the customer service. | 20 | High | <ul style="list-style-type: none"> • RAHUL M • SELVENDIRAN P • RAHUL KRISHNA J |
| Sprint-2 | Admin panel | USN-2 | To job of admin to regularly check the database and track all the things in the database. | 20 | High | <ul style="list-style-type: none"> • RAHUL KRISHNA J • SATHISH KUMAR S • SATHEESH KUMAR SR |
| Sprint-3 | Chat Bot | USN-3 | The customer can easily talk with the chatbot to know to the service and recommendations | 20 | High | <ul style="list-style-type: none"> • SATHISH KUMAR S • SATHEESH KUMAR SR |
| Sprint-4 | final delivery | USN-4 | Container of applications using docker Kubernetes and deployment the application. Create the documentation and final submit the application | 20 | High | <ul style="list-style-type: none"> • RAHUL M • SELVENDIRAN P • RAHUL KRISHNA J |

PROJECT TRACKER , VELOCITY

| Sprint | Total Story Points | Duration | Sprint Start Date | Sprint End Date (Planned) | Story Points Completed (as on Planned End Date) | Sprint Release Date (Actual) |
|---------------|---------------------------|-----------------|--------------------------|--------------------------------------|--|---|
| Sprint-1 | 20 | 6 Days | 22 Oct 2022 | 27 Oct 2022 | | 29 Oct 2022 |
| Sprint-2 | 20 | 6 Days | 1 Nov 2022 | 06 Nov 2022 | | 05 Nov 2022 |
| Sprint-3 | 20 | 6 Days | 10 Nov 2022 | 16 Nov 2022 | | 12 Nov 2022 |
| Sprint-4 | 20 | 6 Days | 11Nov 2022 | 17 Nov 2022 | | 15 Nov 2022 |

Velocity

$$AV = \text{Sprint duration} / \text{Velocity} = 20/10 = 2$$

THANK
YOU