

# CUSTOMER CARE REGISTRY

Solution  
Requirement

# TEAM DETAILS

- Team No : PNT2022TMID10775
- College Name: IFET College of Engineering
- Department : Electronic and communication  
Engineering

## TEAM MEMBERS

- RAHUL M
- SELVENDIRAN P
- RAHUL KRISHNA J
- SATHISH KUMAR S
- SATHEESH KUMAR SR

# PROJECT DESIGN PHASE - 2

## PROPOSED SOLUTION

DATE	21 October 2022
TEAM ID	PNT2022TMID10775
PROJECT NAME	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	4 Marks

# FUNCTIONAL REQUIREMENT

FR NO	Functional Requirement	Sub Registry
1	User Registration	Registration through Form Registration through Gmail Registration through Google
2	User Confirmation	Confirmation via mail Confirmation via OTP
3	User Login	Login via Google login with Email id and password.
4	Admin Login	Login via Google login with User id and password.
5	Query login	Description of the issues contact information.
6	E-mail	Login status
7	Feed Back	Customer Feedback

# NON-FUNCTIONAL REQUIREMENT

FR NO	Functional Requirement	Sub Registry
1	Usability	To provide the solution to the problems
2	Security	Track of login authentication,integrity
3	Reliability	Tracking of decade status through email
4	Performance	Effective development of web application
5	Availability	24/7 Service
6	Scalability	Agents scalability as per the number of customers

THANK

YOU