



An Overview of Oxygen XML Author

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Chapter 1. About Oxygen XML Author

Oxygen XML Author is an XML-based authoring tool for writing effective structured documentation. It uses DITA XML as a standard for writing structured documentation. The DITA Open Tool Kit function available on the tool helps in converting a single source document into multiple outputs like PDF, HTML, Markdown, and more.

This user guide will provide step-by-step instructions to explore the available functions in the Oxygen XML Author tool.

To download the Oxygen XML Author, [Click here](#).

Chapter 2. Installation Requirements

Before installing the software, ensure your system meets these minimum specifications:

Table 1. System requirements

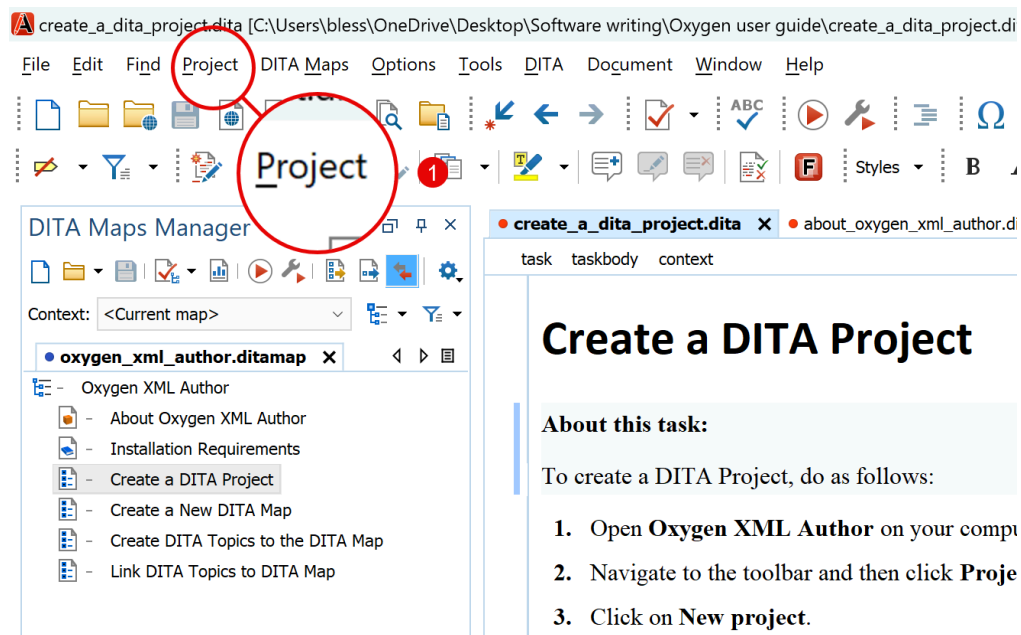
| Requirement | Minimum Specification |
|------------------|--|
| Operating system | Windows 10, macOS 11, Linux, Ubuntu 20.0 |
| Processor | Intel i5 or equivalent |
| RAM | 8 GB |
| Disk space | 512 GB |

Chapter 3. Create a DITA Project

To create a DITA project, do as follows:

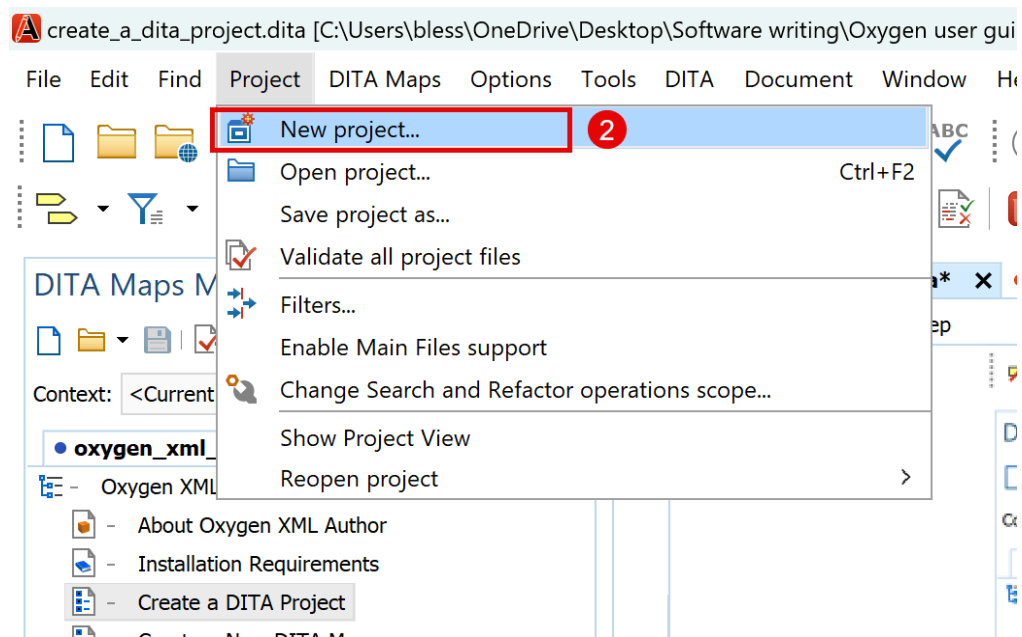
1. Open the **Oxygen XML Author** application on your computer.
2. Navigate to the toolbar and then click **Project**.

Figure 1. Accessing project window



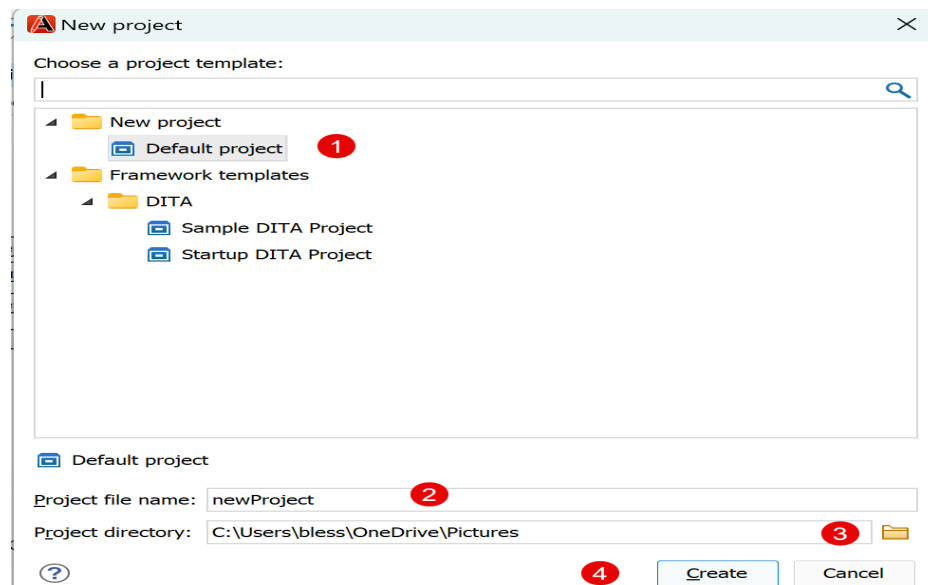
3. Click on **New project**.

Figure 2. Creating a new project



4. In the **New project** dialog:

Figure 3. New project dialogue box



a. Navigate to **New project** in the left-hand menu and then select **Default project**.



Tip:

Alternatively, you can search with New project on the search command bar.

- b. Enter your file name in the **Project file name** field.
- c. Select your **Project directory** using the **Browse** icon.
- d. Click **Create**.

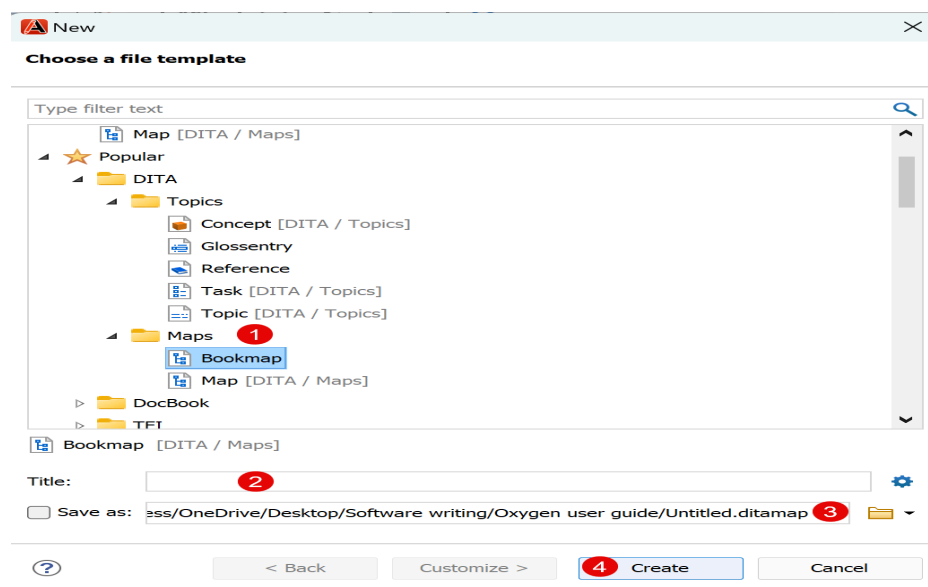
A New project will be created with the `.xpr` extension.

Chapter 4. Create a New DITA Map

Creating a DITA Map is an essential component for organizing and structuring your documentation in a logical hierarchy. To create a DITA Map,

1. Go to the **File** menu in the top toolbar.
2. Select **New**.
3. In the **New** dialog:

Figure 4. New dialogue box



- a. Navigate to the **DITA** section in the left-hand menu.
- b. Select the type of DITA Map you want to create from **Maps** section (e.g., **DITA Map** or **BookMap**).
- c. Enter the title of your DITA Map in the **Title** section.
- d. Save the DITA Map in your local drive using the **Browse for local file** icon.
- e. Click **Create**.

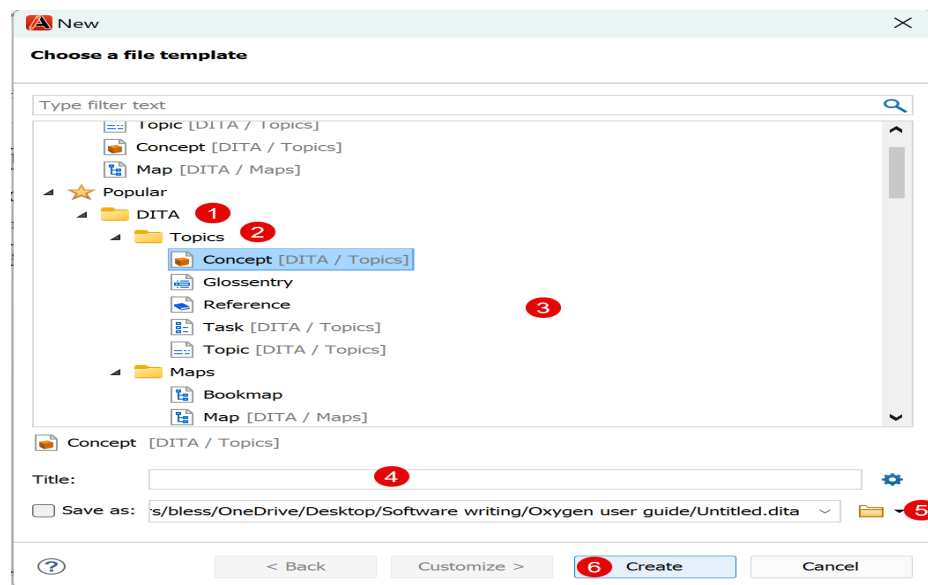
A new DITA Map will be created in your local drive with the `.ditamap` extension

Chapter 5. Create DITA Topics to the DITA Map

Creating a DITA Topic in Oxygen XML Author is a fundamental step in developing structured content. Follow these steps to create a new topic:

1. Go to the **File** menu in the top toolbar.
2. Select **New**.
3. In the **New** dialog:

Figure 5. New dialogue box



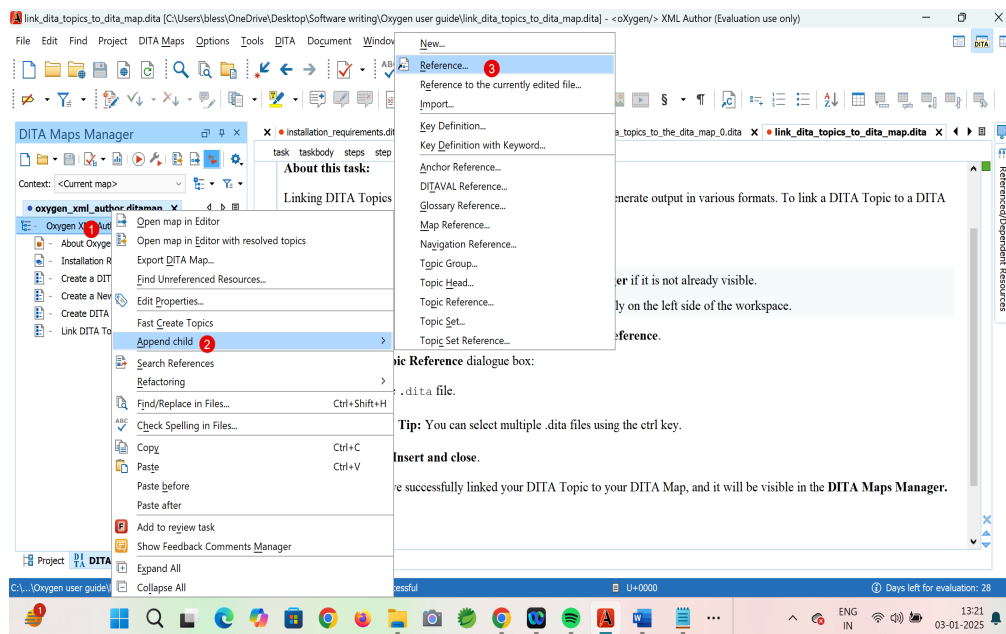
- a. Navigate to the **DITA** section in the left-hand menu.
- b. Select the type of topic you want to create (e.g., **Topic**, **Concept**, **Task**, or **Reference**).
- c. Enter the name for your topic in the **Title** section.
- d. Save the DITA map in your local drive using the **Browse for local file** icon.
- e. Click **Create**.

Chapter 6. Link DITA Topics to DITA Map

Linking DITA topics to the DITA map is an essential activity to generate output in various formats. To link a DITA topic to a DITA map, do as follows:

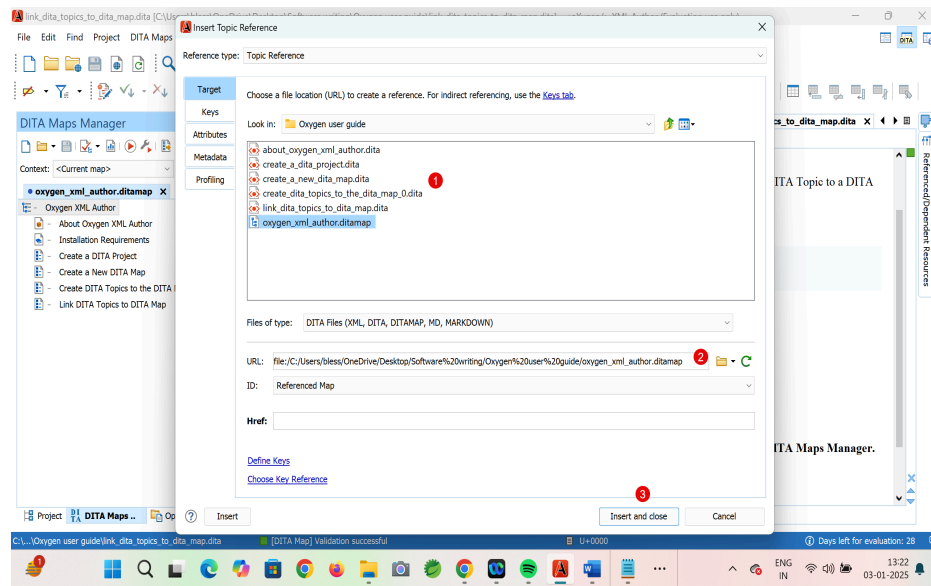
1. Open the **DITA Maps Manager**:
 - a. Go to **Window > Show View > DITA Maps Manager** if it is not already visible.
 - b. The **DITA Maps Manager** panel will appear, typically on the left side of the workspace.
2. Right-click on the DITA Map and go to **Append Child > Reference**.

Figure 6. Link DITA topics to DITA map



3. In the **Insert Topic Reference** dialogue box:

Figure 7. Insert topic reference



a. Select the `.dita` file.



Tip:

You can select multiple `.dita` files using the Ctrl key.

b. Click on **Insert and close**.

Now you have successfully linked your DITA topic to your DITA map, and it will be visible in the **DITA Maps Manager**.

Chapter 7. References

To know more about Oxygen XML Author, [Click here](#).

Chapter 8. Revision History

Table 2. Revision History

| Revision | Date | Description |
|----------|---------|--|
| B | 01/2025 | Added Create a new DITA Map (on page 8) section. |
| A | 09/2024 | Initial revision. |

Chapter 9. Copyright

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PayPal gateway rejected request - duplicate invoice issue - Troubleshoot guide

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Overview

This article provides a fix for the PayPal gateway rejected request - duplicate invoice issue.

When submitting payment, Customers may see an error for a duplicate invoice:

PayPal gateway has rejected request. Payment has already been made for this InvoiceID (#10412: Duplicate invoice)

The issue occurs when invoices with the same IDs are sent to PayPal several times.

To resolve the problem, allow multiple payments per invoice ID in PayPal's Payment Receiving Preferences. When changed, PayPal accepts payments with no error messages, even for invoices with duplicate IDs.

Affected versions

- Adobe Commerce on-premises, all versions
- Adobe Commerce on cloud infrastructure, all versions

Issue

```
... main.CRITICAL: Exception message: PayPal gateway has rejected request. Pay
```

PayPal cannot process the payment and complete the order.

Cause

The error message is displayed when invoices with the same ID are submitted to PayPal multiple times.

This may happen when using the same credentials across several Adobe Commerce sites (even across the Local and the Staging environments). Particular scenarios might be the following:

- Multiple stores submit invoices to PayPal and use the same invoice IDs
- A new store sends an invoice with an ID that has been previously submitted by an old store

By default, PayPal does not allow processing for the same invoice twice.

Solution

Change your PayPal profile to allow for multiple payments per invoice ID. You need to make these changes through PayPal.

1. Log in to your account at <https://www.paypal.com>.
2. Click **Profile** > **Profile and settings** (upper-right corner).
3. Go to **My selling tools**.
4. Navigate to **Getting paid and managing my risk** > **Block payments** and click **Update**.
5. **Selling Preferences**, click **Payment Receiving Preferences**.
6. Under **Block Accidental Payments**, choose **No, allow multiple payments per invoice ID**.

[Summary](#)[Money](#)[Activity](#)[Reports](#)[Tools](#) [More](#)

Payment Receiving Preferences

Note: If you are using IPN, you must update your scripts to handle payments in currencies other than U.S. Dollars.

Allow payments sent to me in a currency I do not hold:

- ☐ Yes, accept and convert them to U.S. Dollars. [Additional charges apply.](#)
- ☐ No, deny the payments
- ☒ Ask Me, decide accepting or denying each individual payment

Block accidental payments:

You may prevent accidental payments by blocking duplicate invoice IDs

- ☐ Yes, block multiple payments per invoice ID
- ☒ No, allow multiple payments per invoice ID

7. Scroll to the bottom and click **Save**.

More information

- [Block accidental payments](#) on PayPal Developer Docs.
- PayPal payments in our user guide:
 - [PayPal Express Checkout](#)
 - [Other PayPal Solutions](#)
- In our developer documentation:
 - [Set up PayPal payment methods for Adobe Commerce on cloud infrastructure](#)
 - [Payments Integrations](#)

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Programming the PolarFire SoC FPGA Using the Onboard FlashPro5

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Chapter 1. Overview

The PolarFire SoC Discovery Kit includes an onboard FlashPro5 programmer. Therefore, external programming hardware is not required to program the PolarFire SoC device. The device is programmed with a programming job file using the FlashPro Express software installed on the host PC.

As a prerequisite, ensure to download the latest version of FlashPro Express on the host PC.

Chapter 2. Power the PolarFire SoC device

To power the PolarFire SoC device, perform the following steps:

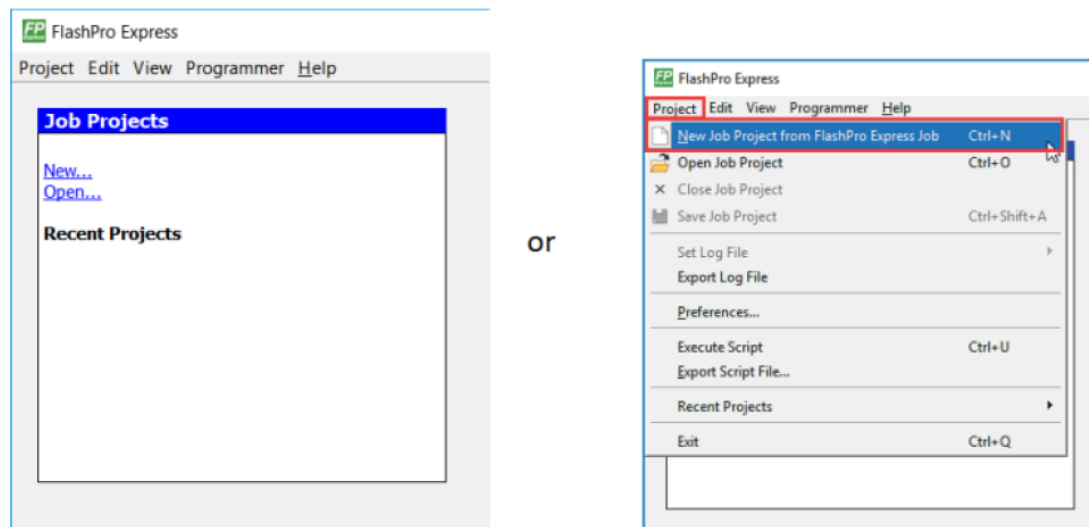
1. Connect the USB Type-C cable from the host PC to the J4 connector on the board.
2. Ensure that the desired power source is selected for the board using the J47 jumper setting.
3. When the board is successfully powered up, the power status LEDs glow.

Chapter 3. Program the PolarFire SoC device

Follow these steps to program the PolarFire SoC device:

1. On the host PC, launch FlashPro Express.
2. Click **New** or **select Project > New Job Project from FlashPro Express Job** to create a new job project.

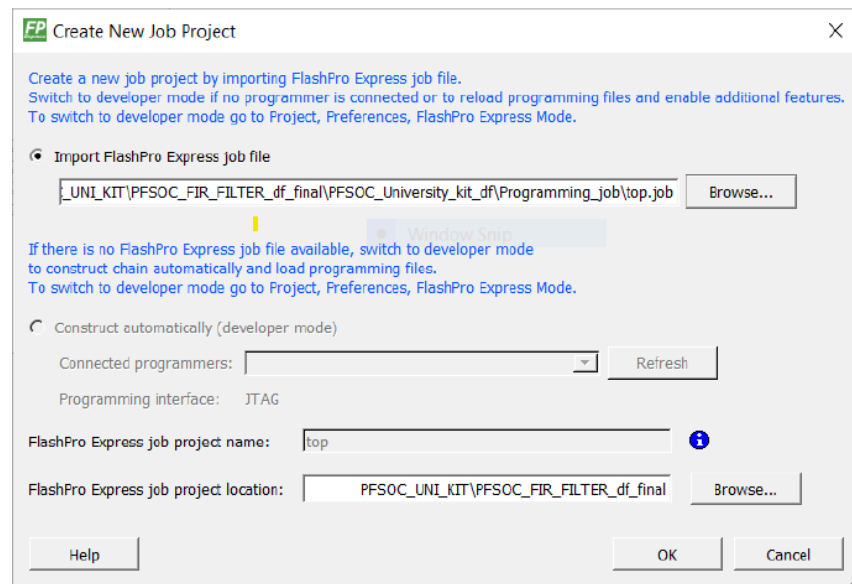
Figure 1. New Job Project Creation



3. **Create New Job Project** dialog box appears, enter the following:

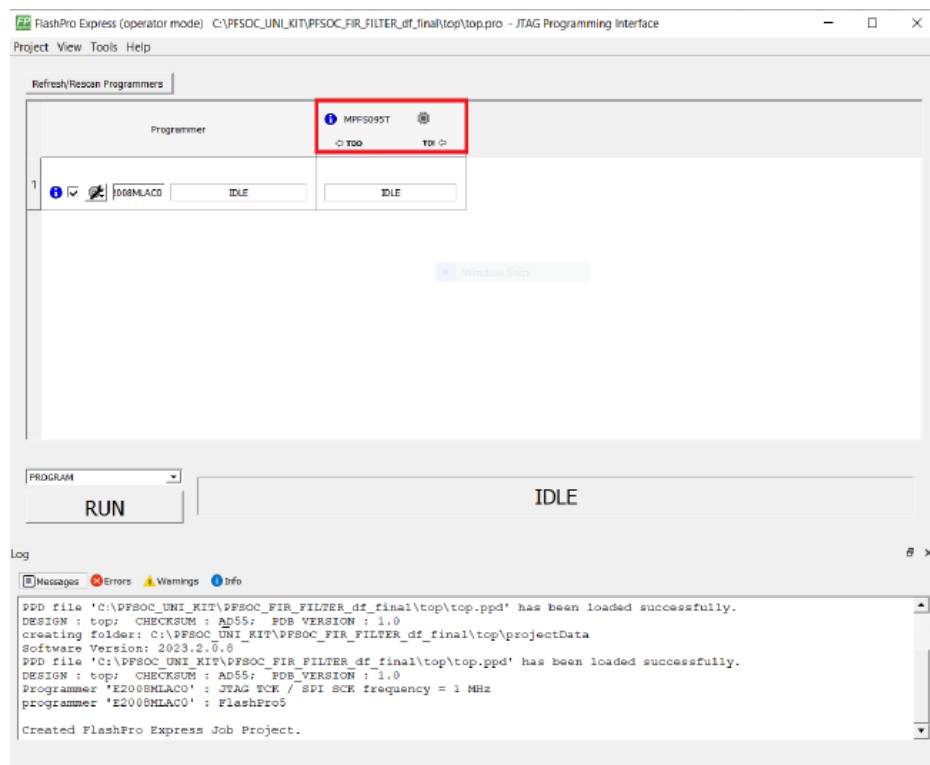
- a. In **Import FlashPro Express job file**:
 - i. Click **Browse**.
 - ii. Select the `.job` file.
- b. In **FlashPro Express job project location**:
 - i. Click **Browse**.
 - ii. Select the location to save the project.

Figure 2. Selecting the Programming Job File



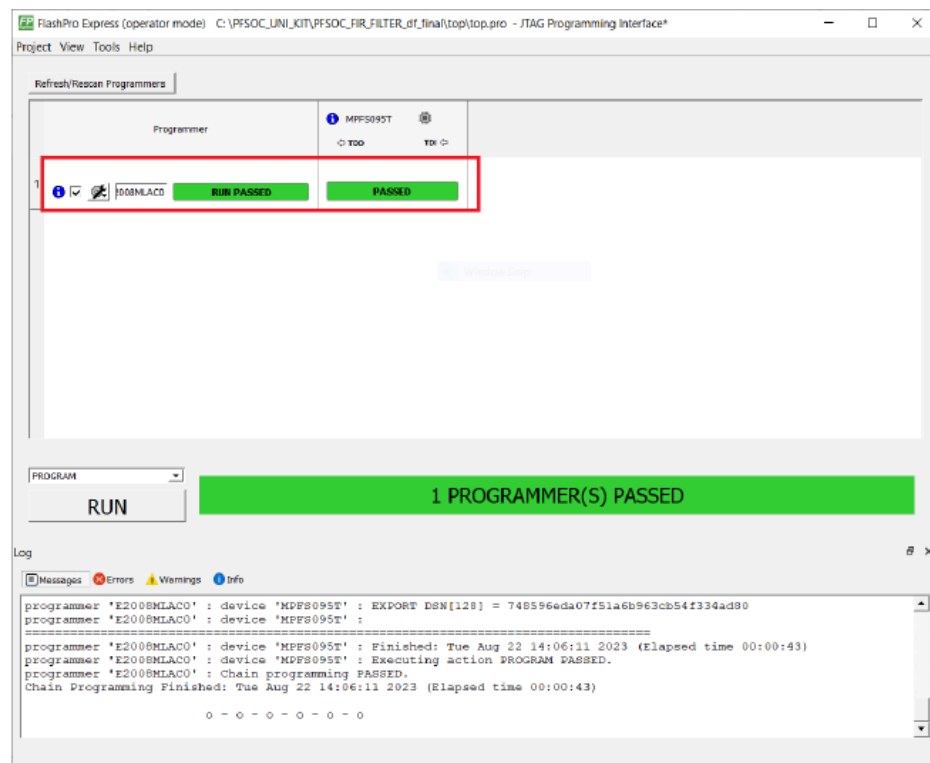
4. Click **OK**. The required programming file is selected and ready to be programmed in the device. The FlashPro Express window appears.
5. Verify that a programmer number appears in the **Programmer** box. If it does not show, verify the board connections, and click **Refresh/Rescan Programmers**.

Figure 3. Refresh/Rescan Programmers



6. Click **RUN** to program the device. When the device is programmed successfully, a RUN PASSED status is displayed.

Figure 4. RUN PASSED



This concludes programming the PolarFire SoC device.

Chapter 4. Revision history

Table 1. Revision history

| Revision | Date | Description |
|----------|---------|-------------------|
| A | 11/2024 | Initial revision. |

Run, Save, and Schedule a Report - IBM Spectrum Protect Plus

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Overview

Perform the following steps to run any report from the Report pane. You can run reports with predefined default parameters or run customized reports driven by custom parameters.

Before you begin,

- Before an IBM Spectrum Protect Plus user can view and run reports, roles must be assigned to the user. Roles and associated permissions are assigned during user account creation.
- From the Report pane, expand a report type, then select a report. Click **User Access**, select a user, then click **Add**. The user is granted access to the report based on the roles and associated permissions assigned to the user.

To run a report

1. From the navigation menu, click **Report**.
2. From the Report pane, expand a report type, then select a report to run.

3. To run the report using default parameters, click **Run**. The report runs and displays on the Report pane.
4. To edit parameters before running the report, click **Options**. Parameters are unique to each report.
5. Set the report parameters, then click **Run**.

Perform the following steps to create a report with customized parameters. Select a predefined report, set custom parameters, and save the report with a customized name to run on demand or create a schedule to run the report as defined by the parameters of the schedule.

To save a customized report

1. From the navigation menu, click **Report**.
2. From the Report pane, expand a report type, then select a report to save.
3. Click **Options** to edit the report parameters.
4. Enter a **Name** and a **Description** for the customized report, then set the associated report parameters.
5. Click **Save**. The customized reports display nested under the source report on the Report pane.

Perform the following steps to schedule a report to run at a determined interval and time.

To schedule a report

1. From the navigation menu, click **Report**.
2. From the Report pane, expand a report type, then select a report to schedule.
3. Click **Options** to edit the report parameters.
4. Enter a **Name** and a **Description** for the report, then set the associated report parameters.
5. Click **Schedule Report** to expand the schedule editor. Define a trigger for the report.
6. Enter an e-mail address to receive the scheduled report in the e-mail field, then click **Add a recipient**.
7. Click **Schedule**.

Swiggy - User Guide

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Chapter 1. Welcome to Swiggy

Swiggy is India's largest food delivery and ordering platform. It was started in 2014 and is currently providing service in more than 500 cities. Swiggy delivers your good food within 30 minutes. Yeah! You heard it right. We deliver food in 30 minutes. Swiggy offers Swiggy Instamart for grocery delivery and Swiggy Genie for parcel services.

This quick-start guide will take you through all the necessary steps to be performed to place an order on the Swiggy application. To download the application, do as follows:

Chapter 2. Getting started

Before you download the application, you must have a Laptop, Desktop, or Mobile device with an active internet connection.

Downloading the app

Swiggy can be accessed on many platforms, like Android, iOS, and on Web browsers.

To download the application, do as follows:

- For Android, visit the Play Store, and for iOS, visit the AppStore.
- Search for Swiggy application and tap Install to download the application.
- To access through a web browser, open any web browser and search with <https://www.swiggy.com/>.

Creating an account

Before you place an order, you must create a Swiggy account with basic details of yourself to make the delivery easier.

To create a new account

1. Open Swiggy app and tap on **Sign-up**.
2. Enter your Phone number, Name, Email ID, and Referral Code (Optional) and click Continue.
3. Enter the OTP (One Time Password) received on your registered mobile number and click **Verify OTP** to create a new account.

To log-in to an existing account

1. Open Swiggy app and tap on **Sign-in**.
2. Enter your registered Phone number, and then click **LOGIN**.
3. Enter the OTP (One Time Password) received on your mobile number and click **Verify OTP**.

Once logged in, your account remains saved and logged in.

Enabling location

To get your food delivered to your doorstep, you must provide your delivery address, and you can do that through two ways,

- Enter your current location on the search command or
- Tap on **Get current location using GPS** option and on the Location Permission pop-up window click on Allow.

Setting up your profile

Upon log-in, you can manage all your order summary, favourites, payments through profile tab available on the main page.

- **Orders:** Provides information of all the orders placed, pending orders, and their status.
- **Swiggy One:** Get free delivery and extra discounts all across Swiggy.
- **Favourites:** All your favourite bookmarked foods across all restaurants and cuisine will be listed here.
- **Payments:** Fetches all your payment transaction history for every order.
- **Addresses:** Edit or delete the address used for delivery.
- **Settings:** You can enable Recommendation & Reminder.

Chapter 3. Placing an Order

Engaging interface of Swiggy application makes you to place an order very easily. You can place an order by searching your favourite restaurant or food using Search for restaurants and food tab, or select your preferred under Popular cuisines.

Once you select the food of your choice, Click on Add to add them to your Cart.

Chapter 4. Checking out and payments

Your final step to place your order is to checkout and make payment on the **SECURE CHECKOUT** page.

To checkout

On the **SECURE CHECKOUT** page,

1. Enter the delivery address and click **DELIVER HERE**.
2. Apply coupons to get discounts.
3. Add a tip to the delivery partner if you wish.
4. If necessary, you can add a custom note or suggestions regarding your food.

To make payment

1. Under Choose payment method, click **PROCEED TO PAY**.
2. On **Payment Options**, choose a payment method (UPI, Credit & Debit Cards, Wallets, Pluxee Card, Net banking, or pay on delivery) and proceed with the payment.

Chapter 5. Order tracking

Upon your order confirmation, you will be redirected to an Order Tracking page, where you can check the status of your food order. A GPS based live location tracking of your order will be available on this page.

You will get the various status of the order includes,

- Restaurant's approval
- Food is being prepared
- Out for delivery once your order is given to the delivery partner.

Chapter 6. Receiving an Order

Swiggy delivers most of the orders within 25 to 30 minutes, and sometimes you might experience a delay because of the unavoidable circumstances like traffic, rain, or other incidents.

You will receive a call from our delivery partner once your order reaches the delivery address, and you can collect our favourite food along with the bill of order.

Chapter 7. Exciting Offers

The Offer page on the application provides the information on the exciting offers available for a particular restaurant or food. You can avail any offer available on the page at the time of order.

Chapter 8. FAQs

How can I handle a payment failure?

In case of a payment failure,

1. Check the status of the payment and if the payment failed, retry the payment.
2. If money has been deducted from your account, it will be refunded within 3 to 7 business days.
3. Contact Swiggy **Help & Support** on the **Help** section available on the application.

What is Swiggy Customer Care Number?

Swiggy provides a chat-based customer support service to answer all your question regarding an order and it can be accessed using Help section on the application.

How can I edit my order?

To edit your order, click on **Help**, and then **I want to modify items in my order**. We will connect you to a support agent who will assist you with the same. Please note that your order can be edited only if the restaurant is yet to confirm your order. Post that, we may not be able to modify your order if food preparation has started.

How to cancel my order?

To cancel your order, please click on **Help** and then **I want to cancel my order**. Please note that a cancellation fee is applicable to cancel any placed order.

Can I order from any location?

Currently, we deliver food to over 500 cities in India. Kindly enable your GPS location to check the available restaurant nearby to get your favourite food.

For more FAQs, visit our [Support page](#).

Chapter 9. Explore Us

Other than food delivery, Swiggy delivers your groceries through [Swiggy Instamart](#) and provides parcel services through [Swiggy Genie](#).

Chapter 10. Copyright

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